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State/Territory Name: Minnesota

State Plan Amendment (SPA) #: 18-0008

This file contains the following documents in the order listed:

Approval Letter
 CMS 179 Form
 Approved SPA Pages



Regional Operations Group

August 1, 2019

Marie Zimmerman, State Medicaid Director Minnesota Department of Human Services P.O. Box 64983 St. Paul, MN 55164-0983

Dear Ms. Zimmerman:

Enclosed for your records is an approved copy of the following State Plan Amendment:

Transmittal #18-0008	Implementing housing stabilization services under §1915(i) authority.
	Effective Date: July 1, 2020
	Approval Date: August 1, 2019

If you have any additional questions, please have a member of your staff contact Sandra Porter at (312) 353-8310 or via e-mail at <u>Sandra.Porter@cms.hhs.gov</u>.

Sincerely,

/s/ Ruth A. Hughes Deputy Director Center for Medicaid & CHIP Services Regional Operations Group

Enclosures

cc: Ann Berg, DHS

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES		FORM APPROVED OMB NO. 0938-0193
TRANSMITTAL AND NOTICE OF APPROVAL OF	1. TRANSMITTAL NUMBER:	2. STATE
STATE PLAN MATERIAL		
FOR: CENTER FOR MEDICARE & MEDICAID SERVICES	18-08	Minnesota
	3. PROGRAM IDENTIFICATION: TI SOCIAL SECURITY ACT (MEDIC	
TO: REGIONAL ADMINISTRATOR	4. PROPOSED EFFECTIVE DATE	
CENTER FOR MEDICARE & MEDICAID SERVICES DEPARTMENT OF HEALTH AND HUMAN SERVICES	July 1, 2020	
5. TYPE OF PLAN MATERIAL (Check One):		
	CONSIDERED AS NEW PLAN	X AMENDMENT
COMPLETE BLOCKS 6 THRU 10 IF THIS IS AN AME		
6. FEDERAL STATUTE/REGULATION CITATION: Section 1915(i) of the Act	7. FEDERAL BUDGET IMPACT FFY 2020: \$ 2,023 FFY 2021: \$ 10,331	(in thousands):
8. PAGE NUMBER OF THE PLAN SECTION OR ATTACHMENT: Attachment 3.1-I: 1 – 42	9. PAGE NUMBER OF THE SUPER OR ATTACHMENT (If Applicable)	
Attachment 4.19-B, Supplement 3, page 1	New	1.
Attachment 2.2-A: 23f		
10. SUBJECT OF AMENDMENT:		
Housing Stabilization Services 11. GOVERNOR'S REVIEW (Check One):		
x GOVERNOR'S OFFICE REPORTED NO COMMENT	DTHER, AS SPECI	FIED:
COMMENTS OF GOVERNOR'S OFFICE ENCLOSED		
□NO REPLY RECEIVED WITHIN 45 DAYS OF SUBMITTAL		
2 SIGNATURE OF STATE ACENCY OFFICIAL		
2. SIGNATURE OF STATE AGENCY OFFICIAL:	16. RETURN TO: Ann Berg	
	Minnesota Department of Human S	Services
	Federal Relations Unit	
	PO Box 64983	
	St. Paul, MN 55164-0983	
13. TYPED NAME:		
Ann Berg		
14. TITLE:		
Deputy Medicaid Director		
15. DATE SUBMITTED:		
October 16, 2018		
FOR REGIONAL OI 17. DATE RECEIVED:	18. DATE APPROVED:	
October 16, 2018	August 1, 2	019
PLAN APPROVED – ON	· · · · · · · · · · · · · · · · · · ·	01)
19. EFFECTIVE DATE OF APPROVED MATERIAL:	20. SIGNATURE OF REGIONAL OF	FICIAL:
July 1, 2020		/s/
21. TYPED NAME:	22. TITLE:	
Ruth A. Hughes	Deputy Director	
23. REMARKS:		

1915(i) State plan Home and Community-Based Services

CO

The state implements the optional 1915(i) State plan Home and Community-Based Services (HCBS) benefit *for elderly and disabled individuals as set forth below.*

1. Services. (Specify the state's service title(s) for the HCBS defined under "Services" and listed in *Attachment 4.19-B*):

Housing Stabilization Services - Transition; Housing Stabilization Services - Sustaining ; Housing Consultation Services

2. Concurrent Operation with Other Programs. (Indicate whether this benefit will operate concurrently with another Medicaid authority):

Select one:

V		Not applicable (Note: The State will provide this benefit through both fee-for-service and managed care delivery systems.)					
	App	olicab	le				
	Che	ck th	e applicable authority or authorities:				
		Wai	ver(s) authorized under §1915(b) of the Act.				
		Specify the §1915(b) waiver program and indicate whether a §1915(b) waiver application has been submitted or previously approved:					
		Specify the §1915(b) authorities under which this program operates (<i>check each that applies</i>):					
			§1915(b)(1) (mandated enrollment to managed care)		<pre>§1915(b)(3) (employ cost savings to furnish additional services)</pre>		
			§1915(b)(2) (central broker)		<pre>§1915(b)(4) (selective contracting/limit number of providers)</pre>		

A program operated under §1932(a) of the Act.

Specify the nature of the State Plan benefit and indicate whether the State Plan Amendment has been submitted or previously approved: Attachment 3.1-F describes operation of a managed care program under Section 1932 of the Act. The Attachment was originally approved as TN 05-03.

□ A program authorized under §1115 of the Act. Specify the program:

3. State Medicaid Agency (SMA) Line of Authority for Operating the State plan HCBS Benefit. *(Select one)*:

V		The State plan HCBS benefit is operated by the SMA. Specify the SMA division/unit that has line authority for the operation of the program <i>(select one)</i> :					
	Ø	The Medical Assistance Unit (name of unit):Health Care Administration					
	0	Another division/unit within the SMA that is separate from the Medical Assistance Unit					
		(name of division/unit) This includes administrations/divisions under the umbrella agency that have been identified as the Single State Medicaid Agency.					
0	The State plan HCBS benefit is operated by (name of agency)						
	a separate agency of the state that is not a division/unit of the Medicaid agency. In accordance with 42 CFR §431.10, the Medicaid agency exercises administrative discretion in the administration and supervision of the State plan HCBS benefit and issues policies, rules and regulations related to the State plan HCBS benefit. The interagency agreement or memorandum of understanding that sets forth the authority and arrangements for this delegation of authority is available through the Medicaid agency to CMS upon request.						

4. Distribution of State plan HCBS Operational and Administrative Functions.

☑ (By checking this box the state assures that): When the Medicaid agency does not directly conduct an administrative function, it supervises the performance of the function and establishes and/or approves policies that affect the function. All functions not performed directly by the Medicaid agency must be delegated in writing and monitored by the Medicaid Agency. When a function is performed by an agency/entity other than the Medicaid agency, the agency/entity performing that function does not substitute its own judgment for that of the Medicaid agency assures that it maintains accountability for the performance of any operational, contractual, or local regional entities. In the following table, specify the entity or entities that have responsibility for conducting each of the operational and administrative functions listed (*check each that applies*):

Function	Medicaid Agency	Other State Operating Agency	Contracted Entity	Local Non- State Entity
1 Individual State plan HCBS enrollment	V			
2 Eligibility evaluation	V			
3 Review of participant service plans	V			
4 Prior authorization of State plan HCBS	V			
5 Utilization management	V			
6 Qualified provider enrollment	V			
7 Execution of Medicaid provider agreement	V			
8 Establishment of a consistent rate methodology for each State plan HCBS	Ø			
9 Rules, policies, procedures, and information development governing the State plan HCBS benefit	Ŋ			
10Quality assurance and quality improvement activities	V			

(*Check all agencies and/or entities that perform each function*):

(Specify, as numbered above, the agencies/entities (other than the SMA) that perform each function):

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(By checking the following boxes the State assures that):

- 5. Conflict of Interest Standards. The state assures the independence of persons performing evaluations, assessments, and plans of care. Written conflict of interest standards ensure, at a minimum, that persons performing these functions are not:
 - related by blood or marriage to the individual, or any paid caregiver of the individual
 - financially responsible for the individual
 - empowered to make financial or health-related decisions on behalf of the individual
 - providers of State plan HCBS for the individual, or those who have interest in or are employed by a provider of State plan HCBS; except, at the option of the state, when providers are given responsibility to perform assessments and plans of care because such individuals are the only willing and qualified entity in a geographic area, and the state devises conflict of interest protections. *(If the state chooses this option, specify the conflict of interest protections the state will implement):*

The state opts to allow certain providers of state plan HCBS to also perform assessments and develop care plans for the same recipients to whom they are also providing state plan HCBS in the following situations:

- 1) such providers are the only willing and qualified providers in certain geographic areas of the state where there is a provider shortage, as determined by the Department; information on provider shortage areas will be available at www.mn.gov/dhs.
- 2) such providers are the only willing and qualified providers with experience and knowledge to provide services to individuals who share a common language or cultural background.

