

Federally Facilitated Marketplace Eligibility & Enrollment Learning Collaborative

Marketplace Renewal & Interaction with Medicaid/CHIP

September 10, 2014 2:00 – 3:00pm ET

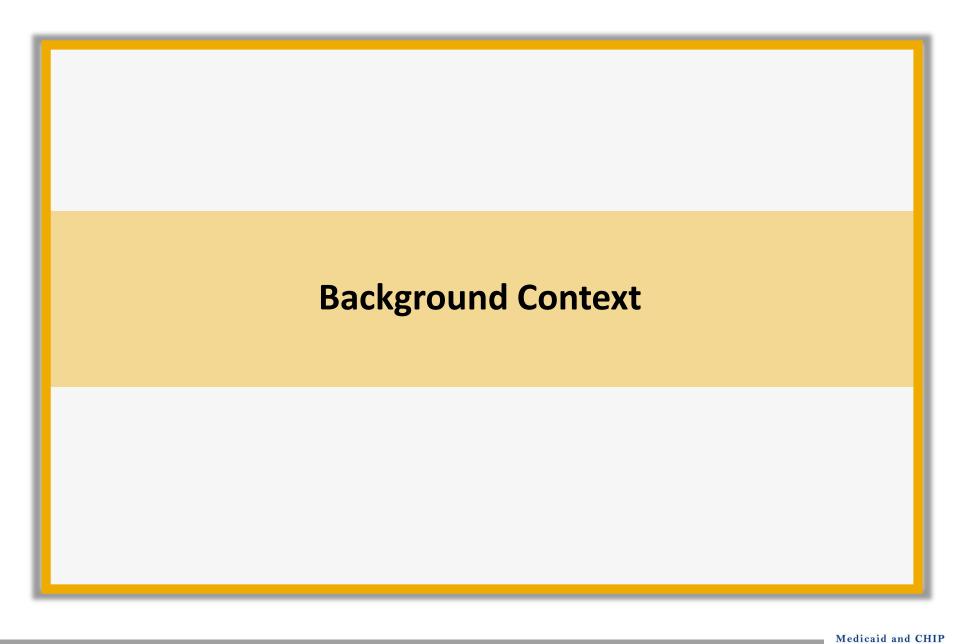
URL: https://manatt.webex.com/manatt/onstage/g.php?t=a&d=570829165

Event Password: Renewal1

Dial: 1.866.922.3257 **Passcode**: 514849#











The Affordable Care Act, and subsequent guidance from CMS, specifies procedures Marketplaces must follow to effectuate annual eligibility redeterminations.



On September 5th, CMS published <u>final guidance</u> enabling Marketplaces to use "alternative renewal procedures" for the 2015 plan year.



The FFM will use the "alternative procedures" as laid out in the final guidance for the 2015 plan year. State-based Marketplaces will also be able to use these alternative procedures, or can propose their own.



As part of the renewal procedures, the FFM will communicate with enrollees by sending notices. Issuers will also send their enrollees renewal and discontinuation notices, as described in the Insurance Standards Bulletin Series document released on June 26th.



The "alternative procedures" seek to preserve an enrollee's ability to take no action and still have his or her coverage renewed for 2015, promoting continuity of coverage while limiting administrative burden for enrollees, issuers and Marketplaces.



Key Terms in Relation to FFM Alternative Procedures



AUTO-ENROLLMENT

If an enrollee remains eligible for QHP coverage, the enrollee will be automatically enrolled into a plan offered by his/her current QHP issuer - either:

Enrolled into the same plan, if it continues to be available, or a similar plan under the same type of product (e.g., HMO) ("Renewal")

<u>Enrolled into a different plan</u> in a different product if the product is discontinued



