# **Table of Contents**

# State/Territory Name: Mississippi

# State Plan Amendment (SPA) #: MS-18-0003-MM4

This file contains the following documents in the order listed:

- 1) Approval Letter
- 2) Summary Form (with 179-like data)
- 3) Approved SPA Pages

DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services Atlanta Regional Office 61 Forsyth Street, Suite 4T20 Atlanta, Georgia 30303



## DIVISION OF MEDICAID & CHILDREN'S HEALTH OPERATIONS

June 28, 2018

Mr. Drew Snyder Executive Director Mississippi Division of Medicaid 550 High Street, Suite 1000 Jackson, MS 39201-1399

Attention: Margaret Wilson

Re: Mississippi State Plan Amendment, Transmittal # 18-0003-MM4

Dear Mr. Snyder:

We have reviewed the proposed Mississippi State Plan Amendment 18-0003-MM4, which was submitted to the Atlanta Regional Office on March 30, 2018. This SPA was submitted to allow the Mississippi Division of Medicaid, the single state agency, to update the organizational structure and administration of the Medicaid program, effective January 1, 2018.

Based on the information provided, the Medicaid State Plan Amendment MS-18-0003-MM4 was approved on June 28, 2018. The effective date of this amendment is January 1, 2018. We are Enclosing the approved HCFA-179 and the plan page.

If you have any additional questions or need further assistance, please contact Tandra Hodges at 404-562-74099 or by email at <u>Tandra.Hodges@cms.hhs.gov</u>.

Sincerely,

//s//

Shantrina D. Roberts, MSN Associate Regional Administrator Division of Medicaid & Children's Health Operations

Enclosures

Medicaid State Plan Print View

#### CMS-10434 OMB 0938-1188 **Package Information** Package ID MS2018MS00040 Submission Type Official Program Name N/A State MS **SPA ID** MS-18-0003 Region Atlanta, GA Version Number 8 Package Status Review Submitted By Submission Date 3/30/2018 Milestone Date 6/27/2018 Regulatory Clock 2 days remain Priority Code P2 Review Status Review 1

#### Medicaid State Plan Print View

# **Approval Notice**

DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services 7500 Security Boulevard, Mail Stop S2-14-26 Baltimore, Maryland 21244-1850

#### Date:

Head of Agency: Title/Dept : Executive Director Address 1: 550 High Street, Suite 1000 Address 2: City : Jackson State: MS Zip: 39201 MACPro Package ID: MS2018MS00040 SPA ID: MS-18-0003 Subject Notice of Approval for the State of Mississippi Dear Drew Snyder This is an informal communication that will be followed

#### This is an informal communication that will be followed with an official communication to the State's Medicaid Director.

The Centers for Medicare and Medicaid Services (CMS) is pleased to inform you that we are recommending approval for your request for

updates to single state agency

Reviewable Unit	Effective Date
Designation and Authority	1/1/2018
Intergovernmental Cooperation Act Waivers	1/1/2018
Eligibility Determinations and Fair Hearings	1/1/2018
Organization and Administration	1/1/2018
Single State Agency Assurances	1/1/2018
Financial Eligibility Requirements for Non-MAGI Groups	1/1/2018

Recommend approval

Sincerely,

# **Approval Documentation**

Name	Date Created	
	No items available	



# **Submission - Summary**

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS0004O | MS-18-0003

#### **Package Header**

Package ID	MS2018MS0004O SPA ID	MS-18-0003
Submission Type	Official Initial Submission Date	3/30/2018
Approval Date	N/A Effective Date	N/A
Superseded SPA ID	N/A	
State Information		

State/Territory Name: Mississippi

### **Submission Component**

State Plan Amendment

Medicaid Agency Name: Division of Medicaid

Medicaid

CHIP

#### Medicaid State Plan Print View

### Submission - Summary

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS0004O | MS-18-0003

### **Package Header**

Package IDMS2018MS00040SPA IDMS-18-0003Submission TypeOfficialInitial Submission Date3/30/2018Approval DateN/AEffective DateN/ASuperseded SPA IDN/AImage: Superseded SPA IDN/A

### **SPA ID and Effective Date**

**SPA ID** MS-18-0003

Reviewable Unit	Proposed Effective Date	Superseded SPA ID
Designation and Authority	1/1/2018	84-35
Intergovernmental Cooperation Act Waivers	5/31/2018	76-16
Eligibility Determinations and Fair Hearings	1/1/2018	76-16
Organization and Administration	1/1/2018	84-35; 92-09
Single State Agency Assurances	1/1/2018	74-7
Financial Eligibility Requirements for Non-MAGI Groups	1/1/2018	NEW

