

State: COLORADO

Citation	Condition or Requirement
1905(t) 42 CFR 440.168 42 CFR 438.6(c)(5)(iii)(iv)	<p>3. For states that pay a PCCM on a fee-for-service basis, incentive payments are permitted as an enhancement to the PCCM's case management fee, if certain conditions are met.</p> <p>If applicable to this state plan, place a check mark to affirm the state has met <i>all</i> of the following conditions (which are identical to the risk incentive rules for managed care contracts published in 42 CFR 438.6(c)(5)(iv)).</p> <p><input checked="" type="checkbox"/> i. Incentive payments to the PCCM will not exceed 5% of the total FFS payments for those services provided or authorized by the PCCM for the period covered.</p> <p><input checked="" type="checkbox"/> ii. Incentives will be based upon specific activities and targets.</p> <p><input checked="" type="checkbox"/> iii. Incentives will be based upon a fixed period of time.</p> <p><input checked="" type="checkbox"/> iv. Incentives will not be renewed automatically.</p> <p><input checked="" type="checkbox"/> v. Incentives will be made available to both public and private PCCMs.</p> <p><input checked="" type="checkbox"/> vi. Incentives will not be conditioned on intergovernmental transfer agreements.</p> <p><input type="checkbox"/> vii. Not applicable to this 1932 state plan amendment.</p> <p>The following conditions apply to incentive payments for PCCMs in the Accountable Care Collaborative program:</p> <p>a. Incentives are based upon measures that are attributable to a reduction in utilization or costs, or improvement in health outcomes. The specific performance targets change each year. The State determines the measurement areas, performance targets, and incentive amounts for the fiscal year (July-June), and communicates these to the PCCMs, no later than March 1 of each year.</p> <p>b. Prior to the start of each state fiscal year, the State determines the baseline against which performance is measured.</p> <p>c. The State pays any earned incentive payment to the PCCM on a quarterly basis within 120 days from the last day of the quarter in which</p>

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Supersedes TN No. 09-006

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	<p>the incentive payments was earned. The State calculates the incentive payment separately for each month in a quarter, and the PCCM may receive different amounts for each month within a quarter based on the specific performance targets the PCCM was able to meet during each specific month.</p> <p>d. The PCCM receives an incentive payment only for those targets the PCCM reaches in a given month. The PCCM does not have to pay PMPM moneys back to the State for adverse results.</p>
CFR 438.50(b)(4)	<p>4. Describe the public process utilized for both the design of the program and its initial implementation. In addition, describe what methods the state will use to ensure ongoing public involvement once the state plan program has been implemented. (Example: public meeting, advisory groups.)</p> <p>In 2009, the Department hosted public forums to obtain input and advice about the ACC program. In addition, the Department established four ACC program advisory groups, including one that has representation from ACC members, families, advocates, PCCM providers, other Medicaid providers, the behavioral health community, and community organizations.</p>
1932(a)(1)(A)	<p>5. The state plan program will ___/will not <u>x</u> implement mandatory enrollment into managed care on a statewide basis. If not statewide, mandatory ___/ voluntary ___ enrollment will be implemented in the following county/area(s):</p> <ul style="list-style-type: none">i. county/counties (mandatory) _____ii. county/counties (voluntary) _____iii. area/areas (mandatory) _____iv. area/areas (voluntary) _____
	<p>C. <u>State Assurances and Compliance with the Statute and Regulations.</u></p> <p>If applicable to the state plan, place a check mark to affirm that compliance with the following statutes and regulations will be met.</p>
1932(a)(1)(A)(i)(I)	<p>1. ___ The state assures that all of the applicable requirements of</p>

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Approval Date 11/3/11

Supersedes TN No. 09-006

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1903(m) 42 CFR 438.50(c)(1)	section 1903(m) of the Act, for MCOs and MCO contracts will be met.
1932(a)(1)(A)(i)(I) 1905(t) 42 CFR 438.50(c)(2) 1902(a)(23)(A)	2. <input checked="" type="checkbox"/> The state assures that all the applicable requirements of section 1905(t) of the Act for PCCMs and PCCM contracts will be met.
1932(a)(1)(A) 42 CFR 438.50(c)(3)	3. <input checked="" type="checkbox"/> The state assures that all the applicable requirements of section 1932 (including subpart (a)(1)(A)) of the Act, for the state's option to limit freedom of choice by requiring recipients to receive their benefits through managed care entities will be met.
1932(a)(1)(A) 42 CFR 431.51 1905(a)(4)(C)	4. <input checked="" type="checkbox"/> The state assures that all the applicable requirements of 42 CFR 431.51 regarding freedom of choice for family planning services and supplies as defined in section 1905(a)(4)(C) will be met.
1932(a)(1)(A) 42 CFR 438 42 CFR 438.50(c)(4) 1903(m)	5. <input checked="" type="checkbox"/> The state assures that all applicable managed care requirements of 42 CFR Part 438 for MCOs and PCCMs will be met.
1932(a)(1)(A) 42 CFR 438.6(c) 42 CFR 438.50(c)(6)	6. <input type="checkbox"/> The state assures that all applicable requirements of 42 CFR 438.6(c) for payments under any risk contracts will be met.
1932(a)(1)(A) 42 CFR 447.362 42 CFR 438.50(c)(6)	7. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 42 CFR 447.362 for payments under any nonrisk contracts will be met.
45 CFR 74.40	8. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 45 CFR 92.36 for procurement of contracts will be met.

D. Eligible groups:

1932(a)(1)(A)(i)

1. List all eligible groups that will be enrolled on a mandatory basis.

None.

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	2. Mandatory exempt groups identified in 1932(a)(1)(A)(i) and 42 CFR 438.50. Use a check mark to affirm if there is voluntary enrollment in any of the following mandatory exempt groups.
1932(a)(2)(B) 42 CFR 438(d)(1)	i. <input checked="" type="checkbox"/> Recipients who are also eligible for Medicare. If enrollment is voluntary, describe the circumstances of enrollment. <i>(Example: Recipients who become Medicare eligible during mid-enrollment, remain eligible for managed care and are not disenrolled into fee-for-service.)</i>
1932(a)(2)(C) 42 CFR 438(d)(2)	ii. <input checked="" type="checkbox"/> Indians who are members of Federally recognized Tribes except when the MCO or PCCM is operated by the Indian Health Service or an Indian Health program operating under a contract, grant or cooperative agreement with the Indian Health Service pursuant to the Indian Self Determination Act; or an Urban Indian program operating under a contract or grant with the Indian Health Service pursuant to title V of the Indian Health Care Improvement Act.
1932(a)(2)(A)(i) 42 CFR 438.50(d)(3)(i)	iii. <input checked="" type="checkbox"/> Children under the age of 19 years, who are eligible for Supplemental Security Income (SSI) under title XVI.
1932(a)(2)(A)(iii) 42 CFR 438.50(d)(3)(ii)	iv. <input checked="" type="checkbox"/> Children under the age of 19 years who are eligible under 1902(e)(3) of the Act.
1932(a)(2)(A)(v) 42 CFR 438.50(3)(iii)	v. <input checked="" type="checkbox"/> Children under the age of 19 years who are in foster care or other out-of-the-home placement.
1932(a)(2)(A)(iv) 42 CFR 438.50(3)(iv)	vi. <input checked="" type="checkbox"/> Children under the age of 19 years who are receiving foster care or adoption assistance under title IV-E.
1932(a)(2)(A)(ii) 42 CFR 438.50(3)(v)	vii. <input checked="" type="checkbox"/> Children under the age of 19 years who are receiving services through a family-centered, community based, coordinated care system that receives grant funds under section 501(a)(1)(D) of title V, and is defined by the state in terms of either program participation or special health care needs.

E. Identification of Mandatory Exempt Groups

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Citation	Condition or Requirement
1932(a)(2) 42 CFR 438.50(d)	1. Describe how the state defines children who receive services that are funded under section 501(a)(1)(D) of title V. (Examples: children receiving services at a specific clinic or enrolled in a particular program.) Children who receive services through Colorado's Health Care Program for Children with Special Needs.
1932(a)(2) 42 CFR 438.50(d)	2. Place a check mark to affirm if the state's definition of title V children is determined by: <input type="checkbox"/> i. program participation, <input type="checkbox"/> ii. special health care needs, or <input checked="" type="checkbox"/> iii. both
1932(a)(2) 42 CFR 438.50(d)	3. Place a check mark to affirm if the scope of these title V services is received through a family-centered, community-based, coordinated care system. <input checked="" type="checkbox"/> i. yes <input type="checkbox"/> ii. no
1932(a)(2) 42 CFR 438.50 (d)	4. Describe how the state identifies the following groups of children who are exempt from mandatory enrollment: (Examples: eligibility database, self-identification) i. Children under 19 years of age who are eligible for SSI under title XVI: Eligibility database. ii. Children under 19 years of age who are eligible under section 1902 (e)(3) of the Act: Eligibility database. iii. Children under 19 years of age who are in foster care or other out-of-home placement; Eligibility database.