REDETERMINATION

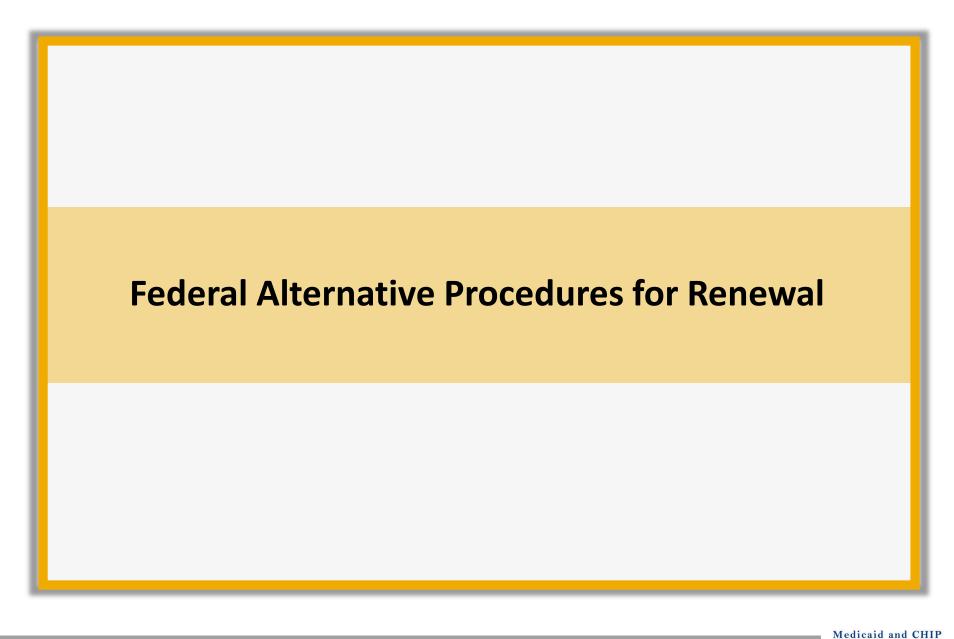
Re-determining eligibility for Insurance Affordability Programs – financial assistance (tax credits and cost-sharing reductions), Medicaid and CHIP



RELATION TO FFM ALTERNATIVE PROCEDURES

QHP enrollees will only receive a <u>redetermination of eligibility</u> (including an assessment/ determination of eligibility for Medicaid/CHIP) if they return to healthcare.gov and receive a 2015 eligibility determination







Overview of Federal Alternative Procedures



SORT & REVIEW

The FFM sorts all individuals who were determined eligible for Marketplace coverage for 2014 into groups based on four factors:

- Enrollment into QHP
- Receipt of financial assistance
- Authorization to request tax data
- Income in 2014 and for 2015

For some people, the FFM will access tax returns to obtain the most up-to-date income information

The three groupings are:

- (1) Standard
- (2) Income-based
- (3) Special

Defined on the next slides



NOTICES

Based on the groupings, the FFM sends a renewal notice to describe the annual process

Issuers send enrollees QHP renewal and discontinuation notices



healthcare.gov



AUTO-ENROLLMENT

If an individual does not respond to the notice by 12/15/14, he/she is auto-enrolled into the same/similar plan, if available, or if discontinued, into a different plan; most individuals will continue to receive financial assistance.



REDETERMINATION

If an individual responds to the notice by returning to healthcare.gov, he/she will receive a 2015 eligibility determination, which may include a determination for financial assistance or assessment/determination for Medicaid/CHIP.

The individual must effectuate by confirming enrollment in a QHP or terminating QHP coverage.



Three FFM Open Enrollment Notices



STANDARD:

Notice provides standard information about the annual redetermination and renewal process



INCOME-BASED:

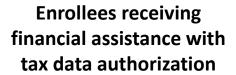
Notice encourages those who are most likely to have experienced a change in eligibility to come to the Marketplace for a redetermination



SPECIAL:

Notice alerts those with high income (>500% FPL) that their financial assistance will be terminated in 2015 and encourages them to come to the Marketplace for a redetermination







STANDARD:

Notice provides standard information about the annual redetermination and renewal process

OR



INCOME-BASED:

Notice encourages those who are most likely to have experienced a change in eligibility to come to the Marketplace for a redetermination

OR



SPECIAL:

Notice alerts those with higher income (>500% FPL) that their financial assistance will be terminated in 2015 if they do not come to the Marketplace for a redetermination

All other qualified individuals

- Full-pay QHP enrollees (w/ or w/out tax data authorization)
- Enrollees receiving financial assistance w/out tax data authorization
- Individuals determined eligible but not enrolled in a QHP



STANDARD:

Notice provides standard information about the annual redetermination and renewal process





STANDARD

WHO

FFM NOTICE CONTENT

- 3 ISSUER NOTICE CONTENT 4
- **OUTCOME**

 Receiving financial assistance, with tax data authorization, stable income* and <350% FPL**

2

OR

 Without tax data authorization, with or without financial assistance

OR

Not receiving financial assistance

OR

 Did not enroll in QHP

- Description of annual redetermination and renewal process
- Requirement/instructions to report changes
- Last day for plan selection and open enrollment period
- Group-specific information on next steps
 - For enrollees receiving tax credits: information about the reconciliation process
 - For enrollees receiving tax credits and/or cost sharing reductions without tax data authorization: explanation that unless they contact the Marketplace to obtain an updated eligibility determination, financial assistance will end on 12/31/14

