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State/Territory Name: AZ

State Plan Amendment (SPA) #: 23-0021

This file contains the following documents in the order

listed: 1) Approval Letter

- 2) CMS 179 Form/Summary Form (with 179-like data)
- 3) Approved SPA Pages

DEPARTMENT OF HEALTH & HUMAN SERVICES

Centers for Medicare & Medicaid Services Center for Medicaid & CHIP Services 233 North Michigan Ave., Suite 600 Chicago, Illinois 60601



Financial Management Group

January 25, 2024

Carmen Heredia, Director Arizona Health Care Cost Containment System 801 East Jefferson Street Phoenix, AZ 85034

RE: TN AZ-23-0021

Dear Director Heredia:

We have reviewed the proposed Arizona (AZ) State Plan Amendment (SPA) to Attachment 4.19-B AZ-23-0021, which was submitted to the Centers for Medicare & Medicaid Services (CMS) on October 30, 2023. This plan amendment authorizes updates to the Outpatient Differential Adjusted Payment (DAP) program.

Based upon the information provided by the State, we have approved the amendment with an effective date of October 1, 2023. We are enclosing the approved CMS-179 and a copy of the new state plan pages.

If you have any additional questions or need further assistance, please contact Blake Holt at 303-844-6218 or blake.holt@cms.hhs.gov.

Sincerely,

Todd McMillion
Director
Division of Reimbursement Review

Enclosures

	1. TRANSMITTAL NUMBER 2. STA	ATE
TRANSMITTAL AND NOTICE OF APPROVAL OF	$^{\mathrm{f}}$ \mid 23 $-$ 0 0 2 1 \mid $_{\mathtt{A}}$	Z
STATE PLAN MATERIAL FOR: CENTERS FOR MEDICARE & MEDICAID SERVICES	PROGRAM IDENTIFICATION: TITLE 19 OF THE SOCIAL SECURITY ACT	
TO: CENTER DIRECTOR	4. PROPOSED EFFECTIVE DATE	
CENTER DIRECTOR CENTERS FOR MEDICAID & CHIP SERVICES DEPARTMENT OF HEALTH AND HUMAN SERVICES	October 1, 2023	
5. FEDERAL STATUTE/REGULATION CITATION 42 CFR Part 447	6. FEDERAL BUDGET IMPACT (Amounts in WHO a FFY 24 \$ 5,652,900 b. FFY 25 \$ 0	OLE dollars)
7. PAGE NUMBER OF THE PLAN SECTION OR ATTACHMENT	8. PAGE NUMBER OF THE SUPERSEDED PLAN OR ATTACHMENT (If Applicable)	SECTION
Supplement 2 to Attachment 4.19-B: page 1-53	OKATTACHIVILINT (II Applicable)	
	Supplement 2 to Attachment 4.19-B: page 1-53	
9. SUBJECT OF AMENDMENT		
Updates the state plan Outpatient Differential Adjusted Payment,	effective October 1, 2023.	
10. GOVERNOR'S REVIEW (Check One)		
GOVERNOR'S OFFICE REPORTED NO COMMENT	OTHER, AS SPECIFIED:	
COMMENTS OF GOVERNOR'S OFFICE ENCLOSED		
NO REPLY RECEIVED WITHIN 45 DAYS OF SUBMITTAL		
11. SIGNATURE OF STATE AGENCY OFFICIAL	15. RETURN TO	
	Alex Demyan	
	801 E. Jefferson St., MD #4200	
	Phoenix, AZ 85034	
12. TYPED NAME		
Alex Demyan		
13. TITLE		
Assistant Director 14. DATE SUBMITTED: 10/30/23		
14. DATE SOBIVITTED. 10/30/23		
FOR CMS (
16. DATE RECEIVED October 30, 2023	17. DATE APPROVED January 25, 2024	
PLAN APPROVED - O		
18. EFFECTIVE DATE OF APPROVED MATERIAL October 1, 2023	19. SIGNATURE OF APPROVING OFFICIAL	
20. TYPED NAME OF APPROVING OFFICIAL	21. TITLE OF APPROVING OFFICIAL	
Todd McMillion	Director, Division of Reimbursement R	Review
22. REMARKS		

A. OVERVIEW

The following is a description of methods and standards for determining Differential Adjusted Payments for the AHCCCS-registered provider types specified in Section B., "Applicability," below. The purpose of the Differential Adjusted Payment is to distinguish facilities which have committed to supporting designated actions that improve patients' care experience, improve members' health, and reduce cost of care growth. The Differential Adjusted Payment Schedule represents a positive adjustment to the AHCCCS Fee-For-Service reimbursement rates. These payment adjustments will occur for all dates of service in Contract Year Ending (CYE) 2024 (October 1, 2023 through September 30, 2024) only. The payment adjustments do not apply to supplemental payments.

B. Applicability

To qualify for the Outpatient Differential Adjusted Payment (DAP), a facility or provider providing non-institutional services must meet one of the following criteria:

Physicians, Physician Assistants, and Registered Nurse Practitioners (Up to 3.5%)
 Physicians, Physician Assistants, and Registered Nurse Practitioners (Provider Types 08, 18, 19, and 31) are eligible for DAP increases under the following criteria

Domain	Description
a.	A provider that has written at least 80 prescriptions for AHCCCS
Electronic	members and has written at least 85% of its total AHCCCS prescriptions
Prescriptions	as Electronic Prescriptions (E-Prescriptions) will qualify for a 1.0% DAP
	for all services billed on the CMS Form 1500. E-Prescription statistics
(1.0%)	will be identified by the AHCCCS provider ID for the prescribing
	provider, and computed by AHCCCS based on the following factors:
	i. Only approved and adjudicated AHCCCS claims and
	encounters for July 1, 2022, through December 31, 2022
	dispense dates will be utilized in the computations.
	ii. AHCCCS will compute claims and encounters for this purpose
	as of March 15, 2023 to determine which providers meet the
	minimum threshold.
	iii. AHCCCS will not consider any other data when determining
	which providers qualify for the DAP increase.
	iv. E-Prescriptions include those prescriptions generated
	through a computer-to-computer electronic data
	interchange protocol, following a national industry standard
	and identified by Origin Code 3.

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	v. Refills of original prescriptions whereby the original prescriptions meet the definition of E-Prescriptions shall not be counted as E-Prescriptions. The DAP will apply to claims for covered AHCCCS services where the rendering provider ID on the claim is the same as the prescribing provider ID that was identified and found to meet the criteria described above.
b. 6-Week Postpartum Visits (1.0%)	An obstetrician or gynecologist that meets the criteria for provision of 6-week postpartum visits will qualify for a 1.0% DAP. A provider qualifies if it has delivered and discretely billed for 6-week postpartum visit services for at least 25% of the members for whom it delivered in the CYE 2021 period. AHCCCS will review claims and encounters for the period October 1, 2021 through September 30, 2022 to determine eligibility for the DAP in CYE 2024. Only approved and adjudicated AHCCCS claims and encounters as of March 15, 2023 will be utilized in determining providers that meet this criteria. AHCCCS will not consider any other data when determining which providers qualify for the DAP increase.
c. Social Determinants of Health Closed Loop Referral Platform (1.0%)	In relation to this DAP initiative only, the Social Determinants of Health Closed Loop Referral System is CommunityCares. Providers that meet the following milestones are eligible to earn a 1.0% DAP. i. Milestone #1: No later than April 1, 2023, the provider must submit a Health Information Exchange Statement of Work (HIE SOW) and the CommunityCares Access Agreement indicating SDOH participation to the HIE organization. The HIE SOW must contain each qualifying rendering provider, including AHCCCS ID(s) and corresponding National Provider Identifier(s) (NPI), that the facility requests to participate in the DAP.
	 For providers that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to DAP@contexture.org. Milestone #2: For providers that have participated in DAP SDOH requirements in CYE 2023:

- a. No later than September 30, 2023, initiate use of the CommunityCares referral system operated by the HIE organization or are engaged and have completed an onboarding launch plan that outlines the extended onboarding timeline, required steps, and commitment to completion of onboarding by 12/31/2023.
- b. After go-live and through September 30, 2024, the provider must regularly utilize the CommunityCares referral system operated by the HIE organization. This will be measured by facilitating at least 10 referrals per month, including closed-loop referral, tracked out-of-network referrals (utilizing CommunityCares resource directory), or tracked internal cases (referrals for social services provided by the provider) per registered AHCCCS ID that resulted from utilizing a social-needs screening tool in CommunityCares or within the provider's EHR. Closed-loop referrals, out-of-network referrals, and internal cases all need to be documented/tracked within the CommunityCares platform. The referral is created by the provider or support staff member and sent directly to a social service provider. All referrals entered into the system by the clinic will be counted toward volume requirements, and tracked monthly.
- 2. For providers that have not participated in DAP SDOH requirements in CYE 2023:
 - a. No later than November 1, 2023, complete the CommunityCares Access Agreement and the HIE Participant Agreement, as required, and
 - b. No later than April 1, 2024, have onboarding completed by working with the HIE to submit all HIE requirements prior to gaining access to the system.

If a provider has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the provider to maintain its participation in those milestone activities for the period of April 1, 2023, through September 30, 2024.

d.
American Society
of Addiction
Medicine (ASAM)
Continuum
Software
Integration

(0.5%)

Providers that bill for behavioral health assessments will be eligible for a 0.5% DAP by integrating or maintaining integration of the ASAM CONTINUUM in their electronic health record (EHR) system.

- i. Milestone # 1: By April 30, 2023, providers must submit an LOI to AHCCCS indicating that they agree to complete integration or maintain integration with the ASAM CONTINUUM with their EHR system to the following email address: <u>AHCCCSDAP@azahcccs.gov</u>. The LOI must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the provider requests to participate in the DAP.
- ii. Milestone #2: By April 30, 2024, the EHR vendor must submit a letter to AHCCCS stating the integration has been completed. The letter must include a project contact for the facility, the EHR vendor, and a contact for the EHR.
- e. IHS and 638 Tribally Owned and/or Operated Facilities
 IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP. Please see Section 9 below for IHS/638 DAP details.

f. Payment Methodology

Physicians, physician assistants, and registered nurse practitioners will qualify for a 1.0% increase on all services billed on the CMS Form 1500 for each measure outlined in B.2.a, B.2.b and B.2.c., and a 0.5% increase on all services billed on the CMS Form 1500 for the measure outlined in B.2.d. The DAP increase will apply to claims with service dates from October 1, 2023 to September 30, 2024.