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Approval Date 11/3/11

Supersedes TN No. 09-006

Effective Date April 1, 2011

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	iv. Children under 19 years of age who are receiving foster care or adoption assistance. Eligibility database.
1932(a)(2) 42 CFR 438.50(d)	5. Describe the state's process for allowing children to request an exemption from mandatory enrollment based on the special needs criteria as defined in the state plan if they are not initially identified as exempt. (Example: self-identification) Not applicable. Enrollment is not mandatory.
1932(a)(2) 42 CFR 438.50(d)	6. Describe how the state identifies the following groups who are exempt from mandatory enrollment into managed care: (Examples: usage of aid codes in the eligibility system, self-identification) Not applicable. Enrollment is not mandatory. i. Recipients who are also eligible for Medicare. ii. Indians who are members of Federally recognized Tribes except when the MCO or PCCM is operated by the Indian Health Service or an Indian Health program operating under a contract, grant or cooperative agreement with the Indian Health Service pursuant to the Indian Self Determination Act; or an Urban Indian program operating under a contract or grant with the Indian Health Service pursuant to title V of the Indian Health Care Improvement Act.
42 CFR 438.50	F. <u>List other eligible groups (not previously mentioned) who will be exempt from mandatory enrollment</u> Not applicable. Enrollment is not mandatory.

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42 CFR 438.50	<p>G. <u>List all other eligible groups who will be permitted to enroll on a voluntary basis</u></p> <p>All eligibility groups are permitted to enroll in the ACC program on a voluntary basis.</p>
1932(a)(4) 42 CFR 438.50	<p>H. <u>Enrollment process.</u></p> <p>1. Definitions</p> <p>i. An existing provider-recipient relationship is one in which the provider was the main source of Medicaid services for the recipient during the previous year. This may be established through state records of previous managed care enrollment or fee-for-service experience, or through contact with the recipient.</p> <p>ii. A provider is considered to have "traditionally served" Medicaid recipients if it has experience in serving the Medicaid population.</p>
1932(a)(4) 42 CFR 438.50	<p>2. State process for enrollment by default.</p> <p>Describe how the state's default enrollment process will preserve:</p> <p>i. the existing provider-recipient relationship (as defined in H.1.i).</p> <p>Clients enrolled in the ACC program have the option of selecting a Primary Care Medical Provider (PCMP), and may choose the primary care provider they already have a relationship with. If that provider is not part of the ACC program, the PCCM (Regional Care Coordination Organization) will request that the provider enroll. The State will initially assign a PCMP based on which provider was the main source of Medicaid care for the client during the previous year.</p> <p>ii. the relationship with providers that have traditionally served Medicaid recipients (as defined in H.2.ii).</p>

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- The Regional Care Collaborative Organizations work with the State to recruit providers that have traditionally served Medicaid recipients to be a part of the ACC program. These providers have been involved as stakeholders since program planning began.**
- iii. the equitable distribution of Medicaid recipients among qualified MCOs and PCCMs available to enroll them, (excluding those that are subject to intermediate sanction described in 42 CFR 438.702(a)(4)); and disenrollment for cause in accordance with 42 CFR 438.56 (d)(2). *(Example: No auto-assignments will be made if MCO meets a certain percentage of capacity.)*
- The State's enrollment process does not preserve the equitable distribution of Medicaid recipients among PCCMs because enrollment is voluntary. Clients may choose from among available MCOs and PCCMs in their geographic areas. A list of the available options is included in the enrollment letter and packet sent to Medicaid clients who are passively enrolled into the ACC program.**
- 1932(a)(4)
42 CFR 438.50
3. As part of the state's discussion on the default enrollment process, include the following information:
- i. The state will x /will not___ use a lock-in for managed care.
- ii. The time frame for recipients to choose a health plan before being auto-assigned will be:
- Clients are notified of the State's intent to enroll them into the program 30 days before they are enrolled. This letter also describes other options available, including managed care plans, the fee-for-service option, and any other available program.**
- iii. Describe the state's process for notifying Medicaid recipients of their auto-assignment. *(Example: state generated correspondence.)*
- The State's enrollment broker sends the Medicaid client a letter notifying them of the State's intent to enroll them into the ACC program.**

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- iv. Describe the state's process for notifying the Medicaid recipients who are auto-assigned of their right to disenroll without cause during the first 90 days of their enrollment. (Examples: state generated correspondence, HMO enrollment packets etc.)

The letter sent by the State's enrollment broker to notify a client of the State's intent to enroll the client in the ACC program also includes instructions for disenrolling within the first 90 days of the client's enrollment into the program.

- v. Describe the default assignment algorithm used for auto-assignment. (Examples: ratio of plans in a geographic service area to potential enrollees, usage of quality indicators.)

Enrollment is based on geographic service areas. The ACC program enrolls clients receiving fee-for-service Medicaid and will not affect the number of clients passively enrolled into other managed care plans.

- vi. Describe how the state will monitor any changes in the rate of default assignment. (Example: usage of the Medical Management Information System (MIMS), monthly reports generated by the enrollment broker)

The state monitors rates of enrollment through monthly reports generated by the enrollment broker.

1932(a)(4)
42 CFR 438.50

1. State assurances on the enrollment process

Place a check mark to affirm the state has met all of the applicable requirements of choice, enrollment, and re-enrollment.

1. The state assures it has an enrollment system that allows recipients who are already enrolled to be given priority to continue that enrollment if the MCO or PCCM does not have capacity to accept all who are seeking enrollment under the program.

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	<p>2. <input checked="" type="checkbox"/> The state assures that, per the choice requirements in 42 CFR 438.52, Medicaid recipients enrolled in either an MCO or PCCM model will have a choice of at least two entities unless the area is considered rural as defined in 42 CFR 438.52(b)(3).</p> <p>3. <input type="checkbox"/> The state plan program applies the rural exception to choice requirements of 42 CFR 438.52(a) for MCOs and PCCMs.</p> <p><input checked="" type="checkbox"/> This provision is not applicable to this 1932 State Plan Amendment.</p> <p>4. <input type="checkbox"/> The state limits enrollment into a single Health Insuring Organization (HIO), if and only if the HIO is one of the entities described in section 1932(a)(3)(C) of the Act; and the recipient has a choice of at least two primary care providers within the entity. (California only.)</p> <p><input checked="" type="checkbox"/> This provision is not applicable to this 1932 State Plan Amendment.</p> <p>5. <input checked="" type="checkbox"/> The state applies the automatic reenrollment provision in accordance with 42 CFR 438.56(g) if the recipient is disenrolled solely because he or she loses Medicaid eligibility for a period of 2 months or less.</p> <p><input type="checkbox"/> This provision is not applicable to this 1932 State Plan Amendment.</p>
1932(a)(4) 42 CFR 438.50	<p>J. <u>Disenrollment</u></p> <p>1. The state will <input checked="" type="checkbox"/> /will not <input type="checkbox"/> use lock-in for managed care.</p> <p>2. The lock-in will apply for <u>12</u> months (up to 12 months).</p> <p>3. Place a check mark to affirm state compliance.</p> <p><input checked="" type="checkbox"/> The state assures that beneficiary requests for disenrollment (with and without cause) will be permitted in accordance with 42 CFR 438.56(c).</p> <p>4. Describe any additional circumstances of "cause" for disenrollment (if any).</p> <p>a. If the temporary loss of eligibility has caused a client to miss the annual disenrollment opportunity, the client may disenroll upon regaining eligibility.</p> <p>b. Enrollment into the PCCM program, or the choice of or assignment to the provider, was in error.</p>

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- c. There is a lack of access to covered services within the program.
- d. There is a lack of access to providers experienced in dealing with the client's health care needs.
- e. Any other reasons satisfactory to the State.

K. Information requirements for beneficiaries

Place a check mark to affirm state compliance.

1932(a)(5)
42 CFR 438.50
42 CFR 438.10

 The state assures that its state plan program is in compliance with 42 CFR 438.10(i) for information requirements specific to MCOs and PCCM programs operated under section 1932(a)(1)(A)(i) state plan amendments. (Place a check mark to affirm state compliance.)

42 CFR 438.10(i) does not apply ("Special rules: States with mandatory enrollment under state plan authority") because enrollment is voluntary under this plan.

The State is in compliance with the informational requirements of 42 CFR 438.10(e) and 42 CRF 438.10(f) and other applicable requirements of 42 CFR 438.10.

1932(a)(5)(D)
1905(t)

L. List all services that are excluded for each model (MCO & PCCM)

All Medicaid services are included in the ACC program. All services provided by someone other than the assigned PCCM provider will need a referral from the assigned PCCM provider, except for the following (which are available directly and without referral):

1. Emergency care.
2. EPSDT screening examinations.
3. Emergency and non-emergent county transportation.
4. Anesthesiology services.
5. Dental and vision services including refractions.
6. Family planning services.
7. Behavioral health services.
8. Home and community based services.
9. Services rendered pursuant to a child abuse diagnostic code.
10. Obstetric care.
11. Hospice.