#### Me

caid State Plan Print Vie	ew		Page 5
ubmission - Summary			
-	nistration, Eligibility   MS2018MS0004O   MS-18-0	003	
ackage Header			
Package ID	MS2018MS0004O	SPA ID	MS-18-0003
Submission Type	Official	Initial Submission Date	3/30/2018
Approval Date	N/A	Effective Date	01/01/2018
Superseded SPA ID	17-0004		
xecutive Summary			
	State Plan Amendment (SPA) 18-0003 Medic the single state agency, to update the organ Superseded Pages:	8	
		COMPLETE PAGES SUPERSEDED: PAF	RTIAL PAGES SUPERSEDED:
	Designation and Authority	Section 1.1 (page 1), TN 92-02 Section 1.1 (page 2), TN 84-35 Section 1.1 (pages 3), TN 76-16	
	Attachment 1.1-A Attorney General certificat	tion Attachment 1.1-A, TN 84-35	
	Intergovernmental Cooperation Act Waivers	Section 1.1 (page 4), TN 76-16	
	Eligibility Determinations and Fair Hearings	Section 1.1 (page 5), TN 76-16	
	Organization and Administration	Section 1.2 (page 7), TN 84-35 Attachment 1.2-B (pages 1-52), TN 2000-09 Attachment 1.2-C, TN 84-35 Attachment 1.2-D (pages 1-5), TN 90-24	
	Attachment 1.2-A Organizational chart	Attachment 1.2-A (page 1), TN 84-35 Attachment 1.2-A (pages 2-3), TN 90-24	
	Single State Agency Assurances	Section 1.1 (page 6), TN 76-16 Section 1.3 (page 8), TN 74-7 Section 5.1 (page 80), TN 77-13 Section 5.3 (page 82, TN 78-2	Only Section 1.4 (page 9), TN17-0004
	Financial Eligibility Requirements for Non-M Groups	AGI NEW	

# Federal Budget Impact and Statute/Regulation Citation

#### Federal Budget Impact

	Federal Fiscal Year	Amount
First	2018	\$0
Second	2019	\$0

#### Federal Statute / Regulation Citation

42 C.F.R. §§ 431.10, 431.11, 431.12, 431.50 and 430.12(b)

## Submission - Summary

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

## **Package Header**

Package ID MS2018MS0004O

Submission Type Official

Approval Date N/A

Superseded SPA ID N/A

## **Governor's Office Review**

No comment

Comments received

No response within 45 days

Other

SPA IDMS-18-0003Initial Submission Date3/30/2018Effective DateN/A

# **Submission - Public Comment**

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS0004O | MS-18-0003

### **Package Header**

 Package ID
 MS2018MS0004O

 Submission Type
 Official

 Approval Date
 N/A

SPA ID MS-18-0003
Initial Submission Date 3/30/2018
Effective Date N/A

Indicate whether public comment was solicited with respect to this submission.

• Public notice was not federally required and comment was not solicited

O Public notice was not federally required, but comment was solicited

igodot Public notice was federally required and comment was solicited

Superseded SPA ID N/A

# **Submission - Tribal Input**

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

#### **Package Header**

Package ID	MS2018MS0004O	SPA ID	MS-18-0003
Submission Type	Official	Initial Submission Date	3/30/2018
Approval Date	N/A	Effective Date	N/A
Superseded SPA ID	N/A		
One or more Indian health prograr health care services in this state	ns or Urban Indian Organizations furnish	This state plan amendment is likely health programs or Urban Indian C	y to have a direct effect on Indians, Indian Irganizations
• Yes		○ Yes	
◎ No		No	
		Explain why this SPA is not likely to have a direct effect on Indians, Indian Health Programs or Urban Indian Organizations	This SPA only updates the organizational structure and administration of the Division of Medicaid.
			• Even though not required, the state has solicited advice from Indian Health Programs and/or Urban Indian Organizations prior to submission of this SPA
			The state has not solicited advice from Indian Health Programs and/or Urban Indian Organizations prior to submission of this SPA
	n regarding any solicitation of advice and/or to consultation was conducted in the following r		spect to this submission:
Date of solicitation/consultation:		Method of solicitation/consultation:	

7/24/2017

All Urban Indian Organizations

States are not required to consult with Indian tribal governments, but if such consultation was conducted voluntarily, provide information about such consultation below:

Notification letter via E-mail

All Indian Tribes

The state must upload copies of documents that support the solicitation of advice in accordance with statutory requirements, including any notices sent to Indian Health Programs and/or Urban Indian Organizations, as well as attendee lists if face-to-face meetings were held. Also upload documents with comments received from Indian Health Programs or Urban Indian Organizations and the state's responses to any issues raised. Alternatively indicate the key issues and summarize any comments received below and describe how the state incorporated them into the design of its program.

