FRAMEWORK FOR THE ANNUAL REPORT OF THE CHILDREN'S HEALTH INSURANCE PLANS UNDER TITLE XXI OF THE SOCIAL SECURITY ACT

Preamble

Section 2108(a) and Section 2108(e) of the Social Security Act (the Act) provide that each state and territory* must assess the operation of its state child health plan in each federal fiscal year and report to the Secretary, by January 1 following the end of the federal fiscal year, on the results of the assessment. In addition, this section of the Act provides that the state must assess the progress made in reducing the number of uncovered, low-income children. The state is out of compliance with CHIP statute and regulations if the report is not submitted by January 1. The state is also out of compliance if any section of this report relevant to the state's program is incomplete.

The framework is designed to:

- Recognize the diversity of state approaches to CHIP and allow states flexibility to highlight key accomplishments and progress of their CHIP programs, AND
- Provide consistency across states in the structure, content, and format of the report, AND
- Build on data already collected by CMS quarterly enrollment and expenditure reports, AND
- Enhance accessibility of information to stakeholders on the achievements under Title XXI

The CHIP Annual Report Template System (CARTS) is organized as follows:

- Section I: Snapshot of CHIP Programs and Changes
- Section II: Program's Performance Measurement and Progress
- Section III: Assessment of State Plan and Program Operation
- Section IV: Program Financing for State Plan
- Section V: Program Challenges and Accomplishments
 - * When "state" is referenced throughout this template it is defined as either a state or a territory.

*Disclosure. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1148. The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, write to: CMS, 7500 Security Blvd., Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

DO NOT CERTIFY YOUR REPORT UNTIL ALL SECTIONS ARE COMPLETE.
State/Territory: NC
Name of State/Territory
The following Annual Report is submitted in compliance with Title XXI of the Social Security Act (Section 2108(a) and Section 2108(e)).
Signature: Michelle Alvarez
CHIP Program Name(s): All, North Carolina
CHIP Program Type:
☐ CHIP Medicaid Expansion Only ☐ Separate Child Health Program Only ☐ Combination of the above
Reporting Period: 2019 (Note: Federal Fiscal Year 2019 starts 10/1/2018 and ends 9/30/2019)
Contact Person/Title: <u>Ivy Jones</u>
Address: 820 S. Boylan Aveune
City: Raleigh State: NC Zip: 27699
Phone: <u>919-527-7680</u> Fax: <u>919-733-2796</u>
Email: Ivy.Jones@dhhs.nc.gov
Submission Date: 12/31/2019

(Due to your CMS Regional Contact and Central Office Project Officer by January 1st of each year)

Section I. Snapshot of CHIP Program and Changes

1)	To provide a summary at-a-glance of your CHIP program, please provide the following
	information. If you would like to make any comments on your responses, please explain
	in the narrative section below this table.

⊠ Provide an assurance that your state's CHIP program eligibility criteria as set forth in the CHIP state plan in section 4, inclusive of PDF pages related to Modified Adjusted Gross Income eligibility, is accurate as of the date of this report.

Please note that the numbers in brackets, e.g., [500] are character limits in the Children's Health Insurance Program (CHIP) Annual Report Template System (CARTS). You will not be able to enter responses with characters greater than the limit indicated in the brackets.

CHIP Medicaid Expansion Program

Upper % of FPL (federal poverty level) fields are defined as Up to and Including

NO
⊠ YES
□ N/A
Enrollment fee amount:
Premium fee amount:
If premiums are tiered by FPL, please breakout by FPL.

Does your program require premiums or an enrollment fee?

Premium Amount Premium Amount		From % of FPL	Up to % of FPL		
From (\$) To (\$)					
		196	210		
		141	210		
		107	133		

Yearly Maximum Premium Amount per Family: \$

If premiums are tiered by FPL, please breakout by FPL.

Premium Amount	Premium Amount	From % of FPL	Up to % of FPL
From (\$)	To (\$)		

Premium Amount From (\$)	Premium Amount To (\$)	From % of FPL	Up to % of FPL

If yes, briefly explain fee structure: [500]

Which delivery system(s) does your program use?
☐ Managed Care☐ Primary Care Case Management☐ Fee for Service
Please describe which groups receive which delivery system: [500]

Separate Child Health Program

Upper % of FPL (federal poverty level) fields are defined as Up to and Including

Does your program require premiums or an enrollment fee?
\square NO
⊠ YES
□ N/A

Enrollment fee amount: 100

Premium fee amount:

If premiums are tiered by FPL, please breakout by FPL.

Premium Amount	Premium Amount	From % of FPL	Up to % of FPL		
From (\$)	To (\$)				
		133	158		
		159	211		

Yearly Maximum Premium Amount per Family: \$

If premiums are tiered by FPL, please breakout by FPL.

Premium Amount	Premium Amount	From % of FPL	Up to % of FPL
From (\$)	To (\$)		

If yes, briefly explain fee structure: [500]

The enrollment fee for family income above 159% and less than or equal to 211% of poverty level is \$50.00 for one child and \$100.00 for two or more children.

Which delivery system(s) does your program use?

- Managed Care
- ⊠ Primary Care Case Management

Please describe which groups receive which delivery system: [500] Can receive PCCM or FFS

2) Have you made changes to any of the following policy or program areas during the reporting period? Please indicate "yes" or "no change" by marking the appropriate column.

- a) Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)
- b) Application
- c) Benefits
- d) Cost sharing (including amounts, populations, & collection process)
- e) Crowd out policies
- f) Delivery system

Medicaid Expansion CHIP Program			Separate Child Health Program				
Yes	No Change	N/A		Yes	N/A		
	\boxtimes			(2) (3)	\boxtimes	2	
2	\boxtimes			(h (3)	\boxtimes	(h	
	\boxtimes			25 37	\boxtimes	(A)	
	\boxtimes			(A)	\boxtimes	00	
		\boxtimes		(A)	3	\boxtimes	
21	\boxtimes			3	\boxtimes	(2)	

h)	Implementing an enrollment freeze and/or cap			\boxtimes		(A)	\boxtimes		ı
i)	Eligibility levels / target population		\boxtimes		(2) (3)	\boxtimes		İ	
j)	Eligibility redetermination process			\boxtimes		(2) (3)	(2) (2)		İ
k)	Enrollment process for health plan selection			\boxtimes		(2) (3)	\boxtimes		İ
1)	Outreach (e.g., decrease funds, target outreach)			\boxtimes		(2) (3)	\boxtimes		İ
m)	Premium assistance				\boxtimes	(A)	(A)	\boxtimes	ı
n)	Prenatal care eligibility expansion (Sections 457.10, 457.350(b)(2) 457.622(c)(5), and 457.626(a)(3) as described in the October 2, 20 Rule)			\boxtimes			\boxtimes		
o)	Expansion to "Lawfully Residing" children			\boxtimes		2) (3)	\boxtimes	3	ı
p)	Expansion to "Lawfully Residing" pregnant women			\boxtimes		25	\boxtimes		ı
q)	Pregnant Women state plan expansion				\boxtimes	(A)	(A)	\boxtimes	ı
r)	Methods and procedures for prevention, investigation, and referral of fraud and abuse	of cases		\boxtimes		2) 2)	\boxtimes	7 3	ı
s)	Other – please specify								ı
	a)					3	20-		ı
	b)					(2) (3)	2) 37		ı
	c)					(3) (3)	2) (3)	(3)	ı
	3) For each topic you responded "yes" to above, per change was made, below: Medicaid Expansion CF	•	•	he cha	inge ai	nd wh	y the		
		ge and why		ange w	as mad	le			
	a) Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)								
	b) Application								

g) Eligibility determination process

No Change

 \times

N/A

No Change

 \boxtimes

Topic		List change and why the change was made
c)	Benefits	
d)	Cost sharing (including amounts, populations, & collection process)	
e)	Crowd out policies	
f)	Delivery system	
g)	Eligibility determination process	
h)	Implementing an enrollment freeze and/or cap	
i)	Eligibility levels / target population	
j)	Eligibility redetermination process	
k)	Enrollment process for health plan selection	
1)	Outreach	
m)	Premium assistance	
n)	Prenatal care eligibility expansion (Sections 457.10, 457.350(b)(2), 457.622(c)(5), and 457.626(a)(3) as described in the October 2, 2002 Final Rule)	
o)	Expansion to "Lawfully Residing" children	
p)	Expansion to "Lawfully Residing" pregnant women	
q)	Pregnant Women State Plan Expansion	
r)	Methods and procedures for prevention, investigation, and referral of cases of fraud and abuse	
s)	Other – please specify	
	a)	
	b)	
	c)	

Separate Child Health Program

Topic		List change and why the change was made
a)	Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)	
b)	Application	
c)	Benefits	
d)	Cost sharing (including amounts, populations, & collection process)	
e)	Crowd out policies	
f)	Delivery system	
g)	Eligibility determination process	
h)	Implementing an enrollment freeze and/or cap	
i)	Eligibility levels / target population	
j)	Eligibility redetermination process	
k)	Enrollment process for health plan selection	
1)	Outreach	
m)	Premium assistance	
n)	Prenatal care eligibility expansion (Sections 457.10, 457.350(b)(2), 457.622(c)(5), and 457.626(a)(3) as described in the October 2, 2002 Final Rule)	
o)	Expansion to "Lawfully Residing" children	
p)	Expansion to "Lawfully Residing" pregnant women	
q)	Pregnant Women State Plan Expansion	
r)	Methods and procedures for prevention, investigation, and referral of cases of fraud and abuse	
s)	Other – please specify	

Topic	List change and why the change was made
a)	
b)	
c)	

Enter any Narrative text related to Section I below. [7500]

Section II Program's Performance Measurement and Progress

This section consists of two subsections that gather information about the CHIP and/or Medicaid program. Section IIA captures your enrollment progress as well as changes in the number and/or rate of uninsured children in your state. Section IIB captures progress towards meeting your state's general strategic objectives and performance goals.

Section IIA: Enrollment And Uninsured Data

1. The information in the table below is the Unduplicated Number of Children Ever Enrolled in CHIP in your state for the two most recent reporting periods. The enrollment numbers reported below should correspond to line 7 (Unduplicated Number Ever Enrolled Year) in your state's 4th quarter data report (submitted in October) in the CHIP Statistical Enrollment Data System (SEDS). The percent change column reflects the percent change in enrollment over the two-year period. If the percent change exceeds 10 percent (increase or decrease), please explain in letter A below any factors that may account for these changes (such as decreases due to elimination of outreach or increases due to program expansions). This information will be filled in automatically by CARTS through a link to SEDS. Please wait until you have an enrollment number from SEDS before you complete this response. If the information displayed in the table below is inaccurate, please make any needed updates to the data in SEDS and then refresh this page in CARTS to reflect the updated data.

Program	FFY 2018	FFY 2019	Percent change FFY 2018-2019
CHIP Medicaid			
Expansion Program			
Separate Child Health			
Program			

- A. Please explain any factors that may account for enrollment increases or decreases exceeding 10 percent. [7500]
- 2. The tables below show trends in the number and rate of uninsured children in your state. Three year averages in Table 1 are based on the Current Population Survey. The single year estimates in Table 2 are based on the American Community Survey (ACS). CARTS will fill in the single year estimates automatically, and significant changes are denoted with an asterisk (*). If your state uses an alternate data source and/or methodology for measuring change in the number and/or rate of uninsured children, please explain in Question #3.