Providers which submitted an HIE LOI and received an increase for CYE 2023 but failed to achieve one or more milestones in the HIE LOI or failed to maintain its participation in the milestone activities are ineligible to receive the respective DAP in CYE 2024.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

If a provider receives a DAP increase for the entire CYE 2024 but it is determined subsequently that it did not meet the CYE 2024 milestones or failed to maintain its participation in the milestone activities in CYE 2024, that provider will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.

2. Dental Providers (Up to 3.0%)

Dental Providers (Provider Types 07 and 54) are eligible for DAP increases under the following criteria.

Domain	Description
a. Dental Sealants	A provider that meets the criteria for the dental sealants for children
for Children	performance measure will qualify for a 1.0% DAP. Providers that
Performance	increased the number of AHCCCS child members from 5 through 15
Measure	years of age to whom they provided dental sealants from CYE 2021
	(October 1, 2020 through September 30, 2021) to CYE 2022 (October 1,
(1.0%)	2021 through September 30, 2022) are considered to meet this
	measure. AHCCCS will review only approved and adjudicated claims and
	encounter data in order to compute a count of the number of AHCCCS
	members who are children aged 5 through 15 years who received a
	dental sealant for each time period. Only approved and adjudicated
	AHCCCS claims and encounters as of March 15, 2023 will be utilized in
	determining providers that meet this criteria. AHCCCS will not consider
	any other data when determining which providers qualify for the DAP
	increase.
b.	A provider that meets the criteria for the provision of dental services on
Provision of Dental	weekends will qualify for a 1.0% DAP. A provider qualifies if 2.0% or
Services on	more of its services were incurred for dates of service on a weekend for
Weekends	the period October 1, 2021 through September 30, 2022. Only
	approved and adjudicated AHCCCS claims and encounters as of March
(1.0%)	15, 2023 will be utilized in determining providers that meet this criteria.
	AHCCCS will not consider any other data when determining which
	providers qualify for the DAP increase.
c.	A provider that meets the criteria of billing bundled services will qualify
Bundled Services	for a 1.0% DAP. A bundled service is defined as concurrently billing for
	an exam and cleaning and then adding on a third service of either
(1.0%)	fluoride or sealants, utilizing the codes referenced in Attachment A.
	Providers that increased the amount of bundled services by 5.0% will
	qualify for this DAP. AHCCCS will review claims and encounters for the
	period of July 1, 2021, through December 31, 2021, and again from July

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1, 2022, through December 31, 2022, and if there is a 5.0% increase in
bundled services the provider will be eligible for the DAP increase. Only
approved and adjudicated AHCCCS claims and encounters as of March
15, 2023 will be utilized in determining providers that meet these
criteria. AHCCCS will not consider any other data when determining
which providers qualify for the DAP increase.

d. IHS and 638 Tribally Owned and/or operated Facilities
IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP. Please see Section 10 below for IHS/638 DAP details.

e. Payment Methodology

For the contracting year October 1, 2023 through September 30, 2024, eligible providers will qualify for a 1.0% increase on all services billed for meeting the measures in B.3.a, a 1.0% increase on all services billed for meeting the measure in B.3.b., and a 1.0% increase on all services billed for meeting the measure in B.3.c.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

3. Behavioral Health Outpatient Clinics and Integrated Clinics (Up to 16.5%)

Behavioral Health Outpatient Clinics, Provider Type 77, and Integrated Clinics, Provider Type IC, are eligible for DAP increases under the following criteria.

Domain	Description
a.	A clinic that meets the criteria for partnering with schools to provide
Partnership with	behavioral health services will qualify for a 1.0% DAP.
Schools to	
Provider	i. Milestone #1: By April 30, 2023, a clinic must submit an LOI
Behavioral Health	to AHCCCS, to the following email address:
Services	AHCCCSDAP@azahcccs.gov, indicating that they agree to the
	following criteria for partnering with schools to provide
(1.0%)	behavioral health services. The LOI must contain each
(=:575)	facility, including AHCCCS ID(s) and corresponding NPI(s),

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	that the clinic requests to participate in the DAP.
	ii. Milestone #2: By June 30, 2024, a clinic must have accepted at least 10 referrals on the AHCCCS Universal Referral Form from a school that led to subsequent service provision for the student.
	iii. Milestone #3: By June 30, 2024, a clinic must have provided services on a school campus, or to a student referred for services by a school, as identified by the use of the CTDS number on the claim.
b. Autism Centers of Excellence (3.0%)	A clinic that meets the criteria to be considered an Autism Center of Excellence (COE) will qualify for a 3.0% DAP. An Autism COE is defined as a provider that has been identified as such by any AHCCCS MCO in the "Value Based Providers/Centers of Excellence" attachment to its "Provider Network Development and Management Plan," submitted by November 15, 2022. Providers that have been identified as an Autism COE in this manner will qualify for the DAP.
c. Provision of Services to Members in a Difficult to Access Location (3.0%)	A clinic that meets the criteria for provision of services to members in a difficult to access location that cannot be accessed by ground transportation due to the nature and extent of the surrounding Grand Canyon terrain will qualify for a DAP increase of 3.0% on all non-institutional claims. Provision of services is defined as a provider that has a MOA or MOU with a tribal government to access tribal territory in order to provide behavioral health services to members located in the Grand Canyon. The signed MOA or MOU must be in place by April 1, 2023 and submitted to AHCCCS by email to AHCCCSDAP@azahcccs.gov. On April 15, 2023, AHCCCS will review such documents as have been submitted by each provider in order to determine providers that meet this requirement and will qualify for this DAP increase.
d. American Society of Addiction Medicine	Clinics that bill for behavioral health assessments will be eligible for a 0.5% DAP by integrating or maintaining integration of the ASAM CONTINUUM in their electronic health record (EHR) system.
Continuum	 i. Milestone # 1: By April 30, 2023, providers must submit an LOI to AHCCCS, to the following email address,

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Software Integration (0.5%)	AHCCCSDAP@azahcccs.gov, indicating that they agree to complete integration or maintain integration with the ASAM CONTINUUM with their EHR system. The LOI must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the clinic requests to participate in the DAP. ii. Milestone #2: By April 30, 2024, the EHR vendor must submit a letter to AHCCCS stating the integration has been completed. The letter must include a project contact for the clinic, the EHR vendor, and a contact for the EHR.
e. Social Determinants of Health Closed Loop Referral Platform (1.0%)	In relation to this DAP initiative only, the Social Determinants of Health Closed Loop Referral System is CommunityCares. Clinics that meet the following milestones are eligible to earn a 1.0% DAP. i. Milestone #1: No later than April 1, 2023, the clinic must submit a signed Health Information Exchange Statement of Work (HIE SOW) and the CommunityCares Access Agreement indicating SDOH participation to the HIE organization. The HIE SOW must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the clinic requests to participate in the DAP. 1. For clinics that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to DAP@contexture.org.
	 ii. Milestone #2: No later than April 1, 2022: 1. For clinics that have participated in DAP SDOH requirements in CYE 2023: a. No later than September 30, 2023, initiate use of the CommunityCares referral system operated by the HIE organization or are engaged and have completed an onboarding launch plan that outlines the extended onboarding timeline, required steps, and commitment to completion of onboarding by 12/31/2023. b. After go-live and through September 30, 2024, the clinic must regularly utilize the CommunityCares referral system operated by the HIE organization. This will be

measured by facilitating at least 10 referrals per month, including closed-loop referral, tracked out-of-network referrals (utilizing CommunityCares resource directory), or tracked internal cases (referrals for social services provided by the clinic) per registered AHCCCS ID that resulted from utilizing a PRAPARE social-needs screening tool in CommunityCares or within the clinic's EHR. Closed-loop referrals, out-of-network referrals, and internal cases all need to be documented/tracked within the CommunityCares platform. The referral is created by the provider or support staff member and sent directly to a social service provider. All referrals entered into the system by the clinic will be counted toward volume requirements, and tracked monthly.

- 2. For clinics that have not participated in DAP SDOH requirements in CYE 2023:
 - a. No later than November 1, 2023, complete the CommunityCares Access Agreement and the HIE Participant Agreement, as required, and
 - b. No later than April 1, 2024, have onboarding completed by working with the HIE to submit all HIE requirements prior to gaining access to the system.

If a clinic has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the clinic to maintain its participation in those milestone activities for the period of April 1, 2023, through September 30, 2024.

f.
Continuous
Behavioral Health
Services to
American Indian
Health Program
(AIHP) Members
with a Serious
Mental Illness
(SMI) Who
Transitioned from
RBHA Enrollment

Clinics that provide continuous services to AHIP members designated with an SMI, who transitioned from enrollment with a Regional Behavioral Health Authority (RBHA)to integrated AIHP on October 1, 2022, will be eligible for a 7.0% DAP on all Fee-For-Service claims. AHCCCS reviewed claims for FFY 2022 on December 29, 2022, and will again review claims on September 1, 2023, for claims with dates of service between December 1, 2022, and July 1, 2023, to identify eligible providers. Clinics that were providing services in FFY 2022, to AIHP-RBHA members designated with a SMI and that continue to provide services to these members with a SMI from December 1, 2022, through July 1, 2023, will be eligible for this DAP.

Approved: _______ Effective: October 1, 2023

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(7.0%)	
g. Health	Clinics that meet the following milestones and performance criteria are
Information	eligible to earn up to a 1.0% DAP.
Exchange	eligible to earli up to a 1.0% DAF.
Participation	
Participation	i. Milestone #1: No later than April 1, 2023, the clinic must
(1.0%)	have in place an active participation agreement with the
(1.070)	Health Information Exchange (HIE) organization and submit
	a signed Health Information Exchange Statement of Work
	(HIE SOW) to the HIE. The HIE SOW must contain each
	facility, including AHCCCS ID(s) and corresponding National
	Provider Identifier(s) (NPI), that the clinic requests to
	participate in the DAP.
	1. For clinics that have not participated in DAP HIE requirements in CYE
	2023, send an email requesting an HIE SOW to <u>DAP@contexture.org</u> .
	ii. Milestone #2: No later than May 1, 2023, the clinic must
	have actively accessed, and continue to access on an
	ongoing basis, patient health information via the HIE
	organization, utilizing one or more HIE services, such as the
	HIE Portal, ADT Alerts, Clinical Notifications, or an interface
	that delivers patient data into the clinic's EHR system. If it is
	the clinic's first year in the DAP HIE initiative, then it must
	meet this milestone no later than January 1, 2024.
	iii. Milestone #3: No later than May 1, 2023, clinics that utilize
	external reference labs for any lab result processing must
	submit necessary provider authorization forms to the HIE, if
	required by the external reference lab, to have all
	outsourced lab test results flow to the HIE organization on
	their behalf.
	iv. Milestone #4: No later than May 1, 2023, the clinic must
	electronically submit actual patient identifiable information
	to the production environment of the HIE organization,
	including encounter information and an encounter summary
	as well as data elements specific to individuals with a serious
	mental illness (SMI) designation, as defined by the HIE
	organization. If a clinic is in the process of integrating a new
	Practice Management and/or electronic health record (EHR)
	system, or if it is the clinic's first year in the DAP HIE

- initiative, then it must meet this milestone no later than June 30, 2023.
- v. Milestone #5: No later than May 1, 2023, the clinic must have or obtain a unique Object Identifier (OID) created by a registration authority, the clinic, and HL7. The OID is a globally unique International Organization for Standardization identifier for the clinic. Contact the HIE's Quality Improvement Team for instructions and to ensure you are compliant.
- vi. Milestone #6: No later than July 1, 2023, the clinic must sign a DAP SOW amendment to include HIE integration requirements. which will include the steps and expectations and timeline to transition to the clinic's HIE connection to the new HIE platform. The clinic must continue to meet the HIE integration requirements through September 30, 2024.