The baseline for provider shortage areas for these services will utilize the Minnesota Department of Health's Health Professional Shortage Areas (HPSA). Health professional shortage areas (HPSAs) are geographic regions, populations and facilities with too few health providers and services. According to the HPSA, the following counties would be considered shortage areas: Roseau, Marshall, Beltrami, Clearwater, Norman, Mahnomen, Koochiching, St. Louis, Wadena, Clay, Wilkins, Otter Tail, Stearns, Kanabec, Renville, Lincoln, Murray, Pipestone, Lyon, Redwood, Jackson, Fairmont, Faribault, and Waseca, and Blue Earth.

In order to ensure conflict of interest standards are met, the Department will put these safeguards in place:

- A. The Department will prohibit the same professional within an agency from conducting both the assessment and plan of care plan, and providing state plan HCBS to the same recipient.
- B. Agencies and clinics that provide both assessment and care plan development, and state plan HCBS must document the use of different professionals.
- C. Providers must receive prior authorization from the Department before providing state plan HCBS to recipients whom they have assessed or created a care plan. The care plan must indicate that recipients were notified of the conflicts and the dispute resolution process, and that the client has exercised their right in free choice of provider after notification of the conflict.
- D. Recipients who receive state plan HCBS from the same agency that provided the assessment or care plan development, are protected by the following safeguards: fair

hearing rights, the ability to change providers, and the ability to request different professionals from within the same agency.

E. Provide direct oversight and periodic evaluation of safeguards.

The Department will evaluate gaps in capacity and provider shortages and establish steps to address these barriers to access for recipients of these services. Once a provider shortage no longer exists in a given area, the Department will prohibit agencies from conducting assessments and care plan development from also delivering state plan HCBS. The Department will post information on its website regarding the conflict of interest standards. The Department's goal is to ensure that the outcomes are in the best interests of recipients of these services.

- 6. Fair Hearings and Appeals. The state assures that individuals have opportunities for fair hearings and appeals in accordance with 42 CFR 431 Subpart E.
- 7. Image: No FFP for Room and Board. The state has methodology to prevent claims for Federal financial participation for room and board in State plan HCBS.
- 8. In Non-duplication of services. State plan HCBS will not be provided to an individual at the same time as another service that is the same in nature and scope regardless of source, including Federal, state, local, and private entities. For habilitation services, the state includes within the record of each individual an explanation that these services do not include special education and related services defined in the Individuals with Disabilities Education Improvement Act of 2004 that otherwise are available to the individual through a local education agency, or vocational rehabilitation services that otherwise are available to the individual through a program funded under §110 of the Rehabilitation Act of 1973.

Number Served

1. Projected Number of Unduplicated Individuals To Be Served Annually.

(Specify for year one. Years 2-5 optional):

Annual Period	From	То	Projected Number of Participants
Year 1	7/1/2020	6/31/2021	2,762
Year 2	7/1/2021	6/31/2022	6,570
Year 3	7/1/2022	6/31/2023	7,678
Year 4			
Year 5			

2. Annual Reporting. (By checking this box the state agrees to): annually report the actual number of unduplicated individuals served and the estimated number of individuals for the following year.

Financial Eligibility

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- 1. ☑ Medicaid Eligible. (By checking this box the state assures that): Individuals receiving State plan HCBS are included in an eligibility group that is covered under the State's Medicaid Plan and have income that does not exceed 150% of the Federal Poverty Line (FPL). (This election does not include the optional categorically needy eligibility group specified at §1902(a)(10)(A)(ii)(XXII) of the Social Security Act. States that want to adopt the §1902(a)(10)(A)(ii)(XXII) eligibility category make the election in Attachment 2.2-A of the state Medicaid plan.)
- 2. Medically Needy (Select one):

□ The State does not provide State plan HCBS to the medically needy.

☑ The State provides State plan HCBS to the medically needy. (*Select one*):

The state elects to disregard the requirements section of 1902(a)(10)(C)(i)(III) of the Social Security Act relating to community income and resource rules for the medically needy. When a state makes this election, individuals who qualify as medically needy on the basis of this election receive only 1915(i) services.

 \square The state does not elect to disregard the requirements at section 1902(a)(10)(C)(i)(III) of the Social Security Act.

Evaluation/Reevaluation of Eligibility

- 1. **Responsibility for Performing Evaluations / Reevaluations.** Eligibility for the State plan HCBS benefit must be determined through an independent evaluation of each individual). Independent evaluations/reevaluations to determine whether applicants are eligible for the State plan HCBS benefit are performed (*Select one*):
 - X
 Directly by the Medicaid agency

 Image: Description of the state of
- 2. Qualifications of Individuals Performing Evaluation/Reevaluation. The independent evaluation is performed by an agent that is independent and qualified. There are qualifications (that are reasonably related to performing evaluations) for the individual responsible for evaluation/reevaluation of needs-based eligibility for State plan HCBS. *(Specify qualifications):*

The independent evaluation and reevaluation will be completed by the Department. The individual(s) performing this function shall have the following minimum qualifications:

- Demonstrates an understanding of the behavioral health and community supports systems.
- Demonstrates an understanding of how disability and mental health issues can affect housing.

- Demonstrate an understanding of how housing instability can affect the health of people with disabilities.
- **3. Process for Performing Evaluation/Reevaluation.** Describe the process for evaluating whether individuals meet the needs-based State plan HCBS eligibility criteria and any instrument(s) used to make this determination. If the reevaluation process differs from the evaluation process, describe the differences:

The state Medicaid agency will review assessment outcomes and disability documentation through a secure web-based platform to determine medical need for these services. Department staff will use the results of the independent assessment to determine whether the beneficiary is over 18, disabled, and meets the needs-based criteria to receive this service. The evaluator will be familiar with the medical necessity criteria and will use those criteria and the individual's assessment information to determine medical need.

Once the evaluator has determined medical necessity, the person will update MMIS and notify both the provider and recipient that services may commence.

This same process is used for both evaluation and reevaluation.

- **4. A Reevaluation Schedule**. (By checking this box the state assures that): Needs-based eligibility reevaluations are conducted at least every twelve months.
- **5. I** Needs-based HCBS Eligibility Criteria. (*By checking this box the state assures that*): Needs-based criteria are used to evaluate and reevaluate whether an individual is eligible for State plan HCBS.

The criteria take into account the individual's support needs, and may include other risk factors: *(Specify the needs-based criteria):*

A person is eligible for state plan HCBS if the person meets the following needs-based criteria:

Is assessed to require assistance with at least one need in the following areas resulting from the presence of a disability and/or a long term or indefinite condition:

- Communication
- Mobility;
- Decision-making; and/or
- Managing challenging behaviors

And is experiencing housing instability, which is evidenced by one of the following risk factors:

- Is homeless. An individual or family is considered homeless when they lack a fixed, adequate nighttime residence; or
- Is at risk of homelessness. An individual or family is at-risk of homelessness when (a) the individual or family is faced with a situation or set of circumstances likely to cause the household to become homeless, including but not limited to: doubled-up living arrangements where the individual's name is not on a lease, living in a condemned building without a place to move, having arrears in rent/utility payments, receiving an eviction notice without a place to move and/or living in temporary or transitional housing that carries time limits; or (b) the person, previously homeless, will be discharged from a correctional, medical, mental health or substance use disorder treatment center, and lacks sufficient resources to pay for housing, and does not have a permanent place to live; or
- Is currently transitioning, or has recently transitioned, from an institution or licensed or registered setting (registered housing with services facility, board and lodge, boarding care, adult foster care, hospital, ICF-DD, intensive residential treatment services, the Minnesota Security Hospital, nursing facility, regional treatment center).
- 6. X Needs-based Institutional and Waiver Criteria. (By checking this box the state assures that): There are needs-based criteria for receipt of institutional services and participation in certain waivers that are more stringent than the criteria above for receipt of State plan HCBS. If the state has revised institutional level of care to reflect more stringent needs-based criteria, individuals receiving institutional services and participating in certain waivers on the date that more stringent criteria become effective are exempt from the new criteria until such time as they no longer require that level of care. (Complete chart below to summarize the needs-based criteria for State Plan HCBS and corresponding more-stringent criteria for each of the following institutions):