Table 1: Number and percent of uninsured children under age 19 below 200 percent of poverty, Current Population Survey

Period	Uninsured Childr Below 200 Per	en Under Age 19 cent of Poverty	Uninsured Children Under Age 19 Below 200 Percent of Poverty as a Percent of Total Children Under Age 19	
	Number (In Thousands)	Std. Error	Rate	Std. Error

Table 2: Number and percent of uninsured children under age 19 below 200 percent of poverty, American Community Survey

Period	Uninsured Child Below 200 Per		Below 200 Pe	Uninsured Children Under Age 19 Below 200 Percent of Poverty as a Percent of Total Children Under Age 19	
	Number (In Thousands)	Margin of Error	Rate	Margin of Error	
Percent change 2017 vs. 2018	%	N/A	%	N/A	

B. Please note any comments here concerning ACS data limitations that may affect the reliability or precision of these estimates. [7500]

A. Please explain any activities or factors that may account for increases or decreases in your number and/or rate of uninsured children. [7500]

Please indicate by checking the box below whether your state has an alternate data source and/o methodology for measuring the change in the number and/or rate of uninsured children.		
Yes (please report No (skip to Question)	your data in the table below) on #4)	
	n the table below. Data are required for two or more points in time to ange). Please be as specific and detailed as possible about the method covering the uninsured.	
Topic	Description	
Data source(s)		
Reporting period (2 or more points in time)		
Methodology		
Population (Please include ages and income levels)		
Sample sizes		
Number and/or rate for two or		
more points in time		
Statistical significance of results		
	y your state chose to adopt a different methodology to measure changes dor rate of uninsured children.	
•	e's assessment of the reliability of the estimate? Please provide standard intervals, and/or p-values if available.	
C. What are the limit [7500]	tations of the data or estimation methodology?	
D. How does your sta [7500]	ate use this alternate data source in CHIP program planning?	

Enter any Narrative text related to Section IIA below. [7500]

Section IIB: State Strategic Objectives And Performance Goals

This subsection gathers information on your state's general strategic objectives, performance goals, performance measures and progress towards meeting goals, as specified in your CHIP state plan. (If your goals reported in the annual report now differ from Section 9 of your CHIP state plan, please indicate how they differ in "Other Comments on Measure." Also, the state plan should be amended to reconcile these differences). The format of this section provides your state with an opportunity to track progress over time. This section contains templates for reporting performance measurement data for each of five categories of strategic objectives, related to:

- Reducing the number of uninsured children
- CHIP enrollment
- Medicaid enrollment
- Increasing access to care
- Use of preventative care (immunizations, well child care)

Please report performance measurement data for the three most recent years for which data are available (to the extent that data are available). In the first two columns, data from the previous two years' annual reports (FFY 2017 and FFY 2018) will be populated with data from previously reported data in CARTS. If you reported data in the two previous years' reports and you want to update/change the data, please enter that data. If you reported no data for either of those two years, but you now have data available for them, please enter the data. In the third column, please report the most recent data available at the time you are submitting the current annual report (FFY 2019).

In this section, the term performance measure is used to refer to any data your state provides as evidence towards a particular goal within a strategic objective. For the purpose of this section, "objectives" refer to the five broad categories listed above, while "goals" are state-specific, and should be listed in the appropriate subsections within the space provided for each objective.

NOTES: Please do not reference attachments in this section. If details about a particular measure are located in an attachment, please summarize the relevant information from the attachment in the space provided for each measure.

In addition, please do not report the same data that were reported for Child Core Set reporting. The intent of this section is to capture goals and measures that your state did not report elsewhere. As a reminder, Child Core Set reporting migrated to MACPRO in December 2015. Historical data are still available for viewing in CARTS.

Additional instructions for completing each row of the table are provided below.

A. Goal:

For each objective, space has been provided to report up to three goals. Use this section to provide a brief description of each goal you are reporting within a given strategic objective. All new goals should include a direction and a target. For clarification only, an example goal would be: "Increase (direction) by 5 percent (target) the number of CHIP beneficiaries who turned 13 years old during the measurement year who had a second dose of MMR, three hepatitis B vaccinations and one varicella vaccination by their 13th birthday."

B. Type of Goal:

For each goal you are reporting within a given strategic objective, please indicate the type of goal, as follows:

- New/revised: Check this box if you have revised or added a goal. Please explain how and why the goal was revised.
- <u>Continuing</u>: Check this box if the goal you are reporting is the same one you have reported in previous annual reports.
- <u>Discontinued</u>: Check this box if you have met your goal and/or are discontinuing a goal. Please explain why the goal was discontinued.

C. Status of Data Reported:

Please indicate the status of the data you are reporting for each goal, as follows:

Provisional: Check this box if you are reporting performance measure data for a goal, but the data
are currently being modified, verified, or may change in any other way before you finalize them for
FFY 2019.

<u>Explanation of Provisional Data</u> – When the value of the Status of Data Reported field is selected as "Provisional", the state must specify why the data are provisional and when the state expects the data will be final.

- Final: Check this box if the data you are reporting are considered final for FFY 2019.
- Same data as reported in a previous year's annual report: Check this box if the data you are
 reporting are the same data that your state reported for the goal in another annual report.
 Indicate in which year's annual report you previously reported the data.

D. Measurement Specification:

This section is included for only two of the objectives— objectives related to increasing access to care, and objectives related to use of preventative care—because these are the two objectives for which states may report using the HEDIS® measurement specification. In this section, for each goal, please indicate the measurement specification used to calculate your performance measure data (i.e., were the measures calculated using the HEDIS® specifications or some other method unrelated to HEDIS®).

Please indicate whether the measure is based on HEDIS® technical specifications or another source. If HEDIS® is selected, the HEDIS® Version field must be completed. If "Other" measurement specification is selected, the explanation field must be completed.

HEDIS® Version:

Please specify HEDIS® Version (example 2016). This field must be completed only when a user selects the HEDIS® measurement specification.

"Other" measurement specification explanation:

If "Other", measurement specification is selected, please complete the explanation of the "Other" measurement specification. The explanation field must be completed when "Other" measurement specification has been selected.

E. Data Source:

For each performance measure, please indicate the source of data. The categories provided in this section vary by objective. For the objectives related to reducing the number of uninsured children and CHIP or Medicaid enrollment, please indicate whether you have used eligibility/enrollment data, survey data (specify the survey used), or other source (specify the other source). For the objectives related to access to care and use of preventative care, please indicate whether you used administrative data (claims) (specify the kind of administrative data used), hybrid data (claims and medical records) (specify how the two were used to create the data source), survey data (specify the survey used), or other source (specify the other source). In all cases, if another data source was used, please explain the source.

F. Definition of Population Included in Measure:

Numerator: Please indicate the definition of the population included in the numerator for each measure (such as the number of visits required for inclusion, e.g., one or more visits in the past year).

Denominator: Please indicate the definition of the population included in the denominator for each measure.

For measures related to increasing access to care and use of preventative care, please

- Check one box to indicate whether the data are for the CHIP population only, or include both CHIP and Medicaid (Title XIX) children combined.
- If the denominator reported is not fully representative of the population defined above (the CHIP population only, or the CHIP and Medicaid (Title XIX) populations combined), please further define the denominator. For example, denominator includes only children enrolled in managed care in certain counties, technological limitations preventing reporting on the full population defined, etc.). Please report information on exclusions in the definition of the denominator (including the proportion of children excluded), The provision of this information is important and will provide CMS with a context so that comparability of denominators across the states and over time can occur.

G. Deviations from Measure Specification

For the measures related to increasing access to care and use of preventative care.

If the data provided for a measure deviates from the measure specification, please select the type(s) of measure specification deviation. The types of deviation parallel the measure specification categories for each measure. Each type of deviation is accompanied by a comment field that states must use to explain in greater detail or further specify the deviation when a deviation(s) from a measure is selected.

The five types (and examples) of deviations are:

- Year of Data (e.g., partial year),
- Data Source (e.g., use of different data sources among health plans or delivery systems),
- Numerator (e.g., coding issues),
- Denominator (e.g., exclusion of MCOs, different age groups, definition of continuous enrollment),
- Other.

When one or more of the types are selected, states are required to provide an explanation.

Please report the year of data for each performance measure. The year (or months) should correspond to the period in which enrollment or utilization took place. Do not report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to enrollment or utilization of services.

H. Date Range: available for 2019 CARTS reporting period.

Please define the date range for the reporting period based on the "From" time period as the month and year which corresponds to the beginning period in which utilization took place and please report the "To" time period as the month and year which corresponds to the end period in which utilization took place. Do not report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to utilization of services.

I. Performance Measurement Data (HEDIS® or Other):

In this section, please report the numerators and denominators, rates for each measure (or component). The template provides two sections for entering the performance measurement data, depending on

whether you are reporting using HEDIS® or other methodologies. The form fields have been set up to facilitate entering numerators and denominators for each measure. If the form fields do not give you enough space to fully report on the measure, please use the "additional notes" section.

The preferred method is to calculate a "weighted rate" by summing the numerators and denominators across plans, and then deriving a single state-level rate based on the ratio of the numerator to the denominator). The reporting unit for each measure is the state as a whole. If states calculate rates for multiple reporting units (e.g., individual health plans, different health care delivery systems), states must aggregate data from all these sources into one state rate before reporting the data to CMS. In the situation where a state combines data across multiple reporting units, all or some of which use the hybrid method to calculate the rates, the state should enter zeroes in the "Numerator" and "Denominator" fields. In these cases, it should report the state-level rate in the "Rate" field and, when possible, include individual reporting unit numerators, denominators, and rates in the field labeled "Additional Notes on Measure," along with a description of the method used to derive the state-level rate.

J. Explanation of Progress:

The intent of this section is to allow your state to highlight progress and describe any quality-improvement activities that may have contributed to your progress. Any quality-improvement activity described should involve the CHIP program, benefit CHIP enrollees, and relate to the performance measure and your progress. An example of a quality-improvement activity is a state-wide initiative to inform individual families directly of their children's immunization status with the goal of increasing immunization rates. CHIP would either be the primary lead or substantially involved in the project. If improvement has not occurred over time, this section can be used to discuss potential reasons for why progress was not seen and to describe future quality-improvement plans. In this section, your state is also asked to set annual performance objectives for FFY 2020, 2021 and 2022. Based on your recent performance on the measure (from FFY 2017 through 2019), use a combination of expert opinion and "best guesses" to set objectives for the next three years. Please explain your rationale for setting these objectives. For example, if your rate has been increasing by 3 or 4 percentage points per year, you might project future increases at a similar rate. On the other hand, if your rate has been stable over time, you might set a target that projects a small increase over time. If the rate has been fluctuating over time, you might look more closely at the data to ensure that the fluctuations are not an artifact of the data or the methods used to construct a rate. You might set an initial target that is an average of the recent rates, with slight increases in subsequent years. In future annual reports, you will be asked to comment on how your actual performance compares to the objective your state set for the year, as well as any quality-improvement activities that have helped or could help your state meet future objectives.

K. Other Comments on Measure:

Please use this section to provide any other comments on the measure, such as data limitations, plans to report on a measure in the future, or differences between performance measures reported here and those discussed in Section 9 of the CHIP state plan.