For any milestone that includes the electronic submission of patient information, the information transferred to the HIE must be actual patient data; the transfer of test data does not fulfill these requirements. All electronic submissions must be received through standard HL7 or CCD document architecture. It must include all patient data, including behavioral health data and data covered by 42 CFR Part 2. Data is expected to be live throughout the year, any downtime will be reported and an effort to provide data to the HIE is required for the period in which the data was not received.

If a clinic has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the clinic to maintain its participation in those milestone activities for the period of April 1, 2023, through September 30, 2024.

h. IHS and 638 Tribally Owned and/or Operated Facilities IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP. Please see Section 9 below for IHS/638 DAP details.

i. Payment Methodology

For Behavioral Health Outpatient Clinics, Provider Type 77, and Integrated Clinics, Provider Type IC, all payment rates for Fee for Service non-institutional services will be increased by: 1.0% if they meet the requirements in B.3.a, 3.0% if they meet the requirements in B.3.b, 3.0% if they meet the requirements in B.3.c, 0.5% if they meet the requirements in B.3.d, 1.0% if they meet the requirements in B.3.e, 7.0% if they meet the requirements in B.3.f, and 1.0% if they meet the requirements in B.3.g.

Clinics which submitted an LOI and received an increase for CYE 2023 but failed to achieve one or more milestones in the LOI or failed to maintain its participation in the milestone activities are ineligible to receive the respective DAP in CYE 2024.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

If a clinic receives a DAP increase for the entire CYE 2024 but it is determined subsequently that it did not meet the CYE 2024 milestones or failed to maintain its participation in the milestone activities in CYE 2024, that clinic will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.

4. Critical Access Hospitals (Up to 10.5%)

Hospitals designated as a Critical Access Hospital (CAH) by March 15, 2022 are eligible for DAP increases under the following criteria.

Domain	Description
a. Health Information Exchange	Hospitals that meet the following milestones are eligible to earn a 8.0% DAP i. Milestone #1: No later than April 1, 2023, the hospital must
Participation (8.0%)	have an active participation agreement with the Health Information Exchange (HIE) organization and submit a signed Health Information Exchange Statement of Work HIE SOW) the HIE. The HIE SOW must contain each facility, including AHCCCS ID(s) and corresponding National Provider Identifier(s) (NPI), that the hospital requests to participate in the DAP. 1. For hospitals that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to DAP@contexture.org.

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- ii. Milestone #2: No later than May 1, 2023, the hospital must have actively accessed, and continue to access on an ongoing basis, patient health information via the HIE organization, utilizing one or more HIE services, such as the HIE Portal, ADT Alerts, Clinical Notifications, or an interface that delivers patient data into the facility's EHR system.
- iii. Milestone #3: No later than May 1, 2023, hospitals that utilize external reference labs for any lab result processing must submit necessary provider authorization forms to the qualifying HIE, if required by the external reference lab, to have all outsourced lab test results flow to the qualifying HIE organization on their behalf.
- iv. Milestone #4: No later than May 1, 2023, the hospital must electronically submit the following actual patient identifiable information to the production environment of a qualifying HIE organization: admission, discharge and transfer information (generally known as ADT information), including data from the hospital emergency department if the provider has an emergency department; laboratory and radiology information (if the provider has these services); transcription; medication information; immunization data; and discharge summaries that include, at a minimum, discharge orders, discharge instructions, active medications, new prescriptions, active problem lists (diagnosis), treatments and procedures conducted during the stay, active allergies, and discharge destination.
- v. Milestone #5: No later than May 1, 2023, the hospital must have or obtain a unique Object Identifier (OID) created by a registration authority, the hospital, and HL7. The OID is a globally unique International Organization for Standardization identifier for the hospital. Contact the HIE's Quality Improvement Team for instructions and to ensure you are compliant.
- vi. Milestone #6: No later than July 1, 2023, the hospital must sign a DAP SOW amendment to include HIE integration requirements. which will include the steps and expectations and timeline to transition to the hospital's HIE connection to the

new HIE platform. The hospital must continue to meet the HIE integration requirements through September 30, 2024.

For any milestone that includes electronic submission of patient information, the information transferred to the qualifying HIE must be actual patient data; the transfer of test data does not fulfill these requirements. All electronic submissions must be received through standard HL7 and or CCD document architecture. It must include all patient data, including behavioral health data and data covered by 42 C.F.R. Part 2. Data is expected to be live throughout the year, any downtime will be reported and an effort to provide data to the HIE is required for the period in which the data was not received.

If a hospital has already achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the hospital to maintain its participation in those milestone activities for the period April 1, 2023 through September 30, 2024.

b.
Social
Determinants of
Health Closed
Loop Referral
System
(1.0%)

In relation to this DAP initiative only, the Social Determinants of Health Closed Loop Referral System is CommunityCares. Hospitals that meet the following milestones are eligible to earn a 1.0% DAP.

- i. Milestone #1: No later than April 1, 2023, the hospital must submit a signed Health Information Exchange Statement of Work (HIE SOW) and the CommunityCares Access Agreement indicating SDOH participation to the HIE organization. The HIE SOW must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the hospital requests to participate in the DAP.
 - For hospitals that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to <u>DAP@contexture.org</u>.
- ii. Milestone #2:
 - For hospitals that have participated in DAP SDOH requirements in CYE 2023:
 - a. No later than September 30, 2023, initiate use of the CommunityCares referral system operated by the HIE organization or are engaged and have completed an onboarding launch plan that outlines the extended

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onboarding timeline, required steps, and commitment to completion of onboarding by 12/31/2023. b. After go-live and through September 30, 2024, the hospital must regularly utilize the CommunityCares referral system operated by the HIE organization. This will be measured by facilitating at least 10 referrals per month, including closed-loop referral, tracked out-ofnetwork referrals (utilizing CommunityCares resource directory), or tracked internal cases (referrals for social services provided by the hospital) per registered AHCCCS ID that resulted from utilizing a social-needs screening tool in CommunityCares or within the hospital's EHR. Closed-loop referrals, out-of-network referrals, and internal cases all need to be documented/tracked within the CommunityCares platform. The referral is created by the provider or support staff member and sent directly to a social service provider. All referrals entered into the system by the hospital will be counted toward volume requirements, and tracked monthly. 2. For hospitals that have not participated in DAP SDOH requirements in CYE 2023: a. No later than November 1, 2023, complete the CommunityCares Access Agreement and the HIE Participant Agreement, as required, and b. No later than April 1, 2024, have onboarding completed by working with the HIE to submit all HIE requirements prior to gaining access to the system. If a hospital has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the hospital to maintain its participation in those milestone activities for the period of April 1, 2023, through September 30, 2024. c. Arizona Health Hospitals that meet the following milestones are eligible to earn a 1.0% **Directives Registry** DAP. i. Milestone #1: No later than April 1, 2023, the hospital must submit a signed Health Information Exchange Statement of Work (HIE SOW) indicating AzHDR participation to the HIE

organization. The HIE SOW must contain each facility, including

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(1.0%)

AHCCCS ID(s) and corresponding NPI(s), that the hospital requests to participate in the DAP.

1. For hospitals that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to DAP@contexture.org.

ii. Milestone #2:

- 1. For hospitals that have participated in DAP HIE requirements in CYE 2023:
 - a. No later than September 30, 2023, initiate use of the AzHDR platform operated by the HIE organization.
 - b. After all the onboarding requirements have been met and the provider has access to the platform (Go-Live), the hospital must regularly utilize the AzHDR platform which will be measured by facilitating at least 10 patient document uploads or queries of advance directives per month per registered AHCCCS ID from the Go-Live date through September 30, 2024. Both uploads entered into the system and queries of the system by the hospital will be counted toward volume requirements, tracked monthly, and reported as a final deliverable by June 1, 2024. Uploading is defined by submitting a document or multiple documents for a patient into the registry and a query is defined as querying for documents within the Registry.
- 2. For hospitals that have not participated in DAP HIE requirements in CYE 2023:
 - a. No later than November 1, 2023, complete the AzHDR Participant Agreement, and
 - b. No later than April 1, 2024, have onboarding completed by working with the HIE to submit all HIE requirements prior to gaining access to the platform.

If a hospital has already achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the hospital to maintain its participation in those milestone activities for the period of April 1, 2023, through September 30, 2024.

d. Naloxone Distribution Program (0.5%)	Hospitals with an Emergency Department that meet the following milestones are eligible to earn a 0.5% DAP increase on all outpatient services.
	 i. Milestone #1: No later than April 30, 2023, the hospital must submit a Letter of Intent (LOI) to AHCCCS to the following email address: AHCCCSDAP@azahcccs.gov, indicating that they will participate in the Naloxone Distribution Program (NDP). The LOI must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the hospital requests to participate in the DAP. ii. Milestone #2: No later than November 30, 2023, develop and submit a facility policy that meets AHCCCS/ADHS standards for an NDP. iii. Milestone #3: No later than January 1, 2024, begin distribution of Naloxone to individuals at risk of overdose as identified through the facilities' policy.

e. IHS and 638 Tribal Owned and/or Operated Facilities
IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP. Please see Section 9 below for IHS/638 DAP details.

f. Payment Methodology

For critical access hospitals, payment rates for outpatient services, for the service date range of October 1, 2023-September 30, 2024, will be increased by 8.0% if they meet the HIE requirements, by 1.0% if they meet the AzHDR requirements, by 1.0% if they meet the SDOH closed loop referral system requirements, and by 0.5% if they meet the Naloxone Distribution Program requirements.