State plan HCBS needs- based eligibility criteria	NF (& NF LOC waivers)	ICF/DD (& ICF/DD LOC waivers)	Applicable Hospital* LOC (& Hospital LOC waivers)
To receive housing stabilization services, the recipient must be: Assessed to require assistance with at least one need in the following areas resulting from the presence of a disability	 A person must meet one of the following categories of need: Dependency in four or more activities of daily living; Need the assistance of another person or constant supervision to 	 A person must meet all of the following: In need of continuous active treatment and supervision to participate in life activities; Have a diagnosis of intellectual or 	 A person must meet all of the following: Need skilled assessment and intervention multiple times during a 24-hour period to maintain health

 indefinite condition: Communication Mobility; Decision- making; and/or Managing challenging behaviors The individual must also be experiencing housing instability, which is evidenced by one of the following risk factors: Is homeless. An individual or family is considered homeless when 	begin and complete toileting transferring, <i>or</i> positioning, and the assistance cannot be scheduled; Significant difficulty with memory, using information, daily decision making, or behavioral needs that require intervention; Need clinical monitoring at least once per day; or The person lives alone, or would live alone or be homeless without his or her current housing type, and meets one of the following: • is at risk of maltreatment or neglect by another person, or is at risk of self-neglect; • has had a fall resulting in a fracture within the last 12 months; • has a sensory impairment that substantially impacts functional ability and maintenance of a community residence.	developmental disability, or a related condition; • Require a 24-hour plan of care; and • An inability to apply skills learned in one environment to a new environment.	 and prevent deterioration of health status; Have both predictable health needs and the potential for changes in condition that could lead to rapid deterioration or life-threatening episodes; Require a 24- hour plan of care, including a back- up plan, to reasonably assure health and safety in the community; and Be expected to require frequent or continuous care in a hospital without the provision of CAC waiver services.
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100. July 1, 2020 11pp	10,641,173	Superseues.	
limited to: doubled-up living arrangements where the individual's name is not on a lease, living in a condemned building without a place to move, having arrears in rent/utility payments, receiving an eviction notice without a place to move and/or living in temporary or transitional housing that carries time limits; or (b) the person, previously homeless, will be discharged from a correctional, medical, mental health or substance use disorder treatment center, and lacks sufficient resources to pay for housing, and			
sufficient resources to pay			

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	_	_	
transitioned, f			
an institution	or		
licensed or			
registered sett	ing		
(registered			
housing with			
services facili			
board and lod			
boarding care,			
adult foster ca	re,		
hospital, ICF-	DD,		
intensive			
residential			
treatment serv	ices,		
the Minnesota			
Security Hosp	ital,		
nursing facilit	у,		
regional treatm	nent		
center).			

*Long Term Care/Chronic Care Hospital

**LOC= level of care

7. ☑ **Target Group(s).** The state elects to target this 1915(i) State plan HCBS benefit to a specific population based on age, disability, diagnosis, and/or eligibility group. With this election, the state will operate this program for a period of 5 years. At least 90 days prior to the end of this 5 year period, the state may request CMS renewal of this benefit for additional 5-year terms in accordance with 1915(i)(7)(C) and 42 CFR 441.710(e)(2). (*Specify target group(s)*):

These services will be provided to recipients who are 18 years and older, and have a documented disability or disabling condition, defined as:

- an individual who is aged, blind, or disabled as described under Title II of the Social Security Act;
- a person diagnosed with an injury or illness that is expected to cause extended or long term incapacitation;
- a person who is diagnosed with a developmental disability (or related condition) or mental illness;
- a person diagnosed with a mental health condition, substance use disorder, or physical injury that required a residential level of care, and who is now in the process of transitioning to the community;

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- a person who is determined by the lead agency, according to rules adopted by the Department, to have a learning disability; or
 - a person with a diagnosis of substance use disorder and is enrolled in a treatment program or is on a waiting list for a treatment program.

Option for Phase-in of Services and Eligibility. If the state elects to target this 1915(i) State plan HCBS benefit, it may limit the enrollment of individuals or the provision of services to enrolled individuals in accordance with 1915(i)(7)(B)(ii) and 42 CFR 441.745(a)(2)(ii) based upon criteria described in a phase-in plan, subject to CMS approval. At a minimum, the phase-in plan must describe: (1) the criteria used to limit enrollment or service delivery; (2) the rationale for phasing-in services and/or eligibility; and (3) timelines and benchmarks to ensure that the benefit is available statewide to all eligible individuals within the initial 5-year approval. (Specify the phase-in plan):

(By checking the following box the State assures that):

- 8. Adjustment Authority. The state will notify CMS and the public at least 60 days before exercising the option to modify needs-based eligibility criteria in accord with 1915(i)(1)(D)(ii).
- **9. Reasonable Indication of Need for Services.** In order for an individual to be determined to need the 1915(i) State plan HCBS benefit, an individual must require: (a) the provision of at least one 1915(i) service, as documented in the person-centered service plan, and (b) the provision of 1915(i) services at least monthly or, if the need for services is less than monthly, the participant requires regular monthly monitoring which must be documented in the person-centered service plan. Specify the state's policies concerning the reasonable indication of the need for 1915(i) State plan HCBS:

i.	Mir	Minimum number of services.				
		The minimum number of 1915(i) State plan services (one or more) that an individual must require in order to be determined to need the 1915(i) State plan HCBS benefit is:				
	0	Dne				
ii.	Fre	quency of services. The state requires (select one):				
	N	The provision of 1915(i) services at least monthly				
	0	intering intering of the matrical when set these are far instead on a ress than monthly				
	basis					
		If the state also requires a minimum frequency for the provision of 1915(i) services other than monthly (e.g., quarterly), specify the frequency: N/A				

Home and Community-Based Settings

(By checking the following box the State assures that):

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1. ☑ Home and Community-Based Settings. The State plan HCBS benefit will be furnished to individuals who reside and receive HCBS in their home or in the community, not in an institution. (*Explain how residential and non-residential settings in this SPA comply with Federal home and community-based settings requirements at 42 CFR 441.710(a)(1)-(2) and associated CMS guidance. Include a description of the settings where individuals will reside and where individuals will receive HCBS, and how these settings meet the Federal home and community-based settings requirements, at the time of submission and in the future):*

(Note: In the Quality Improvement Strategy (QIS) portion of this SPA, the state will be prompted to include how the state Medicaid agency will monitor to ensure that all settings meet federal home and community-based settings requirements, at the time of this submission and ongoing.)

Housing Sustaining services are provided to recipients living in settings that comply with federal requirements at 42 CFR § 441.710 regarding home and community-based settings. The state assures that this state plan amendment will be subject to any applicable provisions or requirements included in the state's approved home and community-based settings Statewide Transition Plan.
Housing Stabilization – Sustaining, may be provided to people residing in:
-Individual or family homes; or
-Provider-controlled settings, other than community residential settings and adult foster care, that meet the HCBS settings requirements. Provider-controlled settings are those settings in which the provider of HCBS waiver or 1915(i) services owns, leases or has a direct or indirect financial relationship with the property owner. This includes housing with services establishments licensed under Minnesota Statutes, Chapter

144D, and supportive housing as defined in Minnesota Statutes, section 2561.03, subd. 15, which is housing that is not time-limited and provides or coordinates services necessary for a resident to maintain housing stability. Provider-controlled supportive housing settings are new settings not included in the transition plan. Upon enrollment in the services, a provider will be reviewed as detailed below.

"Community residential settings" is defined in Minnesota Statutes, §§ 245D.02, subd. 4a, and 245D.23 to 245D.26, and includes foster care. Adult foster facilities are licensed under Minnesota Rules, parts 9555.5050 to 9555.6265. Both of these settings were included in the transition plan, but will not be considered eligible settings for Housing Stabilization – Sustaining services.

Housing Stabilization – Transition and Housing Consultation services may be provided to people residing in the settings listed above for Sustaining services, and also may be provided in unlicensed settings.

For all settings, the evaluation process, which is approved in the statewide transition plan at section VI, will be employed to assure compliance with the settings regulation.

To assure ongoing provider compliance, the Department will use mechanisms that are already in place, to the extent possible, with some necessary revisions to accomplish the requirements of the CMS rule. The primary mechanisms are the provider-enrollment process, case management, and licensing.

Any new providers who enroll to provide Housing Stabilization Services will be subject to the same evaluation process for new providers as outlined in the Statewide Transition Plan. New providers are asked to attest to their compliance with the HCBS settings requirements when they enroll. New enrollment requests are processed in the order received. The Department responds within 30 days. We will monitor compliance through licensing standards when applicable. The transition plan describes a process to evaluate new providers at enrollment, which includes an attestation of compliance, and further evaluation if necessary.

Transition and consultation services, by their nature, are individualized, provided in the community, the individual's private home or non-disability-specific setting and allow full access to the broader community according to a person's needs and preferences. People choose which services and supports they receive and who provides them. Providers of these services will not undergo the site-specific assessment/validation process. This aligns with the assessment of 1915(c) Housing Access Coordination services in the transition plan.