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIA, Questions 2 and 3)

FFY 2017	FFY 2018	FFY 2019
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Grand Branch Branch	G. A. A.D. A. D. A. J.	G. A. D. A. D. A. J.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported: Data Source:	reported: Data Source:	reported: Data Source:
1 =		
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Uther. Specify:	Uther. Specify:	Uther. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
2 controls what is coming measured.	Bestition while is coming measured.	Bestition with its coming memorated.
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIA, Questions 2 and 3) (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Suici. Speedy.	Suior. speegy.	Suior. speegy.
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIA, Questions 2 and 3) (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Uther. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to CHIP Enrollment

FFY 2017	FFY 2018	FFY 2019
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to CHIP Enrollment (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
☐ Other. Specify:	☐ Other. Specify:	☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to CHIP Enrollment (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment

FFY 2017	FFY 2018	FFY 2019
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	☐ Other. Specify:	☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2017	FFY 2018	FFY 2019
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Increasing Access to Care (Usual Source of Care, Unmet Need)

FFY 2017	FFY 2018	FFY 2019
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
(
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Discontinued. Explain.	Biscommuca. Explain.	Discontinued. Explain.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Other. Explain:	Other. Explain:	Other. Explain:
•		-
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
please further define the Denominator, please indicate the	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
number of children excluded:	number of children excluded:	number of children excluded:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:

FFY 2017	FFY 2018	FFY 2019
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, <i>Explain</i> .	Year of Data, Explain.	Year of Data, Explain.
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:
	l .	L

Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FY 2017	FFY 2018	FFY 2019
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. <i>Specify:</i>	Survey data. <i>Specify:</i>	Survey data. <i>Specify:</i>
Other. Specify:	Other. Specify:	Other. Specify:
1 00	1 00	1 00
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
please further define the Denominator, please indicate the	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
number of children excluded:	number of children excluded:	number of children excluded:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:

Deviations from Measure Specifications: Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pe	FY 2017	FFY 2018	FFY 2019
Data Source, Explain. Data Source, Explain. Data Source, Explain. Data Source, Explain. Data Source, Explain. Numerator, Explain. Denominator, Explain. Denominator, Explain. Denominator, Explain. Other, Explain. Other, Explain. Other, Explain. Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Explanation of Progress: How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Explain how these objectives were set: Data Source, Explain. Numerator. Denominator, Explain. Denominator, Explain. Denominator, Explain. Denominator, Explain. Dother, Explain. Dother, Explain. Dother, Explain. Other Performance Additional notes on measure: (If reporting with another methodology) Numerator. Denominator: Rate: Additional notes on measure: Explain how these objectives were set: How did your performance Discussion of Progress: How did your performance Dijective documented in your 2018 Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annua			Deviations from Measure Specifications:
Numerator, Explain.	Year of Data, Explain.	Year of Data, Explain.	Year of Data, Explain.
Denominator, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Additional notes on measure: Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Additional notes on measure: Additional notes on measure: Explanation of Progress: How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Explain how these objectives were set: Other Performance in Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Exp	Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Other, Explain.	Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
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Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Explanation of Progress: How did your performance Objective documented in your 2016 Annual Performance Objective that involve the CHIP program and benefit CHIP enrollees help enhance your rability to report on this measure, improve your results for this measure, improve your results for this measure, improve your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Explain how these objectives were set: Other Performance (Measurement Data: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Prog	Other, Explain.	Other, Explain.	Other, Explain.
(If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Explanation of Progress: How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Explain how these objectives were set: (If reporting with another methodology) Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Nate: Additional notes on measure: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Expla	Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Numerator: Denominator: Rate: Additional notes on measure: Additional notes on measure: Additional notes on measure: Additional notes on measure: Explanation of Progress: How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Explain how these objectives were set: Numerator: Denominator: Rate: Additional notes on measure: Additional notes on measure: Additional notes on measure: Explanation of Progress: How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Explain how these objectives were set: Explain how these objectives were set:			
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Rate: Additional notes on measure: Additional notes on measure: Additional notes on measure: Additional notes on measure: Additional notes on measure: Explanation of Progress: How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Explain how these objectives were set: Rate: Additional notes on measure: Explanation of Progress: How did your performance in 2019 compare with the Annual Performance in 2019 compare with the Annual Performance objective documented in your 2018 Annual Performance objective documented in your 2018 Annual Performance objective for CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022: Explain how these objectives were set: Explain how these objectives were set:			
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How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Explain how these objectives were set: How did your performance in 2018 compare with the Annual Performance in 2018 compare with the Annual Performance in 2018 compare with the Annual Performance in 2018 compare with the Annual Performance Objective documented in your 2018 Annual Performance in 2018 compare with the Annual Performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Performance Objective documented in your 2018 Annual Performance Objective documented in your 2018 Annual Performance Objective the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objectives were set: Explain how these objectives were set:	Additional notes on measure:		
Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Explain how these objectives were set: Annual Performance Objective documented in your 2018 Annual Performance Objective documented in your 2018 Annual Performance Objective documented in your 2018 Annual Report? Annual Performance Objective documented in your 2018 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Explain how these objectives were set: Explain how these objectives were set: Annual Performance Objective documented in your 2018 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance out this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Obje	Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Explain how these objectives were set: CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve on this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Explain how these objectives were set: CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022: Explain how these objectives were set: Explain how these objectives were set:	Annual Performance Objective documented in your	Annual Performance Objective documented in your	Annual Performance Objective documented in your
improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Explain how these objectives were set: improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2021: Explain how these objectives were set: Explain how these objectives were set:	CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make	CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make	CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make
Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2021: Explain how these objectives were set: Explain how these objectives were set: Explain how these objectives were set:	improving the completeness or accuracy of your	improving the completeness or accuracy of your	improving the completeness or accuracy of your
	Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2021:
Other Comments on Measure: Other Comments on Measure: Other Comments on Measure:	Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
	Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
The same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the sa	m	m 40 1
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Other. Explain:	Other. Explain:	Other. Explain:
<u>Data Source:</u>	<u>Da</u> ta Source:	<u>Da</u> ta Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
	2 00	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
please further define the Denominator, please indicate the	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
number of children excluded:	number of children excluded:	number of children excluded:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
1		

FFY 2017	FFY 2018	FFY 2019
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, Explain.	Year of Data, Explain.	Year of Data, Explain.
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
Numerator:	(If reporting with another methodology)	(If reporting with another methodology)
Denominator:	Numerator:	Numerator:
Rate:	Denominator: Rate:	Denominator: Rate:
	Rate.	Rate.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:
	<u> </u>	<u> </u>

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care)

FFY 2017	FFY 2018	FFY 2019
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
please further define the Denominator, please indicate the	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
number of children excluded:	number of children excluded:	number of children excluded: Date Range:
Date Range: From: (mm/yyyy) To: (mm/yyyy)	Date Range: From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
(1) reporting with HDD10)	(1) reporting with HDD10)	(1) reporting with HEDIO)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
1	1	1

Deviations from Measure Specifications: Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pear of Data, Explain. Pe	FFY 2017	FFY 2018	FFY 2019
Data Source, Explain. Data Source, Explain. Data Source, Explain. Data Source, Explain. Data Source, Explain. Numerator, Explain. Denominator, Explain. Denominator, Explain. Denominator, Explain. Other, Explain. Other, Explain. Other, Explain. Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Explanation of Progress: How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, improve your results for this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective were set: Explain how these objectives were set: Explain how these objectives were set:	Deviations from Measure Specifications:		Deviations from Measure Specifications:
Numerator, Explain.	Year of Data, Explain.	Year of Data, Explain.	Year of Data, Explain.
Denominator, Explain. Other, Explain. Other, Explain. Other, Explain. Other, Explain. Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Additional notes on measure: Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Additional notes on measure: Additional notes on measure: Explanation of Progress: How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Explain how these objectives were set: Denominator. Additional notes on measure: Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Prog	Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Other, Explain. Other, Explain. Other, Explain. Other, Explain.	Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Additional notes on measure: Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Additional notes on measure: Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Explanation of Progress: How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, our progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022: Explain how these objectives were set: Additional notes on measure: Other Performance Measurement Data: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: Additional notes on measure: Additional notes on measure: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Pro	Denominator, Explain.	Denominator, Explain.	Denominator, Explain.
Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Explanation of Progress: How did your performance objective documented in your 2016 Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Explain how these objectives were set: Other Performance (Measurement Data: (If reporting with another methodology) Numerator: Other Performance (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explana	Other, Explain.	Other, Explain.	Other, Explain.
(If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Explanation of Progress: How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Explain how these objectives were set: (If reporting with another methodology) Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Numerator: Nate: Additional notes on measure: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Pr	Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Numerator: Denominator: Rate: Additional notes on measure: Additional notes on measure: Additional notes on measure: Additional notes on measure: Explanation of Progress: How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Explain how these objectives were set: Numerator: Denominator: Rate: Additional notes on measure: Additional notes on measure: Additional notes on measure: Explanation of Progress: How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Explain how these objectives were set: Explain how these objectives were set: Explain how these objectives were set:			
Denominator: Rate: Additional notes on measure: Explanation of Progress: How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report? What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your results for this measure, improve your results for this measure, or make progress toward your goal? Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data. Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Explain how these objectives were set: Denominator: Rate: Additional notes on measure: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explanation of Progress: Explantion of Progress: Explanation of Pr		1 0	
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	Annual Performance Objective for FFY 2019:	Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2021:
Other Comments on Measure: Other Comments on Measure: Other Comments on Measure:	Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
	Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Discontinued. Expirim.	Discontinued. Expirim.	Discontinued. Explain.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
please further define the Denominator, please indicate the	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
number of children excluded:	number of children excluded:	number of children excluded:
Date Range:	Date Range: From: (mm/yyyy) To: (mm/yyyy)	Date Range:
From: (mm/yyyy) To: (mm/yyyy) HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	From: (mm/yyyy) To: (mm/yyyy) HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
(ij reporting with HEDIO)	(ij reporting with HEDIO)	(1) reporting with HEDIO)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
1	1	1

FFY 2017	FFY 2018	FFY 2019
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, <i>Explain</i> .	Year of Data, <i>Explain</i> .	Year of Data, <i>Explain</i> .
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Denominator, <i>Explain</i> .	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
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Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2017	FFY 2018	FFY 2019
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. <i>Explain:</i>	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
<u>Definition of denominator:</u>	<u>Definition of denominator:</u>	<u>Definition of denominator:</u>
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,	If denominator is a subset of the definition selected above,
please further define the Denominator, please indicate the	please further define the Denominator, please indicate the	please further define the Denominator, please indicate the
number of children excluded:	number of children excluded:	number of children excluded:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS)	(If reporting with HEDIS)	(If reporting with HEDIS)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:

FFY 2017	FFY 2018	FFY 2019
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, <i>Explain</i> .	Year of Data, <i>Explain</i> .	Year of Data, <i>Explain</i> .
Data Source, Explain.	Data Source, Explain.	Data Source, Explain.
Numerator, Explain.	Numerator, Explain.	Numerator, Explain.
Denominator, <i>Explain</i> .	Denominator, Explain.	Denominator, Explain.
Other, Explain.	Other, Explain.	Other, Explain.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Explanation of Progress:	Explanation of Progress:	Explanation of Progress:
How did your performance in 2017 compare with the Annual Performance Objective documented in your 2016 Annual Report?	How did your performance in 2018 compare with the Annual Performance Objective documented in your 2017 Annual Report?	How did your performance in 2019 compare with the Annual Performance Objective documented in your 2018 Annual Report?
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?	What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.
Annual Performance Objective for FFY 2018: Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020:	Annual Performance Objective for FFY 2019: Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021:	Annual Performance Objective for FFY 2020: Annual Performance Objective for FFY 2021: Annual Performance Objective for FFY 2022:
Explain how these objectives were set:	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

- 1. What other strategies does your state use to measure and report on access to, quality, or outcomes of care received by your CHIP population? What have you found? [7500]
- What strategies does your CHIP program have for future measurement and reporting on access to, quality, or outcomes of care received by your CHIP population? When will data be available? [7500]
- 3. Have you conducted any focused quality studies on your CHIP population, e.g., adolescents, attention deficit disorder, substance abuse, special heath care needs or other emerging health care needs? What have you found? [7500]
- 4. Please attach any additional studies, analyses or other documents addressing outreach, enrollment, access, quality, utilization, costs, satisfaction, or other aspects of your CHIP program's performance. Please include any analyses or descriptions of any efforts designed to reduce the number of uncovered children in the state through a state health insurance connector program or support for innovative private health coverage initiatives. [7500]

Enter any Narrative text related to Section IIB below. [7500]

Section III: Assessment of State Plan and Program Operation

Please reference and summarize attachments that are relevant to specific questions

Please note that the numbers in brackets, e.g., [7500] are character limits in the CHIP Annual Report Template System (CARTS). You will not be able to enter responses with characters greater than the limit indicated in the brackets.

