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State/Territory Name: Michigan

State Plan Amendment (SPA) #: 08-010

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### DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services 233 N. Michigan Avenue, Suite 600 Chicago, Illinois 60601-5519



### **Regional Operations Group**

February 28, 2019

Kathy Stiffler, Acting State Medicaid Director Medical Services Administration Michigan Department of Health and Human Services 400 South Pine Street, P.O. Box 30479 Lansing, Michigan 48909-7979

ATTN: Erin Black

Dear Ms. Stiffler:

Enclosed for your records is an approved copy of the following State Plan Amendment:

➤ Transmittal #: 08-0010: Targeted Case Management – Group E

➤ Effective Date: April 1, 2008

> Approval Date: February 26, 2019

If you have any questions, please contact Keri Toback at (312) 353-1754 or keri.toback@cms.hhs.gov.

Sincerely,

/s/

Ruth A. Hughes Deputy Director Division of Medicaid Field Operations North

cc: Erin Black, MDHHS

DEPARTMENT OF HEALTH AND HUMAN SERVICES			FORM APPROVE OMB NO. 0938-019		
HEALTHCARE FINANCING ADMINISTRATION		1. TRANSMITTAL NUMBER:	2. STATE:		
TRANSMITTAL AND NOTICE OF APPROVA	I OF				
	_ 0.	<u>0810</u>	Michigan		
STATE PLAN MATERIAL FOR: HEALTH CARE FINANCING ADMINISTRATION		PROGRAM IDENTIFICATION: TITLE XIX OF THE SOCIAL SECURITY ACT (MEDICAID)			
TO: REGIONAL ADMINISTRATOR HEALTH FINANCING ADMINISTRATION DEPARTMENT OF HUMAN SERVICES		4. PROPOSED EFFECTIVE DATE April 1, 2008			
5. TYPE OF PLAN MATERIAL (Check One):					
☐ NEW STATE PLAN ☐ AMENDME	NT TO	BE CONSIDERED AS NEW PLAN	MENDMENT		
COMPLETE BLOCKS 6 THRU 10 IF THIS IS	AN AME	NDMENT (Separate Transmittal for each ar	mendment)		
6. FEDERAL STATUTE/REGULATION CITATION: DRA Section 6052		7. FEDERAL BUDGET IMPACT: a. FFY \$ b. FFY \$			
8. PAGE NUMBER OF THE PLAN SECTION OR ATTACHME	8. PAGE NUMBER OF THE PLAN SECTION OR ATTACHMENT:		9. PAGE NUMBER OF THE SUPERSEDED PLAN SECTION		
Supplement 1 to Attachment 3.1-A, pages 1E-1 thru 1E-	<b>5</b> 6	OR ATTACHMENT (If Applicable):	KMRT		
except page 1E-2 KMRT	KMRT	Supplement to Attachment 3.1-A, page	r -		
		except page 1E-2 KMRT			
10. SUBJECT OF AMENDMENT:					
11. GOVERNOR'S REVIEW (Check One):					
	NT.	OTHER, AS SPECIFIED:			
☐ GOVERNOR'S OFFICE REPORTED NO COMMEN ☐ COMMENTS OF GOVERNOR'S OFFICE ENCLOS		Paul Reinhart, Director			
NO REPLY RECEIVED WITHIN 45 DAYS OF SUB		Medical Services Administra	ation		
12. AGNATUE OF STATE AGENCY OFFICIAL:		RETURN TO:			
		edical Sanisas Administration			
13. TYPED NAME:	Medical Services Administration Program/Eligibility Policy Division - Federal Liaison Uni		l Liaison Unit		
Paul Reinhart	Ca	Capitol Commons Center - 7 <sup>th</sup> Floor			
14. TITLE: Director, Medical Services Administration		400 South Pine Lansing, Michigan 48933			
15. DATE SUBMITTED:	$\neg$				
June 30, 2008	Att	ttn: Nancy Bishop			
FOR REG	IONAL C	OFFICE USE ONLY			
		DATE APPROVED:			
JUN 3 0 2008		Februa	ary 26, 2019		
		NE COPY ATTACHED			
19. EFFECTIVE DATE OF APPROVED MATERIAL:	20.	SIGNATURE OF REGIONAL OFFICIAL:			
April 1, 2008			/s/		
21. TYPE NAME:	1 22	TITLE:	# : [1. 전 20 m ] : [1. 12 # 20 m ] : [1. 12 m ]		

23. REMARKS:

Ruth A. Hughes

# TARGETED CASE MANAGEMENT SERVICES Target Group E

<u>Target Group (42 Code of Federal Regulations 441.18(a)(8)(i) and 441.18(a)(9)):</u> <u>Target Group E</u> consists of