Person-Centered Planning & Service Delivery

(By checking the following boxes the state assures that):

- 1. X There is an independent assessment of individuals determined to be eligible for the State plan HCBS benefit. The assessment meets federal requirements at 42 CFR §441.720.
- 2. X Based on the independent assessment, there is a person-centered service plan for each individual determined to be eligible for the State plan HCBS benefit. The person-centered service plan is developed using a person-centered service planning process in accordance with 42 CFR §441.725(a), and the written person-centered service plan meets federal requirements at 42 CFR §441.725(b).
- **3.** X The person-centered service plan is reviewed, and revised upon reassessment of functional need as required under 42 CFR §441.720, at least every 12 months, when the individual's circumstances or needs change significantly, and at the request of the individual.
- 4. Responsibility for Face-to-Face Assessment of an Individual's Support Needs and Capabilities. There are educational/professional qualifications (that are reasonably related to performing assessments) of the individuals who will be responsible for conducting the independent assessment, including specific training in assessment of individuals with need for HCBS. *(Specify qualifications):*

Applicants can be assessed through one of three processes: a LTCC, a Professional Statement of Need, or a Coordinated Entry Assessment. The qualifications for the professionals conducting these assessments are as follows:

Long Term Care Coordination (LTCC)

Lead agencies use certified assessors. Certified assessors are people with a minimum of a bachelor's degree in social work, nursing with a public health nursing certificate, or other closely related field, with at least one year of home and community-based experience; or a registered nurse without public health certification with at least two years of home and community-based experience that has received training and certification specific to assessment and support planning for long-term services and supports in the state. The LTCC is a comprehensive assessment process that encompasses more than needs related to institutional level of care. It looks at a person's whole life and determines potential need for a variety of services and support, including housing-related needs. Because the

assessment is used to identify housing-related needs in addition to level of care and other needs, it an appropriate tool for determining needs for these 1915(i) services.

Professional Statement of Need

The professional statement of need must be completed by a qualified professional. Qualified professionals include the following.

- (a) For persons with physical illness, injury, or incapacity, a "qualified professional" is a licensed physician, physician assistant, nurse practitioner, or chiropractor.
- (b) For persons with developmental disabilities a "qualified professional" is a mental health professional, licensed school psychologist, a physician, a nurse practitioner, a physician assistant, or certified psychometrist working under the supervision of a licensed psychologist.
- (c) For persons with learning disabilities, a "qualified professional" means a licensed psychologist or school psychologist with experience determining learning disabilities.
- (d) For persons with mental illness, a "qualified professional" means a licensed physician or a mental health professional, as defined in Attachments 3.1-A/B, item 6.d.A.
- (e) For persons with substance use disorder, a "qualified professional" is the treatment director of a facility licensed to provide substance use disorder treatment. A treatment director must have at least one year of work experience in direct service to an individual with substance use disorder, or one year of work experience in the management or administration of direct service to an individual with substance use disorder; and have a baccalaureate degree, or three years of work experience in administration or personnel supervision in human services.

Coordinated Entry Assessment

The coordinated entry assessor must complete training approved by the Commissioner to administer the coordinated entry tool.

5. Responsibility for Development of Person-Centered Service Plan. There are qualifications (that are reasonably related to developing service plans) for persons responsible for the development of the individualized, person-centered service plan. *(Specify qualifications):*

For recipients receiving Medicaid-funded case management, the recipient's case manager will be responsible for the development of the person-centered service plan. The qualifications for case managers providing targeted case management are described in Supplement 1, to Attachments 3.1-A/B. The qualifications for case managers providing services to recipients of home and community-based services are defined in the state's waivers approved under Section 1915(c).

If the recipient does not have a case manager, they will receive housing-focused, personcentered planning through the Housing Consultation services provided as part of this benefit. Further information on Housing Consultation services is in the Services section of this attachment.

6. Supporting the Participant in Development of Person-Centered Service Plan. Supports and information are made available to the participant (and/or the additional parties specified, as appropriate) to direct and be actively engaged in the person-centered service plan development process. (Specify: (a) the supports and information made available, and (b) the participant's authority to determine who is included in the process):

Person-centered planning principles are used in the development of the service plan, which creates a process that:

- Engages recipients, their representatives and other people chosen by the recipient;
- Provides information necessary for the participant to make informed choices and decisions in order direct the process to the maximum extent possible;
- Is timely and occurs at a time and location convenient to the participant;
- Reflects cultural considerations and is conducted by providing information in plain language and in a manner that is accessible to individuals with disabilities and persons who are limited English proficient;
- Includes clear conflict of interest guidelines and strategies for solving conflict;
- Offers choices to the participant regarding the services and supports they receive and from whom;
- Includes methods for updating the service delivery plan; and
- Records the alternative HCBS settings considered by the participant.

The Department's web site offers a considerable amount of information and training for case managers, participants, and families regarding person-centered service delivery and individual choice, and offers links to applicable resources. Specifically, the Department offers access to:

- College of Direct Supports (provides online training)
- MinnesotaHelp.info (online directory of resources and enrolled waiver service providers)

• Disability Benefits 101 (provides tools and information about health coverage, benefits, and employment so people can plan and learn how benefits and work go together)

• Housing Benefits 101 (helps people who need affordable housing, and supports to maintain that housing, understand the range of housing options and support services available)

- Disability Linkage Line (referral and assistance service for people with disabilities)
- Veterans Linkage Line, LinkVet (referral and assistance service for veterans)
- 7. Informed Choice of Providers. (Describe how participants are assisted in obtaining information about and selecting from among qualified providers of the 1915(i) services in the person-centered service plan):

Case managers and providers of housing consultation services will assist the recipient in developing a person-centered plan by providing information regarding service options and choice of providers. Case managers and consultation services providers offer information regarding:

1) Service types that would meet the level of need and frequency of services required by the recipient and the location of services;

2) Enrolled service providers listed in the on-line, MinnesotaHelp.Info directory and, as needed, additional local providers qualified to deliver Housing Stabilization Services;

3) Provider capacity to meet assessed needs and preferences of the recipient, or to develop services if they are not immediately available; and,

4) Other community resources or services necessary to meet the recipient's needs.

8. Process for Making Person-Centered Service Plan Subject to the Approval of the Medicaid Agency. (Describe the process by which the person-centered service is made subject to the approval of the Medicaid agency):

The State Medicaid Agency will review a sample of approved service plans to assess whether the needs of the participants are being addressed, identify best practices and quality improvement opportunities, and identify areas of technical assistance. A sample of each provider's service plans will be reviewed at least once every three years. Additional reviews will occur as needed to address issues of quality improvement that develop.

9. Maintenance of Person-Centered Service Plan Forms. Written copies or electronic facsimiles of service plans are maintained for a minimum period of 3 years as required by 45 CFR §74.53. Service plans are maintained by the following *(check each that applies):*

Х	Medicaid agency	Operating agency	Case manager
	Other (specify):		

Services

1. State plan HCBS. (*Complete the following table for each service. Copy table as needed*):

Service Specification <i>plans to cover):</i>	ns (Specify a service title for the HCBS listed in Attachment 4.19-B that the state
Service Title:	Housing Stabilization Service - Transition
Service Definition (S	cope):
Community support community including	ts that help people plan for, find, and move to homes of their own in the ng:
• Supporti	ing the person in applying for benefits to afford their housing
	ng services and benefits that will support the person with housing
Assisting	g the person with the housing search and application process
• Assisting	g the person with tenant screening and housing assessments
 Helping 	a person understand and develop a budget
1 0	recipients understand and negotiate a lease
	the recipient meet and build a relationship with a prospective landlord
•	ng resources to cover moving expenses
	the person arrange deposits
-	g the new living arrangement is safe and ready for move-in
• Remote	support when required to ensure their housing transition
• Helping	a person organize their move
The service meets in to live and work in Remote support is l (e.g. counseling, pro- support may be util meet the real-time, methods: telephone excluding e-mail an for review. Provider start and end time o	eal-time, two-way communication between the provider and the participant. Intermittent or unscheduled needs for support for when a participant needs it the most integrated setting, supplementing in person service delivery. imited to check-ins (e.g. reminders, verbal cues, prompts) and consultations oblem solving) within the scope of housing stabilization services. Remote ized when it is chosen by the participant as a method of service delivery. To two-way exchange definition, remote support includes the following , secure video conferencing, and secure written electronic messaging, and facsimile. All transmitted electronic written messages must be retrievable rs must document the staff who delivered services, the date of service, the f service delivery, length of time of service delivery, method of contact, and . office or community) when remote support service delivery occurs.

