

Washington Managed Care Program Features, as of 2017 (1 of 3)

Features	NEMT	Washington State Integrated Community Mental Health Program (ICMH)	Behavioral Health Services Only (BHSO)
Program type	Non-Emergency Medical Transportation	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)
Statewide or region-specific?	Statewide	Statewide	Clark and Skamania County
Federal operating authority	1902(a)(70) NEMT	1915(b)	1915(b)
Program start date	10/01/2008	10/01/2014	04/01/2016
Waiver expiration date (if applicable)		12/31/2022	06/30/2022
If the program ended in 2017, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Mandatory	
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	Mandatory	Mandatory
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory	Mandatory
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory	Mandatory	Mandatory
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)	Mandatory		
Populations enrolled: Full Duals	Mandatory	Mandatory	Mandatory
Populations enrolled: Partial Duals		Mandatory	
Populations enrolled: Children with Special Health Care Needs	Mandatory	Mandatory	Mandatory
Populations enrolled: Native American/Alaskan Natives	Mandatory	Voluntary	Voluntary

Features	NEMT	Washington State Integrated Community Mental Health Program (ICMH)	Behavioral Health Services Only (BHSO)
Populations enrolled: Foster Care and Adoption Assistance Children	Mandatory	Mandatory	Exempt
Populations enrolled: Enrollment choice period		Pre-assigned	Other
Populations enrolled: Enrollment broker name (if applicable)	Regional Brokers based on County of Residence	BHO	
Populations enrolled: Notes on enrollment choice period			Enrollment continuously open
Benefits covered: Inpatient hospital physical health			
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)		X	X
Benefits covered: Outpatient hospital physical health			
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)		X	X
Benefits covered: Partial hospitalization			
Benefits covered: Physician			
Benefits covered: Nurse practitioner			
Benefits covered: Rural health clinics and FQHCs		X	
Benefits covered: Clinic services		X	
Benefits covered: Lab and x-ray			
Benefits covered: Prescription drugs and prosthetic devices			
Benefits covered: EPSDT		X	
Benefits covered: Case management		X	X
Benefits covered: SSA Section 1945-authorized health home			
Benefits covered: Health home care (services in home)			

Features	NEMT	Washington State Integrated Community Mental Health Program (ICMH)	Behavioral Health Services Only (BHSO)
Benefits covered: Family planning			
Benefits covered: Dental services (medical/surgical)			
Benefits covered: Dental (preventative or corrective)			
Benefits covered: Personal care (state plan option)			
Benefits covered: HCBS waiver services			
Benefits covered: Private duty nursing			
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services			
Benefits covered: Hospice care			
Benefits covered: Non-Emergency Medical Transportation	X		
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of benefit		X	
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)			
Quality assurance and improvement: HEDIS data required?	No	No	Yes
Quality assurance and improvement: CAHPS data required?	No	No	No
Quality assurance and improvement: Accreditation required?	No	Yes	Yes
Quality assurance and improvement: Accrediting organization		RSNs contract with accredited community mental health agencies	NCQA

Features	NEMT	Washington State Integrated Community Mental Health Program (ICMH)	Behavioral Health Services Only (BHSO)
Quality assurance and improvement: EQRO contractor name (if applicable)		Qualis Health	Qualis
Performance incentives: Payment bonuses/differentials to reward plans	X		
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics			
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			
Participating plans: Plans in Program	Multiple Transportation Brokers	BHO	Community Health Plan of Washington; Molina Health Care
Notes: Program notes	Brokers are based on county. NEMT is provided for anyone covered by Medicaid that meets the eligibility criteria.	Effective 7/1/17: The AI/AN population was removed from mandatory enrollment in behavioral health managed care. That meant that the majority of AI/AN individuals were transferred to fee-for-service system (not part of the waiver) for behavioral health. Behavioral Health Organizations cover IMD stays if the individual is in an IMD for 15 days or less in a month.	BHSO services are provided to Medicaid clients that receive their medical services through the fee-for-service system.

Washington Managed Care Program Features, as of 2017 (2 of 3)

Features	Fully Integrated Managed Care (FIMC)	Healthy Options - Blind Disabled	PACE
Program type	Comprehensive MCO	Comprehensive MCO	Program of All-inclusive Care for the Elderly (PACE)
Statewide or region-specific?	Clark and Skamania County	Statewide	Statewide
Federal operating authority	1932(a),1945 Health Homes	1932(a)	PACE
Program start date	04/01/2016	07/01/2012	01/01/1997
Waiver expiration date (if applicable)			
If the program ended in 2017, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)			
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory		
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Mandatory	Voluntary
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory		
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			
Populations enrolled: Full Duals			Voluntary
Populations enrolled: Partial Duals			
Populations enrolled: Children with Special Health Care Needs	Mandatory	Mandatory	
Populations enrolled: Native American/Alaskan Natives	Voluntary	Voluntary	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Exempt	Exempt	Exempt