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Approval Date 11/3/11

Supersedes TN No. 09-006

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Citation	Condition or Requirement
1932 (a)(1)(A)(ii)	<p data-bbox="483 495 1084 527">M. <u>Selective contracting under a 1932 state plan option</u></p> <p data-bbox="537 555 1422 612">To respond to items #1 and #2, place a check mark. The third item requires a brief narrative.</p> <ol data-bbox="537 640 1422 974" style="list-style-type: none"><li data-bbox="537 640 1422 704">1. The state will ___/will not___ intentionally limit the number of entities it contracts under a 1932 state plan option.<li data-bbox="537 732 1422 795">2. ___ The state assures that if it limits the number of contracting entities, this limitation will not substantially impair beneficiary access to services.<li data-bbox="537 823 1422 910">3. Describe the criteria the state uses to limit the number of entities it contracts under a 1932 state plan option. (Example: a limited number of providers and/or enrollees.)<li data-bbox="537 938 1422 974">4. <u>x</u> The selective contracting provision is not applicable to this state plan. <p data-bbox="483 1034 716 1066">N. PCCM Contracts</p> <ol data-bbox="537 1093 1422 1330" style="list-style-type: none"><li data-bbox="537 1093 1422 1242">1. PCCM contracts for Regional Care Collaborative Organizations and Primary Care Medical Providers set forth all payments (except for fee-for-service reimbursements) to these PCCMs, including the per-member-per-month fee and any incentive payments. These contracts also describe the services rendered in exchange for the payments.<li data-bbox="537 1270 1422 1330">2. The State shall submit all PCCM provider contracts to CMS for review and approval.

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SECTION 2: PRIMARY CARE PHYSICIAN PROGRAM (PCPP)

1932(a)(1)(A) A. Section 1932(a)(1)(A) of the Social Security Act.

The State of Colorado enrolls Medicaid beneficiaries on a **voluntary** basis into managed care entities (managed care organization (MCOs) and/or primary care case managers (PCCMs)) in the absence of section 1115 or section 1915(b) waiver authority. This authority is granted under section 1932(a)(1)(A) of the Social Security Act (the Act). Under this authority, a state can amend its Medicaid state plan to require certain categories of Medicaid beneficiaries to enroll in managed care entities without being out of compliance with provisions of section 1902 of the Act on statewideness (42 CFR 431.50), freedom of choice (42 CFR 431.51) or comparability (42 CFR 440.230). This authority may *not* be used to mandate enrollment in Prepaid Inpatient Health Plans (PIHPs), Prepaid Ambulatory Health Plans (PAHPs), nor can it be used to mandate the enrollment of Medicaid beneficiaries who are Medicare eligible, who are Indians (unless they would be enrolled in certain plans—see D.2.ii. below), or who meet certain categories of “special needs” beneficiaries (see D.2.iii. - vii. below)

B. General Description of the Program and Public Process.

For B.1 and B.2, place a check mark on any or all that apply.

1932(a)(1)(B)(i)
1932(a)(1)(B)(ii)
42 CFR 438.50(b)(1)

1. The State will contract with an

- i. MCO
- ii. PCCM (including capitated PCCMs that qualify as PAHPs)
- iii. Both

42 CFR 438.50(b)(2)
42 CFR 438.50(b)(3)

2. The payment method to the contracting entity will be:

- i. fee for service;
- ii. capitation;
- iii. a case management fee;
- iv. a bonus/incentive payment;
- v. a supplemental payment, or
- vi. other. (Please provide a description below).

TN No. 11-010

Approval Date 11/3/11

Supersedes TN No. 09-006

Effective Date April 1, 2011

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Citation	Condition or Requirement
1905(t) 42 CFR 440.168 42 CFR 438.6(c)(5)(iii)(iv)	<p>3. For states that pay a PCCM on a fee-for-service basis, incentive payments are permitted as an enhancement to the PCCM's case management fee, if certain conditions are met.</p> <p>If applicable to this state plan, place a check mark to affirm the state has met <i>all</i> of the following conditions (which are identical to the risk incentive rules for managed care contracts published in 42 CFR 438.6(c)(5)(iv)).</p> <ul style="list-style-type: none"><input type="checkbox"/> i. Incentive payments to the PCCM will not exceed 5% of the total FFS payments for those services provided or authorized by the PCCM for the period covered.<input type="checkbox"/> ii. Incentives will be based upon specific activities and targets.<input type="checkbox"/> iii. Incentives will be based upon a fixed period of time.<input type="checkbox"/> iv. Incentives will not be renewed automatically.<input type="checkbox"/> v. Incentives will be made available to both public and private PCCMs.<input type="checkbox"/> vi. Incentives will not be conditioned on intergovernmental transfer agreements.<input checked="" type="checkbox"/> vii. Not applicable to this 1932 state plan amendment.
CFR 438.50(b)(4)	<p>4. Describe the public process utilized for both the design of the program and its initial implementation. In addition, describe what methods the state will use to ensure ongoing public involvement once the state plan program has been implemented. (<i>Example: public meeting, advisory groups.</i>)</p> <p>The initial implementation of the program was through a waiver in 1984. The program was initiated with participatory policymaking through multiple formal and informal venues soliciting input from stakeholders and community groups including: the Disability Medicaid Advisory Committees, Disability Working Group and the Managed Care Consumer Advisory Committee. In 2007-08, the State brought together working groups of providers, clients and other stakeholders to help redesign all of managed care.</p>
TN No. <u>11-010</u>	Approval Date <u>11/3/11</u>
Supersedes TN No. <u>09-006</u>	Effective Date <u>April 1, 2011</u>

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1932(a)(1)(A)	5. The state plan program will ___/will not <u>x</u> implement mandatory enrollment into managed care on a statewide basis. If not statewide, mandatory ___/ voluntary ___ enrollment will be implemented in the following county/area(s): i. county/counties (mandatory) _____ ii. county/counties (voluntary) _____ iii. area/areas (mandatory) _____ iv. area/areas (voluntary) _____

C. State Assurances and Compliance with the Statute and Regulations.

If applicable to the state plan, place a check mark to affirm that compliance with the following statutes and regulations will be met.

- 1932(a)(1)(A)(i)(1)
1903(m)
42 CFR 438.50(c)(1)
1. ___ The state assures that all of the applicable requirements of section 1903(m) of the Act, for MCOs and MCO contracts will be met.
- 1932(a)(1)(A)(i)(1)
1905(t)
42 CFR 438.50(c)(2)
1902(a)(23)(A)
2. x The state assures that all the applicable requirements of section 1905(t) of the Act for PCCMs and PCCM contracts will be met.
- 1932(a)(1)(A)
42 CFR 438.50(c)(3)
3. x The state assures that all the applicable requirements of section 1932 (including subpart (a)(1)(A)) of the Act, for the state's option to limit freedom of choice by requiring recipients to receive their benefits through managed care entities will be met.
- 1932(a)(1)(A)
42 CFR 431.51
1905(a)(4)(C)
4. x The state assures that all the applicable requirements of 42 CFR 431.51 regarding freedom of choice for family planning services and supplies as defined in section 1905(a)(4)(C) will be met.
- 1932(a)(1)(A)
42 CFR 438
42 CFR 438.50(c)(4)
5. x The state assures that all applicable managed care requirements of 42 CFR Part 438 for MCOs and PCCMs will be met.

TN No. 11-010

Approval Date 11/3/11

Supersedes TN No. 09-006

Effective Date April 1, 2011

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1903(m)	
1932(a)(1)(A) 42 CFR 438.6(c) 42 CFR 438.50(c)(6)	6. <input type="checkbox"/> The state assures that all applicable requirements of 42 CFR 438.6(c) for payments under any risk contracts will be met.
1932(a)(1)(A) 42 CFR 447.362 42 CFR 438.50(c)(6)	7. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 42 CFR 447.362 for payments under any nonrisk contracts will be met.
45 CFR 74.40	8. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 45 CFR 92.36 for procurement of contracts will be met.
D. Eligible groups	
1932(a)(1)(A)(i)	1. List all eligible groups that will be enrolled on a mandatory basis. The Primary Care Physician Program is voluntary. No eligible groups will be enrolled on a mandatory basis.
	2. Mandatory exempt groups identified in 1932(a)(1)(A)(i) and 42 CFR 438.50. Use a check mark to affirm if there is voluntary enrollment any of the following mandatory exempt groups.
1932(a)(2)(B) 42 CFR 438(d)(1)	i. <input checked="" type="checkbox"/> Recipients who are also eligible for Medicare. If enrollment is voluntary, describe the circumstances of enrollment. (Example: Recipients who become Medicare eligible during mid-enrollment, remain eligible for managed care and are not disenrolled into fee-for-service.)
1932(a)(2)(C) 42 CFR 438(d)(2)	ii. <input checked="" type="checkbox"/> Indians who are members of Federally recognized Tribes except when the MCO or PCCM is operated by the Indian Health Service or an Indian

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	Health program operating under a contract, grant or cooperative agreement with the Indian Health Service pursuant to the Indian Self Determination Act; or an Urban Indian program operating under a contract or grant with the Indian Health Service pursuant to title V of the Indian Health Care Improvement Act.
1932(a)(2)(A)(i) 42 CFR 438.50(d)(3)(i)	iii. <input checked="" type="checkbox"/> Children under the age of 19 years, who are eligible for Supplemental Security Income (SSI) under title XVI.
1932(a)(2)(A)(iii) 42 CFR 438.50(d)(3)(ii)	iv. <input checked="" type="checkbox"/> Children under the age of 19 years who are eligible under 1902(e)(3) of the Act.
1932(a)(2)(A)(v) 42 CFR 438.50(3)(iii)	v. <input checked="" type="checkbox"/> Children under the age of 19 years who are in foster care or other out-of-the-home placement.
1932(a)(2)(A)(iv) 42 CFR 438.50(3)(iv)	vi. <input checked="" type="checkbox"/> Children under the age of 19 years who are receiving foster care or adoption assistance under title IV-E.
1932(a)(2)(A)(ii) 42 CFR 438.50(3)(v)	vii. <input checked="" type="checkbox"/> Children under the age of 19 years who are receiving services through a family-centered, community based, coordinated care system that receives grant funds under section 501(a)(1)(D) of title V, and is defined by the state in terms of either program participation or special health care needs.