Hospitals which submitted an LOI and received an increase for CYE 2023 but failed to achieve one or more milestones in the LOI or failed to maintain its participation in the milestone activities are ineligible to receive the respective DAP in CYE 2024.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed

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milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

If a hospital receives a DAP increase for the entire CYE 2024 but it is determined subsequently that it did not meet the CYE 2024 milestones or failed to maintain its participation in the milestone activities in CYE 2024, that hospital will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.

5. Hospitals Subject to APR-DRG Reimbursements and Other Hospitals/Provider Types

A. Hospitals, Provider Type 02, are eligible for DAP increases under the following criteria (Up to 3.5%)

Domain	Description
a.	Hospitals that meet the following milestones are eligible to earn a 1.5%
Health	DAP.
Information	
Exchange	i. Milestone #1: No later than April 1, 2023, the hospital must
Participation	have in place an active participation agreement with the Health Information Exchange (HIE) organization and submit
(Up to 2.0%)	a signed Health Information Exchange Statement of Work to the HIE. The HIE SOW must contain each facility, including AHCCCS ID(s) and corresponding National Provider
	Identifier(s) (NPI), that the hospital requests to participate in the DAP.
	 For hospitals that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to <u>DAP@contexture.org</u>.
	ii. Milestone #2: No later than May 1, 2023, the hospital must have actively accessed, and continue to access on an ongoing basis, patient health information via the HIE organization, utilizing one or more HIE services, such as the HIE Portal, ADT Alerts, Clinical Notifications, or an interface that delivers patient data into the hospital's EHR system.

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- iii. Milestone #3: No later than May 1, 2022, hospitals that utilize external reference labs for any lab result processing must submit necessary provider authorization forms to the qualifying HIE organization, if required by the external reference lab, to have all outsourced lab test results flow to the qualifying HIE on their behalf.
- iv. Milestone #4: No later than May 1, 2022, the hospital must electronically submit the following actual patient identifiable information to the production environment of a qualifying HIE organization: admission, discharge and transfer information (generally known as ADT information), including data from the hospital emergency department if the provider has an emergency department; laboratory and radiology information (if the provider has these services); transcription; medication information; immunization data; and discharge summaries that include, at a minimum, discharge orders, discharge instructions, active medications, new prescriptions, active problem lists (diagnosis), treatments and procedures conducted during the stay, active allergies, and discharge destination.
- v. Milestone #5: No later than May 1, 2023, the hospital must have or obtain a unique Object Identifier (OID) created by a registration authority, the hospital, and HL7. The OID is a globally unique International Organization for Standardization identifier for the hospital. Contact the HIE's Quality Improvement Team for instructions and to ensure the hospital is compliant.
- vi. Milestone #6: No later than July 1, 2023, the hospital must sign a DAP SOW amendment to include HIE integration requirements. which will include the steps and expectations and timeline to transition to the hospital's HIE connection to the new HIE platform. The hospital must continue to meet the HIE integration requirements through September 30, 2024.

For any milestone that includes electronic submission of patient information, the information transferred to the qualifying HIE must be

actual patient data; the transfer of test data does not fulfill these
requirements. All electronic submissions must be received through
standard HL7 document architecture. It must include all patient data,
including behavioral health data and data covered by 42 CFR Part 2.
Data is expected to be live throughout the year, any downtime will be
reported and an effort to provide data to the HIE is required for the
period in which the data was not received.

If a hospital has already achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the hospital to maintain its participation in those milestone activities for the period April 1, 2023 through September 30, 2024.

b. Social Determinants of Health Closed Loop Referral Platform

(0.5%)

In relation to this DAP initiative only, the Social Determinants of Health Closed Loop Referral System is CommunityCares. Hospitals that meet the following milestones are eligible to earn a 0.5% DAP.

- i. Milestone #1: No later than April 1, 2023, submit a signed Health Information Exchange Statement of Work (HIE SOW) and the CommunityCares Access Agreement indicating SDOH participation to the HIE organization. The HIE SOW must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the hospital requests to participate in the DAP.
 - For hospitals that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to <u>DAP@contexture.org</u>

ii. Milestone #2:

- 1. For hospitals that have participated in DAP SDOH requirements in CYE 2023:
 - a. No later than September 30, 2023, initiate use of the CommunityCares referral system operated by the HIE organization or are engaged and have completed an onboarding launch plan that outlines the extended onboarding timeline, required steps, and commitment to completion of onboarding by 12/31/2023.

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	b. After go-live and through September 30, 2024, the hospital must regularly utilize the CommunityCares referral system operated by the HIE organization. This will be measured by facilitating at least 10 referrals per month, including closed-loop referral, tracked out-of-network referrals (utilizing CommunityCares resource directory), or tracked internal cases (referrals for social services provided by the hospital) per registered AHCCCS ID that resulted from utilizing a social-needs screening tool in CommunityCares or within the hospital's EHR. Closed-loop referrals, out-of-network referrals, and internal cases all need to be documented/tracked within the CommunityCares platform. The referral is created by the provider or support staff member and sent directly to a social service provider. All referrals entered into the system by the hospital will be counted toward volume requirements, and tracked monthly.
	 2. For hospitals that have not participated in DAP SDOH requirements in CYE 2023: a. No later than November 1, 2023, complete the CommunityCares Access Agreement and the HIE Participant Agreement, as required, and b. No later than April 1, 2024, have onboarding completed by working with the HIE to submit all HIE requirements prior to gaining access to the system. If a hospital has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the hospital
	to maintain its participation in those milestone activities for the period of April 1, 2023, through September 30, 2024.
c. Arizona Health Directives Registry	Hospitals that meet the following milestones are eligible to earn a 0.5% DAP.

(0.5%) OTHER TYPES OF CARE i. Milestone #1: No later than April 1, 2023, the hospital must

ID(s) and corresponding NPI(s), that the hospital requests to participate in the DAP.1. For hospitals that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an

submit a signed Health Information Exchange Statement of Work (HIE SOW) indicating AzHDR participation to the HIE. The HIE SOW must contain each facility, including AHCCCS

ii. Milestone #2:

1. For hospitals that have participated in DAP HIE requirements in CYE 2023:

HIE SOW to DAP@contexture.org.

- a. No later than September 30, 2023, initiate use of the AzHDR platform operated by the HIE organization.
- b. After all the onboarding requirements have been met and the provider has access to the platform (Go-Live), the hospital must regularly utilize the AzHDR platform which will be measured by facilitating at least 10 patient document uploads or queries of advance directives per month per registered AHCCCS ID from the Go-Live date through September 30, 2024. Both uploads entered into the system and queries of the system by the hospital will be counted toward volume requirements, tracked monthly, and reported as a final deliverable by June 1, 2024. Uploading is defined by submitting a document or multiple documents for a patient into the registry and a query is defined as querying for documents within the Registry.
- 2. For hospitals that have not participated in DAP HIE requirements in CYE 2023:
 - a. No later than November 1, 2023, complete the AzHDR Participant Agreement, and
 - No later than April 1, 2024, have onboarding completed by working with the HIE to submit all HIE requirements prior to gaining access to the platform.

If a hospital has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the hospital

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	In the second
	to maintain its participation in those milestone activities for the period
	of April 1, 2023, through September 30, 2024.
d. Naloxone Distribution Program	Hospitals with an Emergency Department that meet the following milestones are eligible to earn a 0.5% DAP increase on all outpatient services.
(0.5%)	 i. Milestone #1: No later than April 30, 2023, the hospital must submit a Letter of Intent (LOI) to AHCCCS to the following email address: AHCCCSDAP@azahcccs.gov, indicating that they will participate in the Naloxone Distribution Program (NDP). The LOI must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the hospital requests to participate in the DAP. ii. Milestone #2: No later than November 30, 2023, develop and submit a facility policy that meets AHCCCS/ADHS standards for an NDP. iii. Milestone #3: No later than January 1, 2024, begin distribution of Naloxone to individuals at risk of overdose as identified through the facilities' policy.

B. Other Hospitals and Provider Types

1. Psychiatric Hospitals, with the exception of public hospitals, Provider Type 71; Secure Residential Treatment Centers (17+ beds), Provider Type B1; Non-Secure Residential Treatment Centers (17+ beds), Provider Type B3; Subacute Facilities (1-16 Beds), Provider Type B5; Subacute Facilities (17+ beds), Provider Type B6; Rehabilitation Hospitals, Provider Type C4; Long Term Acute Care Hospitals, Provider Type C4 are eligible for DAP increases under the following criteria.

Domain	Description
a. Health Information	Hospitals that meet the following milestones are eligible to
Exchange Participation	earn a 1.5% DAP.
	i. Milestone #1: No later than April 1, 2023, the
(1.5%)	hospital must have in place an active

participation agreement with the Health Information Exchange (HIE) organization and submit a signed Health Information Exchange Statement of Work (HIE SOW) to the HIE. The HIE SOW must contain each facility, including AHCCCS ID(s) and corresponding National Provider Identifier(s) (NPI), that the hospital requests to participate in the DAP.

- For hospitals that have not participated in DAP HIE requirements for CYE 2023, send an email requesting an HIE SOW to <u>DAP@contexture.org</u>.
- ii. Milestone #2: No later than May 1, 2023, the hospital must have actively accessed, and continue to access on an ongoing basis, patient health information via the HIE organization, utilizing one or more HIE services, such as the HIE Portal, ADT Alerts, Clinical Notifications, or an interface that delivers patient data into the hospital's EHR system.
- iii. Milestone #3: No later than May 1, 2023, hospitals that utilize external reference labs for any lab result processing must submit necessary provider authorization forms to the qualifying HIE, if required by the external reference lab, to have all outsourced lab test results flow to the qualifying HIE organization on their behalf.
- iv. Milestone #4: No later than May 1, 2023, the hospital must electronically submit the following actual patient identifiable information to the production environment of a qualifying HIE organization: admission, discharge and transfer information (generally known as ADT information), including data from the hospital emergency department if the provider has an emergency department, laboratory and radiology information (if the provider has these services),

OTHER TYPES OF CARE

- transcription, medication information, immunization data, and discharge summaries that include, at a minimum, discharge orders, discharge instructions, active medications, new prescriptions, active problem lists (diagnosis), treatments and procedures conducted during the stay, active allergies, and discharge destination.
- v. Milestone #5: No later than May 1, 2023, the hospital must have or obtain a unique Object Identifier (OID) created by a registration authority, the hospital, and HL7. The OID is a globally unique International Organization for Standardization identifier for the hospital. Contact the HIE's Quality Improvement Team for instructions and to ensure you are compliant.
- vi. Milestone #6: No later than July 1, 2023, the hospital must sign a DAP SOW amendment to include HIE integration requirements. which will include the steps and expectations and timeline to transition to the hospital's HIE connection to the new HIE platform. The hospital must continue to meet the HIE integration requirements through September 30, 2024.