Section IIIA: Outreach

1. How have you redirected/changed your outreach strategies during the reporting period? [7500]

During FFY18-19, The NC Division of Public Health, Children and Youth Branch staff continued to apply both data driven and targeted community approaches for Title XIX and XXI outreach. These approaches include: 1) applying state population data to target under-insured or uninsured residents or communities, 2) providing an ongoing platform to share system-wide outreach and/or collaborative strategies, and 3) maximizing collaborative efforts for more focused, community-level outreach efforts. The three FTE staff continue to apply evidence-based and evidenced informed outreach approaches which include utilizing social marketing principles and consider the needs of diverse populations (i.e., preferred languages, ethnic and cultural social norms, the specific concerns for parents/guardians of children with special health care needs, and printed materials designed and developed for low literacy populations). DPH/Children and Youth Branch outreach staff utilized the NC Division of Health Benefits' enrollment dashboard for Medicaid and NC Health Choice. This website https://medicaid.ncdhhs.gov/reports/dashboards#enroll reflects the number of people by county and program aid category who have received a Medicaid or Health Choice identification card and are authorized to receive Medicaid or Health Choice services for each report month. Data is available on a county level and can be compared across regions and the state. The dashboard continues to be a valuable, real-time resource to target outreach efforts target under-insured or uninsured residents for outreach planning.

The NC Coalition to Promote Children's Health Insurance is a quarterly platform that offers an opportunity to link with multiple partners in the state system to update strategic planning efforts and partner with CHIPRA grant recipients to ensure statewide coverage. The Coalition is cochaired by the Executive Director of the NC Pediatric Society and the Latina bilingual/bicultural minority outreach member of the NC Division of Public Health-Children and Youth (C&Y) Branch. Additionally, the C&Y Branch's Access to Care Specialist for CYSHCN provides staff support. The Coalition is comprised of state and local government, private not-for-profit and business sectors, faith and minority communities, child health advocates, and funders who share best practices, successful statewide and local outreach strategies to in promoting positive health outcomes via access to NC Medicaid and NC Health Choice (CHIP) programs. Coalition topics also include discussions of federal and state trends and its implications on child health. All 2019 Coalition meetings included regular updates on NC's transformation to Medicaid managed care. Collaborating with locally sponsored, community events allows the opportunity to interact on a more personal level with beneficiaries and includes more informal discussions during outreach events. Staff continued to use the printed material entitled "Does Your Child Have Health Insurance?" which was always supplemented with the most recent NC Medicaid transformation fact sheet. Staff also regularly participated in NC Medicaid webinars to stay abreast of updates. During outreach events, staff would distribute NC Medicaid transformation fact sheets, help families understand the importance of the enrollment packet, and direct them to state enrollment resources for further inquiries.

During this fiscal year, the outreach team experienced vacancies in two out of the three positions. The Help Line Coordinator was vacant from December 2018 until May 2019. The Minority Outreach Coordinator retired in June and the position is expected to be filled in December 2019.

2. What methods have you found most effective in reaching low-income, uninsured children (e.g., T.V., school outreach, word-of-mouth)? How have you measured effectiveness? [7500]

Using a data-driven approach provides the foundation and justification for targeting communities. The NC Division of Health Benefits' enrollment dashboard for Medicaid and NC Health Choice (https://medicaid.ncdhhs.gov/reports/dashboards#enroll) reflects the number of people by county and program aid category who are authorized to receive Medicaid or Health Choice services for each report month. This real-time data platform is an effective resource in targeting the underinsured or uninsured, along with reinforcing reenrollment for current beneficiaries. NC maintains a 95% enrollment in health insurance for children which may be a collective result of stakeholders' ongoing commitment via outreach interventions.

Many of our statewide activities are reliant on local, grassroots outreach through all our partners. Gaining the trust and building relationships with these gatekeepers is essential to any effective outreach. The three NCPH-Children and Youth Branch outreach staff conduct collective outreach efforts by being available to attend their local functions - weekday, night, or weekends. These partnerships among local, community stakeholder promote enrollment, retention, access to a quality medical home, and the importance of preventive services and appropriate utilization. Outreach strategies include: exhibits at local community events (ex. Latino health fairs, Back-to School events), targeting population specific events via consultation (Refugee Stakeholders meetings, faith-based initiatives), in addition to presentations to statewide stakeholders (UNC Pediatric residents, NC Pediatric Nurse Practitioners Association, NC Child Care Health Consultants).

- 3. Which of the methods described in Question 2 would you consider a best practice(s)? [7500]
 - Using the NC Division of Health Benefits' enrollment dashboard for Medicaid and NC Health Choice (see Question 2 for full explanation).
 - Staff work collaboratively with local stakeholders by developing and building relationships, connecting directly with communities and tailoring outreach messages based on the population (ex. Hispanic, refugee, tribal, faith-based). These collaborations enhance interactions and associations with other agencies/services (health departments, rural community health centers, federally qualified health centers) to assist parents, providers, and outreach partners to assure that children are continuously enrolled in and have access to health care services, along with educating families about the importance of establishing a medical home that provides ongoing, comprehensive, family-centered, and accessible care for their children.

4.	Is your state targeting outreach to specific populations (e.g., minorities, immigrants, and children living in rural areas)?
	⊠ Yes □ No
	Have these efforts been successful, and how have you measured effectiveness? [7500]

In addition to targeting the above noted populations, outreach efforts have expanded to additional special populations. The Access to Care Specialist for CYSHCN chairs the Oral Health subcommittee of the governor's appointed Commission on Children with Special Health Needs, whose purpose is to promote access to care for this special population. The Oral Health subcommittee developed two presentations targeting dental providers and families of CYSHCN, that included: importance of a dental home, how dental providers can implement accommodations to create a positive oral health experience for the child/family, and using the "Finding the Right Dental Home for Your Child or Youth with Special Needs" checklist https://publichealth.nc.gov/wch/doc/families/DentalHomeChecklist-102119-WEB.pdf. The three FTE DPH-Children and Youth Branch outreach staff conducted the following outreach activities:

FFY 18-19 Activities/Events Q1 Q2 Q3 Q4 FFY Total Presentation 20 7 21 n/a 48 Exhibit 15 10 7 10 42 Consultation/Collaboration 12 33 29 21 95 Total 47 50 57 31 185

5. What percentage of children below 200 percent of the federal poverty level (FPL) who are eligible for Medicaid or CHIP have been enrolled in those programs? [5]

(Identify the data source used). [7500]

- 5.3% (2017) children of do not have health insurance as compared to 5.5% in 2016. Source: https://www.ncchild.org/wp-content/uploads/2019/04/North-Carolina.pdf
- 9% Change from Pre-ACA enrollment to Monthly Medicaid & CHIP enrollment (as of 9/19). Source: https://www.kff.org/health-reform/state-indicator/total-monthly-medicaid-and-chip-enrollment/?currentTimeframe=0&sortModel=%7B%22colld%22:%22Location%22,%22sort%22:%22asc%22%7D

Enter any Narrative text related to Section IIIA below. [7500]

Section IIIB: Substitution of Coverage (Crowd-out)

Please answer the following questions as they apply to your state's program (some questions are not applicable to Medicaid expansion programs.) Medicaid expansion states should complete applicable responses and indicate those questions that are non-applicable with N/A. Please include percent calculations in your responses when applicable and requested.

1.	Does your separate CHIP program require a child to be uninsured for a minimum amount of time prior to enrollment (waiting period)?
	 No ☐ Yes ☐ N/A
	If no, skip to question 5. If yes, answer questions 2-4:

- 2. How many months does your program require a child to be uninsured prior to enrollment?
- 3. To which groups (including FPL levels) does the period of uninsurance apply? [1000]
- 4. List all exemptions to imposing the period of uninsurance [1000]

Please answer questions 5, 7, 8 (and 6 and 9 if applicable) regardless of the response the state provided to question 1.

5.	Does you	· ·				
	☐ No ⊠ Yes ☐ N/A					
6.	If answe	ered yes to question 5, what database? [1000]				
7.						
	only fed	y a portion of the state's waiting period, what percent meet the state's exemptions and erally required exemptions to the waiting period [(# individuals subject to the waiting				
8.	Do you	track the number of individuals who have access to private insurance?				
	□ Yes ⊠ No					
9.	insuran	ce at the time of application during the last federal fiscal year [(# of individuals that had				
Enter a	ny Narra	ative text related to Section IIIB below. [7500]				
Sect	ion III	C: Eligibility				
This su	bsection	should be completed by all states. Medicaid Expansion states should complete applicable				
 No Yes N/A 6. If answered yes to question 5, what database? [1000] DMA has third party liability contractor, HMS, that assists with this matching process as NC uses one joint application for the Medicaid and CHIP programs. 7. What percent of individuals screened for CHIP eligibility cannot be enrolled because they have group health plan coverage? [5] a. Of those found to have had employer sponsored insurance and have been uninsured for only a portion of the state's waiting period, what percent meet the state's exemptions and federally required exemptions to the waiting period [(# individuals subject to the waiting period that meet an exemption/total # of individuals subject to the waiting period)*100]? [5] 8. Do you track the number of individuals who have access to private insurance? Yes No 						
1.						
	If yes,					
	a.					
	b.	Of those children who are presumptively enrolled, what percent of those children are determined eligible and enrolled upon completion of the full eligibility determination? [5]				

2.		the measures from those below that your state employs to simplify an eligibility renewal ain eligible children in CHIP.
	3	Conducts follow-up with clients through caseworkers/outreach workers
	(2)	Sends renewal reminder notices to all families
		 How many notices are sent to the family prior to disenrolling the child from the program [500]
		 At what intervals are reminder notices sent to families (e.g., how many weeks before the end of the current eligibility period is a follow-up letter sent if the renewal has not been received by the state?) [500]
		Other, please explain: [500]

3. Which of the above strategies appear to be the most effective? Have you evaluated the effectiveness of any strategies? If so, please describe the evaluation, including data sources and methodology. [7500]

Section IIIC: Subpart B: Eligibility Data

Table 1. Data on Denials of Title XXI Coverage in FFY 2019

States are required to report on all questions (1, 1.a., 1.b., and 1.c) in FFY 2019. Please enter the data requested in the table below and the template will tabulate the requested percentages. If you are unable to provide data in this section due to the single streamlined application, please note this in the response to question 2.