E. Identification of Mandatory Exempt Groups

- 1932(a)(2)
42 CFR 438.50(d)
1. Describe how the state defines children who receive services that are funded under section 501(a)(1)(D) of title V. (Examples: children receiving services at a specific clinic or enrolled in a particular program.)
- Children who receive services through Colorado's Health Care Program for Children with Special Needs.**
- 1932(a)(2)
42 CFR 438.50(d)
2. Place a check mark to affirm if the state's definition of title V children is determined by:
- i. program participation,
 ii. special health care needs, or
 iii. both
- 1932(a)(2)
42 CFR 438.50(d)
3. Place a check mark to affirm if the scope of these title V services is received through a family-centered, community-based, coordinated

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Citation	Condition or Requirement
	care system. <input checked="" type="checkbox"/> i. yes <input type="checkbox"/> ii. no
1932(a)(2) 42 CFR 438.50 (d)	4. Describe how the state identifies the following groups of children who are exempt from mandatory enrollment: <i>(Examples: eligibility database, self-identification)</i> i. Children under 19 years of age who are eligible for SSI under title XVI; Eligibility database. ii. Children under 19 years of age who are eligible under section 1902 (e)(3) of the Act; Eligibility database. iii. Children under 19 years of age who are in foster care or other out-of-home placement; Eligibility database. iv. Children under 19 years of age who are receiving foster care or adoption assistance. Eligibility database.
1932(a)(2) 42 CFR 438.50(d)	5. Describe the state's process for allowing children to request an exemption from mandatory enrollment based on the special needs criteria as defined in the state plan if they are not initially identified as exempt. <i>(Example: self-identification)</i> Not applicable. Enrollment is not mandatory.

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Citation	Condition or Requirement
1932(a)(2) 42 CFR 438.50(d)	6. Describe how the state identifies the following groups who are exempt from mandatory enrollment into managed care: <i>(Examples: usage of aid codes in the eligibility system. self-identification)</i> Not applicable. Enrollment is not mandatory. i. Recipients who are also eligible for Medicare. ii. Indians who are members of Federally recognized Tribes except when the MCO or PCCM is operated by the Indian Health Service or an Indian Health program operating under a contract, grant or cooperative agreement with the Indian Health Service pursuant to the Indian Self Determination Act; or an Urban Indian program operating under a contract or grant with the Indian Health Service pursuant to title V of the Indian Health Care Improvement Act.
42 CFR 438.50	F. <u>List other eligible groups (not previously mentioned) who will be exempt from mandatory enrollment</u>
42 CFR 438.50	G. <u>List all other eligible groups who will be permitted to enroll on a voluntary basis</u> All eligibility groups are permitted to enroll in the Primary Care Physician Program on a voluntary basis.
1932(a)(4) 42 CFR 438.50	I. <u>Enrollment process.</u> 1. Definitions i. An existing provider-recipient relationship is one in which the provider was the main source of Medicaid services for the recipient during the previous year. This may be established through state records of previous managed care enrollment or fee-for-service experience, or through contact with the recipient. ii. A provider is considered to have "traditionally served" Medicaid recipients if it has experience in serving the Medicaid population.

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Citation	Condition or Requirement
1932(a)(4) 42 CFR 438.50	<p>2. State process for enrollment by default.</p> <p>Describe how the state's default enrollment process will preserve:</p> <p>i. the existing provider-recipient relationship (as defined in H.1.i).</p> <p>There is no passive or default enrollment for the Primary Care Physician Program. A client must actively choose to participate in the program, and selects a primary care provider upon enrollment into the program.</p> <p>ii. the relationship with providers that have traditionally served Medicaid recipients (as defined in H.2.ii).</p> <p>Not applicable. There is no passive or default enrollment into the Primary Care Physician Program.</p> <p>iii. the equitable distribution of Medicaid recipients among qualified MCOs and PCCMs available to enroll them, (excluding those that are subject to intermediate sanction described in 42 CFR 438.702(a)(4)); and disenrollment for cause in accordance with 42 CFR 438.56 (d)(2). (Example: No auto-assignments will be made if MCO meets a certain percentage of capacity.)</p> <p>Not applicable. There is no passive or default enrollment into the Primary Care Physician Program.</p>
1932(a)(4) 42 CFR 438.50	<p>3. As part of the state's discussion on the default enrollment process, include the following information:</p> <p>This section is not applicable. There is no default enrollment into the Primary Care Physician Program.</p> <p>i. The state will ___/will not ___ use a lock-in for managed care managed care.</p> <p>ii. The time frame for recipients to choose a health plan before being auto-assigned will be:</p>

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	iii. Describe the state's process for notifying Medicaid recipients of their auto-assignment. <i>(Example: state generated correspondence.)</i>
	iv. Describe the state's process for notifying the Medicaid recipients who are auto-assigned of their right to disenroll without cause during the first 90 days of their enrollment. <i>(Examples: state generated correspondence, HMO enrollment packets etc.)</i>
	v. Describe the default assignment algorithm used for auto-assignment. <i>(Examples: ratio of plans in a geographic service area to potential enrollees, usage of quality indicators.)</i>
	vi. Describe how the state will monitor any changes in the rate of default assignment. <i>(Example: usage of the Medical Management Information System (MMIS), monthly reports generated by the enrollment broker)</i>

1932(a)(4)
42 CFR 438.50

I. State assurances on the enrollment process

Place a check mark to affirm the state has met all of the applicable requirements of choice, enrollment, and re-enrollment.

- The state assures it has an enrollment system that allows recipients who are already enrolled to be given priority to continue that enrollment if the MCO or PCCM does not have capacity to accept all who are seeking enrollment under the program.
- The state assures that, per the choice requirements in 42 CFR 438.52, Medicaid recipients enrolled in either an MCO or PCCM model will have a choice of at least two entities unless the area is considered rural as defined in 42 CFR 438.52(b)(3).
- The state plan program applies the rural exception to choice requirements of 42 CFR 438.52(a) for MCOs and PCCMs.
 This provision is not applicable to this 1932 State Plan Amendment.
- The state limits enrollment into a single Health Insuring Organization (HIO), if and only if the HIO is one of the entities described in section 1932(a)(3)(C) of

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the Act; and the recipient has a choice of at least two primary care providers within the entity. (California only.)

x This provision is not applicable to this 1932 State Plan Amendment.

5. x The state applies the automatic reenrollment provision in accordance with 42 CFR 438.56(g) if the recipient is disenrolled solely because he or she loses Medicaid eligibility for a period of 2 months or less.

 This provision is not applicable to this 1932 State Plan Amendment.

1932(a)(4)
42 CFR 438.50

J. Disenrollment

1. The state will x /will not use lock-in for managed care.
2. The lock-in will apply for 12 months (up to 12 months).
3. Place a check mark to affirm state compliance.

x The state assures that beneficiary requests for disenrollment (with and without cause) will be permitted in accordance with 42 CFR 438.56(c).

4. Describe any additional circumstances of "cause" for disenrollment (if any).
 - a. **The Enrollee's provider is relocating and the new location is not reachable within a reasonable time using available and affordable modes of transportation.**
 - b. **The Enrollee is relocating and travel to the Enrollee's provider cannot be achieved within a reasonable time using available and affordable modes of transportation**
 - c. **The Enrollee's provider is no longer participating in the PCCM program.**
 - d. **The Enrollee's provider no longer wishes to see the Enrollee for the following reasons:**
 - i. **Enrollee repeatedly fails to follow medical instructions.**
 - ii. **Enrollee repeatedly fails to keep appointments.**
 - iii. **Enrollee repeatedly fails to show Medicaid Authorization Card.**
 - iv. **Enrollee is abusive to the provider and/or provider's staff.**

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- a. If the temporary loss of eligibility has caused the Enrollee to miss the annual disenrollment opportunity, the Enrollee may disenroll upon regaining eligibility.
- b. The provider does not, because of moral or religious objections, cover the service the Enrollee needs.
- c. The Enrollee needs related services (for example, a caesarian section and a tubal ligation) to be performed at the same time; not all related services are available within the PCCM program; and the Enrollee's PCP or another provider determines that receiving the services separately would subject the Enrollee to unnecessary risk.
- d. Enrollment into the PCCM program, or the choice of or assignment to, the provider was in error.
- e. The Enrollee has received poor quality of care from the provider.
- f. There is a lack of access to covered services within the program.
- g. There is a lack of access to providers experienced in dealing with the Enrollee's health care needs.
- h. Any other reasons satisfactory to the State.

K. Information requirements for beneficiaries

Place a check mark to affirm state compliance.

1932(a)(5)
42 CFR 438.50
42 CFR 438.10

The state assures that its state plan program is in compliance with 42 CFR 438.10(i) for information requirements specific to MCOs and PCCM programs operated under section 1932(a)(1)(A)(i) state plan amendments. (Place a check mark to affirm state compliance.)

42 CFR 438.10(i) does not apply ("Special rules: States with mandatory enrollment under state plan authority") because enrollment is voluntary under this plan.