For any milestone that includes electronic submission of patient information, the information transferred to the qualifying HIE must be actual patient data; the transfer of test data does not fulfill these requirements. All electronic submissions must be received through standard HL7 or CCD document architecture. It must include all patient data, including behavioral health data and data covered by 42 CFR Part 2. Data is expected to be live throughout the year, any downtime will be reported and an effort to provide data to the HIE integration requirements through September 30, 2024.

If a hospital has already achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must

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	include a commitment by the beenited to reciptain its
	include a commitment by the hospital to maintain its
	participation in those milestone activities for the period April
	1, 2023 through September 30, 2024.
b.	Inpatient psychiatric facilities that meet the Inpatient
Inpatient Psychiatric	Psychiatric Facility Quality Reporting Program (IPFQR)
Facility Quality Reporting	performance measure will qualify for a 2.0% DAP increase.
Program	On March 15, 2023, AHCCCS will download the most current
	data from the QualityNet.org website to identify Medicare's
(2.0%)	Annual Payment Update (APU) recipients. APU recipients are
	those facilities that satisfactorily met the requirements for
	the IPFQR program, which includes multiple clinical quality
	measures. Facilities identified as APU recipients will qualify
	for the DAP increase.
C.	Long Term Care Hospitals that meet or fall below the
Long-Term Care Hospital	national average for the pressure ulcers performance
Pressure Ulcers	measure will qualify for a 2.0% DAP increase. On March 15,
Performance Measure	2023 Medicare Provider Data Catalog website for the rate of
	changes in skin integrity post-acute care: Pressure
(2.0%)	Ulcer/Injury. Facility results will be compared to the national
	average results for the measure. Hospitals that meet or fall
	below the national average percentage will qualify for the
	DAP increase.
d.	Inpatient Rehabilitation Hospitals that meet or fall below the
Inpatient Rehabilitation	national average for the pressure ulcers performance
Pressure Ulcers	measure will qualify for a 2.0% DAP increase. On March 15,
Performance Measure	2023, AHCCCS will download the most current data from the
	Medicare Provider Data Catalog website for the rate of
(2.0%)	changes in skin integrity post-acute care: Pressure
	Ulcer/Injury. Facility results will be compared to the national
	average results for the measure. Hospitals that meet or fall
	below the national average percentage will qualify for the
	DAP increase.
e.	Hospitals that meet the following milestones are eligible to
Arizona Health Directives	earn a 0.5% DAP.
Registry	
(2.70)	i. Milestone #1: No later than April 1, 2023, the
(0.5%)	hospital must submit a signed Health Information
	Exchange Statement of Work (HIE SOW)
	indicating AzHDR participation to the HIE
	malcating Aziron participation to the file

organization. The HIE SOW must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the hospital requests to participate in the DAP.

 For hospitals that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to DAP@contexture.org.

ii. Milestone #2:

- 1. For hospitals that have participated in DAP HIE requirements in CYE 2023:
 - a. No later than September 30, 2023, initiate use of the AzHDR platform operated by the HIE organization.
 - b. After all the onboarding requirements have been met and the provider has access to the platform (Go-Live), the hospital must regularly utilize the AzHDR platform which will be measured by facilitating at least 10 patient document uploads or queries of advance directives per month per registered AHCCCS ID from the Go-Live date through September 30, 2024 Both uploads entered into the system and queries of the system by the hospital will be counted toward volume requirements, tracked monthly, and reported as a final deliverable by June 1, 2024. Uploading is defined by submitting a document or multiple documents for a patient into the registry and a query is defined as querying for documents within the Registry.
- 2. For hospitals that have not participated in DAP HIE requirements in CYE 2023:
 - No later than November 1, 2023, complete the AzHDR Participant Agreement, and
 - b. No later than April 1, 2024, have onboarding completed by working with

	the HIE to submit all HIE requirements prior to gaining access to the platform.
	prior to gaining access to the platform.
	If a hospital has already achieved one or more of the CYE
	2024 milestones as of April 1, 2023, the HIE SOW must
	include a commitment by the hospital to maintain its
	participation in those milestone activities for the period of
	April 1, 2023, through September 30, 2024.
f.	
	In relation to this DAP initiative only, the Social
Social Determinants of	Determinants of Health Closed Loop Referral System is
Health Closed Loop	CommunityCares. Hospitals that meet the following
Referral Platform	milestones are eligible to earn a 0.5% DAP.
(0.5%)	i. Milestone #1: No later than April 1, 2023, the
	hospital must submit a signed Health Information
	Exchange Statement of Work (HIE SOW) and the
	CommunityCares Access Agreement indicating
	SDOH participation to the HIE organization. The
	HIE SOW must contain each facility, including
	AHCCCS ID(s) and corresponding NPI(s), that the
	hospital requests to participate in the DAP.
	For hospitals that have not participated in
	DAP HIE requirements in CYE 2023, send an
	email requesting an HIE SOW to
	DAP@contexture.org
	ii. Milestone #2:
	For hospitals that have participated in DAP
	SDOH requirements in CYE 2023:
	a. No later than September 30, 2023, initiate
	use of the CommunityCares referral
	system operated by the HIE organization
	or are engaged and have completed an
	onboarding launch plan that outlines the
	extended onboarding timeline, required
	steps, and commitment to completion of
	onboarding by 12/31/2023.
	b. After go-live and through September 30,
	2024, the hospital must regularly utilize
	the CommunityCares referral system
	operated by the HIE organization. This will
	be measured by facilitating at least 10

referrals per month, including closed-loop referral, tracked out-of-network referrals (utilizing CommunityCares resource directory), or tracked internal cases (referrals for social services provided by the hospital) per registered AHCCCS ID that resulted from utilizing a social-needs screening tool in CommunityCares or within the hospital's EHR. Closed-loop referrals, out-of-network referrals, and internal cases all need to be documented/tracked within the CommunityCares platform. The referral is created by the provider or support staff member and sent directly to a social service provider. All referrals entered into the system by the hospital will be counted toward volume requirements, and tracked monthly.

- 2. For hospitals that have not participated in DAP SDOH requirements in CYE 2023:
 - No later than November 1, 2023, complete the CommunityCares Access Agreement and the HIE Participant Agreement, as required, and
 - b. No later than April 1, 2024, have onboarding completed by working with the HIE to submit all HIE requirements prior to gaining access to the system.

If a hospital has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the hospital to maintain its participation in those milestone activities for the period of April 1, 2023, through September 30, 2024.

g. IHS and 638 Tribally Owned and/or Operated Facilities
IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP.
Please see Section 9 below for IHS/638 DAP details.

h. Payment Methodology

For hospitals receiving APR-DRG reimbursement (described in Section B.5.A above), fee-for-service reimbursement rates for outpatient services will be increased by 2.0% if they meet the HIE requirements, by 0.5% if they meet the SDOH Closed Loop Referral Platform requirements, by 0.5% if they meet the AzHDR requirements, and by 0.5% if they meet the Naloxone Distribution Program reporting requirements. These increases do not apply to supplemental payments.

For other hospitals and facilities (described in Section B.5.B above), fee-for-service reimbursement rates for outpatient services will be increased by 1.5% if they meet the requirements detailed in B.5.B.1.a., by 2.0% if they meet the requirements described in B.5.B.1.b, by 2.0% if they meet the requirements described in B.5.B.1.c, by 2.0% if they meet the requirements described in B.5.B.1.d, by 0.5% if they meet the requirements described in B.5.B.1.e, and by 0.5% if they meet the requirements described in B.5.B.1.f.

Hospitals which submitted an LOI and received an increase for CYE 2023 but failed to achieve one or more milestones in the LOI or failed to maintain its participation in the milestone activities are ineligible to receive the respective DAP in CYE 2024.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

If a hospital receives a DAP increase for the entire CYE 2024 but it is determined subsequently that it did not meet the CYE 2024 milestones or failed to maintain its participation in the milestone activities in CYE 2024, that hospital will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.

2. Freestanding Emergency Departments (5.0%)

Freestanding Emergency Departments (Provider Type ED) are eligible for a DAP increase on all inpatient and outpatient services under the following criteria.

_	Domain	Description
	Domain	Description
		2 00011 0 11011

a. Naloxone Distribution Program (5.0%)	Freestanding Emergency Departments that meet the following milestones are eligible to earn a 5.0% DAP. i. Milestone #1: No later than April 30, 2023, the facility must submit a Letter of Intent (LOI) to AHCCCS to the following email address: AHCCCSDAP@azahcccs.gov, indicating that they will participate in the Naloxone Distribution Program (NDP). The LOI must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the facility requests to participate in the DAP. ii. Milestone #2: No later than November 30, 2023, develop and submit a facility policy that meets AHCCCS/ADHS standards for an NDP. iii. Milestone #3: No later than January 1, 2024, begin
	iii. Milestone #3: No later than January 1, 2024, begin distribution of Naloxone to individuals at risk of overdose as identified through the facilities' policy.

- b. IHS and 638 Tribally Owned and/or Operated Facilities
 IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP. Please see Section 9 below for IHS/638 DAP details.
- Payment Methodology
 Freestanding Emergency Departments will qualify for a 5.0% increase on all services for Naloxone Distribution Program participation.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

If a facility receives a DAP increase for the entire CYE 2024 but it is determined subsequently that it did not meet the CYE 2024 milestones or failed to maintain its

participation in the milestone activities in CYE 2024, that facility will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.

3. Home and Community Based Services Providers (6.25%)

Home and Community Based Services (HCBS) Providers are eligible for DAP increases under the following criteria. The DAP increase will be applicable to the specified services described below when provided on a FFS basis.