Features	Fully Integrated Managed Care (FIMC)	Healthy Options - Blind Disabled	PACE
Populations enrolled: Enrollment choice period		Other	N/A
Populations enrolled: Enrollment broker name (if applicable)			
Populations enrolled: Notes on enrollment choice period			
Benefits covered: Inpatient hospital physical health			
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)			
Benefits covered: Outpatient hospital physical health			
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)		X	X
Benefits covered: Partial hospitalization	X	X	X
Benefits covered: Physician	X	X	
Benefits covered: Nurse practitioner	X	X	X
Benefits covered: Rural health clinics and FQHCs		X	X
Benefits covered: Clinic services	X	X	X
Benefits covered: Lab and x-ray	X	X	X
Benefits covered: Prescription drugs and prosthetic devices			
Benefits covered: EPSDT	X	X	
Benefits covered: Case management	X	X	X
Benefits covered: SSA Section 1945-authorized health home			
Benefits covered: Health home care (services in home)			
Benefits covered: Family planning	X	X	
Benefits covered: Dental services (medical/surgical)			

Features	Fully Integrated Managed Care (FIMC)	Healthy Options - Blind Disabled	PACE
Benefits covered: Dental (preventative or corrective)			
Benefits covered: Personal care (state plan option)			
Benefits covered: HCBS waiver services			X
Benefits covered: Private duty nursing	X	X	
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services	X	X	X
Benefits covered: Hospice care	X	X	
Benefits covered: Non-Emergency Medical Transportation			X
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of benefit			
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)			
Quality assurance and improvement: HEDIS data required?	Yes	Yes	No
Quality assurance and improvement: CAHPS data required?	Yes	Yes	No
Quality assurance and improvement: Accreditation required?	Yes	Yes	No
Quality assurance and improvement: Accrediting organization		NCQA	
Quality assurance and improvement: EQRO contractor name (if applicable)		Qualis	
Performance incentives: Payment bonuses/differentials to reward plans			

Features	Fully Integrated Managed Care (FIMC)	Healthy Options - Blind Disabled	PACE
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics			
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			
Participating plans: Plans in Program	Molina Health Care; Community Health Plan of Washington	Amerigroup; Community Health Plan of Washington; Coordinated Care of Washington; Molina Health Care; United Health Care	Providence Elder Place
Notes: Program notes	Nursing home care is only covered for rehabilitative services. Custodial care is covered by fee-for-service.	Nursing home care is only covered for rehabilitative services. Custodial care is covered by fee-for-service.	State level MLTSS enrollment data is restricted to users of those services, not total enrollees in programs that cover LTSS and does not include services received under a PACE Program.

Washington Managed Care Program Features, as of 2017 (3 of 3)

Features	PCCM	Apple Health/Healthy Options Health Home Program	Apple Health (Program includes, AHAC, CHIP,HOFC, HO)
Program type	Primary Care Case Management (PCCM)	Comprehensive MCO	Comprehensive MCO
Statewide or region-specific?	Statewide	Statewide	Statewide
Federal operating authority	1932(a)	1945 Health Homes	1932(a)
Program start date	07/01/1995	07/01/2013	07/01/1994
Waiver expiration date (if applicable)			
If the program ended in 2017, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)		Voluntary	
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Voluntary	Voluntary	Mandatory
Populations enrolled: Aged, Blind or Disabled Children or Adults	Voluntary	Voluntary	Mandatory
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)			Mandatory
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			
Populations enrolled: Full Duals		Voluntary	
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Populations enrolled: Children with Special Health Care Needs	Voluntary	Voluntary	Mandatory
Populations enrolled: Native American/Alaskan Natives	Voluntary	Voluntary	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Exempt	Exempt	Voluntary

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Populations enrolled: Enrollment choice period		Pre-assigned	Other
Populations enrolled: Enrollment broker name (if applicable)			
Populations enrolled: Notes on enrollment choice period			Enrollment continuously open
Benefits covered: Inpatient hospital physical health			
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)			
Benefits covered: Outpatient hospital physical health			
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)			X
Benefits covered: Partial hospitalization			X
Benefits covered: Physician			X
Benefits covered: Nurse practitioner			X
Benefits covered: Rural health clinics and FQHCs			X
Benefits covered: Clinic services			X
Benefits covered: Lab and x-ray			X
Benefits covered: Prescription drugs and prosthetic devices			
Benefits covered: EPSDT			X
Benefits covered: Case management	X		X
Benefits covered: SSA Section 1945-authorized health home			
Benefits covered: Health home care (services in home)			
Benefits covered: Family planning			X

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Benefits covered: Dental services (medical/surgical)			
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Quality assurance and improvement: HEDIS data required?	No	No	Yes
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Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			
Participating plans: Plans in Program	Multiple Primary Care Providers	Multiple Sites	Amerigroup; Community Health Plan of Washington; Coordinated Care of Washington; Molina; United Health Care
Notes: Program notes	IHS administers this program for Yakima, Spokane, and Confederated Tribes of the Colville Reservation. There are two FQHC's - Seattle Indian Health Board and Native Project. The tribal clinics are as follows: Lower Elwha Klallam, Lummi Nation, Nooksack Tribe, Tulalip Nation, Confederated Tribes of the Colville Reservation (non-HIS managed facility), Puyallup Tribe, Quileute Tribe, Qunault Indian Nation, Port Gamble S'Klallam Tribe.	Washington delivers the optional Health Home Medicaid/medical benefit both in the fee-for-service system and through MCOs. For individuals in Apple Health comprehensive MCOs, the MCOs are at risk for a health home services plus a broad array of benefits including inpatient, outpatient, physician services, pharmacy, etc. For individuals in PCCMs, the MCOs administer health homes services separate from the PCCM program. King and Snohomish counties were added effective 4/1/2017.	Nursing home care is only covered for rehabilitative services. Custodial care is covered by fee-for-service.