The State is in compliance with the informational requirements of 42 CFR 438.10(e) and 42 CRF 438.10(f) and other applicable requirements of 42 CFR 438.10.

1932(a)(5)(D)
1905(t)

L. List all services that are excluded for each model (MCO & PCCM)

All Medicaid services are included in the PCPP. All services provided by someone other than the assigned PCCM provider will need a referral from the assigned PCCM provider, except for the following (which are available directly and without referral):

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Citation

Condition or Requirement

1. Emergency care.
2. EPSDT screening examinations.
3. Emergency and non-emergent county transportation.
4. Anesthesiology services.
5. Dental and vision services including refractions.
6. Family planning services.
7. Behavioral health services.
8. Home and community based services.
9. Services rendered pursuant to a child abuse diagnostic code.
10. Obstetric care.
11. Hospice.

1932 (a)(1)(A)(ii)

M. Selective contracting under a 1932 state plan option

To respond to items #1 and #2, place a check mark. The third item requires a brief narrative.

1. The state will /will not intentionally limit the number of entities it contracts under a 1932 state plan option.
2. The state assures that if it limits the number of contracting entities, this limitation will not substantially impair beneficiary access to services.
3. Describe the criteria the state uses to limit the number of entities it contracts under a 1932 state plan option. (Example: a limited number of providers and/or enrollees.)
4. The selective contracting provision is not applicable to this state plan.

N. PCCM Contracts

1. PCCM contracts for providers in the Primary Care Physician Program set forth all payments (except for fee-for-service reimbursements) to these PCCMs. These contracts also describe the services rendered in exchange for the payments.
2. The State shall submit all PCCM provider contracts to CMS for review and approval.

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Citation	Condition or Requirement
1905(t) 42 CFR 440.168 42 CFR 438.6(c)(5)(iii)(iv)	<p>3. For states that pay a PCCM on a fee-for-service basis, incentive payments are permitted as an enhancement to the PCCM's case management fee, if certain conditions are met.</p> <p>If applicable to this state plan, place a check mark to affirm the state has met <i>all</i> of the following conditions (which are identical to the risk incentive rules for managed care contracts published in 42 CFR 438.6(c)(5)(iv)).</p> <p><input type="checkbox"/> i. Incentive payments to the PCCM will not exceed 5% of the total FFS payments for those services provided or authorized by the PCCM for the period covered.</p> <p><input type="checkbox"/> ii. Incentives will be based upon specific activities and targets.</p> <p><input type="checkbox"/> iii. Incentives will be based upon a fixed period of time.</p> <p><input type="checkbox"/> iv. Incentives will not be renewed automatically.</p> <p><input type="checkbox"/> v. Incentives will be made available to both public and private PCCMs.</p> <p><input type="checkbox"/> vi. Incentives will not be conditioned on intergovernmental transfer agreements.</p> <p><input checked="" type="checkbox"/> vii. Not applicable to this 1932 state plan amendment.</p>
CFR 438.50(b)(4)	<p>4. Describe the public process utilized for both the design of the program and its initial implementation. In addition, describe what methods the state will use to ensure ongoing public involvement once the state plan program has been implemented. (<i>Example: public meeting, advisory groups.</i>)</p> <p>This program was established through legislation and the public process that accompanies the legislative process. The Board of Directors at the Colorado Alliance for Health and Independence is made up of stakeholders from the disability community, who continues to give feedback about the program.</p>
1932(a)(1)(A)	<p>5. The state plan program will ___/will not <input checked="" type="checkbox"/> implement mandatory enrollment into managed care on a statewide basis. If not statewide, mandatory ___/ voluntary ___ enrollment will be implemented in the following county/area(s):</p>

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Citation	Condition or Requirement
	i. county/counties (mandatory) _____
	ii. county/counties (voluntary) _____
	iii. area/areas (mandatory) _____
	iv. area/areas (voluntary) _____

C. State Assurances and Compliance with the Statute and Regulations.

If applicable to the state plan, place a check mark to affirm that compliance with the following statutes and regulations will be met.

- 1932(a)(1)(A)(i)(I)
1903(m)
42 CFR 438.50(c)(1)
1. The state assures that all of the applicable requirements of section 1903(m) of the Act, for MCOs and MCO contracts will be met.
- 1932(a)(1)(A)(i)(I)
1905(t)
42 CFR 438.50(c)(2)
1902(a)(23)(A)
2. The state assures that all the applicable requirements of section 1905(t) of the Act for PCCMs and PCCM contracts will be met.
- 1932(a)(1)(A)
42 CFR 438.50(c)(3)
3. The state assures that all the applicable requirements of section 1932 (including subpart (a)(1)(A)) of the Act, for the state's option to limit freedom of choice by requiring recipients to receive their benefits through managed care entities will be met.
- 1932(a)(1)(A)
42 CFR 431.51
1905(a)(4)(C)
4. The state assures that all the applicable requirements of 42 CFR 431.51 regarding freedom of choice for family planning services and supplies as defined in section 1905(a)(4)(C) will be met.
- 1932(a)(1)(A)
42 CFR 438
42 CFR 438.50(c)(4)
1903(m)
5. The state assures that all applicable managed care requirements of 42 CFR Part 438 for MCOs and PCCMs will be met.
- 1932(a)(1)(A)
42 CFR 438.6(c)
6. The state assures that all applicable requirements of 42 CFR 438.6(c) for payments under any risk contracts will be met.

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Citation	Condition or Requirement
42 CFR 438.50(c)(6)	
1932(a)(1)(A) 42 CFR 447.362 42 CFR 438.50(c)(6)	7. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 42 CFR 447.362 for payments under any nonrisk contracts will be met.
45 CFR 74.40	8. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 45 CFR 92.36 for procurement of contracts will be met.
D. <u>Eligible groups</u>	
1932(a)(1)(A)(i)	1. List all eligible groups that will be enrolled on a mandatory basis. The Colorado Alliance for Health and Independence program is voluntary. No eligible groups will be enrolled on a mandatory basis.
	2. Mandatory exempt groups identified in 1932(a)(1)(A)(i) and 42 CFR 438.50. Use a check mark to affirm if there is voluntary enrollment any of the following mandatory exempt groups.
1932(a)(2)(B) 42 CFR 438(d)(1)	i. <input checked="" type="checkbox"/> Recipients who are also eligible for Medicare. If enrollment is voluntary, describe the circumstances of enrollment. <i>(Example: Recipients who become Medicare eligible during mid-enrollment, remain eligible for managed care and are not disenrolled into fee-for-service.)</i>
1932(a)(2)(C) 42 CFR 438(d)(2)	ii. <input checked="" type="checkbox"/> Indians who are members of Federally recognized Tribes except when the MCO or PCCM is operated by the Indian Health Service or an Indian Health program operating under a contract, grant or cooperative agreement with the Indian Health Service pursuant to the Indian Self Determination Act; or an Urban Indian program operating under a contract or grant with the Indian Health Service pursuant to title V of the Indian Health Care Improvement Act.
1932(a)(2)(A)(i) 42 CFR 438.50(d)(3)(i)	iii. <input type="checkbox"/> Children under the age of 19 years, who are eligible for Supplemental Security Income (SSI) under title XVI.

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Citation	Condition or Requirement
1932(a)(2)(A)(iii) 42 CFR 438.50(d)(3)(ii)	iv. <u> </u> Children under the age of 19 years who are eligible under 1902(e)(3) of the Act.
1932(a)(2)(A)(v) 42 CFR 438.50(3)(iii)	v. <u> </u> Children under the age of 19 years who are in foster care or other out-of-the-home placement.
1932(a)(2)(A)(iv) 42 CFR 438.50(3)(iv)	vi. <u> </u> Children under the age of 19 years who are receiving foster care or adoption assistance under title IV-E.
1932(a)(2)(A)(ii) 42 CFR 438.50(3)(v)	vii. <u> </u> Children under the age of 19 years who are receiving services through a family-centered, community based, coordinated care system that receives grant funds under section 501(a)(1)(D) of title V, and is defined by the state in terms of either program participation or special health care needs.