Measure	Number	Percent
Total number of denials of title XXI coverage	1598	100
a. Total number of procedural denials	844	52.8
b. Total number of eligibility denials	723	45.2
 Total number of applicants denied for title XXI and enrolled in title XIX 		
(Check here if there are no additional categories)	31	1.9
c. Total number of applicants denied for other reasons Please indicate:		

2. Please describe any limitations or restrictions on the data used in this table:

Definitions:

- The "the total number of denials of title XXI coverage" is defined as the total number of applicants that have had an eligibility decision made for title XXI and denied enrollment for title XXI in FFY 2019. This definition only includes denials for title XXI at the time of initial application (not redetermination).
 - a. The "total number of procedural denials" is defined as the total number of applicants denied for title XXI procedural reasons in FFY 2019 (i.e., incomplete application, missing documentation, missing enrollment fee, etc.).
 - b. The "total number of eligibility denials" is defined as the total number of applicants denied for title XXI eligibility reasons in FFY 2019 (i.e., income too high, income too low for title XXI /referred for Medicaid eligibility determination/determined Medicaid eligible, obtained private coverage or if applicable, had access to private coverage during your state's specified waiting period, etc.)
 - The total number of applicants that are denied eligibility for title XXI and determined eligible for title XIX.
 - c. The "total number of applicants denied for other reasons" is defined as any other type of denial that does not fall into 2a or 2b. Please check the box provided if there are no additional categories.

Table 2. Redetermination Status of Children

For tables 2a and 2b, reporting is required for FFY 2019.

Table 2a. Redetermination Status of Children Enrolled in Title XXI.

Please enter the data requested in the table below in the "Number" column, and the template will automatically tabulate the percentages.

Description			Per	rcent	
1. Total number of children who are enrolled in title XXI and eligible to be redetermined		100%			
2. Total number of children screened for redetermination for title XXI			100%		
3. Total number of children retained in title XXI after the redetermination process					
4. Total number of children disenrolled from title XXI after the redetermination process				100%	
a. Total number of children disenrolled from title XXI for failure to comply with procedures					
b. Total number of children disenrolled from title XXI for failure to meet eligibility criteria					100%
i Disenrolled from title XXI because income too high for title XXI					
(If unable to provide the data, check here)					
ii Disenrolled from title XXI because income too low for title XXI					
(If unable to provide the data, check here)					
iii Disenrolled from title XXI because application indicated access to private coverage					
or obtained private coverage					
(If unable to provide the data or if you have a title XXI Medicaid Expansion and					
this data is not relevant check here —)					
iv Disenrolled from title XXI for other eligibility reason(s)					
Please indicate:					
(If unable to provide the data check here)					
c. Total number of children disenrolled from title XXI for other reason(s)					
Please indicate:					
(Check here if there are no additional categories)					

5. If relevant, please describe any limitations or restrictions on the data entered into this table. Please describe any state policies or procedures that may have impacted the redetermination outcomes data [7500].

Definitions:

1. The "total number of children who are eligible to be redetermined" is defined as the total number of children due to renew their eligibility in federal fiscal year (FFY) 2019, and did not age out (did not exceed the program's maximum age requirement) of the program by or before redetermination. This total number may include those children who are eligible to renew prior to their 12 month eligibility redetermination anniversary date. This total must include ex parte redeterminations, the process when a state uses information available to it through other databases, such as wage and labor records, to verify ongoing eligibility. This total number must also include children whose eligibility can be renewed through administrative redeterminations, whereby the state sends the family a renewal form that is pre-populated with eligibility information already available through program records and requires the family to report any changes.

- 2. The "total number of children screened for redetermination" is defined as the total number of children that were screened by the state for redetermination in FFY 2019 (i.e., ex parte redeterminations and administrative redeterminations, as well as those children whose families have returned redetermination forms to the state).
- 3. The "total number of children retained after the redetermination process" is defined as the total number of children who were found eligible and remained in the program after the redetermination process in FFY 2019.
- 4. The "total number of children disenrolled from title XXI after the redetermination process" is defined as the total number of children who are disenrolled from title XXI following the redetermination process in FFY 2019. This includes those children that states may define as "transferred" to Medicaid for title XIX eligibility screening.
 - a. The "total number of children disenrolled for failure to comply with procedures" is defined as the total number of children disenrolled from title XXI for failure to successfully complete the redetermination process in FFY 2019 (i.e., families that failed to submit a complete application, failed to provide complete documentation, failed to pay premium or enrollment fee, etc.).
 - b. The "total number of children disenrolled for failure to meet eligibility criteria" is defined as the total number of children disenrolled from title XXI for no longer meeting one or more of their state's CHIP eligibility criteria (i.e., income too low, income too high, obtained private coverage or if applicable, had access to private coverage during your state's specified waiting period, etc.). If possible, please break out the reasons for failure to meet eligibility criteria in i.-iv.
 - c. The "total number of children disenrolled for other reason(s)" is defined as the total number of children disenrolled from title XXI for a reason other than failure to comply with procedures or failure to meet eligibility criteria, and are not already captured in 4.a. or 4.b.

 The data entered in 4.a., 4.b., and 4.c. should sum to the total number of children disenrolled from title XXI (line 4).

Table 2b. Redetermination Status of Children Enrolled in Title XIX.

Please enter the data requested in the table below in the "Number" column, and the template will automatically tabulate the percentages.

Description	Description			I	Percent	
 Total number of 	of children who are enrolled in title XIX and eligible to be redetermined		100%			
	of children screened for redetermination for title XIX			100%		
Total number of	of children retained in title XIX after the redetermination process					
	of children disenrolled from title XIX after the redetermination process				100%	
a. Total numb	er of children disenrolled from title XIX for failure to comply with procedures					
b. Total numb	b. Total number of children disenrolled from title XIX for failure to meet eligibility criteria					100%
i. Disenrolled from title XIX because income too high for title XIX						
(It	f unable to provide the data, check here)					
ii. Disen	rolled from title XIX for other eligibility reason(s)					
P	lease indicate:					
(It	f unable to provide the data check here)					
c. Total numb	er of children disenrolled from title XIX for other reason(s)					
Please indicate:						
(Check	here if there are no additional categories)					

5. If relevant, please describe any limitations or restrictions on the data entered into this table. Please describe any state policies or procedures that may have impacted the redetermination outcomes data [7500].

Definitions:

^{1.} The "total number of children who are eligible to be redetermined" is defined as the total number of children due to renew their eligibility in federal fiscal year (FFY) 2019, and did not age out (did not exceed the program's maximum age requirement) of the program by or before redetermination. This total number may include those children

who are eligible to renew prior to their 12 month eligibility redetermination anniversary date. This total must include ex parte redeterminations, the process when a state uses information available to it through other databases, such as wage and labor records, to verify ongoing eligibility. This total number must also include children whose eligibility can be renewed through administrative redeterminations, whereby the state sends the family a renewal form that is pre-populated with eligibility information already available through program records and requires the family to report any changes.

- 2. The "total number of children screened for redetermination" is defined as the total number of children that were screened by the state for redetermination in FFY 2019 (i.e., ex parte redeterminations and administrative redeterminations, as well as those children whose families have returned redetermination forms to the state).
- 3. The "total number of children retained after the redetermination process" is defined as the total number of children who were found eligible and remained in the program after the redetermination process in FFY 2019.
- 4. The "total number of children disenrolled from title XIX after the redetermination process" is defined as the total number of children who are disenrolled from title XIX following the redetermination process in FFY 2019. This includes those children that states may define as "transferred" to CHIP for title XXI eligibility screening.
 - a. The "total number of children disenrolled for failure to comply with procedures" is defined as the total number of children disenrolled from title XIX for failure to successfully complete the redetermination process in FFY 2019 (i.e., families that failed to submit a complete application, failed to provide complete documentation, failed to pay premium or enrollment fee, etc.).
 - b. The "total number of children disenrolled for failure to meet eligibility criteria" is defined as the total number of children disenrolled from title XIX for no longer meeting one or more of their state's Medicaid eligibility criteria (i.e., income too high, etc.).
 - c. The "total number of children disenrolled for other reason(s)" is defined as the total number of children disenrolled from title XIX for a reason other than failure to comply with procedures or failure to meet eligibility criteria, and are not already captured in 4.a. or 4.b.

 The data entered in 4.a., 4.b., and 4.c. should sum to the total number of children disenrolled from title XIX (line 4).

Table 3. Duration Measure of Selected Children, Ages 0-16, Enrolled in Title XIX and Title XXI, Second Quarter FFY 2018

The purpose of tables 3a and 3b is to measure the duration, or continuity, of Medicaid and CHIP enrollees' coverage. This information is required by Section 402(a) of CHIPRA. **Reporting on this table is required**.

The measure is designed to capture continuity of coverage for a cohort of children in title XIX and title XXI for 18 months of enrollment. This means that reporting spans two CARTS reports over two years, with enrollment status at 6 months being reported in the first reporting year, and 12 and 18 month enrollment status reported in the second reporting year. States identify a new cohort of children every two years. States identify newly enrolled children in the second quarter of FFY 2018 (January, February, and March of 2018) for the FFY 2018 CARTS report. This same cohort of children will be reported on in the FFY 2019 CARTS report for the 12 and 18 month status of children newly identified in quarter 2 of FFY 2018 If your eligibility system already has the capability to track a cohort of enrollees over time, an additional "flag" or unique identifier may not be necessary.

The FFY 2019 CARTS report is the second year of reporting in the cycle of two CARTS reports on the cohort of children identified in the second quarter of FFY 2018. For the FFY 2018 report, States only reported on lines 1-4a of the tables. In the FFY 2019 report, no updates will be made to lines 1-4a. For the FFY 2019 report, data will be added to lines 5-10a. The next cohort of children will be identified in the second quarter of the FFY 2020 (January, February and March of 2020).

Instructions: For this measure, please identify newly enrolled children in both title XIX (for Table 3a) and title XXI (for Table 3b) in the second quarter of FFY 2018, ages 0 months to 16 years at time of enrollment. Children enrolled in January 2018 must have birthdates after July 2001 (e.g., children must be younger than 16 years and 5 months) to ensure that they will not age out of the program at the 18th month of coverage. Similarly, children enrolled in February 2018 must have birthdates after August 2001, and children enrolled in March 2018 must have birthdates after September 2001. Each child newly enrolled during this time frame needs a unique identifier or "flag" so that the cohort can be tracked over time. If your eligibility system already has the capability to track a cohort of enrollees over time, an additional "flag" or unique identifier may not be necessary. Please follow the child based on the child's age category at the time of enrollment (e.g., the child's age at enrollment creates an age cohort that does not change over the 18 month time span)

Please enter the data requested in the tables below, and the template will tabulate the percentages. In the FFY 2019 report you will enter data on lines 5-7a related to the 12-month enrollment status of children identified on line 1. You will also enter data on lines 8-10a related to the 18-month enrollment status of children identified on line 1. Only enter a "0" (zero) if the data are known to be zero. If data are unknown or unavailable, leave the field blank.