Transition services **do not** cover :

- Deposits
- Food
- Furnishings
- Rent
- Utilities
- Room and board
- Moving expenses

Transition services cannot duplicate other services or assistance available to the person.

Additional needs-based criteria for receiving the service, if applicable (specify):

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

Х	Categorically needy (specify limits):						
	Housing Stabilization-Transition services are limited to 150 hours per transition. Additional hours beyond this threshold may be authorized by the Department.						
	Recipients must be planning to transition from their current setting to a new home in a community-based setting. These services may be provided in a non-compliant setting if the person will be moving into a setting that is HCBS compliant at move in. This service will only be provided to individuals transitioning to a less restrictive setting, and for individuals transitioning from provider-operated settings, the service is only provided to those transitioning to a private residence where the individual will be directly responsible for his or her own living expense. For persons residing in an institutional setting, services may be furnished no more than 180 consecutive days prior to discharge and providers may not bill for services until the recipient has transitioned to a community-based setting.						
	Transition services are not covered when a recipient is concurrently receiving sustaining services.						
 Limitations applicable to remote support service delivery of housing stabilization services: Remote support cannot be used for more than 20% of all housing stabilization services in a calendar month. Requests for additional time will be reviewed by the Department. Providers may not: o Bill direct support delivered remotely when the exchange between the separticipant and the provider is social in nature; 							
							o Bill direct support delivered remotely when real-time, two-way communication does not occur (e.g. leaving a voicemail; unanswered electronic
							messaging); o Bill for the use of Global Positioning System (GPS), Personal Emergency Response System (PERS) and video surveillance to provide remote check-ins or consultative supports.
Х	Medically needy (specify limits):						

Housing Stabilization-Transition services are limited to 150 hours per transition. Additional hours beyond this threshold may be authorized by the Department. Recipient must be planning to transition from their current setting to a new home in a community-based setting. These services may be provided in a non-compliant setting if the person will be moving into a setting that is HCBS compliant at move in. For persons residing in an institutional setting, services may be furnished no more than 1780 consecutive days prior to discharge and providers may not bill for services until the recipient has transitioned to a community-based setting. Transition services are not covered when a recipient is concurrently receiving sustaining services. Limitations applicable to remote support service delivery of housing stabilization service: • Remote support cannot be used for more than 20% of all housing stabilization services in a calendar month. Requests for additional time will be reviewed by the Department. • Providers may not: o Bill direct support delivered remotely when the exchange between the service participant and the provider is social in nature; o Bill direct support delivered remotely when real-time, two-way communication does not occur (e.g. leaving a voicemail; unanswered electronic messaging); o Bill for the use of Global Positioning System (GPS), Personal Emergency Response System (PERS) and video surveillance to provide remote check-ins or consultative supports. **Provider Qualifications** (For each type of provider. Copy rows as needed): License Certification Other Standard Provider Type (Specify): (Specify): *(Specify):* (Specify): Agency: agencies that meet the housing stabilization service standards Individual: Individuals that meet the Individuals providing housing stabilization service housing stabilization standards services must have: • Knowledge of local housing resources. • Completed housing stabilization services

training approved by the

Commissioner.

tate: Minnesota §1915(i) State pla 'N: 18-08 [N]		an HCBS	State plan Att	achment 3.1–i: Page 22	
ffective:	July 1, 2020	Approved: 8/1/19	9 Supersedes:		
	wification of Duor	idar Qualifications	(For each provider type list	 Completed a reporter train includes train vulnerable a Additionally, housing stabil services must criminal backge 	ning which ning on dult law. providers of lization pass a ground study.
	Provider Typ		Entity Responsible for (Specify).	r Verification	Frequency of Verification (Specify):
Н	gency: Agencies ousing Stabilizati andards		Minnesota Department o Services	f Human	Every five years
h st	ndividual: Individu ousing stabilization tandards	n service	Minnesota Department o Services	f Human	Every five years
	Participant-d	ethod. (Check each i irected	hat applies): X		Provider managed

Service Specifications (Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):					
Service Title: Housing Stabilization Service - Sustaining					
Service Definition (Service Definition (Servic	cope):				
Community support including:	Community supports that help a person to maintain living in their own home in the community including:				
-	• Developing, updating and modifying the housing support and crisis plan on a regular basis				
Preventi- housing	on and early identification of behaviors that may jeopardize continued				
	on and training on roles, rights, and responsibilities of the tenant and manager				

ľ

- Coaching to develop and maintain key relationships with property managers and neighbors
- Advocacy with community resources to prevent eviction when housing is at risk
- Assistance with the housing recertification processes
- Continuing training on being a good tenant, lease compliance, and household management
- Supporting the person to apply for benefits to retain housing
- Supporting the person to understand and maintain income and benefits to retain housing
- Supporting the building of natural housing supports and resources in the community
- Remote support when required to help the person retain their housing

Remote support is real-time, two-way communication between the provider and the participant. The service meets intermittent or unscheduled needs for support for when a participant needs it to live and work in the most integrated setting, supplementing in person service delivery. Remote support is limited to check-ins (e.g. reminders, verbal cues, prompts) and consultations (e.g. counseling, problem solving) within the scope of housing stabilization services. Remote support may be utilized when it is chosen by the participant as a method of service delivery. To meet the real-time, two-way exchange definition, remote support includes the following methods: telephone, secure video conferencing, and secure written electronic messaging, excluding e-mail and facsimile. All transmitted electronic written messages must be retrievable for review. Providers must document the staff who delivered services, the date of service, the start and end time of service delivery, length of time of service delivery, method of contact, and place of service (i.e. office or community) when remote support service delivery occurs.

Sustaining services **do not** include:

- Deposits
- Food
- Furnishings
- Rent
- Utilities
- Room and board
- Moving expenses

Sustaining services cannot duplicate other services or assistance available to the person.

Additional needs-based criteria for receiving the service, if applicable (specify):

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

Х	Categorically needy (specify limits):						
	Housing Stabilization-Sustain	ning servic	es are limited	to 150 hours annually.			
	Additional hours beyond this the	hreshold ma	ay be authoriz	ed by the Department.			
	Limitations applicable to rame	to aumort o	amuiaa daliyan	w of housing stabilization			
	Limitations applicable to remote support service delivery of housing stabilization services:						
	• Remote support cannot be used for more than 20% of all housing stabilization						
	services in a calendar month. Requests for additional time will be reviewed by the						
	Department.						
	• Providers may not:	livered rom	ataly, when the	a avalance between the convice			
	participant and the prov			e exchange between the service			
	o Bill direct support de			al-time, two-way			
	11		-	icemail; unanswered electronic			
	messaging);						
			•••	GPS), Personal Emergency			
	consultative supports.	(S) and vide	eo surveillance	e to provide remote check-ins or			
Х	Medically needy <i>(specify limits)</i> :						
Λ	Housing Stabilization-Sustain	ning servic	es are limited	to 150 hours annually			
	Additional hours beyond this th	0		2			
	, in the second s		2	2 1			
	Limitations applicable to remote support service delivery of housing stabilization						
	service:						
	• Remote support cannot be used for more than 20% of all housing stabilization services in a calendar month. Requests for additional time will be reviewed by the						
	services in a calendar month. Requests for additional time will be reviewed by the Department.						
	• Providers may not:						
	5	livered rem	otely when the	e exchange between the service			
	participant and the prov			-			
	o Bill direct support de		-	-			
		ot occur (e.g	g. leaving a vo	icemail; unanswered electronic			
	messaging); o Bill for the use of Glo	hal Positio	ning System (GPS), Personal Emergency			
			•••	e to provide remote check-ins or			
	consultative supports.	,		•			
Provid	er Qualifications (For each type o	f provider.	Copy rows as n	eeded):			
Provider Type (Specify):		License	Certification	Other Standard			
		(Specify):	(Specify):	(Specify):			
Agone	ey: agencies that meet the			Agency providers of			
	ng stabilization service			Agency providers of housing stabilization			
standa				services must assure all staff			
				providing the service have:			

State: Minnesota	§1915(i) State plan HCBS		State plan Attachment 3.1–i:
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Individual: Individuals that meet the housing stabilization service standards	Commission Completed reporter transition	sources. I housing on service proved by the oner. I mandated aining which aining on e Adult law. providers of lization apply the finnesota ter 245C iminal udies. oviding ization have: of local ources. nousing services roved by the her. mandated ning which ning on dult law. providers of lization pass a
Verification of Provider Qualifications	(For each provider type listed above. Copy r	ows as needed):
Provider Type (Specify):	Entity Responsible for Verification (Specify):	Frequency of Verification (Specify):

Supersedes:

U .	y: Agencies that meet the ng Stabilization service rds	Minnesota Department of Human Services	Every five years		
Individual: Individuals that meet the housing stabilization service standards		Minnesota Department of Human Services	Every five years		
Service	Service Delivery Method. (Check each that applies):				
	Participant-directed	Х	Provider managed		

Service Specifications (Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):

Service Title: Housing Consultation Services

Service Definition (Scope):

Housing Consultation: planning services that are person-centered and assist a person with the creation of the person-centered plan. Recipients may also receive referrals to other needed services and supports based on the person-centered plan. The consultant monitors and updates the plan annually or more frequently if the person requests a plan change or experiences a change in circumstance. This service shall be separate and distinct from all other services and shall not duplicate other services or assistance available to the participant. Housing consultation services may only be billed after approval of the plan by the Department. Systems edits will be in place to prevent the payment of targeted case management services in the same month in which housing consultations services are billed.