E. Identification of Mandatory Exempt Groups

- 1932(a)(2)
42 CFR 438.50(d)
1. Describe how the state defines children who receive services that are funded under section 501(a)(1)(D) of title V. (*Examples: children receiving services at a specific clinic or enrolled in a particular program.*)
- Children who receive services through Colorado's Health Care Program for Children with Special Needs.**
- 1932(a)(2)
42 CFR 438.50(d)
2. Place a check mark to affirm if the state's definition of title V children is determined by:
- i. program participation,
 ii. special health care needs, or
 x iii. both
- 1932(a)(2)
42 CFR 438.50(d)
3. Place a check mark to affirm if the scope of these title V services is received through a family-centered, community-based, coordinated care system.
- x i. yes
 ii. no
- 1932(a)(2)
42 CFR 438.50 (d)
4. Describe how the state identifies the following groups of children who are exempt from mandatory enrollment: (*Examples: eligibility database, self-identification*)

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Citation	Condition or Requirement
	<p>i. Children under 19 years of age who are eligible for SSI under title XVI: Eligibility database.</p> <p>ii. Children under 19 years of age who are eligible under section 1902 (e)(3) of the Act: Eligibility database.</p> <p>iii. Children under 19 years of age who are in foster care or other out-of-home placement: Eligibility database.</p> <p>iv. Children under 19 years of age who are receiving foster care or adoption assistance. Eligibility database.</p>
1932(a)(2) 42 CFR 438.50(d)	<p>5. Describe the state's process for allowing children to request an exemption from mandatory enrollment based on the special needs criteria as defined in the state plan if they are not initially identified as exempt. <i>(Example: self-identification)</i></p> <p>Not applicable. Enrollment is not mandatory.</p>
1932(a)(2) 42 CFR 438.50(d)	<p>6. Describe how the state identifies the following groups who are exempt from mandatory enrollment into managed care: <i>(Examples: usage of aid codes in the eligibility system, self-identification)</i></p> <p>Not applicable. Enrollment is not mandatory.</p> <p>i. Recipients who are also eligible for Medicare.</p> <p>ii. Indians who are members of Federally recognized Tribes except when the MCO or PCCM is operated by the Indian Health Service or an Indian Health program operating under a contract, grant or cooperative agreement with the Indian Health Service pursuant to the Indian Self</p>

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Citation	Condition or Requirement
	Determination Act; or an Urban Indian program operating under a contract or grant with the Indian Health Service pursuant to title V of the Indian Health Care Improvement Act.
42 CFR 438.50	F. <u>List other eligible groups (not previously mentioned) who will be exempt from mandatory enrollment</u> Not applicable. Enrollment is not mandatory.
42 CFR 438.50	G. <u>List all other eligible groups who will be permitted to enroll on a voluntary basis</u> Any adult client aged 21 and over who is eligible to receive Home and Community Based Services may enroll in the Colorado Alliance for Health and Independence program.
1932(a)(4) 42 CFR 438.50	H. <u>Enrollment process.</u> 1. Definitions i. An existing provider-recipient relationship is one in which the provider was the main source of Medicaid services for the recipient during the previous year. This may be established through state records of previous managed care enrollment or fee-for-service experience, or through contact with the recipient. ii. A provider is considered to have "traditionally served" Medicaid recipients if it has experience in serving the Medicaid population.
1932(a)(4) 42 CFR 438.50	2. State process for enrollment by default. Describe how the state's default enrollment process will preserve: i. the existing provider-recipient relationship (as defined in H.1.i). Enrollment into the Colorado Alliance for Health and Independence does not replace any existing relationship between a provider and client. As a Primary Care Case Manager, the Colorado Alliance for Health and Independence works with

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	<p>primary care providers and other providers to manage the care of the clients in the program. Clients enrolled in this program are also enrolled in the Primary Care Physician Program for primary care case management; please see Section 2 of this State Plan Amendment for information on how that program preserves the provider-client relationship.</p> <p>ii. the relationship with providers that have traditionally served Medicaid recipients (as defined in H.2.ii).</p> <p>Not applicable. The program does not assign clients to providers.</p> <p>iii. the equitable distribution of Medicaid recipients among qualified MCOs and PCCMs available to enroll them, (excluding those that are subject to intermediate sanction described in 42 CFR 438.702(a)(4)); and disenrollment for cause in accordance with 42 CFR 438.56 (d)(2). <i>(Example: No auto-assignments will be made if MCO meets a certain percentage of capacity.)</i></p> <p>There is no default enrollment into the Colorado Alliance for Health and Independence program; participation is voluntary.</p>
1932(a)(4) 42 CFR 438.50	<p>3. As part of the state's discussion on the default enrollment process, include the following information:</p> <p>This section is not applicable. There is no default enrollment into the Colorado Alliance for Health and Independence program.</p> <p>i. The state will ___/will not ___ use a lock-in for managed care managed care.</p> <p>ii. The time frame for recipients to choose a health plan before being auto-assigned will be _____.</p> <p>iii. Describe the state's process for notifying Medicaid recipients of their auto-assignment. <i>(Example: state generated correspondence.)</i></p> <p>iv. Describe the state's process for notifying the Medicaid recipients who are auto-assigned of their right to disenroll without cause during the</p>

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Citation

Condition or Requirement

first 90 days of their enrollment. (Examples: state generated correspondence, HMO enrollment packets etc.)

- v. Describe the default assignment algorithm used for auto-assignment. (Examples: ratio of plans in a geographic service area to potential enrollees, usage of quality indicators.)
- vi. Describe how the state will monitor any changes in the rate of default assignment. (Example: usage of the Medical Management Information System (MMIS), monthly reports generated by the enrollment broker)

1932(a)(4)
42 CFR 438.50

I. State assurances on the enrollment process

Place a check mark to affirm the state has met all of the applicable requirements of choice, enrollment, and re-enrollment.

- 1. The state assures it has an enrollment system that allows recipients who are already enrolled to be given priority to continue that enrollment if the MCO or PCCM does not have capacity to accept all who are seeking enrollment under the program.
- 2. The state assures that, per the choice requirements in 42 CFR 438.52, Medicaid recipients enrolled in either an MCO or PCCM model will have a choice of at least two entities unless the area is considered rural as defined in 42 CFR 438.52(b)(3).
- 3. The state plan program applies the rural exception to choice requirements of 42 CFR 438.52(a) for MCOs and PCCMs.
 This provision is not applicable to this 1932 State Plan Amendment.
- 4. The state limits enrollment into a single Health Insuring Organization (HIO), if and only if the HIO is one of the entities described in section 1932(a)(3)(C) of the Act; and the recipient has a choice of at least two primary care providers within the entity. (California only.)

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 x This provision is not applicable to this 1932 State Plan Amendment.

5. x The state applies the automatic reenrollment provision in accordance with 42 CFR 438.56(g) if the recipient is disenrolled solely because he or she loses Medicaid eligibility for a period of 2 months or less.

 This provision is not applicable to this 1932 State Plan Amendment.

1932(a)(4)
42 CFR 438.50

J. Disenrollment

1. The state will /will not x use lock-in for managed care.
2. The lock-in will apply for months (up to 12 months).
3. Place a check mark to affirm state compliance.

 x The state assures that beneficiary requests for disenrollment (with and without cause) will be permitted in accordance with 42 CFR 438.56(c).

4. Describe any additional circumstances of "cause" for disenrollment (if any).
 - a. **If the temporary loss of eligibility has caused a client to miss the annual disenrollment opportunity, the client may disenroll upon regaining eligibility.**
 - b. **Enrollment into the PCCM program was in error.**
 - c. **There is a lack of access to covered services within the program.**
 - d. **There is a lack of access to providers experienced in dealing with the client's health care needs.**
 - e. **Any other reasons satisfactory to the State.**

K. Information requirements for beneficiaries

Place a check mark to affirm state compliance.

1932(a)(5)
42 CFR 438.50
42 CFR 438.10

 The state assures that its state plan program is in compliance with 42 CFR 438.10(i) for information requirements specific to MCOs and PCCM programs operated under section 1932(a)(1)(A)(i) state plan amendments. (Place a check mark to affirm state compliance.)

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Approval Date 11/3/11

Supersedes TN No. 09-006

Effective Date April 1, 2011

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	<p>42 CFR 438.10(i) does not apply ("Special rules: States with mandatory enrollment under state plan authority") because enrollment is voluntary under this plan.</p> <p>The State is in compliance with the informational requirements of 42 CFR 438.10(e) and 42 CRF 438.10(f) and other applicable requirements of 42 CFR 438.10.</p>
1932(a)(5)(D) 1905(t)	<p>L. <u>List all services that are excluded for each model (MCO & PCCM)</u></p> <p>All Medicaid services are included for clients in the Colorado Alliance for Health and Independence program.</p>
1932 (a)(1)(A)(ii)	<p>M. <u>Selective contracting under a 1932 state plan option</u></p> <p>To respond to items #1 and #2, place a check mark. The third item requires a brief narrative.</p> <ol style="list-style-type: none">1. The state will ___/will not <u>x</u> intentionally limit the number of entities it contracts under a 1932 state plan option.2. ___ The state assures that if it limits the number of contracting entities, this limitation will not substantially impair beneficiary access to services.3. Describe the criteria the state uses to limit the number of entities it contracts under a 1932 state plan option. (Example: a limited number of providers and/or enrollees.)4. <u>x</u> The selective contracting provision is not applicable to this state plan. <p>N. PCCM Contracts</p> <ol style="list-style-type: none">1. The PCCM contract for the Colorado Alliance for Health and Independence sets forth all payments (except for fee-for-service reimbursements). This contract also describes the services rendered in exchange for the payments.2. The State shall submit all PCCM provider contracts to CMS for review and approval.

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Approval Date 11/3/11

Supersedes TN No. 09-006

Effective Date April 1, 2011

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Citation Condition or Requirement

SECTION 4: COLORADO REGIONAL INTEGRATED CARE COLLABORATIVE (CRICC)

1932(a)(1)(A)

A. Section 1932(a)(1)(A) of the Social Security Act.

The State of Colorado enrolls Medicaid beneficiaries on a **voluntary** basis into managed care entities (managed care organization (MCOs) and/or primary care case managers (PCCMs)) in the absence of section 1115 or section 1915(b) waiver authority. This authority is granted under section 1932(a)(1)(A) of the Social Security Act (the Act). Under this authority, a state can amend its Medicaid state plan to require certain categories of Medicaid beneficiaries to enroll in managed care entities without being out of compliance with provisions of section 1902 of the Act on statewideness (42 CFR 431.50), freedom of choice (42 CFR 431.51) or comparability (42 CFR 440.230). This authority may *not* be used to mandate enrollment in Prepaid Inpatient Health Plans (PIHPs), Prepaid Ambulatory Health Plans (PAHPs), nor can it be used to mandate the enrollment of Medicaid beneficiaries who are Medicare eligible, who are Indians (unless they would be enrolled in certain plans—see D.2.ii. below), or who meet certain categories of “special needs” beneficiaries (see D.2.iii. - vii. below)

B. General Description of the Program and Public Process.

For B.1 and B.2, place a check mark on any or all that apply.