Note that all data must sum correctly in order to save and move to the next page. The data in each individual row must add across to sum to the total in the "All Children Ages 0-16" column for that row. And in each column, the data within each time period (6, 12 and 18 months) must each sum up to the data in row 1, which is the number of children in the cohort. This means that in each column, rows 2, 3 and 4 must sum to the total in row 1; rows 5, 6 and 7 must sum to row 1; and rows 8, 9 and 10 must sum to row 1. These tables track a child's enrollment status over time, so when data are added or modified at each milestone (6, 12, and 18 months), there should always be the same total number of children accounted for in line 1 "All Children Ages 0-16" over the entire 18 month period. Rows numbered with an "a" (e.g., rows 3a and 4a) are excluded from the totals because they are subsets of their respective rows. The system will not move to the next section of the report until all applicable sections of the table for the reporting year are complete and sum correctly to line 1.

Table 3 a. Duration Measure of Children Enrolled in Title XIX

Not Previously Enrolled in CHIP or Medicaid—"Newly enrolled" is defined as not enrolled in either title XXI or title XIX in the month before enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in either title XXI or title XIX in December 2017, etc.)
□ Not Previously Enrolled in Medicaid—"Newly enrolled" is defined as not enrolled in title XIX in the month before enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in title XIX in December 2017, etc.)

·		All Children Ages 0-16		Age Less than 12 months		Ages 1-5		Ages 6-12		13	ges -16
		Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
1.	Total number of children newly enrolled in title XIX in the second quarter of FFY 2018		100%		100%		100%		100%		100%
		Enrollm	ent status	6 months	slater						
2.	Total number of children continuously enrolled in title XIX										
3.	Total number of children with a break in title XIX coverage but re-enrolled in title XIX										
	3.a. Total number of children enrolled in CHIP (title XXI) during title XIX coverage break (If unable to provide the data, check here)										
4.	Total number of children disenrolled from title XIX										
	4.a. Total number of children enrolled in CHIP (title XXI) after being disenrolled from title XIX										
	(If unable to provide the data, check here)	Enrollm	ent status	12 month	c loter						
5	Total number of children continuously enrolled in title XIX	Enrollin	eni Status		S later						
5.	Total number of children continuously enrolled in title XIX										
6.	Total number of children with a break in title XIX coverage but re-enrolled in title XIX										
	6.a. Total number of children enrolled in CHIP (title XXI) during title XIX coverage break										
	(If unable to provide the data, check here 🗀)										
7.	Total number of children disenrolled from title XIX										
	7.a. Total number of children enrolled in CHIP (title XXI) after being disenrolled from title XIX										
	(If unable to provide the data, check here 🔲)										<u></u>
		Enrollm	ent status	18 month	s later						
8.	Total number of children continuously enrolled in title XIX										

Table 3a. Duration Measure, Title XIX	All Children Ages 0-16		Age Less than 12 months		Ages 1-5		Ages 6-12		Ages 13-16	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Total number of children with a break in title XIX coverage but re-enrolled in title XIX										
9.a. Total number of children enrolled in CHIP (title XXI) during title XIX coverage break (If unable to provide the data, check here)										
10. Total number of children disenrolled from title XIX										
10.a. Total number of children enrolled in CHIP (title XXI) after being disenrolled from title XIX (If unable to provide the data, check here)										

Definitions:

- 1. The "total number of children newly enrolled in title XIX in the second quarter of FFY 2018" is defined as those children either new to public coverage or new to title XIX, in the month before enrollment. Please define your population of "newly enrolled" in the Instructions section.
- 2. The total number of children that were continuously enrolled in title XIX for 6 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who were continuously enrolled through the end of June 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who were continuously enrolled through the end of July 2018
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who were continuously enrolled through the end of August 2018
- 3. The total number who had a break in title XIX coverage during 6 months of enrollment (regardless of the number of breaks in coverage) but were re-enrolled in title XIX by the end of the 6 months, is defined as the sum of:

the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XIX by the end of June 2018

- + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XIX by the end of July 2018
- + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XIX by the end of August 2018
- 3.a. From the population in #3, provide the total number of children who were enrolled in title XXI during their break in coverage.
- 4. The total number who disenrolled from title XIX, 6 months after their enrollment month is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were disenrolled by the end of June 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were disenrolled by the end of July 2018
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were disenrolled by the end of August 2018
 - 4.a. From the population in #4, provide the total number of children who were enrolled in title XXI in the month after their disenrollment from title XIX.
- 5. The total number of children who were continuously enrolled in title XIX for 12 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of December 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of January 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of February 2019

- 6. The total number of children who had a break in title XIX coverage during 12 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XIX by the end of the 12 months, is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and then re-enrolled in title XIX by the end of December 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and then re-enrolled in title XIX by the end of January 2019
 - + the number of children with birthdates after September 2001 who were newly enrolled in March 2018 and who disenrolled and then re-enrolled in title XIX by the end of February 2019
 - 6.a. From the population in #6, provide the total number of children who were enrolled in title XXI during their break in coverage.
- 7. The total number of children who disenrolled from title XIX 12 months after their enrollment month is defined as the sum of:
 - the number of children with birthdates after July 2001, who were enrolled in January 2018 and were disenrolled by the end of December 2018
 - + the number of children with birthdates after August 2001, who were enrolled in February 2018 and were disenrolled by the end of January 2019
 - + the number of children with birthdates after September 2001, who were enrolled in March 2018 and were disenrolled by the end of February 2019
 - 7.a. From the population in #7, provide the total number of children, who were enrolled in title XXI in the month after their disenrollment from title XIX.
- 8. The total number of children who were continuously enrolled in title XIX for 18 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of August 2019
- 9. The total number of children who had a break in title XIX coverage during 18 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XIX by the end of the 18 months, is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XIX by the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XIX by the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XIX by the end of August 2019
 - 9.a. From the population in #9, provide the total number of children who were enrolled in title XXI during their break in coverage.
- 10. The total number of children who were disenrolled from title XIX 18 months after their enrollment month is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and disenrolled by the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and disenrolled by the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and disenrolled by the end of August 2019
 - 10.a. From the population in #10, provide the total number of children who were enrolled in title XXI (CHIP) in the month after their disenrollment from XIX.

Table 3b. Duration Measure of Children Enrolled in Title XXI

Not Previously Enrolled in CHIP or Medicaid—"Newly enrolled" is defined as not enrolled in either title XXI or title XIX in the month before
enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in either title XXI or title XIX in December 2017, etc.)

Not Previously Enrolled in CHIP—"Newly enrolled" is defined as not enrolled in title XXI in the month before enrollment (i.e., for a child enrolled in January 2018, he/she would not be enrolled in title XXI in December 2017, etc.)

Table 3b. Duration Measure, Title XXI	All Children Ages 0-16		Age Less than 12 months		Ages 1-5		Ages 6-12		Ages 13-16	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Total number of children newly enrolled in title XXI in the second quarter of FFY 2018		100%		100%		100%		100%		100%

Specify how your "newly enrolled" population is defined:

Table 3b. Duration Measure, Title XXI		All Childs 0-16	ren Ages	Age Less than 12 months		Ages 1-5		Ages 6-12		Ages 13	-16
		Number	Percent	Number	Percent		Percent	Number	Percent	Number	Percent
		Enrolln	nent status	6 months	later						
2.	Total number of children continuously enrolled in title										
	XXI	_									
3.	Total number of children with a break in title XXI										
	coverage but re-enrolled in title XXI 3.a. Total number of children enrolled in Medicaid	 									
	(title XIX) during title XXI coverage break										
	(If unable to provide the data, check here \square)										
4.	Total number of children disenrolled from title XXI	 									
4.	4.a. Total number of children enrolled in Medicaid	 									
	(title XIX) after being disenrolled from title XXI										
	(If unable to provide the data, check here										
	(ii dilable to provide the data, check here)	Enrollm	ent status	12 months	lator						
5.	Total number of children continuously enrolled in title		Status	TZ IIIOIIII	later						
0.	XXI										
6.	Total number of children with a break in title XXI										
	coverage but re-enrolled in title XXI										
	6.a. Total number of children enrolled in Medicaid										
	(title XIX) during title XXI coverage break										
	(If unable to provide the data, check here)										
7.	Total number of children disenrolled from title XXI										
	7.a. Total number of children enrolled in										
	Medicaid (title XIX) after being disenrolled from										
	title XXI										
	(If unable to provide the data, check here \square)										
		Enrollm	ent status	18 months	ater						
8.	Total number of children continuously enrolled in title XXI										
9.	Total number of children with a break in title XXI										
	coverage but re-enrolled in title XXI										
	9.a. Total number of children enrolled in Medicaid										
	(title XIX) during title XXI coverage break										
	(If unable to provide the data, check here 🔲)										
10	. Total number of children disenrolled from title XXI										
	10.aTotal number of children enrolled in Medicaid										
	(title XIX) after being disenrolled from title XXI										
	(If unable to provide the data, check here 🔲)										

Definitions:

^{1.} The "total number of children newly enrolled in title XXI in the second quarter of FFY 2018" is defined as those children either new to public coverage or new to title XXI, in the month before enrollment. Please define your population of "newly enrolled" in the Instructions section.

- 2. The total number of children that were continuously enrolled in title XXI for 6 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who were continuously enrolled through the end of June 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who were continuously enrolled through the end of July 2018
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who were continuously enrolled through the end of August 2018
- 3. The total number who had a break in title XXI coverage during 6 months of enrollment (regardless of the number of breaks in coverage) but were re-enrolled in title XXI by the end of the 6 months, is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XXI by the end of June 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XXI by the end of July 2018
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XXI by the end of August 2018
 - 3.a. From the population in #3, provide the total number of children who were enrolled in title XIX during their break in coverage.
- 4. The total number who disenrolled from title XXI, 6 months after their enrollment month is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were disenrolled by the end of June 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were disenrolled by the end of July 2018
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were disenrolled by the end of August 2018
 - 4.a. From the population in #4, provide the total number of children who were enrolled in title XIX in the month after their disenrollment from title XXI.
- 5. The total number of children who were continuously enrolled in title XXI for 12 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of December 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of January 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of February 2019
- 6. The total number of children who had a break in title XXI coverage during 12 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XXI by the end of the 12 months, is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and then re-enrolled in title XXI by the end of December 2018
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and then re-enrolled in title XXI by the end of January 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and then re-enrolled in title XXI by the end of February 2019
 - 6.a. From the population in #6, provide the total number of children who were enrolled in title XIX during their break in coverage.
- 7. The total number of children who disenrolled from title XXI 12 months after their enrollment month is defined as the sum of:
 - the number of children with birthdates after July 2001, who were enrolled in January 2018 and were disenrolled by the end of December 2018
 - + the number of children with birthdates after August 2001, who were enrolled in February 2018 and were disenrolled by the end of January 2019
 - + the number of children with birthdates after September 2001, who were enrolled in March 2018 and were disenrolled by the end of February 2019
 - 7.a. From the population in #7, provide the total number of children, who were enrolled in title XIX in the month after their disenrollment from title XXI.
- 8. The total number of children who were continuously enrolled in title XXI for 18 months is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and were continuously enrolled through the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and were continuously enrolled through the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and were continuously enrolled through the end of August 2019
- 9. The total number of children who had a break in title XXI coverage during 18 months of enrollment (regardless of the number of breaks in coverage), but were re-enrolled in title XXI by the end of the 18 months, is defined as the sum of:
 - the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and who disenrolled and re-enrolled in title XXI by the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and who disenrolled and re-enrolled in title XXI by the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and who disenrolled and re-enrolled in title XXI by the end of August 2019
 - 9.a. From the population in #9, provide the total number of children who were enrolled in title XIX during their break in coverage.