Additional needs-based criteria for receiving the service, if applicable (specify):

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

X Categorically needy *(specify limits)*:

	Housing consultation services are available one time, annually. Additional sessions may be authorized by the Department if the recipient becomes homeless or experiences a significant change in a condition that impacts their housing, or when a person requests an update or change to their plan. To avoid conflict of interest, an individual cannot receive housing consultation services and housing stabilization services from the same provider. Recipient must be living in, or planning to transition to a new home in a community- based setting. These services may be provided in a non-compliant setting if the person will be moving into a setting that is HCBS compliant at move in. For persons residing in an institutional setting, providers may not bill for services until the recipient has transitioned to a community-based setting.			
Х	Medically need	ly (specify limits):		
	be authorized significant cha an update or c receive housin provider. Recipient mus based setting. will be movin an institutiona	by the Department ange in a condition hange to their plat ng consultation sen at be living in, or p These services ma g into a setting that	at if the recipient b in that impacts the n. To avoid confli- rvices and housing blanning to transit ay be provided in at is HCBS compl rs may not bill for	ime, annually. Additional sessions may becomes homeless or experiences a ir housing, or when a person requests ct of interest, an individual cannot g stabilization services from the same ion to a new home in a community- a non-compliant setting if the person iant at move in. For persons residing in services until the recipient has
Pro	vider Qualifica	tions (For each type	e of provider. Copy	v rows as needed):
	vider Type ecify):	License (Specify):	Certification (Specify):	Other Standard (Specify):
Agency: Agencies that meet the housing consultation service standards				 Agency providers of Housing Consultation services must assure staff providing the service have: Knowledge of local housing resources and must not have a direct or indirect financial interest in the property or housing the participant selects. Completed training approved by the Commissioner. Additionally, providers of Housing Consultation services must apply the standards in Minnesota Statutes, chapter 245C concerning criminal background studies.

	cons have • Ku an fir ho • Co Co Co Co	 Individual providers of housing consultation services must assure they have: Knowledge of local housing resources and must not have a direct or indirect financial interest in the property or housing the participant selects. Completed training approved by the Commissioner. Additionally providers of Housing Consultation services must pass a criminal background study. 	
needed): Provider Type (Specify):	Entity Responsible for Verification (Specify):	Frequency of Verification (Specify):	
Agency: Agencies that meet the housing consultation service standards	Minnesota Department of Human Service		
Individual: Individuals that meet the housing consultation service standards	Minnesota Department of Human Service	s Every five years	
Service Delivery M	ethod. (Check each that applies):		

2. Delicies Concerning Payment for State plan HCBS Furnished by Relatives, Legally Responsible Individuals, and Legal Guardians. (By checking this box the state assures that): There are policies pertaining to payment the state makes to qualified persons furnishing State plan HCBS, who are relatives of the individual. There are additional policies and controls if the state makes payment to qualified legally responsible individuals or legal guardians who provide State Plan HCBS. (Specify (a) who may be paid to provide State plan HCBS; (b) the specific State plan HCBS that can be provided; (c) how the state ensures that the provision of services by such persons is in the best interest of the individual; (d) the state 's strategies for ongoing monitoring of services provided by such persons; (e) the controls to ensure that payments are made only for services rendered; and (f) if legally responsible individuals may provide personal care or similar services, the policies to determine and ensure that the services are extraordinary (over and above that which would ordinarily be provided by a legally responsible individual):

Х

Provider managed

Participant-directed

Participant-Direction of Services

Definition: Participant-direction means self-direction of services per \$1915(i)(1)(G)(iii).

- 1. Election of Participant-Direction. (Select one):
 - X The state does not offer opportunity for participant-direction of State plan HCBS.
 O Every participant in State plan HCBS (or the participant's representative) is afforded the opportunity to elect to direct services. Alternate service delivery methods are available for participants who decide not to direct their services.
 O Participants in State plan HCBS (or the participant's representative) are afforded the opportunity

to direct some or all of their services, subject to criteria specified by the state. (Specify criteria):

- 2. Description of Participant-Direction. (Provide an overview of the opportunities for participantdirection under the State plan HCBS, including: (a) the nature of the opportunities afforded; (b) how participants may take advantage of these opportunities; (c) the entities that support individuals who direct their services and the supports that they provide; and, (d) other relevant information about the approach to participant-direction):
- **3.** Limited Implementation of Participant-Direction. (*Participant direction is a mode of service delivery, not a Medicaid service, and so is not subject to statewideness requirements. Select one):*

Participant direction is available in all geographic areas in which State plan HCBS are available.

• Participant-direction is available only to individuals who reside in the following geographic areas or political subdivisions of the state. Individuals who reside in these areas may elect self-directed service delivery options offered by the state, or may choose instead to receive comparable services through the benefit's standard service delivery methods that are in effect in all geographic areas in which State plan HCBS are available. (*Specify the areas of the state affected by this option*):

4. Participant-Directed Services. (Indicate the State plan HCBS that may be participant-directed and the authority offered for each. Add lines as required):

Participant-Directed Service	Employer Authority	Budget Authority

5. Financial Management. (Select one) :

Ο

Х	Financial Management is not furnished. Standard Medicaid payment mechanisms are used.	
0	Financial Management is furnished as a Medicaid administrative activity necessary for	
	administration of the Medicaid State plan.	

- 6. Description Participant–Directed Person-Centered Service Plan. (By checking this box the state assures that): Based on the independent assessment required under 42 CFR §441.720, the individualized person-centered service plan is developed jointly with the individual, meets federal requirements at 42 CFR §441.725, and:
 - Specifies the State plan HCBS that the individual will be responsible for directing;
 - Identifies the methods by which the individual will plan, direct or control services, including whether the individual will exercise authority over the employment of service providers and/or authority over expenditures from the individualized budget;
 - Includes appropriate risk management techniques that explicitly recognize the roles and sharing of responsibilities in obtaining services in a self-directed manner and assures the appropriateness of this plan based upon the resources and support needs of the individual;
 - Describes the process for facilitating voluntary and involuntary transition from self-direction including any circumstances under which transition out of self-direction is involuntary. There must be state procedures to ensure the continuity of services during the transition from self-direction to other service delivery methods; and
 - Specifies the financial management supports to be provided.

7. Voluntary and Involuntary Termination of Participant-Direction. (Describe how the state facilitates an individual's transition from participant-direction, and specify any circumstances when transition is involuntary):

8. Opportunities for Participant-Direction

a. Participant–Employer Authority (individual can select, manage, and dismiss State plan HCBS providers). (*Select one*):

Х	The	The state does not offer opportunity for participant-employer authority.	
0	Participants may elect participant-employer Authority (Check each that applies):		
		Participant/Co-Employer . The participant (or the participant's representative) functions as the co-employer (managing employer) of workers who provide waiver services. An agency is the common law employer of participant-selected/recruited staff and performs necessary payroll and human resources functions. Supports are available to assist the participant in conducting employer-related functions.	
		Participant/Common Law Employer . The participant (or the participant's representative) is the common law employer of workers who provide waiver services. An IRS-approved Fiscal/Employer Agent functions as the participant's agent in performing payroll and other employer responsibilities that are required by federal and state law. Supports are available to assist the participant in conducting employer-related functions.	

b. Participant–Budget Authority (individual directs a budget that does not result in payment for medical assistance to the individual). (*Select one*):

X	The state does not offer opportunity for participants to direct a budget.
С	Participants may elect Participant-Budget Authority.
	Participant-Directed Budget . (Describe in detail the method(s) that are used to establish the amount of the budget over which the participant has authority, including the method for calculating the dollar values in the budget based on reliable costs and service utilization, is applied consistently to each participant, and is adjusted to reflect changes in individual assessments and service plans. Information about these method(s) must be made publicly available and included in the person-centered service plan.):
	Expenditure Safeguards. (Describe the safeguards that have been established for the timely prevention of the premature depletion of the participant-directed budget or to address potential service delivery problems that may be associated with budget underutilization and the entity (or entities) responsible for implementing these safeguards.

