Section 1115 Demonstration - NY Partnership Plan

Public Comments

Title	Description	Created At
Provide a means for end users to report server errors on your system.	The cms.gov web site has no facility to report server errors. This makes it impossible for I.T. professionals to contact CMS to report server failures on your web site. Providing a link to report web site issues is a standard industry practice dating back to the original adoption of the World Wide Web. It's something every, and any, commercial, educational, or government entity does. Except, apparently, CMS.gov. For example--at the time of this writing, any HTTP request to https://nppes.cms.hhs.gov is throwing a 500 error. Which means your server has crashed. This has been blocking any provider from attempting to register for an NPI number; which in turn prevents them from registering with their state MA funding source; which keeps them from providing services to clients with mental disabilities. How can we tell CMS to tell Ernie to go restart the server (or, hey, just bounce the Application Pool)? At present, there does not appear to be a way. The smart way would be for CMS.gov to provide that facility. The alternative way would be to do nothing--so frustrated I.T. professionals have no other recourse than to call their congressmen. Or Fox News.	2014-02-15 08:53