- 2015 monthly premium and 2014 monthly APTC
- If plan will be available in 2015, any changes to the plan
- If plan will not be available in 2015, what plan the consumer will be enrolled in and key differences between old and new plans

With tax data authorization:
Renewed with same/

similar plan if available and 2014 levels of financial assistance

Without tax data authorization:

Renewed with same/ similar plan if available; financial assistance discontinued

Returns to hc.gov

Triggers redetermination of 2015 eligibility for APTC/Medicaid/ CHIP

Effectuates new determination by confirming enrollment in a QHP or terminating QHP coverage

^{*} Stable income = 2014 vs. 2015 income change < +/- 50%

^{**} Based on 2013 federal income tax return or most recent 2014 Marketplace eligibility determination



INCOME-BASED

WHO

2 FFM NOTICE CONTENT

3 ISSUER NOTICE CONTENT 4

OUTCOME

Renewed with

same/similar plan if

Receiving financial assistance, with tax data authorization **AND:**

 Stable income* and 350-500% FPL**

OR

Significant income fluctuation***

OR

 IRS has no updated tax data

Messages in Standard notice, plus:

 Marketplace strongly encourages consumer to contact Marketplace. If enrollee fails to return to the Marketplace, their 2014 eligibility will be continued for 2015 Same as in Standard Issuer Notice

available and 2014
levels of financial
assistance

Triggers redetermination of
2015 eligibility for
APTC/Medicaid/CHIP

Effectuates new
determination by
confirming
enrollment in a QHP
or terminating QHP
coverage

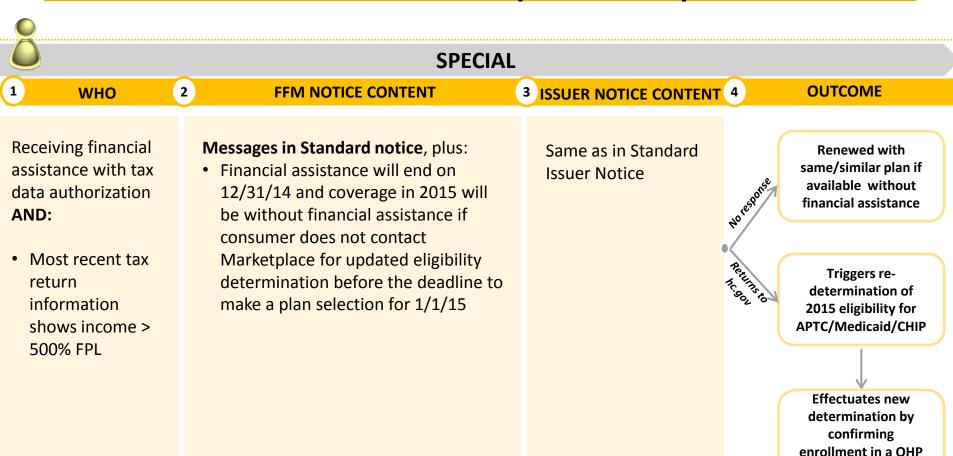
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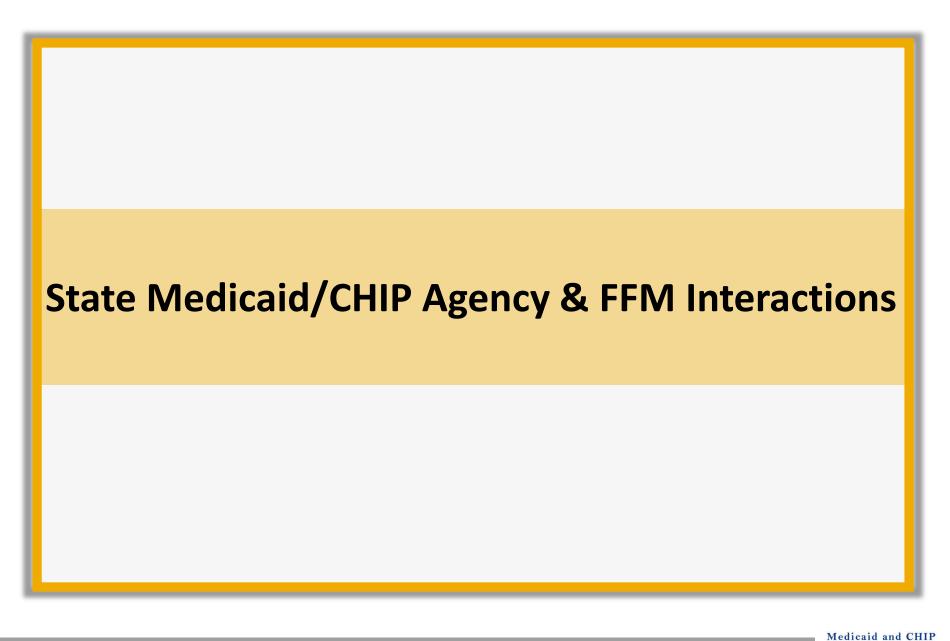
^{**} Based on 2013 federal income tax return or most recent 2014 Marketplace eligibility determination