- 1. individuals under 21 years of age and determined by an individualized educational program committee or a hearing officer to have mental retardation, a hearing impairment (including deafness), a speech or language impairment, a visual impairment (including blindness), a serious emotional disturbance (referred to in this part as "emotional disturbance"), an orthopedic impairment, autism, traumatic brain injury, another health impairment, a specific learning disability, deaf-blindness, or multiple disabilities, and who, by reason thereof, needs special education and related services, or
- 2. individuals from birth through age two who have been determined by an individualized family service plan team as experiencing developmental delay or have a diagnosed physical or mental condition that has a high probability of resulting in developmental delay including children having mental retardation, a hearing impairment (including deafness), a speech or language impairment, a visual impairment (including blindness), a serious emotional disturbance (referred to in this part as "emotional disturbance"), an orthopedic impairment, autism, traumatic brain injury, another health impairment, a specific learning disability, deaf-blindness, or multiple disabilities, and who, by reason thereof, needs special education and related services.

deaf-blindness, or multiple disabilities, and who, by reason thereof, needs special education and related services.
Target group includes individuals transitioning to a community setting. Casemanagement services will be made available for up to [insert a number; not to exceed 180] consecutive days of a covered stay in a medical institution. The target group does not include individuals between ages 22 and 64 who are served in Institutions for Mental Disease or individuals who are inmates of public institutions). (State Medicaid Directors Letter (SMDL), July 25, 2000)
Areas of State in which services will be provided (§1915(g)(1) of the Act):  X Entire State Only in the following geographic areas: [Specify areas]
Comparability of services (§§1902(a)(10)(B) and 1915(g)(1))
Services are provided in accordance with §1902(a)(10)(B) of the Act.
X Services are not comparable in amount duration and scope (§1915(g)(1)).

Effective Date 4/01/2008

Approval Date 2/26/19

Supersedes TN# 94-22

TN# 08-10

### TARGETED CASE MANAGEMENT SERVICES Target Group E

Definition of services (42 CFR 440.169): Targeted case management services are defined as services furnished to assist individuals, eligible under the State Plan, in gaining access to needed medical, social, educational and other services. Targeted Case Management includes the following assistance:

- ❖ Comprehensive assessment and periodic reassessment of individual needs. to determine the need for any medical, educational, social or other services. These assessment activities include
  - taking client history;
  - identifying the individual's needs and completing related documentation; and
  - gathering information from other sources such as family members, medical providers, social workers, and educators (if necessary), to form a complete assessment of the eligible individual;

It is expected that face-to-face assessments are performed annually, however, the frequency should be based on the needs and circumstances of the individual and/or family.

- Development (and periodic revision) of a specific care plan that is based on the information collected through the assessment that
  - specifies the goals and actions to address the medical, social, educational, and other services needed by the individual;
  - includes activities such as ensuring the active participation of the eligible individual, and working with the individual (or the individual's authorized health care decision maker) and others to develop those goals; and
  - identifies a course of action to respond to the assessed needs of the eligible individual:
- Referral and related activities (such as scheduling appointments for the individual) to help the eligible individual obtain needed services including
  - activities that help link the individual with medical, social, educational providers, or other programs and services that are capable of providing needed services to address identified needs and achieve goals specified in the care plan; and
- Monitoring and follow-up activities:
  - activities and contacts that are necessary to ensure the care plan is implemented and adequately addresses the eligible individual's needs, and which may be with the individual, family members, service providers, or other entities or individuals and conducted as frequently as necessary, and including at least one annual monitoring, to determine whether the following conditions are met:
    - o services are being furnished in accordance with the individual's care plan;
    - services in the care plan are adequate; and
    - changes in the needs or status of the individual are reflected in the care plan. Monitoring and follow-up activities include making necessary adjustments in the care plan and service arrangements with providers. The case manager must determine, on an ongoing basis, if the services

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# TARGETED CASE MANAGEMENT SERVICES Target Group E

 and supports have been delivered, and if they are adequate to meet the needs/wants of the beneficiary. Frequency and scope (face-to-face and telephone) of case management monitoring activities must reflect the intensity of the beneficiary's health and welfare needs identified in the individual plan of services.

