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State/Territory Name: Louisiana

State Plan Amendment (SPA) #: 12-57

This file contains the following documents in the order listed:

- 1) Approval Letter
- 2) CMS 179 Form
- 3) Approved SPA Pages

DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services Dallas Regional Office 1301 Young St., Room 833 Dallas, TX 75202



DIVISION OF MEDICAID AND CHILDREN'S HEALTH, REGION VI

December 21, 2012

Our Reference: SPA LA 12-57

Ms. Ruth Kennedy, State Medicaid Director Department of Health and Hospitals Bienville Building 628 North 4th Street Post Office Box 91030 Baton Rouge, LA 70821-9030

Attn: Keydra Singleton

Dear Ms. Kennedy:

We have reviewed the proposed amendment to your Medicaid State Plan submitted under Transmittal Number 12-57. This state plan amendment allows the State to implement immediate auto-assignment of pregnant women whose Medicaid eligibility is limited to prenatal, delivery, and post-partum services to the Bayou Health program.

Transmittal Number 12-57 is approved with an effective date of August 1, 2012 as requested. A copy of the HCFA-179, Transmittal No. 12-57 dated September 25, 2012 is enclosed along with the approved plan pages.

If you have any questions, please contact Ford Blunt III at <u>ford.blunt@cms.hhs.gov</u> or by phone at (214) 767-6381.

Sincerely.

Bill Brooks

Associate Regional Administrator

Enclosures

| DEPART | IMENT | OF HEA | LTH | AND H | UMAN SE | RVICES |
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FORM APPROVED OMB NO. 0938-0193

| TRANSMITTAL AND NOTICE OF APPROVAL OF | 1. TRANSMITTAL NUMBER: | | |
|---|--|---|--|
| STATE PLAN MATERIAL | 12-57 | Louisiana | |
| FOR: HEALTH CARE FINANCING ADMINISTRATION | 3. PROGRAM IDENTIFICATION: TITLE XIX OF THE SOCIAL SECURITY ACT (MEDICAID) | | |
| TO: REGIONAL ADMINISTRATOR | 4. PROPOSED EFFECTIVE DATE | | |
| HEALTH CARE FINANCING ADMINISTRATION DEPARTMENT OF HEALTH AND HUMAN SERVICES | August 1, 2012 | | |
| 5. TYPE OF PLAN MATERIAL (Check One): | | | |
| ☐ NEW STATE PLAN ☐ AMENDMENT TO BE CONSI | DERED AS NEW PLAN 🛛 AI | MENDMENT | |
| COMPLETE BLOCKS 6 THRU 10 IF THIS IS AN AMEN | DMENT (Separate Transmittal for each | ch amendment) | |
| 6. FEDERAL STATUTE/REGULATION CITATION: | 7. FEDERAL BUDGET IMPACT: | | |
| Social Security Act, Section 1932 (a)(4) | a. FFY 2012 | <u>\$0</u> | |
| 42 CFR 448.50 | b. FFY <u>2013</u> | <u>\$0</u> | |
| 8. PAGE NUMBER OF THE PLAN SECTION OR ATTACHMENT: | 9. PAGE NUMBER OF THE SUPERSEDED PLAN SECTION OR ATTACHMENT (If Applicable): | | |
| Attachment 3.1-F, Page 8 | Same (TN 11-21) | | |
| Attachment 3.1-F, Page 8a | Same (TN 11-21) | | |
| 10. SUBJECT OF AMENDMENT: The purpose of this SPA is to pregnant women whose Medicaid eligibility is limited to 11. GOVERNOR'S REVIEW (Check One): GOVERNOR'S OFFICE REPORTED NO COMMENT | prenatal, delivery and post-pa | rtum services. | |
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| 11. GOVERNOR'S REVIEW (Check One): GOVERNOR'S OFFICE REPORTED NO COMMENT COMMENTS OF GOVERNOR'S OFFICE ENCLOSED NO REPLY RECEIVED WITHIN 45 DAYS OF SUBMITTAL 12. SIGNATURE OF STATE AGENCY OFFICIAL: Bruce D. Greenstein 14. TITLE: | Department of Health and 1628 N. 4th Street | ew state plan material. Director | |
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State: Louisiana

Citation

42 CFR 438.50

1932(a)(4)
42 CFR 438.50

Condition or Requirement

G. List all other eligible groups who will be permitted to enroll on a voluntary basis N/A

H. Enrollment process.

- Definitions
 - i. An existing provider-recipient relationship is one in which the provider was the main source of Medicaid services for the recipient during the previous year. This may be established through state records of previous managed care enrollment or fee-for-service experience, or through contact with the recipient.
 - ii. A provider is considered to have "traditionally served" Medicaid recipients if it has experience in serving the Medicaid population.

1932(a)(4) 42 CFR 438.50 2. State process for enrollment by default.

Describe how the state's default enrollment process will preserve:

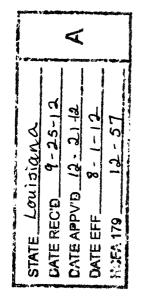
i. the existing provider-recipient relationship (as defined in H.1.i).

As part of the financial Medicaid and LaCHIP application process, applicants may be given the option to indicate their preferred choice of CCN and PCP. If the choice of CCN and PCP is not indicated on the new enrollee file transmitted by DHH to the Enrollment Broker, the Enrollment Broker shall contact the enrollee to request their choice of CCN and PCP. The Enrollment Broker shall encourage the continuation of any existing satisfactory provider/patient relationship with their current PCP who is in a CCN.

Enrollment Broker staff will be available by telephone to assist program enrollees. Program enrollees will be offered multilingual enrollment materials or materials in alternative formats, large print, and/or Braille when needed. The enrollment broker shall assist the Medicaid enrollee with the selection of a CCN that meets the enrollee's needs by explaining in a non-biased manner the criteria that may be considered when selecting a CCN.

If no CCN choice is made, the enrollment broker will utilize available information about relationships with existing PCPs in the assignment process.

Medicaid potential enrollees who are eligible for CCN, excluding those whose Medicaid eligibility is predicated upon determination of pregnancy, will have thirty (30) calendar days from the postmark date that an enrollment form is sent to them by the Enrollment Broker to select a CCN. Pregnant recipients with Medicaid eligibility limited to prenatal, delivery, and post-partum services will immediately be automatically assigned to a CCN by the enrollment broker. All members of a family unit will be encouraged to select the same CCN.





State: Louisiana

Citation Condition or Requirement

With the implementation of the CCNs in a geographic service area, enrollees will be given the chance to choose a CCN. Enrollees have 90 days from the initial date of enrollment into a CCN in which they may change the CCN for any reason. If the enrollee does not request a disenrollment from the CCN within 90 days, the enrollee will be locked-in to the CCN for up to 12 months, or until their next annual open enrollment period unless they are disenrolled for cause.

ii. the relationship with providers that have traditionally served Medicaid recipients (as defined in H.2.ii).

All CCNs will contract with providers who have traditionally served Medicaid recipients and will be available for choice and default assignment. Preexisting relationships are a factor in the auto-assignment algorithm.

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| GATE REC'D 9-25-18 | |
| DATE APPV'D 12-21-12 | A |
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