1932(a)(1)(B)(i)
1932(a)(1)(B)(ii)
42 CFR 438.50(b)(1)

1. The State will contract with an

- i. MCO
- ii. PCCM (including capitated PCCMs that qualify as PAHPs)
- iii. Both

42 CFR 438.50(b)(2)
42 CFR 438.50(b)(3)

2. The payment method to the contracting entity will be:

- i. fee for service;
- ii. capitation;
- iii. a case management fee;
- iv. a bonus/incentive payment;
- v. a supplemental payment, or
- vi. other. (Please provide a description below).

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Citation	Condition or Requirement
1905(t) 42 CFR 440.168 42 CFR 438.6(c)(5)(iii)(iv)	<p>3. For states that pay a PCCM on a fee-for-service basis, incentive payments are permitted as an enhancement to the PCCM's case management fee, if certain conditions are met.</p> <p>If applicable to this state plan, place a check mark to affirm the state has met <i>all</i> of the following conditions (which are identical to the risk incentive rules for managed care contracts published in 42 CFR 438.6(c)(5)(iv)).</p> <p>Not applicable to the CRICC program.</p> <p><input type="checkbox"/> i. Incentive payments to the PCCM will not exceed 5% of the total FFS payments for those services provided or authorized by the PCCM for the period covered.</p> <p><input type="checkbox"/> ii. Incentives will be based upon specific activities and targets.</p> <p><input type="checkbox"/> iii. Incentives will be based upon a fixed period of time.</p> <p><input type="checkbox"/> iv. Incentives will not be renewed automatically.</p> <p><input type="checkbox"/> v. Incentives will be made available to both public and private PCCMs.</p> <p><input type="checkbox"/> vi. Incentives will not be conditioned on intergovernmental transfer agreements.</p> <p><input type="checkbox"/> vii. Not applicable to this 1932 state plan amendment.</p>
CFR 438.50(b)(4)	<p>4. Describe the public process utilized for both the design of the program and its initial implementation. In addition, describe what methods the state will use to ensure ongoing public involvement once the state plan program has been implemented. (<i>Example: public meeting, advisory groups.</i>)</p> <p>CRICC is a partnership between the Department and the Center for Health Care Strategies. There were public stakeholder meetings prior to the start of the program and during initial implementation.</p>
1932(a)(1)(A)	<p>5. The state plan program will <input type="checkbox"/> /will not <input checked="" type="checkbox"/> implement mandatory enrollment into managed care on a statewide basis. If not statewide, mandatory <input type="checkbox"/> /voluntary <input type="checkbox"/> enrollment will be implemented in the following county/area(s):</p>

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Citation	Condition or Requirement
	i. county/counties (mandatory) _____
	ii. county/counties (voluntary) _____
	iii. area/areas (mandatory) _____
	iv. area/areas (voluntary) _____

C. State Assurances and Compliance with the Statute and Regulations.

If applicable to the state plan, place a check mark to affirm that compliance with the following statutes and regulations will be met.

- 1932(a)(1)(A)(i)(I)
1903(m)
42 CFR 438.50(c)(1)
1. The state assures that all of the applicable requirements of section 1903(m) of the Act, for MCOs and MCO contracts will be met.
- 1932(a)(1)(A)(i)(I)
1905(t)
42 CFR 438.50(c)(2)
1902(a)(23)(A)
2. The state assures that all the applicable requirements of section 1905(t) of the Act for PCCMs and PCCM contracts will be met.
- 1932(a)(1)(A)
42 CFR 438.50(c)(3)
3. The state assures that all the applicable requirements of section 1932 (including subpart (a)(1)(A)) of the Act, for the state's option to limit freedom of choice by requiring recipients to receive their benefits through managed care entities will be met.
- 1932(a)(1)(A)
42 CFR 431.51
1905(a)(4)(C)
4. The state assures that all the applicable requirements of 42 CFR 431.51 regarding freedom of choice for family planning services and supplies as defined in section 1905(a)(4)(C) will be met.
- 1932(a)(1)(A)
42 CFR 438
42 CFR 438.50(c)(4)
1903(m)
5. The state assures that all applicable managed care requirements of 42 CFR Part 438 for MCOs and PCCMs will be met.
- 1932(a)(1)(A)
42 CFR 438.6(c)
42 CFR 438.50(c)(6)
6. The state assures that all applicable requirements of 42 CFR 438.6(c) for payments under any risk contracts will be met.

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Citation	Condition or Requirement
1932(a)(1)(A) 42 CFR 447.362 42 CFR 438.50(c)(6)	7. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 42 CFR 447.362 for payments under any nonrisk contracts will be met.
45 CFR 74.40	8. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 45 CFR 92.36 for procurement of contracts will be met.
	D. Eligible groups
1932(a)(1)(A)(i)	1. List all eligible groups that will be enrolled on a mandatory basis. The Colorado Regional Integrated Care Collaborative program is voluntary. No eligible groups will be enrolled on a mandatory basis.
	2. Mandatory exempt groups identified in 1932(a)(1)(A)(i) and 42 CFR 438.50. Use a check mark to affirm if there is voluntary enrollment any of the following mandatory exempt groups.
1932(a)(2)(B) 42 CFR 438(d)(1)	i. <input checked="" type="checkbox"/> Recipients who are also eligible for Medicare. If enrollment is voluntary, describe the circumstances of enrollment. <i>(Example: Recipients who become Medicare eligible during mid-enrollment, remain eligible for managed care and are not disenrolled into fee-for-service.)</i> Clients who become Medicare eligible during the program remain eligible for CRICC.
1932(a)(2)(C) 42 CFR 438(d)(2)	ii. <input checked="" type="checkbox"/> Indians who are members of Federally recognized Tribes except when the MCO or PCCM is operated by the Indian Health Service or an Indian Health program operating under a contract, grant or cooperative agreement with the Indian Health Service pursuant to the Indian Self Determination Act; or an Urban Indian program operating under a contract or grant with the Indian Health Service pursuant to title V of the Indian Health Care Improvement Act.
1932(a)(2)(A)(i)	iii. ___ Children under the age of 19 years, who are eligible for Supplemental

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Citation	Condition or Requirement
42 CFR 438.50(d)(3)(i)	Security Income (SSI) under title XVI.
1932(a)(2)(A)(iii) 42 CFR 438.50(d)(3)(ii)	iv. <u> </u> Children under the age of 19 years who are eligible under 1902(e)(3) of the Act.
1932(a)(2)(A)(v) 42 CFR 438.50(3)(iii)	v. <u> </u> Children under the age of 19 years who are in foster care or other out-of-the-home placement.
1932(a)(2)(A)(iv) 42 CFR 438.50(3)(iv)	vi. <u> </u> Children under the age of 19 years who are receiving foster care or adoption assistance under title IV-E.
1932(a)(2)(A)(ii) 42 CFR 438.50(3)(v)	vii. <u> </u> Children under the age of 19 years who are receiving services through a family-centered, community based, coordinated care system that receives grant funds under section 501(a)(1)(D) of title V, and is defined by the state in terms of either program participation or special health care needs.

E. Identification of Mandatory Exempt Groups

1932(a)(2)
42 CFR 438.50(d)

1. Describe how the state defines children who receive services that are funded under section 501(a)(1)(D) of title V. (*Examples: children receiving services at a specific clinic or enrolled in a particular program.*)

Children who receive services through Colorado's Health Care Program for Children with Special Needs.

1932(a)(2)
42 CFR 438.50(d)

2. Place a check mark to affirm if the state's definition of title V children is determined by:

 i. program participation,
 ii. special health care needs, or
 x iii. both

1932(a)(2)
42 CFR 438.50(d)

3. Place a check mark to affirm if the scope of these title V services is received through a family-centered, community-based, coordinated care system.

 x i. yes
 ii. no

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1932(a)(2) 42 CFR 438.50 (d)	<p>4. Describe how the state identifies the following groups of children who are exempt from mandatory enrollment: <i>(Examples: eligibility database, self- identification)</i></p> <p>i. Children under 19 years of age who are eligible for SSI under title XVI: Eligibility database.</p> <p>ii. Children under 19 years of age who are eligible under section 1902 (e)(3) of the Act; Eligibility database.</p> <p>iii. Children under 19 years of age who are in foster care or other out-of-home placement; Eligibility database.</p> <p>iv. Children under 19 years of age who are receiving foster care or adoption assistance. Eligibility database.</p>
1932(a)(2) 42 CFR 438.50(d)	<p>5. Describe the state's process for allowing children to request an exemption from mandatory enrollment based on the special needs criteria as defined in the state plan if they are not initially identified as exempt. <i>(Example: self-identification)</i></p> <p>Not applicable to the CRICC program. Enrollment is not mandatory, and children are not enrolled into this program.</p>
1932(a)(2) 42 CFR 438.50(d)	<p>6. Describe how the state identifies the following groups who are exempt from mandatory enrollment into managed care: <i>(Examples: usage of aid codes in the eligibility system, self- identification)</i></p> <p>Not applicable. Enrollment is not mandatory.</p> <p>i. Recipients who are also eligible for Medicare.</p>