<u>X</u> Case management includes contacts with non-eligible individuals that are directly related to identifying the eligible individual's needs and care, for the purposes of helping the eligible individual access services; identifying needs and supports to assist the eligible individual in obtaining services; providing case managers with useful feedback, and alerting case managers to changes in the eligible individual's needs. (42 CFR 440.169(e))

#### Qualifications of providers (42 CFR 441.18(a)(8)(v) and 42 CFR 441.18(b)):

- 1. Case Management provider organizations must be certified by the single state agency as follows:
  - a. to provide special rehabilitation services as prescribed by professionals acting within their scope of practice as defined by state law; and,
  - b. to provide special rehabilitation services in the least restrictive environment; and
  - c. to comply with the provisions for quality assurance specified in elsewhere in this State Plan; and
  - d. to maintain and submit all records and reports to ensure compliance with the Michigan Revised Administrative Rules for Special Education.
  - e. an administrative capacity to ensure quality of services in accordance with State and federal requirements
  - f. a financial management capacity and system that provides documentation of services and costs.
  - g. capacity to document and maintain individual case records in accordance with State and federal requirements.

#### 2. A case manager must

- a. be a registered nurse with a valid Michigan license, or
- have a Baccalaureate degree with a major in a specific special education area or have earned credit in course work equivalent to that required for a major, or
- c. three years personal experience in the direct care of a child with special needs, or

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# TARGETED CASE MANAGEMENT SERVICES Target Group E

- d. demonstrated knowledge and understanding about:
  - infants and toddlers who are eligible under IDEA; and
  - Part H of the IDEA and the regulations; and
  - the nature and scope of services covered under IDEA, systems of payments for services and other pertinent information; and
  - providing direct care of a child with special needs; and
  - providing culturally competent services within the culture of the community being served.

### Freedom of choice (42 CFR 441.18(a)(1)):

The State assures that the provision of case management services will not restrict an individual's free choice of providers in violation of section 1902(a)(23) of the Act.

- 1. Eligible individuals will have free choice of any qualified Medicaid provider within the specified geographic area identified in this plan.
- 2. Eligible individuals will have free choice of any qualified Medicaid providers of other medical care under the plan.

### Freedom of Choice Exception (§1915(g)(1) and 42 CFR 441.18(b)):

Target group consists of eligible individuals with developmental disabilities or with chronic mental illness. Providers are limited to qualified Medicaid providers of case management services capable of ensuring that individuals with developmental disabilities or with chronic mental illness receive needed services: [Identify any limitations to be imposed on the providers and specify how these limitations enable providers to ensure that individuals within the target groups receive needed services.]

Access to Services (42 CFR 441.18(a)(2), 42 CFR 441.18(a)(3), 42 CFR 441.18(a)(6)): The State assures the following:

- Case management (including targeted case management) services will not be used to restrict an individual's access to other services under the plan.
- Individuals will not be compelled to receive case management services, condition receipt of case management (or targeted case management) services on the receipt of other Medicaid services, or condition receipt of other Medicaid services on receipt of case management (or targeted case management) services; and
- Providers of case management services do not exercise the agency's authority to authorize or deny the provision of other services under the plan.

Payment	(42	CFR	441	18/2)	(4)	١

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# TARGETED CASE MANAGEMENT SERVICES Target Group E

Payment for case management or targeted case management services under the plan does not duplicate payments made to public agencies or private entities under other program authorities for this same purpose.

#### Case Records (42 CFR 441.18(a)(7)):

Providers maintain case records that document for all individuals receiving case management as follows: (i)The name of the individual; (ii) The dates of the case management services; (iii)The name of the provider agency (if relevant) and the person providing the case management service; (iv) The nature, content, units of the case management services received and whether goals specified in the care plan have been achieved; (v) Whether the individual has declined services in the care plan; (vi) The need for, and occurrences of, coordination with other case managers; (vii) A timeline for obtaining needed services; (viii) A timeline for reevaluation of the plan.

#### Limitations:

Case management does not include, and Federal Financial Participation (FFP) is not available in expenditures for, services defined in §440.169 when the case management activities are an integral and inseparable component of another covered Medicaid service (State Medicaid Manual (SMM) 4302.F).

Case management does not include, and Federal Financial Participation (FFP) is not available in expenditures for, services defined in §440.169 when the case management activities constitute the direct delivery of underlying medical, educational, social, or other services to which an eligible individual has been referred, including for foster care programs, services such as, but not limited to, the following: research gathering and completion of documentation required by the foster care program; assessing adoption placements; recruiting or interviewing potential foster care parents; serving legal papers; home investigations; providing transportation; administering foster care subsidies; making placement arrangements. (42 CFR 441.18(c))

FFP only is available for case management services or targeted case management services if there are no other third parties liable to pay for such services, including as reimbursement under a medical, social, educational, or other program except for case management that is included in an individualized education program or individualized family service plan consistent with §1903(c) of the Act. (§§1902(a)(25) and 1905(c))

TN# 08-10 Approval Date 2/26/19 Effective Date 4/01/2008