Quality Improvement Strategy

Quality Measures

(Describe the state's quality improvement strategy. For each requirement, and lettered sub-requirement, complete the table below):

- 1. Service plans a) address assessed needs of 1915(i) participants; b) are updated annually; and (c document choice of services and providers.
- 2. Eligibility Requirements: (a) an evaluation for 1915(i) State plan HCBS eligibility is provided to all applicants for whom there is reasonable indication that 1915(i) services may be needed in the future; (b) the processes and instruments described in the approved state plan for determining 1915(i) eligibility are applied appropriately; and (c) the 1915(i) benefit eligibility of enrolled individuals is reevaluated at least annually or if more frequent, as specified in the approved state plan for 1915(i) HCBS.
- 3. Providers meet required qualifications.
- 4. Settings meet the home and community-based setting requirements as specified in this SPA and in accordance with 42 CFR 441.710(a)(1) and (2).
- 5. The SMA retains authority and responsibility for program operations and oversight.
- 6. The SMA maintains financial accountability through payment of claims for services that are authorized and furnished to 1915(i) participants by qualified providers.
- 7. The state identifies, addresses, and seeks to prevent incidents of abuse, neglect, and exploitation, including the use of restraints.

(Table repeats for each measure for each requirement and lettered sub-requirement above.)

Requirement	Service plans address assessed needs of 1915(i) participants		
Discovery			
Discovery Evidence	Percentage of plans reviewed that document services to address all of the person's assessed needs.		
(Performance Measure)	• Numerator: Number of plans reviewed that address all of the assessed needs.		
	• Denominator: Number of plans reviewed by Department staff.		
Discovery Activity	Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System.		
(Source of Data & sample size)			

	Monitoring Responsibilities (Agency or entity that conducts discovery activities)	Sample Size: 8/30 Methodology ¹ of all provider files. Performance Standard: 90%. ² State Medicaid Agency
	Frequency	Ongoing
R	emediation	
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will be responsible for monitoring service plans. For those service plans that do not comply with the performance indicators, the Department will work with providers to ensure remediation compliance takes place within 30 days of notice of the finding. Performance issues that require remediation will result in corrective action plans developed by the provider within 30 days of being informed of the finding. The Department will review and approve all corrective action plans and will continuously monitor providers' performance until the issue is resolved.
	Frequency (of Analysis and Aggregation)	Annually

Requirement	Service plans are updated annually		
Discovery			
Discovery Evidence (Performance Measure)	 Percentage of plans reviewed that are updated annually. Numerator: Number of plans reviewed in which the most recent plan has been updated within the past 12 months. Denominator: Number of cases re-evaluated. Performance Standard: 90%. 		
Discovery Activity	Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System. Sample Size: All cases with an annual re-evaluation.		

¹ 8/30 file review methodology is used by the National Committee for Quality Assurance (NCQA) of health plans in evaluating health plan accreditation. Through this methodology a random sample of 30 files are selected. 8 files are reviewed for the particular standard. If all 8 files meet the standard, then the standard has passed. If less than 8 meet the standard, an additional 22 files are reviewed to evaluate the standard.

https://www.ncqa.org/Portals/0/Programs/Accreditation/8_30%20Methodology.pdf?ver=2018-01-10-154243-267 ² When applicable performance standards are listed. The Department reserves the right to adjust standards after initial

baseline data is collected.

	(Source of Data & sample size)	
	Monitoring Responsibilities	State Medicaid Agency
	(Agency or entity that conducts discovery activities)	
	Frequency	Ongoing
R	emediation	
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will be responsible for monitoring service plans. For those service plans that do not comply with the performance indicators, the Department will work with providers to ensure remediation compliance takes place within 30 days of being informed about the find. Performance issues that require remediation will result in corrective action plans developed by the provider within 30 days of being informed of the finding. The Department will review and approve all corrective action plans and will continuously monitor providers' performance until the issue is resolved.
	Frequency (of Analysis and Aggregation)	Annually

Requirement	Service plans document choice of services, and providers.
Discovery	
Discovery Evidence (Performance Measure)	 Percentage of plans reviewed that document the recipient's choice between/among services and providers. Numerator: Number of plans reviewed in which participant choice was documented Denominator: Number of plans reviewed by Department staff. Performance Standard: 90%
Discovery Activity (Source of Data & sample size)	Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System. Sample Size: 8/30 methodology
Monitoring Responsibilities (Agency or entity that conducts discovery activities)	State Medicaid Agency

Approved: 8/1/19

Supersedes:

Frequency	every 5 years
Remediation	
Remediation Responsibilities	The Department will be responsible for monitoring service plans. For those service plans that do not comply with the performance indicators, the Department will
(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	work with providers to ensure remediation compliance takes place within 30 days of notice of the finding. Performance issues that require remediation will result in corrective action plans developed by the provider within 30 days of being informed of the finding. The Department will review and approve all corrective action plans and will continuously monitor providers' performance until the issue is resolved.
Frequency (of Analysis and Aggregation)	Annually

Requirement	Providers meet required qualifications
Discovery	
Discovery Evidence (Performance Measure)	 Percentage of provider applications that meet required qualifications. Numerator: Number of provider applications that meet all required standards Denominator: Number of providers who have applied for 1915(i) services. Performance Standard: 1000%
Discovery Activity (Source of Data & sample size)	All provider agency applications are reviewed prior to approval. Data Source: Provider enrollment data tracked by Department staff through MMIS. Sample Size: All providers applying to deliver 1915(i) services.
Monitoring Responsibilities (Agency or entity that conducts discovery activities)	State Medicaid Agency
Frequency	Every 5 years
Remediation	
Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department verifies that providers initially and continually meet required certification standards and adhere to other standards prior to their furnishing housing stabilization services. The Department will review provider qualifications upon initial enrollment, and every five years thereafter, to ensure providers meet compliance standards. Providers who do not meet required certification standards will not qualify to provide housing stabilization services.
Frequency	Annually

(of Analysis and Aggregation)	
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Requirement	Settings meet the HCBS setting requirements as specified in this SPA
Discovery	
Discovery Discovery Evidence (Performance Measure)	 In order to provide housing stabilization-sustaining services, providers must submit documentation attesting that the recipient lives in a HCBS-compliant setting. Measure #1: Percentage of recipients determined eligible in the past 12 months that have a provider attestation that recipient lives in an HCBS-compliant setting. Numerator: Number of recipient files with the provider attestation. Denominator: Number of recipient files reviewed. Performance Standard: 100% Measure #2: Percentage of recipients who had a recertification in the past 12 months that have a provider attestation that meets HCBS settings requirements.
	 Numerator: Number of recipient files with the provider attestation. Denominator: Number of recipient files reviewed. Performance Standard: 100%
Discovery Activity (Source of Data & sample size)	Department staff will review service plans to verify the recipient lives in a compliant setting. Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System. Sample Size: All recipients of state plan HCBS.
Monitoring Responsibilities (Agency or entity that conducts discovery activities)	State Medicaid Agency
Frequency	Ongoing
Remediation	
Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required	Recipients residing in settings that do not meet the requirements described in this plan may not receive housing stabilization- sustaining services.

timeframes for remediation)	
Frequency	Annually
(of Analysis and Aggregation)	

Requirement	The SMA retains authority and responsibility for program operations and oversight
Discovery	
Discovery Evidence	Percent of corrective actions that were resolved over the course of the most recent review cycle.
(Performance Measure)	Numerator: Number of corrective actions that were resolved.
	Denominator: Number of corrective action plans issued/approved in the most recent review cycle.
	Performance Review: 90%
Discovery Activity	The Department will collect & review regular reports as well as conduct random monitoring of service providers.
(Source of Data & sample size)	Data Source: Data manually tracked by Department staff through the Housing Stabilization Data System.
Monitoring Responsibilities	State Medicaid Agency
(Agency or entity that conducts discovery activities)	
Frequency	Ongoing
Remediation	
Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will work with provider to ensure remediation compliance takes place within a designated period. The corrective action plan includes a timeline and describes how service plans will be corrected.
Frequency (of Analysis and Aggregation)	Quarterly

I	Requirement	The SMA maintains financial accountability through payment of claims for services that are authorized and furnished to 1915(i) participants by qualified providers
D	Discovery	
	Discovery Evidence (Performance Measure)	 Number and percent of claims paid to active providers during the review period in accordance with the published rate on the date of service. Numerator: Number of claims paid to active providers at the correct rate. Denominator: Number of housing stabilization service claims paid in the sample. Performance Review: 90%
	Discovery Activity	Department staff will review a sample of paid claims from MMIS.
	(Source of Data & sample size)	Data Source: MMIS Claims data Sample Size: 8/30 file methodology for file review.
	Monitoring Responsibilities	State Medicaid Agency
	(Agency or entity that conducts discovery activities)	
	Frequency	Ongoing
Re	emediation	
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will engage in continuous and on-going review and development of MMIS claims edits to ensure claims are properly paid.
	Frequency (of Analysis and Aggregation)	Semi-annual reports of MMIS claims and edit development

Requirement	The state identifies, addresses, and seeks to prevent incidents of abuse, neglect, and exploitation, including the use of restraints
Discovery	
Discovery Evidence (Performance Measure)	 Percentage of providers who complete training on child protection, maltreatment of vulnerable adults, and responsibilities as mandated reporters. Numerator: Number of providers who have completed training on child protection, maltreatment of vulnerable adults, and responsibilities as mandated reporters.