^{***} Significant income fluctuation = 2014 vs. 2015 income change > +/- 50%

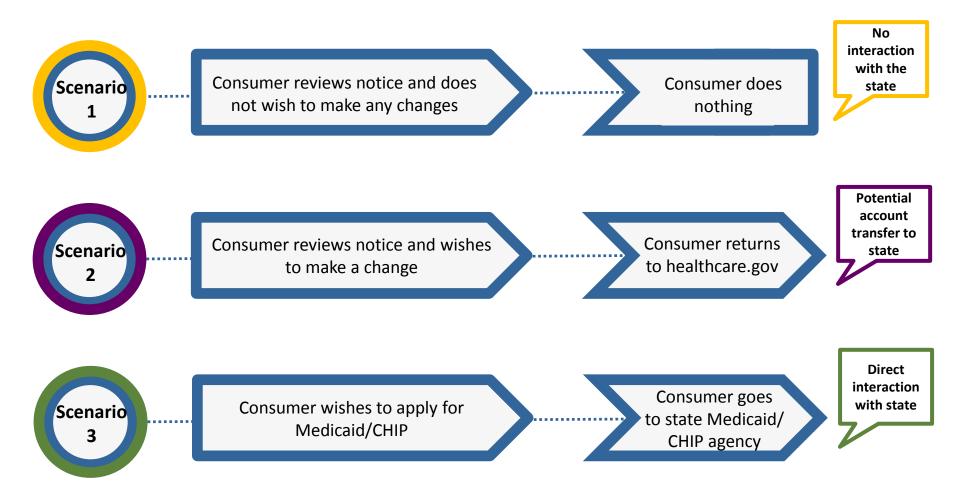
or terminating QHP coverage

Federal Alternative Procedures: Special Group







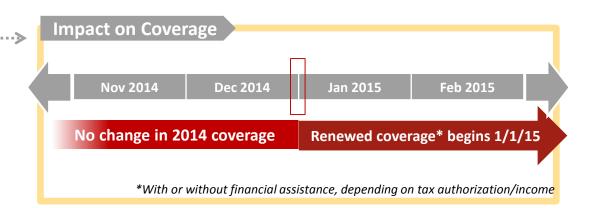




Scenario 1: No Response to Renewal Notice

Scenario

QHP enrollee with financial assistance receives FFM/Issuer notices and does not go to healthcare.gov or state Medicaid/CHIP agency





Scenario 2: Assessed/Determined Medicaid/CHIP Eligible by FFM

Scenario

After receiving FFM/Issuer notices, a QHP enrollee with financial assistance:

- Returns to healthcare.gov
- Receives a 2015 eligibility determination
- Is assessed/determined Medicaid/CHIP eligible



Subsequent Actions

FFM:

- Transfers account to state Medicaid/CHIP agency
- Sends consumer eligibility determination or assessment notice

State Agency:

- Assessment State: Receives account and processes eligibility
 - If determines consumer eligible: Sends consumer notice; effectuates Medicaid enrollment; sends response to FFM
 - If determines consumer ineligible: Transfers account back to FFM
- Determination State: Receives account; sends consumer notice; effectuates Medicaid enrollment; sends response to FFM



Scenario 3: Determined Medicaid/CHIP Eligible by State Agency

Scenario

A consumer enrolled in a QHP with financial assistance goes to the State Medicaid/CHIP Agency and applies for Medicaid/CHIP; State Medicaid/CHIP Agency is unaware that applicant is a QHP enrollee

Subsequent Actions

State Medicaid/CHIP Agency:

- · Processes eligibility
 - <u>If determines consumer eligible</u>: Sends consumer notice and effectuates Medicaid enrollment, with retroactive coverage if applicable
 - If determines consumer ineligible: Transfers account to the FFM

FFM:

 Unaware of Medicaid enrollment, the FFM proceeds as in Scenario 1 (no response from consumer) and auto-enrolls for 2015 coverage