Domain	Description
a.	The DAP Increase will be applicable to the following services:
Electronic Visit	S5125, S5135, S5136, T2017, G0299, G0300, S9123, S9124, T1021,
Verification (EVV) Visit Status	G0151, S9129, S5181, G0153, S9128, S5130, T1019. S5150, S5151.
Compliance	The DAP increase will be applicable to the specified services as outlined in Attachment B.
(0.5%)	
b.	Assisted Living (AL) Centers (Provider Type 49), and Home Health
Health	Agencies (Provider Type 23) that meet the following milestones are
Information	eligible to earn a 1.0% DAP.
Exchange	
Participation	i. Milestone #1: No later than April 1, 2023, the provider must have an active participation agreement with the Health
(1.0%)	Information Exchange (HIE) organization and submit a signed Health Information Exchange Statement of Work (HIE SOW) to the HIE. The HIE SOW must contain each provider location, including AHCCCS ID(s) and corresponding National Provider Identifier(s) (NPI), that the provider requests to participate in the DAP. 1. For providers that have not participated in DAP HIE requirements for CYE 2023, send an email requesting an HIE SOW to DAP@contexture.org .
	ii. Milestone #2: No later than May 1, 2023, the provider must have actively accessed, and continue to access on an ongoing basis, patient health information via the HIE organization, utilizing one or more HIE services, such as the HIE Portal, ADT Alerts, Clinical Notifications, or an interface that delivers patient data into the provider's EHR system. If it is the provider's first year in the DAP HIE initiative, then

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	the provider must meet this milestone no later than January 1, 2024.
	iii. Milestone #3: No later than July 1, 2023, the provider must sign a DAP SOW amendment to include HIE integration requirements. which will include the steps and expectations and timeline to transition to the provider's HIE connection to the new HIE platform. The provider must continue to meet the HIE integration requirements through September 30, 2024.
	If the provider has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the provider to maintain its participation in those milestone activities for the period April 1, 2023 through September 30, 2024. No later than July 1, 2023, the provider must sign a DAP SOW amendment to include HIE integration requirements. which will include the steps and expectations and timeline to transition to the provider's HIE connection to the new HIE platform. The provider must continue to meet the HIE integration requirements through September 30, 2024.
c. Social Determinants of Health Closed Loop Referral	The DAP increase will be applicable to the specified services as outlined in Attachment B-2. In relation to this DAP initiative only, the Social Determinants of Health Closed Loop Referral System is CommunityCares. Providers that meet the following milestones are eligible to earn a 2.0% DAP.
Platform (2.0%)	The following services are eligible for a DAP increase: Attendant Care (S5125), Companion Care (S5135 and S5136), Habilitation (T2017), Nursing (G0299, G0300, S9123, S9124), Home Health Aide (T1021). Physical Therapy (G0151), Physical Therapy (S9131), Occupational Therapy (G0152, S9129), Respiratory Therapy (S5181), Speech Therapy (G0153 and S9128), Homemaker (S5130), Personal Care (T1019), Respite (S5150 and S5151), Skills Training (H2014).
	 Milestone #1: No later than April 1, 2023, the provider must submit a signed Health Information Exchange Statement of Work and the CommunityCares Access Agreement

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indicating SDOH participation to the HIE organization. The HIE SOW must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the provider requests to participate in the DAP.

ii. Milestone #2:

- 1. For providers that have participated in DAP SDOH requirements in CYE 2023:
 - a. No later than September 30, 2023, initiate use of the CommunityCares referral system operated by the HIE organization or are engaged and have completed an onboarding launch plan that outlines the extended onboarding timeline, required steps, and commitment to completion of onboarding by 12/31/2023.
 - b. After go-live and through September 30, 2024, the provider must regularly utilize the CommunityCares referral system operated by the HIE organization. This will be measured by facilitating at least 10 referrals per month, including closed-loop referral, tracked out-ofnetwork referrals (utilizing CommunityCares resource directory), or tracked internal cases (referrals for social services provided by the provider) per registered AHCCCS ID that resulted from utilizing a social-needs screening tool in CommunityCares or within the provider's EHR. Closed-loop referrals, out-of-network referrals, and internal cases all need to be documented/tracked within the CommunityCares platform. The referral is created by the provider or support staff member and sent directly to a social service provider. All referrals entered into the system by the provider will be counted toward volume requirements, and tracked monthly.
- 2. For providers that have not participated in DAP SDOH requirements in CYE 2023:

	a. No later than November 1, 2023, complete the CommunityCares Access Agreement and HIE Participant Agreement, as required, and b. No later than April 1, 2024, have onboarding completed by working with the HIE to submit all HIE requirements prior to gaining access to the system.	
	If a provider has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the provider to maintain its participation in those milestone activities for the period of April 1, 2023, through September 30, 2024.	
d. Electronic Visit Verification (EVV) Visit Status Compliance (2.75%)	HCBS providers that participate in the EVV system will qualify for a DAP increase of 2.75% if the provider has at least 70% of processed visits with dates of service from September 1, 2022, to November 30, 2022. A visit is considered "processed" when the visit has passed claims validation. The claim must have been either an autoverified visit at the time of service delivery or the provider must have been able to reconcile missing or incomplete visits in accordance with the audit documentation guidelines prior to claims submission.	
	The DAP increase will be applicable to the specified services as outlined in Attachment B.	

e. IHS and 638 Tribally Owned and/or Operated Facilities IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP. Please see Section 9 below for IHS/638 DAP details.

f. Payment Methodology

For Eligible HCBS providers (identified in section B.5.B.3), fee for service rates for services specified in B.5.B.3 are eligible for the following increases: 0.5% for meeting the criteria described in B.5.B.3.a, 1.0% for meeting the criteria described in B.5.B.3.b, 2.0% for meeting the criteria described in B.5.B.3.c, and 2.75% for meeting the criteria described in B.5.B.3.d.

Providers which submitted an LOI and received an increase for CYE 2023 but failed to achieve one or more milestones in the LOI or failed to maintain its participation in the milestone activities are ineligible to receive the respective DAP in CYE 2024.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

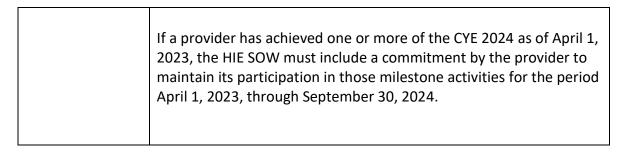
If a provider receives a DAP increase for the entire CYE 2024 but it is determined subsequently that it did not meet the CYE 2024 milestones or failed to maintain its participation in the milestone activities in CYE 2024, that provider will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.

4. Behavioral Health Providers (1.0%)

Community Service Agencies (A3), Independent Substance Abuse Counselors (A4), Behavioral Health Therapeutic Homes (A5), and Rural Substance Abuse Transitional Agencies (A6) are eligible for DAP increases on all services billed on CMS 1500 Form under the following criteria.

Domain	Description		
a.	In relation to this DAP initiative only, the Social Determinants of		
Social	Health Closed Loop Referral System is CommunityCares. Providers		
Determinants of	that meet the following milestones are eligible to earn a 1.0% DAP.		
Health Closed			
Loop Referral	i. Milestone #1: No later than April 1, 2023, the provider		
Platform	must submit a signed Health Information Exchange		
	Statement of Work (HIE SOW) and the CommunityCares		
(1.0%)	Access Agreement indicating SDOH participation to the		
	HIE organization. The HIE SOW must contain each facility,		
	including AHCCCS ID(s) and corresponding National		
	Provider Identifier(s) (NPI), that the provider requests to		
	participate in the DAP.		
	ii. Milestone #2:		
	 For providers that have participated in DAP SDOH 		
	requirements in CYE 2023:		

- a. No later than September 30, 2023, initiate use of the CommunityCares referral system operated by the HIE organization or are engaged and have completed an onboarding launch plan that outlines the extended onboarding timeline, required steps, and commitment to completion of onboarding by 12/31/2023.
- b. After go-live and through September 30, 2024, the provider must regularly utilize the CommunityCares referral system operated by the HIE organization. This will be measured by facilitating at least 10 referrals per month, including closed-loop referral, tracked out-of-network referrals (utilizing CommunityCares resource directory), or tracked internal cases (referrals for social services provided by the provider) per registered AHCCCS ID that resulted from utilizing a social-needs screening tool in CommunityCares or within the provider's EHR. Closed-loop referrals, out-of-network referrals, and internal cases all need to be documented/tracked within the CommunityCares platform. The referral is created by the provider or support staff member and sent directly to a social service provider. All referrals entered into the system by the provider will be counted toward volume requirements, and tracked monthly.
- 2. For providers that have not participated in DAP SDOH requirements in CYE 2023:
 - No later than November 1, 2023, complete the CommunityCares Access Agreement and the HIE Participant Agreement, as required, and
 - b. No later than April 1, 2024, have onboarding completed by working with the HIE to submit all HIE requirements prior to gaining access to the system.



- b. IHS and Tribally Owned and/or Operated Facilities
 IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP.
 Please see Section 9 below for IHS/638 DAP details.
- c. Payment Methodology Behavioral Health Providers (Provider Types A3, A4, A5 and A6) who met the SDOH Closed Loop Referral System requirements will qualify for a 1.0% increase on all non-institutional services.

Providers which submitted an LOI and received an increase for CYE 2023 but failed to achieve one or more milestones in the LOI or failed to maintain its participation in the milestone activities are ineligible to receive the respective DAP in CYE 2024.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

If a provider receives a DAP increase for the entire CYE 2024 but it is determined subsequently that it did not meet the CYE 2024 milestones or failed to maintain its participation in the milestone activities in CYE 2024, that provider will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.

Domain	Description	
a	Providers that meet the following milestones are eligible to	
Health Information	earn a 1.0% DAP.	
Exchange	i. Milestone #1: No later than April 1, 2022, the	
(1.0%)	provider must have in place an active participation agreement with the Health Information Exchange (HIE) organization and submit a signed Health Information Exchange Statement of Work (HIE SOW) to the HIE. The HIE SOW must contain each qualifying rendering provider, including AHCCCS ID(s) and corresponding National Provider Identifier(s) (NPI), that the facility requests to	
	participate in the DAP.	
	1. For providers that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to DAP@contexture.org .	
	 ii. Milestone #2: No later than May 1, 2023, , the provider must have actively accessed, and continue to access on an ongoing basis, patient health information via the HIE organization, utilizing one or more HIE services, such as the HIE Portal, ADT Alerts, Clinical Notifications, or an interface that delivers patient data into the provider's EHR system. 1. If it is the provider's first year in the DAP HIE initiative, then the provider must meet this milestone no later than January 1, 2024. 	
	iii. Milestone #3: No later than July 1, 2023, 2023, the provider must sign a DAP SOW amendment to include HIE integration requirements. which will include the steps and expectations and timeline to transition the provider's HIE connection to the new HIE platform. The provider must continue to meet	

the HIE integration requirements through September 30, 2024.
If a provider has achieved one or more of the CYE 2023 milestones as of April 1, 2023, the HIE SOW must include a commitment by the provider to maintain its participation in those milestone activities for the period April 1, 2023 through September 30, 2024.

b. IHS and 638 Tribally Owned and/or Operated Facilities IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP. Please see Section 9 below for IHS and 638 DAP details.

c. Payment Methodology

Providers, as identified in Section B.5.B.5 above, qualify for a 1.0% increase on services for meeting the HIE requirements described in B.5.B.5.a.

