

### Tennessee Managed Care Program Features, as of 2017

Features	Program of All-Inclusive Care for the Elderly	TennCare II
Program type	Program of All-inclusive Care for the Elderly (PACE)	Comprehensive MCO + MLTSS
Statewide or region-specific?	Hamilton County	Statewide
Federal operating authority	PACE	1115(a) (Medicaid demonstration waivers), 1945 Health Homes
Program start date	04/07/1999	07/01/2002
Waiver expiration date (if applicable)		06/30/2021
If the program ended in 2017, indicate the end date		
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Mandatory
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		
Populations enrolled: Aged, Blind or Disabled Children or Adults	Voluntary	Mandatory
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)		Mandatory
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)		
Populations enrolled: Full Duals	Voluntary	Mandatory
Populations enrolled: Partial Duals		
Populations enrolled: Children with Special Health Care Needs		Mandatory
Populations enrolled: Native American/Alaskan Natives	Exempt	Exempt
Populations enrolled: Foster Care and Adoption Assistance Children		Voluntary

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Populations enrolled: Enrollment choice period	N/A	Other
Populations enrolled: Enrollment broker name (if applicable)		
Populations enrolled: Notes on enrollment choice period		Individuals newly approved for TennCare are pre-assigned to an MCO but have a 45-day period in which they may transfer to a different MCO without cause.
Benefits covered: Inpatient hospital physical health	X	X
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X	X
Benefits covered: Outpatient hospital physical health	X	X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X	X
Benefits covered: Partial hospitalization	X	X
Benefits covered: Physician	X	X
Benefits covered: Nurse practitioner	X	X
Benefits covered: Rural health clinics and FQHCs		X
Benefits covered: Clinic services	X	X
Benefits covered: Lab and x-ray	X	X
Benefits covered: Prescription drugs and prosthetic devices	X	X
Benefits covered: EPSDT		X
Benefits covered: Case management	X	X
Benefits covered: SSA Section 1945-authorized health home		X
Benefits covered: Health home care (services in home)	X	X
Benefits covered: Family planning		X

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Benefits covered: Dental services (medical/surgical)	X	X
Benefits covered: Dental (preventative or corrective)	X	
Benefits covered: Personal care (state plan option)	X	X
Benefits covered: HCBS waiver services	X	X
Benefits covered: Private duty nursing	X	X
Benefits covered: ICF-IDD		
Benefits covered: Nursing facility services	X	X
Benefits covered: Hospice care	X	X
Benefits covered: Non-Emergency Medical Transportation	X	X
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit		X
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Podiatry, nutrition counseling, recreational therapy and social activities, spiritual care, transportation and escort to and from the PACE center, audiology and hearing aids, optometry and eyeglasses, and medical equipment and supplies.	Birth centers, podiatrists' services, and other services as indicated in Tennessee's approved Medicaid State Plan (where limitations imposed on each service are identified).
Quality assurance and improvement: HEDIS data required?	No	Yes
Quality assurance and improvement: CAHPS data required?	No	Yes
Quality assurance and improvement: Accreditation required?	No	Yes
Quality assurance and improvement: Accrediting organization		NCQA

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Quality assurance and improvement: EQRO contractor name (if applicable)		Qsource
Performance incentives: Payment bonuses/differentials to reward plans		X
Performance incentives: Preferential auto-enrollment to reward plans		
Performance incentives: Public reports comparing plan performance on key metrics		X
Performance incentives: Withholds tied to performance metrics		X
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes		X
Participating plans: Plans in Program	Alexian Brothers Community Services	AmeriGroup; DentaQuest; Magellan Health Services; UnitedHealthcare Community Plan; Volunteer State Health Plan (BlueCare); Volunteer State Health Plan (TennCare Select)

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Notes: Program notes	<p>A segment of Tennessee's PACE population qualifies for coverage solely by virtue of the TennCare II Demonstration (Tennessee's 1115 Medicaid demonstration waiver) and not via Tennessee's Medicaid State Plan. TennCare II has a demonstration-only population referred to as the "PACE Carryover Group", which consists of individuals who were enrolled in a PACE program as of June 30, 2012, but who upon redetermination no longer qualify for enrollment due solely to the state's modification of its nursing facility level of care criteria. Individuals who enroll in TennCare but opt not to participate in PACE are mandatorily enrolled in an MCO.</p>	<p>1) TennCare covers services only when they are determined to be medically necessary. 2) As of July 1, 2017, TennCare MCOs were required to contract with at least one rural health clinic and one FQHC in each service area. 3) TennCare's SSA Section 1945-authorized health home program (named "Tennessee Health Link") became effective on January 1, 2017. Tennessee Health Link provides health home services to adults and children with severe and persistent mental illness and/or emotional disturbances through TennCare's managed care organizations. 4) Dental services are available to enrollees under age 21 as part of EPSDT; those age 21 and older are not entitled to dental services except under EMTALA. 5) HCBS waiver services and nursing facility services are available to members of TennCare CHOICES. 6) TennCare does not cover any populations that could be characterized as "individuals receiving limited benefits," including partial duals. 7) Tennessee does not have any federally recognized Native American tribes. 8) Each member is enrolled in one Managed Care Entity (MCE) for physical health services, behavioral health services, and long-term services and supports. Adults (excluding PACE members) and children are also enrolled in a second MCE for pharmacy benefits. Children are enrolled in a third MCE for dental benefits.</p>