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Citation	Condition or Requirement
	ii. Indians who are members of Federally recognized Tribes except when the MCO or PCCM is operated by the Indian Health Service or an Indian Health program operating under a contract, grant or cooperative agreement with the Indian Health Service pursuant to the Indian Self Determination Act; or an Urban Indian program operating under a contract or grant with the Indian Health Service pursuant to title V of the Indian Health Care Improvement Act.
42 CFR 438.50	F. <u>List other eligible groups (not previously mentioned) who will be exempt from mandatory enrollment</u> Not applicable. Enrollment is not mandatory.
42 CFR 438.50	G. <u>List all other eligible groups who will be permitted to enroll on a voluntary basis</u> Groups eligible for the CRICC program include: <ul style="list-style-type: none">• Aid to the Needy Disabled/Aid to the Blind (AND/AB-SSI), aged 21 and over• Old Age Pensioners, aged 60-64 (OAP-B)
1932(a)(4) 42 CFR 438.50	H. <u>Enrollment process.</u> 1. Definitions i. An existing provider-recipient relationship is one in which the provider was the main source of Medicaid services for the recipient during the previous year. This may be established through state records of previous managed care enrollment or fee-for-service experience, or through contact with the recipient. ii. A provider is considered to have "traditionally served" Medicaid recipients if it has experience in serving the Medicaid population.
1932(a)(4) 42 CFR 438.50	2. State process for enrollment by default.

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Citation	Condition or Requirement
	<p>Describe how the state's default enrollment process will preserve:</p> <p>i. the existing provider-recipient relationship (as defined in H.1.i). Clients with an existing relationship with a provider outside of the CRICC program would opt out of the program.</p> <p>ii. the relationship with providers that have traditionally served Medicaid recipients (as defined in H.2.ii). Providers in the CRICC program have traditionally served Medicaid clients.</p> <p>iii. the equitable distribution of Medicaid recipients among qualified MCOs and PCCMs available to enroll them. (excluding those that are subject to intermediate sanction described in 42 CFR 438.702(a)(4)); and disenrollment for cause in accordance with 42 CFR 438.56 (d)(2). (Example: No auto-assignments will be made if MCO meets a certain percentage of capacity.) The Enrollment process does not preserve the equitable distribution of Medicaid recipients among PCCMs because enrollment is voluntary, and because the providers and recipients are constrained by the study design of the program.</p>
1932(a)(4) 42 CFR 438.50	<p>3. As part of the state's discussion on the default enrollment process, include the following information:</p> <p>i. The state will <u>x</u> /will not <u> </u> use a lock-in for managed care managed care.</p> <p>ii. The time frame for recipients to choose a health plan before being auto-assigned will be: Clients are notified of the State's intent to enroll them into the program 30 days before they are enrolled.</p>
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	<p>iii. Describe the state's process for notifying Medicaid recipients of their auto-assignment. <i>(Example: state generated correspondence.)</i></p> <p>The State's enrollment broker sends Medicaid clients a letter notifying them of the State's intent to enroll them into the CRICC program.</p>
	<p>iv. Describe the state's process for notifying the Medicaid recipients who are auto-assigned of their right to disenroll without cause during the first 90 days of their enrollment. <i>(Examples: state generated correspondence, HMO enrollment packets etc.)</i></p> <p>The letter sent by the State's enrollment broker to notify clients of the State's intent to enroll them into the program also includes instructions for disenrolling within the first 90 days of their enrollment.</p>
	<p>v. Describe the default assignment algorithm used for auto-assignment. <i>(Examples: ratio of plans in a geographic service area to potential enrollees, usage of quality indicators.)</i></p> <p>The program is active in a limited geographic service area; clients are drawn from those areas.</p>
	<p>vi. Describe how the state will monitor any changes in the rate of default assignment. <i>(Example: usage of the Medical Management Information System (MMIS), monthly reports generated by the enrollment broker)</i></p> <p>The State monitors rates of enrollment through monthly reports.</p>

1932(a)(4)
42 CFR 438.50

I. State assurances on the enrollment process

Place a check mark to affirm the state has met all of the applicable requirements of choice, enrollment, and re-enrollment.

1. The state assures it has an enrollment system that allows recipients who are already enrolled to be given priority to continue that enrollment if the MCO or

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PCCM does not have capacity to accept all who are seeking enrollment under the program.

2. The state assures that, per the choice requirements in 42 CFR 438.52, Medicaid recipients enrolled in either an MCO or PCCM model will have a choice of at least two entities unless the area is considered rural as defined in 42 CFR 438.52(b)(3).

3. The state plan program applies the rural exception to choice requirements of 42 CFR 438.52(a) for MCOs and PCCMs.

This provision is not applicable to this 1932 State Plan Amendment.

4. The state limits enrollment into a single Health Insuring Organization (HIO), if and only if the HIO is one of the entities described in section 1932(a)(3)(C) of the Act; and the recipient has a choice of at least two primary care providers within the entity. (California only.)

This provision is not applicable to this 1932 State Plan Amendment.

5. The state applies the automatic reenrollment provision in accordance with 42 CFR 438.56(g) if the recipient is disenrolled solely because he or she loses Medicaid eligibility for a period of 2 months or less.

This provision is not applicable to this 1932 State Plan Amendment.

1932(a)(4)
42 CFR 438.50

J. Disenrollment

1. The state will /will not use lock-in for managed care.
2. The lock-in will apply for 12 months (up to 12 months).
3. Place a check mark to affirm state compliance.

The state assures that beneficiary requests for disenrollment (with and without cause) will be permitted in accordance with 42 CFR 438.56(c).

4. Describe any additional circumstances of "cause" for disenrollment (if any).

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Condition or Requirement

- a. The Enrollee's provider is relocating and the new location is not reachable within a reasonable time using available and affordable modes of transportation.
- b. The Enrollee is relocating and travel to the Enrollee's provider cannot be achieved within a reasonable time using available and affordable modes of transportation
- c. The Enrollee's provider is no longer participating in the PCCM program.
- d. The Enrollee's provider no longer wishes to see the Enrollee for the following reasons:
 - i. Enrollee repeatedly fails to follow medical instructions.
 - ii. Enrollee repeatedly fails to keep appointments.
 - iii. Enrollee repeatedly fails to show Medicaid Authorization Card.
 - iv. Enrollee is abusive to the provider and/or provider's staff.
- i. If the temporary loss of eligibility has caused the Enrollee to miss the annual disenrollment opportunity, the Enrollee may disenroll upon regaining eligibility.
- j. The provider does not, because of moral or religious objections, cover the service the Enrollee needs.
- k. The Enrollee needs related services (for example, a caesarian section and a tubal ligation) to be performed at the same time; not all related services are available within the PCCM program; and the Enrollee's PCP or another provider determines that receiving the services separately would subject the Enrollee to unnecessary risk.
- l. Enrollment into the PCCM program, or the choice of or assignment to, the provider was in error.
- m. The Enrollee has received poor quality of care from the provider.
- n. There is a lack of access to covered services within the program.
- o. There is a lack of access to providers experienced in dealing with the Enrollee's health care needs.
- p. Any other reasons satisfactory to the State.

K. Information requirements for beneficiaries

Place a check mark to affirm state compliance.

1932(a)(5)
42 CFR 438.50
42 CFR 438.10

_____ The state assures that its state plan program is in compliance with 42 CFR 438.10(i) for information requirements specific to MCOs and PCCM programs operated under section 1932(a)(1)(A)(i) state plan amendments. (Place a check mark to affirm state compliance.)

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42 CFR 438.10(i) does not apply ("Special rules: States with mandatory enrollment under state plan authority") because enrollment is voluntary under this plan.

The State is in compliance with the informational requirements of 42 CFR 438.10(e) and 42 CRF 438.10(f) and other applicable requirements of 42 CFR 438.10.

1932(a)(5)(D)
1905(t)

L. List all services that are excluded for each model (MCO & PCCM)

All Medicaid services are included in the CRICC program.

1932 (a)(1)(A)(ii)

M. Selective contracting under a 1932 state plan option

To respond to items #1 and #2, place a check mark. The third item requires a brief narrative.

1. The state will x /will not _____ intentionally limit the number of entities it contracts under a 1932 state plan option.
2. x The state assures that if it limits the number of contracting entities, this limitation will not substantially impair beneficiary access to services.
3. Describe the criteria the state uses to limit the number of entities it contracts under a 1932 state plan option. (Example: a limited number of providers and/or enrollees.)

The CRICC program was designed to test the efficacy of a specific model of primary care case management. It was necessary to limit the providers in order to maintain the integrity of the study design.

4. _____ The selective contracting provision in not applicable to this state plan.

N. PCCM Contracts

1. PCCM contracts for providers in the Primary Care Physician Program set forth all payments (except for fee-for-service reimbursements) to these

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State: COLORADO

Citation

Condition or Requirement

PCCMs. These contracts also describe the services rendered in exchange for the payments.

- 2. The State shall submit all PCCM provider contracts to CMS for review and approval.**

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Approval Date 11/3/11

Supersedes TN No. 09-006

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