

# MACPro

Medicaid & CHIP Program System

## Medicaid and CHIP Program (MACPro) System

Health Home State Plan Amendment (SPA)

State Roles Training

May 2016

# What is MACPro?



- ◆ What is MACPro?
- ◆ MACPro Health Home State Plan Amendment (SPA)
- ◆ Conversion from MMDL to MACPro
- ◆ MACPro Health Home SPA User Roles
- ◆ MACPro State Health Home SPA Workflow
- ◆ How Do I Get Access to MACPro?
- ◆ Help Desk and Technical Assistance
- ◆ What's Next?
- ◆ Questions

# What is MACPro?

# What is MACPro?



- ◆ A web-based system for the submission, review, disposition, and management support of Medicaid and CHIP initiatives
  - ◆ State Plan Amendments (SPA)
  - ◆ Quality Measures Reporting
  - ◆ Waivers
  - ◆ Demonstrations
  - ◆ Advance Planning Documents
  
- ◆ Will eventually replace the Medicaid Model Data Lab (MMDL) and paper-based process of submitting and reviewing Health Home SPAs

# Background on MACPro



- ◆ Why is MACPro being implemented?
  - ◆ To improve the state reporting and federal review processes, federal program management, and transparency
  - ◆ To support data-driven decision making for Medicaid and CHIP programs through online access to data and information

**MACPro**  
Medicaid & CHIP Program System

# **MACPro Health Home SPA Rollout Plan**

# MACPro Health Home SPA Rollout Plan



## Health Home SPA Release

Trainings will cover:

- ◆ Available roles in MACPro
- ◆ How to get access to MACPro
- ◆ How to submit SPAs
- ◆ CMS review and approval process

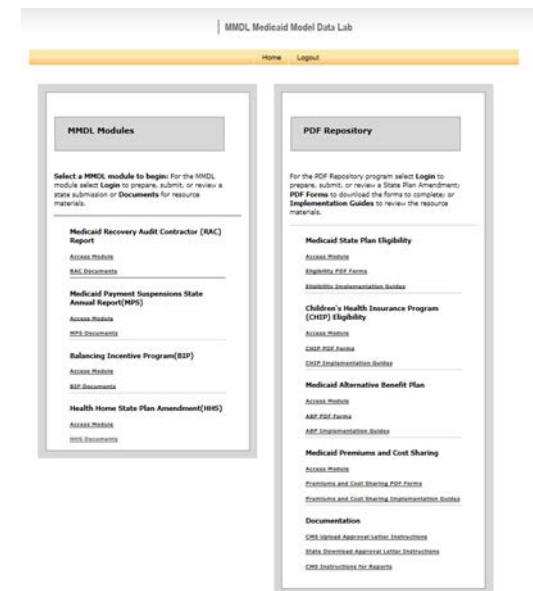
# **Conversion from Medicaid Model Data Lab (MMDL) to MACPro**



# Conversion from MMDL to MACPro



- ◆ The data in MMDL from approved Health Homes SPAs will be copied into the MACPro Health Homes template, for states to use as the basis for future amendments
  - ◆ Except where the MMDL and MACPro templates differ, states will find the MACPro screens prepopulated with the currently approved information
- ◆ The official and complete copy of all Health Homes SPAs approved in MMDL may be viewed in MACPro as PDFs
- ◆ Health Homes SPAs currently being processed in MMDL will be completed in MMDL
- ◆ As of May 2, 2016, all new SPA actions should be made in MACPro
- ◆ When subsequent SPAs are submitted and approved in MACPro, they become the official record of the Health Homes program



# **MACPro Health Home SPA State MACPro Roles**

# What Will I Learn?



- ◆ Generally, who is involved in the state process?

# MACPro Health Home SPA State User Roles



- ◆ State Editor (SE)
- ◆ State Point of Contact (SPOC)
- ◆ State/Territory Medicaid Director (State Director)
- ◆ State System Administrator (SSA)

# MACPro Health Home SPA State User Role Descriptions



Primary User	Actions
State Editor (SE)	<ul style="list-style-type: none"><li>• Responsible for creating SPA submission packages</li></ul>

# MACPro Health Home SPA State User Role Descriptions



Primary User	Actions
State Point of Contact (SPOC)	<ul style="list-style-type: none"><li>• Responsible for reviewing and submitting the SPA submission to CMS</li><li>• Responds to Requests for Additional Information (RAIs) from CMS</li><li>• Documents and reviews Correspondence Log</li></ul>

# MACPro Health Home SPA State User Role Descriptions



Primary User	Actions
State Director (State Director)	<ul style="list-style-type: none"><li>• Reviews and certifies submission packages</li></ul>
State System Administrator (SSA)	<ul style="list-style-type: none"><li>• Creates/maintains State Profile</li></ul>