- 10. The total number of children who were disenrolled from title XXI <u>18 months</u> after their enrollment month is defined as the sum of: the number of children with birthdates after July 2001, who were newly enrolled in January 2018 and disenrolled by the end of June 2019
 - + the number of children with birthdates after August 2001, who were newly enrolled in February 2018 and disenrolled by the end of July 2019
 - + the number of children with birthdates after September 2001, who were newly enrolled in March 2018 and disenrolled by the end of August 2019
 - 10.a. From the population in #10, provide the total number of children who were enrolled in title XIX (Medicaid) in the month after their disenrollment from XXI.

Enter any Narrative text related to Section IIIC below. [7500]

Section IIID: Cost Sharing

1.	Describe how the state tracks cost sharing to ensure enrollees do not pay more than 5 percent aggregate maximum in the year? If the state checks N/A for this question because no cost sharing is required, please skip to Section IIIE.
	a. Cost sharing is tracked by:
	☐ Enrollees (shoebox method)
	If the state uses the shoebox method, please describe informational tools provided to enrollees to track cost sharing. [7500]
	☐ Health Plan(s) ☐ State ☐ Third Party Administrator ☐ N/A (No cost sharing required) ☐ Other, please explain. [7500]
2.	When the family reaches the 5% cap, are premiums, copayments and other cost sharing ceased ☐ Yes ☐ No
3.	Please describe how providers are notified that no cost sharing should be charged to enrollees exceeding the 5% cap. [7500]
4.	Please provide an estimate of the number of children that exceeded the 5 percent cap in the state's CHIP program during the federal fiscal year. [500]
5.	Has your state undertaken any assessment of the effects of premiums/enrollment fees on participation in CHIP?
	☐ Yes ☐ No If so, what have you found? [7500]
6.	Has your state undertaken any assessment of the effects of cost sharing on utilization of health services in CHIP?
	Yes No If so, what have you found? [7500]
7.	If your state has increased or decreased cost sharing in the past federal fiscal year, how is the state monitoring the impact of these changes on application, enrollment, disenrollment, and utilization of children's health services in CHIP. If so, what have you found? [7500]

Section IIIE: Employer sponsored insurance Program (including Premium Assistance)

1.	Does your state offer an employer sponsored insurance program (including a premium assistance program under the CHIP State Plan or a Section 1115 Title XXI Demonstration) for children and/or adults using Title XXI funds?
	Yes, please answer questions below. No, skip to Program Integrity subsection.
	Check all that apply and complete each question for each authority
	□ Purchase of Family Coverage under the CHIP state plan (2105(c)(3)) □ Additional Premium Assistance Option under CHIP state plan (2105(c)(10)) □ Section 1115 Demonstration (Title XXI)
2.	Please indicate which adults your state covers with premium assistance. (Check all that apply.)
	☐ Parents and Caretaker Relatives ☐ Pregnant Women
3.	Briefly describe how your program operates (e.g., is your program an employer sponsored insurance program or a premium assistance program, how do you coordinate assistance between the state and/or employer, who receives the subsidy if a subsidy is provided, etc.) [7500]
4.	What benefit package does the ESI program use? [7500]
5.	Are there any minimum coverage requirements for the benefit package? Yes No
6.	Does the program provide wrap-around coverage for benefits? ☐ Yes ☐ No
7.	Are there limits on cost sharing for children in your ESI program? Yes No
8.	Are there any limits on cost sharing for adults in your ESI program? Yes No

9.	Are there protections on cost sharing for children (e.g., the 5 percent out-of-pocket maximum) in your premium assistance program?					
	☐ Yes ☐ No					
	If yes, how is the cost s maximum [7500]?	sharing tracked to ensure	e it remains within the 5 p	ercent yearly aggregate		
10.	funds are used during t	the reporting period (prov	enrolled in the ESI progra vide the number of adults explicitly covered through	enrolled in this program		
	Number of childless ac	dults ever-enrolled during	the reporting period			
	Number of adults ever	-enrolled during the repo	rting period			
	Number of children even	er-enrolled during the rep	porting period			
11.	Provide the average me assistance program du	•	lren and parents ever en	rolled in the premium		
	Children Parents					
12.	During the reporting pe experienced? [7500]	riod, what has been the	greatest challenge your l	ESI program has		
13.	3. During the reporting period, what accomplishments have been achieved in your ESI program? [7500]					
14.	4. What changes have you made or are planning to make in your ESI program during the next fiscal year? Please comment on why the changes are planned. [7500]					
15.	5. What do you estimate is the impact of your ESI program (including premium assistance) on enrollment and retention of children? How was this measured? [7500]					
16.	Provide the average an under your ESI program		owards coverage of the d	ependent child/parent		
	Population	State	Employer	Employee		
-	Child					
Ī	Parent					
_						

17. Indicate the range in the average monthly dollar amount of premium assistance provided by the state on behalf of a child or parent.

	Low	High
Children		
Parent		

- 18. If you offer a premium assistance program, what, if any, is the minimum employer contribution? **[500]**
- 19. Please provide the income levels of the children or families provided premium assistance.

Income level of	From	То	
Children % of FPL [5]		% of FPL [5]	
Parents	% of FPL [5]	% of FPL [5]	

20.	Is there a required period of uninsurance before enrolling in premium assistance?
	☐ Yes ☐ No
	If yes, what is the period of uninsurance? [500]
21.	Do you have a waiting list for your program?
	☐ Yes ☐ No
22.	Can you cap enrollment for your program?
	☐ Yes ☐ No
23.	What strategies has the state found to be effective in reducing administrative barriers to the provision of premium assistance in ESI? [7500]

Enter any Narrative text related to Section IIIE below. [7500]

Section IIIF: Program Integrity

COMPLETE ONLY WITH REGARD TO SEPARATE CHIP PROGRAMS, I.E., THOSE THAT ARE NOT MEDICAID EXPANSIONS)

1.	Does your state have a written plan that has safeguards and establishes methods and procedures for:
	 (1) prevention:
	Yes
	☐ No (3) referral of cases of fraud and abuse? ☑ Yes ☐ No
	Please explain: [7500]
	In accordance with 45 CFR 455 and 457 North Carolina has multiple safeguards in place for the prevention, investigation and referral of cases of fraud and abuse. These include automated prepayment edits and audits in the MMIS system, mechanisms for reporting fraud, waste and abuse electronically and telephonically, robust data analytics for detecting aberrant billing patterns, prepayment claims review and targeted post payment audits. Written processes are in place for conducting investigations, provider self-audits, recoupments and referral of credible allegations of fraud to law enforcement.
	Do managed health care plans with which your program contracts have written plans?
	⊠ Yes □ No
	Please Explain: [500]
	North Carolina managed care plans for Medicaid are contractually required to have written plans incorporating methods and procedures for prevention, investigation and referral of cases for fraud and abuse. Please note that CHIP beneficiaries are not included in managed care plans.
2.	For the reporting period, please report the
	2 Number of fair hearing appeals of eligibility denials
	<u>0</u> Number of cases found in favor of beneficiary
3.	For the reporting period, please indicate the number of cases investigated, and cases referred, regarding fraud and abuse in the following areas:
	Provider Credentialing
	<u>0</u> Number of cases investigated
	<u>0</u> Number of cases referred to appropriate law enforcement officials
	Provider Billing
	902 Number of cases investigated
	67 Number of cases referred to appropriate law enforcement officials
	Beneficiary Eligibility
	1953 Number of cases investigated
	48 Number of cases referred to appropriate law enforcement officials
Are	e these cases for:
	CHIP
	Medicaid and CHIP Combined

Does your state rely on contractors to perform the above functions?
Yes, please answer question below.
⊠No
If your state relies on contractors to perform the above functions, how does your state provide oversight of those contractors? Please explain: [7500]
Do you contract with managed care health plans and/or a third party contractor to provide this oversight?
□Yes
⊠No
Please Explain: [500]
Quality Assurance activities on contract deliverables are performed by State staff. North Carolina does not utilize managed care health plans or third party contractors to provide oversight of vendors.

Enter any Narrative text related to Section IIIF below. [7500]

5)Provider credentialing is completed within MMIS. Vendors support the work of State staff through provider prepayment and post payment audits as a response to allegations of fraud, waste and abuse. Vendor responsibilities, processes and protocols are detailed in state contracts. Quality assurance activities and monitoring of the contracted vendors are performed by State staff by looking at contractor deliverables. Corrective Action Plans (CAPs) are required when contract performance standards are not met.

Section IIIG: Dental Benefits:

Please ONLY report data in this section for children in Separate CHIP programs and the Separate CHIP part of Combination programs. Reporting is required for all states with Separate CHIP programs and Combination programs. If your state has a Combination program or a Separate CHIP program but you are not reporting data in this section on children in the Separate CHIP part of your program, please explain why. Explain: [7500]

1. Information on Dental Care for Children in Separate CHIP Programs (including children in the Separate CHIP part of Combination programs). Include all delivery system types, e.g. MCO. PCCM. FFS.

Data for this table are based on the definitions provided on the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Report (Form CMS-416)

a. Annual Dental Participation Table for Children Enrolled in Separate CHIP programs and the Separate CHIP part of Combination programs (for Separate CHIP programs, please include ONLY children receiving full CHIP benefits and supplemental benefits).

FFY 2019	Total (All age groups)	<1 year	1 – 2 years	3 - 5 years	6 - 9 years	10-14 years	15–18 years
Total Individuals Enrolled for at Least 90 Continuous Days ¹	144083	0	3	99	43146	59648	41187
Total Enrollees Receiving Any Dental Services ² [7]	97534	0	1	55	31395	41582	24501
Total Enrollees Receiving Preventive Dental Services ³ [7]	93760	0	1	54	30775	40328	22602

¹ **Total Individuals Enrolled for at Least 90 Continuous Days** – Enter the total unduplicated number of children who have been continuously enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days in the federal fiscal year, distributed by age. For example, if a child was enrolled January 1st to March 31st, this child is considered continuously enrolled for at least 90 continuous days in the federal fiscal year. If a child was enrolled from August 1st to September 30th and from October 1st to November 30th, the child would <u>not</u> be considered to have been enrolled for 90 continuous days in the federal fiscal year. Children should be counted in age groupings based on their age at the end of the fiscal year. For example, if a child turned 3 on September 15th, the child should be counted in the 3-6 age grouping.

² Total Enrollees Receiving Any Dental Services - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days who received at least one dental service by or under the supervision of a dentist as defined by HCPCS codes D0100 - D9999 (or equivalent CDT codes D0100 - D9999 or equivalent CPT codes) based on an unduplicated paid, unpaid, or denied claim.

³ **Total Enrollees Receiving Preventive Dental Services** - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days who received at least one preventive dental service by or under the supervision of a dentist as defined by HCPCS codes D1000 - D1999 (or equivalent CDT codes D1000 - D1999 or equivalent CPT codes, that is, only those CPT codes that are for preventive dental services and only if provided by or under the supervision of a dentist), based on an unduplicated paid, unpaid, or denied claim.