		 Denominator: Number of enrolled providers of housing stabilization services.
		Performance Review: 100%
	Discovery Activity (Source of Data & sample size)	All provider agency applications are reviewed prior to approval. Data Source: Provider enrollment and eligibility data manually tracked by Department staff. Sample size: All provider applications are reviewed for mandated training.
	Monitoring Responsibilities	State Medicaid Agency and contracted entity
	(Agency or entity that conducts discovery activities)	
	Frequency	Ongoing
R	emediation	
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department has a process in place for reporting abuse and neglect that will be applied to the provider working with beneficiaries. All providers working directly with beneficiaries are required to take training addressing issues when working with vulnerable adults and how to report instances of maltreatment.
	Frequency (of Analysis and Aggregation)	Annually

Requirement	Eligibility Requirements: an evaluation for 1915(i) State plan HCBS eligibility is provided to all applicants for whom there is reasonable indication that 1915(i) services may be needed in the future.
Discovery	
Discovery Evidence (Performance Measure)	 Measure #1: Percentage of applications for 1951(i) services in which the Department completed a determination of medical need. Numerator: Number of applications with a completed determination of medical need. Denominator: Number of applications to the Department for 1915(i) services.
	• Performance Standard: 90%

	Discovery Activity (Source of Data & sample size)	Department staff will review data from MMIS and the Housing Stabilization Data System to determine whether all recipients who submitted an application also received a determination of medical need. Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System. Sample Size: All recipients of state plan HCBS.
	Monitoring Responsibilities (Agency or entity that conducts discovery activities)	State Medicaid Agency
	Frequency	Ongoing
R	emediation	
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will be responsible for determinations of medical need. For those determinations that do not comply, the Department will work to ensure remediation takes place within 30 days.
	Frequency (of Analysis and Aggregation)	Annually

Requirement	Eligibility Requirements: the processes and instruments described in the approved state plan for determining 1915(i) eligibility are applied appropriately
Discovery	
Discovery Evidence (Performance	Percentage of new recipients with a determination of medical need that included a review of all criteria.
Measure)	• Numerator: Number of cases reviewed that included a review of all medical need criteria.
	• Denominator: Number of new recipients' cases reviewed.
	• Performance Standard: 90%
Discovery Activity (Source of Data &	Department staff will review a sample of applications and compare the outcome of the medical need determinations to program policies to determine whether requirements were applied appropriately.
sample size)	Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System.

		Sample Size: 8/30 Methodology
	Monitoring Responsibilities	State Medicaid Agency
	(Agency or entity that conducts discovery activities)	
	Frequency	Ongoing
R	emediation	
	Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will be responsible for determinations of medical need. The Department will review the processes and instruments used for determinations annually, and ensure remediation actions for changing these processes and instruments take place within a designated period.
	Frequency (of Analysis and Aggregation)	Annually

	Requirement	Eligibility Requirements: the 1915(i) benefit eligibility of enrolled individuals is reevaluated at least annually or if more frequent, as specified in the approved state plan for 1915(i) HCBS					
D	Discovery						
	Discovery Evidence (Performance Measure)	 Percentage of annual reevaluations for 1951(i) service in which the Department completed a determination of medical need. Numerator: Number of reevaluations with a completed determination. Denominator: Number of reevaluations submitted to the Department. Performance Standard: 100% 					
	Discovery Activity (Source of Data & sample size)	Data Source: Referral and eligibility data manually tracked by Department staff through MMIS and the Housing Stabilization Data System. Sample Size: All cases with an annual re-evaluation.					
	Monitoring Responsibilities (Agency or entity that conducts discovery activities)	State Medicaid Agency					

Frequency	Ongoing					
Remediation						
Remediation Responsibilities (Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)	The Department will prevent payment of services if the recipient has not received an assessment within the previous 365 days. The Department will continuously monitor systems edits to ensure claims are properly paid or denied.					
Frequency (of Analysis and Aggregation)	Annually					

System Improvement:							
(Describe process for systems improvement as a result of aggregated discovery and remediation <i>activities.</i>)							
Methods for Analyzing		and		Method for Evaluating			
Data and Prioritizing			-1	Effectiveness of System			
Need for System	X			Changes			
Improvement							
The state Medicaid agency will regularly survey recipients, stakeholders, providers and							
organizations regarding the quality, design, and implementation of the services. A team of							
program and policy staff from the State Medicaid Agency will review and analyze collected							
survey, performance measure, and remediation data. This team will make recommendations							
for systems and program improvement strategies. Problems or concerns requiring intervention							
beyond existing remediation processes will be targeted for new/improved policy and/or							
procedure development, testing, and implementation.							

Methods and Standards for Establishing Payment Rates

1. Services Provided Under Section 1915(i) of the Social Security Act. For each optional service, describe the methods and standards used to set the associated payment rate. (*Check each that applies, and describe methods and standards to set rates*):

	HCBS Case Management					
	HCBS Homemaker					
	HCBS Home Health Aide					
	HCE	HCBS Personal Care				
	HCBS Adult Day Health					
	HCBS Habilitation					
HCBS Respite Care						
For Individuals with Chronic Mental Illness, the following services:						
		HCBS Day Treatment or Other Partial Hospitalization Services				
		HCBS Psychosocial Rehabilitation				
		HCBS Clinic Services (whether or not furnished in a facility for CMI)				
	0.1					
Х		er Services (specify below)				
	All public, private and tribal (defined as an IHS or 638 facility) providers are reimbursed as described below:					
	Effective July 1, 2020, housing stabilization services - transition are paid the lower or submitted charge, or \$17.17 per 15-minute unit.					
	Effective July 1, 2020, housing stabilization services - sustaining are paid the lower submitted charge, or \$17.17 per 15-minute unit. Effective July 1, 2020, consultation services are paid the lower of the submitted char\$174.22 per session.					

Groups Covered

B. Optional Coverage Other Than the Medically Needy (continued)

[28.] 1915(i) State Plan HCBS

In addition to providing State plan HCBS to individuals described in 1915(i)(1), the state may also cover the optional categorically needy eligibility group of individuals described in 1902(a)(10)(A)(ii)(XXII) who are eligible for HCBS under the needs-based criteria established under 1915(i)(1)(A) and have income that does not exceed 150% of the FPL, or who are eligible for HCBS under a waiver approved for the state under Section 1915(c), (d) or (e) or Section 1115 (even if they are not receiving such services), and who do not have income that exceeds 300% of the supplemental security income benefit rate. See 42 CFR § 435.219. (*Select one*):

- X No. Does not apply. State does not cover optional categorically needy groups.
- □ Yes. State covers the following optional categorically needy groups. *(Select all that apply):*
 - (a) □ Individuals not otherwise eligible for Medicaid who meet the needs-based criteria of the 1915(i) benefit, have income that does not exceed 150% of the federal poverty level, and will receive 1915(i) services. There is no resource test for this group. Methodology used: *(Select one)*:

□ SSI. The state uses the following less restrictive 1902(r)(2) income disregards for this group. (*Describe, if any*):

□ OTHER (*describe*):

(b) \Box Individuals who are eligible for home and community-based services under a waiver approved for the State under section 1915(c), (d) or (e) (even if they are not receiving such services), and who do not have income that exceeds 300% of the supplemental security income benefit rate.

Income limit: (Select one):

- \Box 300% of the SSI/FBR
- \Box Less than 300% of the SSI/FBR (*Specify*): ____%

Specify the applicable 1915(c), (d), or (e) waiver or waivers for which these individuals would be eligible: *(Specify waiver name(s) and number(s))*:

Specify the applicable 1915(c), (d), or (e) waiver or waivers for which these individuals would be eligible: *(Specify waiver name(s) and number(s))*:

(c) □ Individuals eligible for 1915(c), (d) or (e) -like services under an approved 1115 waiver. The income and resource standards and methodologies are the same as the applicable approved 1115 waiver.

Specify the 1115 waiver demonstration or demonstrations for which these individuals would be eligible. *(Specify demonstration name(s) and number(s)):*