# **MACPro Health Home SPA State Workflow**

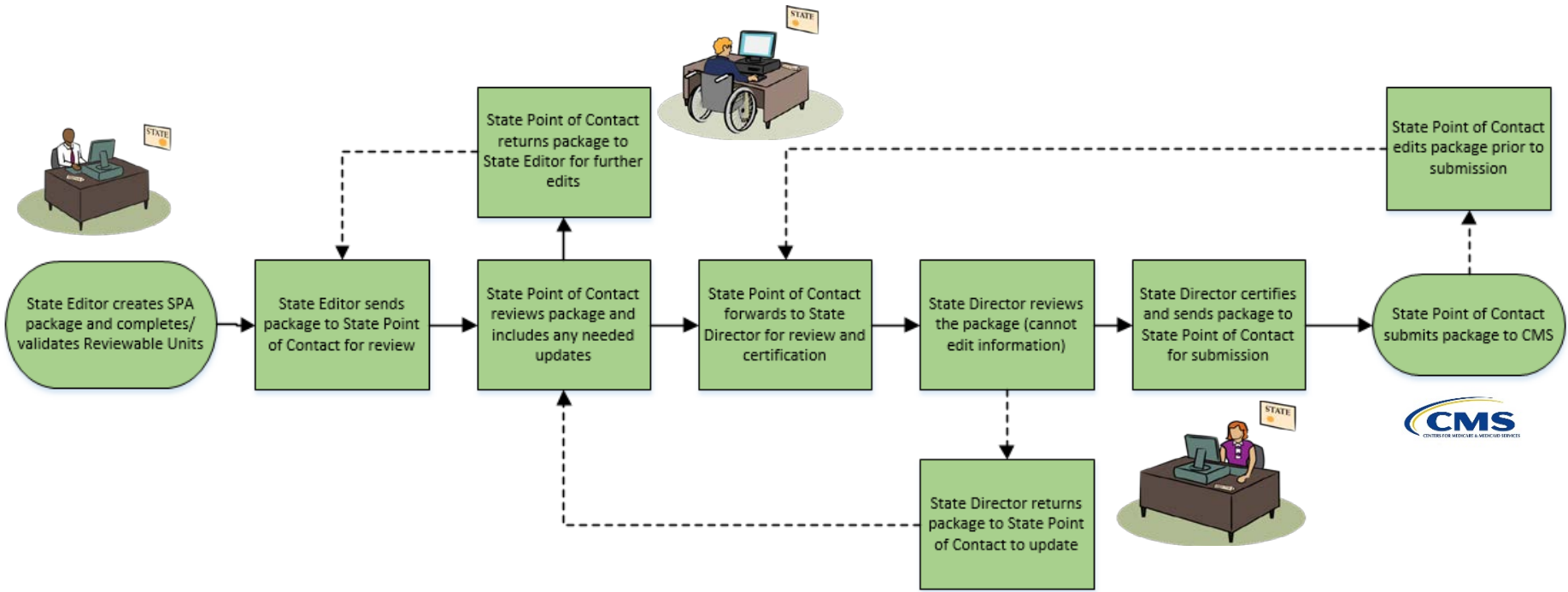


# What Will I Learn?



- ◆ Generally, how does a state create and submit a SPA?
  - ◆ Who is involved in the state submission process?

# Official SPA Submission: State Workflow



State Submission Workflow

# How Do I Get Access to MACPro?

# Health Home SPA Release Provisioning Steps



- ◆ Coordinate with your team to complete the MACPro Roles Template
- ◆ All invitees and attendees will receive the MACPro Roles Template within 1 business day
- ◆ Send a single MACPro Roles Template for your ENTIRE team by March 23<sup>rd</sup>, 2016 to [MACPro\\_Helpdesk@cms.hhs.gov](mailto:MACPro_Helpdesk@cms.hhs.gov)

# **MACPro Help Desk and Technical Assistance**

# Help Desk and Technical Assistance



- ◆ For issues related to MACPro access and how to use the MACPro system
  - ◆ Contact the *MACPro Help Desk* at
    - ◆ **Email:** [MACPro\\_Helpdesk@cms.hhs.gov](mailto:MACPro_Helpdesk@cms.hhs.gov)
    - ◆ **Phone:** 301-547-4688

# Help Desk and Technical Assistance (cont.)



## Information to provide in email request

- ◆ User contact information (Name, phone number, organization/state, email address, User ID)
  
- ◆ Application (Health Home SPA)
  
- ◆ Extent of problem (Individual desktop, multiple desktops at site, entire site) and description
  
- ◆ Last screen/tab/navigation activity before problem
  
- ◆ Error Message (exact verbiage) or screenshot

# Next Steps



- ◆ Invitees and attendees will receive the MACPro Roles Template from the MACPro Help Desk to indicate the names of the persons fulfilling each role needed for the state review process
- ◆ Send the MACPro Role Templates back to [MACPro\\_HelpDesk@cms.hhs.gov](mailto:MACPro_HelpDesk@cms.hhs.gov)
- ◆ In-system demonstration will be conducted
- ◆ You will receive notifications with your MACPro information
- ◆ Look out for the MACPro Health Homes State Plan Amendment (SPA) release announcement





# Questions?