Providers which submitted an LOI and received an increase for CYE 2023 but failed to achieve one or more milestones in the LOI or failed to maintain its participation in the milestone activities are ineligible to receive the respective DAP in CYE 2024.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

If a provider receives a DAP increase for the entire CYE 2024 but it is determined subsequently that it did not meet the CYE 2024 milestones or failed to maintain its participation in the milestone activities in CYE 2024, that provider will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.

6. Therapeutic Foster Homes (up to 20.0%)

Therapeutic Foster Home providers (Provider Type A5) are eligible for DAP increases under the following criteria.

Domain	Description
a. New Therapeutic Foster Homes (10.0%) b. Therapeutic Foster Home Continuous Therapeutic Foster Care (TFC) Services (10.0%)	Newly licensed Therapeutic Foster Homes will qualify for a DAP increase of 10.0% on codes S5140 and S5145 if the provider has an AHCCCS registration date between April 1, 2022 and March 31, 2023. Therapeutic Foster Homes will qualify for a DAP increase of 10.0% on codes S5140 and S5145, as identified by the AHCCCS Provider ID based on the following factors: i. A member was provided at least 60 days of continuous services between October 1, 2021, and December 31, 2022. ii. Only approved and adjudicated AHCCCS claims and encounters will be utilized in the computations. iii. AHCCCS will compute claims and encounters for this purpose as of March 15, 2023, to determine which providers meet the minimum threshold. iv. AHCCCS will not consider any other data when determining which providers qualify for the DAP increase.

c. IHS and 638 Tribally Owned and/or Operated Facilities
IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP. Please see Section 9 below for IHS and 638 DAP details.

d. Payment Methodology

Therapeutic foster home providers, as identified in Section B.5.B.6 above, qualify for a possible maximum increase of 20% on services listed in Section B.5.B.6. They may receive an increase of 10.0% for meeting the New Therapeutic Foster Homes criteria in Section B.5.B.6.a and an increase of 10.0% for meeting the Therapeutic Foster Home TFC Services criteria in Section B.5.B.6.b.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's

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eligibility for the DAP, effective immediately and for the remainder of the year.

7. Multiple Provider Types

Adult Day Health (Provider Type 27), Assisted Living Home (Provider Type 36), Attendant Care (Provider Type 40), Behavioral Health Outpatient Clinic (Provider Type 77), Community Service Agency (Provider Type A3), EPD HCBS (Provider Type 81), Habilitation Provider (Provider Type 39), Home Health Agency (Provider Type 23), Integrated Clinics (Provider Type IC), Non-Medicare Certified Home Health Agency (Provider Type 95), Rural Substance Abuse Transitional Agency (Provider Type B5), Subacute Facility (Provider Type A6) are eligible for DAP increases under the following criteria.

- a. Providers that participated in the CYE 2023 Provider Workforce Development Plan (P-WFDP) Under Part 'B' or did not participate in the CYE 2023 P-FWDP DAP, and meet the following milestones are eligible to earn 1.0% DAP increase on all services billed on CMS 1500 Form.
 - i. Milestone #1: No later than March 15, 2023, submit a Provider Workforce Goal Setting and Data Reporting Compliance Attestation to the following email address: wfb@azahcccs.gov. The attestation must contain each facility, including AHCCCS ID(s) and corresponding National Provider Identifier(s) (NPI), that the provider requests to participate in the DAP.

ii. Milestone #2:

- 1. For providers that have participated in the CYE 2023 P-WFDP under Part 'B':
 - a. By April 30, 2023, a P-WFDP will be submitted. The P-WFDP must satisfy the requirements of both the CYE 2023 P-WFDP DAP and the MCO's requirements regarding the development and submission of Provider Workforce Development Plans.
- 2. For providers that did not participate in the CYE 2023 P-WFDP DAP attest that:
 - a. By April 30, 2024 they will have developed a Workforce Development Plan for the agency and that it will satisfy the following requirements:
 - The MCO's contract requirements regarding the development and submission of Provider Workforce Development Plans and;
 - ii. The Provider's Workforce Development Plans must specify three types of goals the provider intends to achieve during the time period beginning January 1, 2023 and ending December 31, 2023. The three required goals are for improving or

- maintaining workforce; *Retention, Turnover,* and *Time to Fill* difficult to hire staff positions.
- iii. The strategies the provider intends to use to improve or maintain workforce; *Retention, Turnover,* and *Time to Fill* difficult to hire staff positions.
- iii. Milestone #3: No later than April 30, 2024, the provider will submit the following benchmark metrics using the formulas found on the AZ Association of Health Plans website (https://azahp.org/azahp/awdfc/az-healthcare-workforce-goals-and-metrics-assessment/ under Data Collection) to calculate the provider's workforce for the time period beginning January 1, 2023, and ending December 31, 2023:
 - a. Average Retention Rate (e.g., 50%)
 - b. Average Turnover Rate (e.g., 60%)
 - c. Time to Fill the most difficult positions (e.g., RNs 28 days, DCWs 12 days, etc.).
 - d. Submit the workforce; *Retention, Turnover,* and *Time to Fill* goals the provider intended to achieve during the time period beginning January 1, 2023, and ending December 31, 2023:
 - Providers can determine the eligibility of their agency to participate in the CYE 2024 Provider Workforce Goal and Data Reporting_DAP by checking the CYE 2023 P-WFD Qualifying Provider list.
 - Providers that participated in the CYE 2023 P-WFDP under Part B will see a notation next to the agency's name stating: "Not Submitted Part B".
 - Providers that did not participate in the CYE 2023 P-WFDP DAP will not see the name of their agency listed.
 - Providers participating in the CYE 2023 P-WFDP DAP under Part "A" DO NOT qualify for this DAP.
 - The <u>CYE 2024 Provider Workforce Goal and Data Reporting</u> Attestation template can be found on the AHCCCS website at the following location: https://www.azahcccs.gov/PlansProviders/RatesAndBilling/FFS/qualifyingproviders.html
- b. <u>Employment Staff Training (2.0%)</u>

Habilitation providers (Provider Type 39), Behavioral Health Outpatient Clinics (Provider Type 77), Community Service Agencies (Provider Type A3) and Integrated Clinics (Provider Type IC) that meet the following milestones are eligible to earn a 2% DAP increase on codes T2019, H2025, H2026, and H2027.

- i. Milestone #1: No later than April 1, 2023, submit an Employment Staff Training Attestation to the following email address: AHCCCSDAP@azahcccs.gov. The attestation must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the provider requests to participate in the DAP.
- ii. Milestone #2: No later than December 31, 2023, employment provider staff must complete an ACRE approved (Association of Community Rehabilitation Educators) training provided by a single, third-party entity and must be, at a minimum, 40 hours in duration.
- iii. For providers that participated in Employment Staff Training requirements for CYE 2023:
 - a. In order to continue receiving this DAP, the provider must submit a roster of staff who have completed the training, with the staff names and dates of completion, along with the copy(ies) of the "Certificate of Achievement" by April 30, 2023.
- iv. For providers that have not participated in Employment Staff Training requirements in CYE 2023:
 - a. The provider must submit to AHCCCS, no later than December 31, 2023, a roster of staff who have completed the training, with the staff names and dates of completion, along with the copy(ies) of the "Certificate of Achievement".
- v. The Employment Staff Training Attestation can be found on the AHCCCS website at the following location:

 https://www.azahcccs.gov/PlansProviders/RatesAndBilling/FFS/qualifyingproviders.html
- vi. If a provider submits the attestation and receives the DAP increase for CYE 2024, but does not train its staff by December 31, 2023, that provider will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.

c. Pipeline AZ (1.0%)

Adult Day Health (Provider Type 27), Assisted Living Home (Provider Type 36), Attendant Care (Provider Type 40), Behavioral Health Outpatient Clinic (Provider Type 77), Community Service Agency (Provider Type A3), EPD HCBS (Provider Type 81), Habilitation Provider (Provider Type 39), Home Health Agency (Provider Type 23), Integrated Clinics (Provider Type IC), Non-Medicare Certified Home Health Agency (Provider Type 95), Rural Substance Abuse Transitional Agency (Provider Type B5), Subacute Facility (Provider Type A6) that meet the following milestones are eligible to earn a 1.0% DAP increase on all services.

- i. Milestone #1: No later than April 1, 2023, the provider must be registered with Pipeline AZ at: https://pipelineaz.com/page/DAP.
- ii. Milestone #2: No later than August 30, 2023, the provider must have developed the company page by completing the Company Details, Overview, Culture, Perk, and Benefits sections.
- iii. Milestone #3: No later than January 31, 2024, the provider must post relevant current open roles with 50% of the posts being entry-level roles to the provider's Pipeline AZ page.
- iv. Milestone #4: Between February 1, 2024, and August 31, 2024, the provider must maintain at least 10 employment interactions per month. Employment interactions may consist of, viewing matched candidate profiles, messaging candidates within the platform, documenting hires, and/or renewing or editing existing job posts. All interactions will be counted toward volume requirements, tracked monthly, and reported to AHCCCS.

d. IHS and 638 Tribally Owned and/or Operated Facilities

IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP. Please see Section 9 below for IHS and 638 DAP details.

e. Payment Methodology

Providers that participated on the CYE 2023 Provider Workforce Development Plan Under 'Part B' or did not participate in the CYE 2023 P-WFDP may qualify for an increase of 1.0% on all AHCCCS-covered, fee for service non-institutional services, by meeting the criteria in Section B.5.B.7.a. Habilitation providers, behavioral health outpatient clinics, community service agencies and integrated clinics are eligible for a 2.0% increase on employment codes by meeting the Employment Staff Training requirements described in Section B.5.B.7.b and a 1.0% increase on all services for meeting the criteria described in B.5.B.7.c.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

If a provider receives a DAP increase for the entire CYE 2024 but it is determined subsequently that it did not meet the CYE 2024 milestones or failed to maintain its participation in the milestone activities in CYE 2024, that provider will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.

8. Crisis Providers (3.0%)

Subacute Facilities 1-16 Beds (Provider Type B5), Subacute Facilities 17+ beds (Provider Type B6), Crisis Services Providers (Provider Type B7), Psychiatric Hospitals, with the exception of public hospitals (Provider Type 71), Behavioral Health Outpatient Clinics (Provider Type 77), and Integrated Clinics (Provider Type IC), that are contracted to provide crisis services. For the purposes of this DAP, a crisis provider is defined as an AHCCCS registered provider that is participating in the Bed Registry Project.