FFY 2019	Total (All age groups)	<1 year	1 – 2 years	3 – 5 years	6 – 9 years	10-14 years	15-18 years
Total Enrollees Receiving Dental Treatment Services ⁴ [7]	44224	0	0	23	14677	17368	12156

b. For the age grouping that includes children 8 years of age, what is the number of such children who have received a sealant on at least one permanent molar tooth⁵? [7]

2.	Does the state provide supplemental dental coverage?
	☐ Yes ☑ No
	If yes, how many children are enrolled? [7]
	What percent of the total number of enrolled children have supplemental dental coverage? [5]

Enter any Narrative text related to Section IIIG below. [7500]

Report all dental services data in the age category reflecting the child's age at the end of the federal fiscal year even if the child received services while in two age categories. For example, if a child turned 10 on September 1st, but had a cleaning in April and a cavity filled in September, both the cleaning and the filling would be counted in the 10-14 age category.

Report all sealant data in the age category reflecting the child's age at the end of the federal fiscal year even if the child was factually a different age on the date of service. For example, if a child turned 6 on September 1st, but had a sealant applied in July, the sealant would be counted in the age 6-9 category.

⁴ **Total Enrollees Receiving Dental Treatment Services** - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days who received at least one treatment service by or under the supervision of a dentist, as defined by HCPCS codes D2000 - D9999 (or equivalent CDT codes D2000 - D9999 or equivalent CPT codes, that is, only those CPT codes that involve periodontics, maxillofacial prosthetics, implants, oral and maxillofacial surgery, orthodontics, adjunctive general services, and only if provided by or under the supervision of a dentist), based on an unduplicated paid, unpaid, or denied claim.

⁵ **Receiving a Sealant on a Permanent Molar Tooth** -- Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for 90 continuous days and in the age category of 6-9 who received a sealant on a permanent molar tooth, as defined by HCPCS code D1351 (or equivalent CDT code D1351), based on an unduplicated paid, unpaid, or denied claim. For this line, include sealants placed by any dental professional for whom placing a sealant is within his or her scope of practice. Permanent molars are teeth numbered 2, 3, 14, 15, 18, 19, 30, 31, and additionally, for those states that cover sealants on third molars, also known as wisdom teeth, the teeth numbered 1, 16, 17, 32.

Section IIIH: CHIPRA CAHPS Requirement:

CHIPRA section 402(a)(2), which amends reporting requirements in section 2108 of the Social Security Act, requires Title XXI Programs (i.e., CHIP Medicaid Expansion programs, Separate Child Health Programs, or a combination of the two) to report CAHPS results to CMS starting December 2013. While Title XXI Programs may select any CAHPS survey to fulfill this requirement, CMS encourages these programs to align with the CAHPS measure in the Children's Core Set of Health Care Quality Measures for Medicaid and CHIP (Child Core Set). Starting in 2013, Title XXI Programs should submit summary level information from the CAHPS survey to CMS via the CARTS attachment facility. We also encourage states to submit raw data to the Agency for Healthcare Research and Quality's CAHPS Database. More information is available in the Technical Assistance fact sheet, Collecting and Reporting the CAHPS Survey as Required Under the CHIPRA: https://www.medicaid.gov/medicaid/quality-of-care/downloads/cahpsfactsheet.pdf

If a state would like to provide CAHPS data on both Medicaid and CHIP enrollees, the agency must sample Title XIX (Medicaid) and Title XXI (CHIP) programs separately and submit separate results to CMS to fulfill the CHIPRA Requirement.

Did you Collect this Survey in Order to Meet the CHIPRA CAHPS Requirement?

⊠Yes □ No
If Yes, How Did you Report this Survey (select all that apply): ☐ Submitted raw data to AHRQ (CAHPS Database) ☐ Submitted a summary report to CMS using the CARTS attachment facility (NOTE: do not submit raw CAHPS data to CMS) ☐ Other. Explain:
If No, Explain Why: Select all that apply (Must select at least one):
Service not covered Population not covered Entire population not covered Partial population not covered Explain the partial population not covered: Data not available
Explain why data not available Budget constraints Staff constraints Data inconsistencies/accuracy Please explain: Data source not easily accessible
Select all that apply: Requires medical record review Requires data linkage which does not currently exist Other:

☐ Information not collected. Select all that apply: ☐ Not collected by provider (hospital/health plan) ☐ Other:
☐ Other: ☐ Other: ☐ Small sample size (less than 30) Enter specific sample size: ☐ Other. Explain:
Definition of Population Included in the Survey Sample:
Definition of population included in the survey sample: Denominator includes CHIP (Title XXI) population only. Survey sample includes CHIP Medicaid Expansion population. Survey sample includes Separate CHIP population. Survey sample includes Combination CHIP population.
If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded:
Which Version of the CAHPS® Survey was Used? ☐ CAHPS® 5.0. ☐ CAHPS® 5.0H. ☐ Other. Explain:
Which Supplemental Item Sets were Included in the Survey? No supplemental item sets were included CAHPS Item Set for Children with Chronic Conditions Other CAHPS Item Set. Explain:
Which Administrative Protocol was Used to Administer the Survey? NCQA HEDIS CAHPS 5.0H administrative protocol HRQ CAHPS administrative protocol Other administrative protocol. Explain:
Enter any Narrative text related to Section IIIH below. [7500]

Section III I: Health Service Initiatives (HSI) Under the CHIP State Plan

Pursuant to Section 2105(a)(1)(D)(ii) of the Social Security Act, states have the option to use up to 10 percent of actual or estimated Federal expenditures to develop state-designed Health Services Initiatives (HSI) (after first funding costs associated with administration of the CHIP state plan), as defined in regulations at 42 CFR 457.10, to improve the health of low-income children.

All states with approved HSI program(s) described in the CHIP state plan should answer "Yes" to question 1, and complete questions 2 and 3. If the state has an approved HSI that is not currently operating using Title XXI funds, please check "Yes", to question 1, include the program name and description in the table for question 2, and indicate in the narrative portion of this section that the state is not currently implementing the program.

1) Does your state operate HSI(s) to provide direct services or implement public health initiatives using Title XXI funds?
☐ Yes, please answer questions below.
⊠ No, please skip to Section IV.
2) In the table below, please provide a brief description of each HSI program operated in the state in the
first column. In the second column, please list the populations served by each HSI program. In the third column, provide estimates of the number of children served by each HSI program. In the fourth column,
provide the percentage of the population served by the HSI who are children below your state's CHIP

HSI Program	Population Served by HSI Program	Number of Children Served by HSI Program	Percent of Low- income Children Served by HSI Program ⁶

⁶ The percent of children served by the HSI program who are below the CHIP FPL threshold in your state should be reported in this column.

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FPL eligibility threshold.

HSI Program	Population Served by HSI Program	Number of Children Served by HSI Program	Percent of Low- income Children Served by HSI Program ⁶

3) Please define a metric for each of your state's HSI programs that is used to measure the program's impact on improving the health of low-income children. In the table below, please list the HSI program title in the first column, and include a metric used to measure that program's impact in the second column. In the third column, please provide the outcomes for metrics reported in the second column. States that are already reporting to CMS on such measures related to their HSI program(s) do not need to replicate that reporting here and may skip to Section IV.

HSI Program	Metric	Outcome

Enter any Narrative text related to Section III I below. [7500]

Section IV. Program financing for State Plan

1. Please complete the following table to provide budget information. Describe in narrative any details of your planned use of funds below, including the assumptions on which this budget was based (per member/per month rate, estimated enrollment and source of non-federal funds). (Note: This reporting period equals federal fiscal year 2019. If you have a combination program you need only submit one budget; programs do not need to be reported separately.)

COST OF APPROVED CHIP PLAN

Benefit Costs	2019	2020	2021
Insurance payments			
Managed Care		61058317	
Fee for Service		482853218	
Total Benefit Costs		543911535	
(Offsetting beneficiary cost sharing payments)			
Net Benefit Costs	\$	\$ 543911535	\$

Administration Costs	2019	2020	2021
Personnel		5297714	
General Administration		9714161	
Contractors/Brokers (e.g., enrollment contractors)			
Claims Processing		632713	
Outreach/Marketing costs			
Other (e.g., indirect costs)			
Health Services Initiatives			
Total Administration Costs		15644588	
10% Administrative Cap (net benefit costs ÷ 9)		60434615	

	2019	2020	2021
Federal Title XXI Share		494759524	
State Share		64796599	
TOTAL COSTS OF APPROVED CHIP PLAN		559556123	

2.	What were the so	ources of non-federal	funding used for	state match du	uring the reporting per	riod?

\times	State appropriations
	County/local funds
	Employer contributions
3	Foundation grants
3	Private donations
	Tobacco settlement
\times	Other (specify) [500] Include the costs associated with the current SPA

3. Did you experience a short fall in CHIP funds this year? If so, what is your analysis for why there were not enough federal CHIP funds for your program? [1500]

4. In the tables below, enter 1) number of eligibles used to determine per member per month costs for the current year and estimates for the next two years; and, 2) per member per month (PMPM) cost rounded to a whole number. If you have CHIP enrollees in a fee for service program, per member per month cost will be the average cost per month to provide services to these enrollees.

A. Managed Care

Year	Number of Eligibles	PMPM (\$)
2019		\$
2020		\$
2021		\$

A. Fee For Service

Year	Number of Eligibles	PMPM (\$)
2019		\$
2020		\$
2021		\$

Enter any Narrative text related to Section IV below. [7500]

Section V: Program Challenges and Accomplishments

1. For the reporting period, please provide an overview of your state's political and fiscal environment as it relates to health care for low income, uninsured children and families, and how this environment impacted CHIP. **[7500]**

The North Carolina General Assembly continues to remain supportive of the CHIP program but maintains its opposition to Medicaid expansion. There is no projected fiscal shortfall for FY 2019.

2. During the reporting period, what has been the greatest challenge your program has experienced? [7500]

The greatest challenge that the NC Health Choice program experienced was securing our (5) Health Service Initiatives (HSI) for fiscal year 2018-2019 due to budget limitations. The State will be looking into initiating these HSI's during FY 2020-2021. The Department is continuing to aggressively address opioid addiction throughout the state, with Medicaid introducing tactics to reduce the oversupply of prescription opioids, the diversion of prescription drugs, and increasing community awareness and prevention.

3. During the reporting period, what accomplishments have been achieved in your program? [7500]

The State of North Carolina met several key milestones in SFY 2019 on its journey to implement Medicaid Managed Care. North Carolina is continuing to improve our consumer-directed care model to provide families and beneficiaries with greater flexibility and autonomy to obtain services within managed care and in home-and community-based care.

4. What changes have you made or are planning to make in your CHIP program during the next fiscal year? Please comment on why the changes are planned. [7500]

NC Medicaid will begin to integrate social determinants of heath, also known as "Healthy Opportunities," throughout its work generally, and into the managed care program specifically. This will enhance our community-based interventions for children and target the highest risk and highest cost children for care management. The State of North Carolina will continue to collaborate with stakeholders across North Carolina and throughout the department as we move towards our Managed Care delivery. This will allow the State the opportunity to gather additional feedback and provide detail needed to refine the state's medical and non-medical drivers of health.

Enter any Narrative text related to Section V below. [7500]