Domain	Description			
	In order to qualify, the provider must have submitted an			
a.	executed Crisis Bed Registry Statement of Work (SOW) to the			
Crisis Bed Registry	HIE by December 31, 2022. Crisis providers that have submitted			
	the SOW and who meet the following milestones are eligible for			
(3.0%)	a 3.0% DAP increase on all services under the following criteria:			
	i. Milestone #1: No later than April 1, 2023, the provider must			
	have in place an active participation agreement with the HIE			
	organization and submit a Health Information Exchange			
	Statement of Work (HIE SOW) indicating Crisis Bed Registry			
	participation, in which it agrees to achieve the following			
	milestones by the specified dates or maintain its participation in			
	the milestone activities if they have already been achieved.			
	ii. Milestone #2: No later than April 30, 2023, the provider shall work with the HIE organization and their EHR vendor to attend a vendor discovery call and the provider and EHR vendor must complete the Crisis Bed Registry Attestation which agrees to send HL7 and customized data to the HIE organization and the			
	provider agrees to any EHR vendor fees for vendor customization.			
	iii. Milestone #3: No later than November 30, 2023, the provider			
	will work with the HIE organization and their EHR vendor to have			
	their EHR customize HL7 data and send test messages to the HIE			

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that meets the required Crisis Bed Registry specifications, which is defined by the HIE organization.
iv. Milestone #4: No later than March 31, 2024, the provider must electronically submit Crisis Bed Registry HL7 messages to the production environment of the HIE organization.

b. IHS and 638 Tribally Owned and/or Operated Facilities IHS and 638 tribally owned and/or operated facilities are not eligible for this DAP. Please see Section 9 below for IHS and 638 DAP details.

c. Payment Methodology

Crisis Providers, as identified in Section B.5.B.8.a, are eligible for a 3.0% increase on services for meeting the Crisis Capacity Data Exchange criteria described in section B.5.B.8.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

If a provider receives a DAP increase for the entire CYE 2024 but it is determined subsequently that it did not meet the CYE 2024 milestones or failed to maintain its participation in the milestone activities in CYE 2024, that provider will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.

The following is a description of methods and standards for determining Differential Adjusted Payments for IHS/638 Tribally owned and/or operated facilities. The purpose of the Differential Adjusted Payment is to distinguish facilities which have committed to supporting designated actions that improve patients' care experience, improve members' health, and reduce cost of care growth. The Differential Adjusted Payment Schedule represents a positive adjustment to the AHCCCS rates. These payment adjustments will occur for all dates of service in Contract Year Ending (CYE) 2024 (October 1, 2023 through September 30, 2024) only.

9. IHS and 638 Tribally Owned and/or Operated Facilities (Up to 3.0%)

Indian Health Service and/or Tribally owned and/or operated hospitals, Provider Type 02, by March 15, 2023 are eligible for a DAP increase on all services under the following criteria

Domain	Description	
a.	Hospitals that meet the following milestones are eligible to earn a 1.5%	
Health Information	DAP.	
Exchange		
Participation	 Milestone #1: No later than April 1, 2023, the hospital must have in place an active participation agreement with the Health 	
(Up to 1.5%)	Information Exchange (HIE) organization and submit a signed Health Information Exchange Statement of Work (HIE SOW). The HIE SOW must contain each facility, including AHCCCS ID(s) and corresponding National Provider Identifier(s) (NPI), that the hospital requests to participate in the DAP. 1. For hospitals that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to DAP@contexture.org.	
	ii. Milestone #2: No later than May 1, 2023, the hospital must have actively accessed, and continue to access on an ongoing basis, patient health information via the HIE organization, utilizing one or more HIE services, such as the HIE Portal, ADT Alerts, Clinical Notifications, or an interface that delivers patient data into the hospital's EHR system.	
	iii. Milestone #3: No later than May 1, 2023, hospitals that utilize external reference labs for any lab result processing must submit necessary provider authorization forms to the qualifying HIE, if required by the external reference lab, to have all outsourced lab test results flow to the qualifying HIE organization on their behalf.	

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- Milestone #4: No later than May 1, 2023, the hospital must iv. electronically submit the following actual patient identifiable information to the production environment of a qualifying HIE organization: admission, discharge, and transfer information (generally known as ADT information), including data from the hospital emergency department if the facility has an emergency department; laboratory and radiology information (if the provider has these services); transcription; medication information; immunization data; and discharge summaries that include, at a minimum, discharge orders, discharge instructions, active medications, new prescriptions, active problem lists (diagnosis), treatments and procedures conducted during the stay, active allergies, and discharge destination. If the hospital has ambulatory and/or behavioral health practices, then the facility must submit the following actual patient identifiable information to the production environment of a qualifying HIE: registration, encounter summary, and SMI data elements as defined by the qualifying HIE organization. For hospitals that have not participated in DAP HIE requirements in CYE 2022, the deadline for this milestone will be November 1, 2022.
 - For hospitals that have not participated in DAP HIE requirements in CYE 2023, the deadline for this milestone will be June 30, 2023
- v. Milestone #5: No later than May 1, 2023, the hospital must have or obtain a unique Object Identifier (OID) created by a registration authority, the hospital, and HL7. The OID is a globally unique International Organization for Standardization identifier for the hospital. Contact the HIE's Quality Improvement Team for instructions and to ensure you are compliant.
- vi. Milestone #6: No later than July 1, 2023, the hospital must sign a DAP SOW amendment to include HIE integration requirements. which will include the steps and expectations and timeline to transition to the hospital's HIE connection to the new HIE platform. The hospital must continue to meet the HIE integration requirements through September 30, 2024.

For any milestone that includes electronic submission of patient information, the information transferred to the qualifying HIE must be

actual patient data; the transfer of test data does not fulfill these requirements. All electronic submissions must be received through standard HL7 or CCD document architecture. It must include all patient data, including behavioral health data and data covered by 42 CFR Part 2. Data is expected to be live throughout the year, any downtime will be reported and an effort to provide data to the HIE is required for the period in which the data was not received.

If a hospital has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the hospital to maintain its participation in those milestone activities for the period April 1, 2023through September 30, 2024.

b.Social Determinantsof Health ClosedLoop Referral System

In relation to this DAP initiative only, the Social Determinants of Health Closed Loop Referral System is CommunityCares. Hospitals that meet the following milestones are eligible to earn a 0.5% DAP.

(0.5%)

- i. Milestone #1: No later than April 1, 2023, the hospital must submit a signed Health Information Exchange Statement of Work (HIE SOW) and the CommunityCares Access Agreement indicating SDOH participation to the HIE organization. The HIE SOW must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the hospital requests to participate in the DAP.
 - For hospitals that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to DAP@contexture.org.
- ii. Milestone #2: No later than November 1, 2023, complete the CommunityCares Access Agreement and the HIE Participant Agreement, as required.
- iii. Milestone #3: No later than April 1, 2024, have onboarding completed by working with the HIE to submit all HIE requirements prior to gaining access to the system

If a hospital has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the hospital to maintain its participation in those milestone activities for the period of April 1, 2023, through September 30, 2024. Additionally, if a hospital

	submits a HIE SOW and receives the DAP increase for CYE 2024 but fails to achieve one or more of the milestones by the specified date or fails to maintain its participation in the milestone activities, that hospital will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.		
c. Arizona Health Directives Registry (0.5%)	 i. Milestone #1: No later than April 1, 2023, the hospital must submit a signed Health Information Exchange Statement of Work (HIE SOW) indicating AzHDR participation to the HIE organization. The HIE SOW must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the hospital requests to participate in the DAP. 1. For hospitals that have not participated in DAP HIE requirements in CYE 2023, send an email requesting an HIE SOW to DAP@contexture.org. ii. Milestone #2: No later than November 1, 2023, complete the 		
	AzHDR Participant Agreement. iii. Milestone #3: No later than April 1, 2024, have onboarding completed by working with the HIE to submit all HIE requirements prior to gaining access to the platform. If a hospital has achieved one or more of the CYE 2024 milestones as of April 1, 2023, the HIE SOW must include a commitment by the hospital to maintain its participation in those milestone activities for the period of April 1, 2023, through September 30, 2024.		
d. Naloxone Distribution Program	Hospitals with an Emergency Department that meet the following milestones are eligible to earn a 0.5% DAP increase on all inpatient and outpatient services.		
(0.5%)	i. Milestone #1: No later than April 30, 2023, the hospital must submit a Letter of Intent (LOI) to AHCCCS to the following email address: <u>AHCCCSDAP@azahcccs.gov</u> , indicating that they will participate in the Naloxone Distribution Program (NDP). The LOI must contain each facility, including AHCCCS ID(s) and corresponding NPI(s), that the hospital requests to participate in the DAP.		

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ii.	Milestone #2: No later than November 30, 2023, develop and submit a facility policy that meets AHCCCS/ADHS standards for an NDP.
iii.	Milestone #3: No later than January 1, 2024, begin distribution of Naloxone to individuals at risk of overdose as identified through the facilities' policy

e. Payment Methodology

All payments will be increased by 1.5% if the IHS/638 facility meets the above criteria for HIE participation in B.5.B.9.a, by 0.5% if the IHS/Tribal 638 facility meets the above criteria for the AzHDR requirements in B.5.B.9.c, by 0.5% if the IHS/Tribal 638 facility meets the above criteria for SDOH in B.5.B.9.b, and by 0.5% of the IHS/Tribal 638 facility meets the above criteria for the Naloxone Distribution Program in B.5.B.9.d. The DAP for IHS/638 facilities would be applicable to the All-inclusive Rate (AIR).

IHS/Tribal 638 facility which submitted an HIE LOI and received a DAP increase for CYE 2023 but failed to achieve one or more milestone in the LOI or failed to maintain its participation in the milestone activities are ineligible to receive DAP in CYE 2024.

If a provider is receiving a DAP in CYE 2024 and cannot meet a milestone and/or cannot maintain its participation in milestone activities, the provider must immediately notify AHCCCS. This notification

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must be made prior to the milestone deadline and must state the reason the milestone cannot be met. When applicable, DAP participants are subject to audits, at the discretion of AHCCCS. Within 30 days of AHCCCS being notified of a missed milestone, becoming aware of the provider's failure to maintain participation, and/or determining that the provider has failed a DAP audit, AHCCCS will remove the participant's eligibility for the DAP, effective immediately and for the remainder of the year.

If a provider receives a DAP increase for the entire CYE 2024 but it is determined subsequently that it did not meet the CYE 2024 milestones or failed to maintain its participation in the milestone activities in CYE 2024, that provider will be ineligible to receive this DAP for CYE 2025 if a DAP is available at that time.