Name	Date Created		
MS SPA 18-0003 Medicaid Administration Tribal Notice	3/29/2018 1:32 PM EDT	POF	

#### Indicate the key issues raised (optional)

Access

Quality

Cost

Payment methodology

- Eligibility
- Benefits

Other issue

# **Medicaid State Plan Administration**

## Organization

### **Designation and Authority**

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

#### **Package Header**

Package ID	MS2018MS0004O	SPA ID	MS-18-0003
Submission Type	Official	Initial Submission Date	3/30/2018
Approval Date	N/A	Effective Date	1/1/2018
Superseded SPA ID	84-35		
	User-Entered		
A. Single State Agency			

1. State Name: Mississippi

2. As a condition for receipt of Federal funds under title XIX of the Social Security Act, the single state agency named here agrees to administer the Medicaid program in accordance with the provisions of this state plan, the requirements of titles XI and XIX of the Act, and all applicable Federal regulations and other official issuances of the Centers for Medicare and Medicaid Services (CMS).

3. Name of single state agency:

Office of the Governor

4. This agency is the single state agency designated to administer or supervise the administration of the Medicaid program under title XIX of the Social Security Act. (All references in this plan to "the Medicaid agency" mean the agency named as the single state agency.)

## **B.** Attorney General Certification:

The certification signed by the state Attorney General identifying the single state agency and citing the legal authority under which it administers or supervises administration of the program has been provided.

Name	Date Created		
MS SPA 18-0003 Medicaid Administration Attorney General Certification	3/28/2018 10:59 AM EDT	PDF	

# C. Administration of the Medicaid Program

#### The state plan may be administered solely by the single state agency, or some portions may be administered by other agencies.

I. The single state agency is the sole administrator of the state plan (i.e. no other state or local agency administers any part of it). The agency administers the state plan directly, not through local government entities.

In the single state agency administers portions of the state plan directly and other governmental entity or entities administer a portion of the state plan.

a. The single state agency supervises the administration through counties or local government entities.

b. The single state agency supervises the administration through other state agencies. The other state agency implements the state plan through counties and local government entities.

🗹 c. Another state agency administers a portion of the state plan through a waiver under the Intergovernmental Cooperation Act of 1968.

# **Designation and Authority**

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

# **Package Header**

Package ID	MS2018MS0004O	SPA ID	MS-18-0003
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Superseded SPA ID	84-35		
	User-Entered		

## **D. Additional information (optional)**

Pursuant to Miss. Code Ann. § 43-13-107, the Division of Medicaid in the Office of the Governor administers the Medicaid program as prescribed by law.

# Medicaid State Plan Administration

## Organization

#### Intergovernmental Cooperation Act Waivers

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

#### **Package Header**

Package ID	MS2018MS0004O	SPA ID	MS-18-0003
Submission Type	Official	Initial Submission Date	3/30/2018
Approval Date	N/A	Effective Date	5/31/2018
Superseded SPA ID	76-16		
	User-Entered		

#### **A. Intergovernmental Cooperation Act Waivers**

The state has the following Intergovernmental Cooperation Act Waivers:

#### **View Waiver - Mississippi Department of Human Services**

#### 1. Name of state agency to which responsibility is delegated:

Mississippi Department of Human Services

#### 2. Date waiver granted:

6/21/2018

#### 3. The type of responsibility delegated is (check all that apply):

🗹 a. Conducting fair hearings

🗌 b. Other

#### 4. The scope of the delegation (i.e. all fair hearings) includes:

The Mississippi Division of Medicaid delegates all fair hearings for eligibility determinations and services/benefits for IV-E and non IV-E foster care and adoption assistancerelated children to the MS Department of Child Protective Services (MDCPS) which is a sub-agency of the Mississippi Department of Human Services (MDHS) the IV-A/TANF agency. MDCPS issues the final hearing decisions for this sub-population for IV-e and non-IV-e foster care and adoption assistance Medicaid categories. The Division will enter into a Memorandum of Understanding with MDCPS detailing the scope and responsibilities of the Division and MDCPS as well as quality control and oversight.

#### 5. Methods for coordinating responsibilities between the agencies include:

🗹 a. The Medicaid agency retains oversight of the state plan, as well as the development and issuance of all policies, rules and regulations on all program matters.

🗹 b. The Medicaid agency has established a process to monitor the entire appeals process, including the quality and accuracy of the hearing decisions made by the delegated entity.

🗹 c. The Medicaid agency informs every applicant and beneficiary in writing of the fair hearing process and how to directly contact and obtain information from the Medicaid agency.

🗹 d. The Medicaid agency ensures that the delegated entity complies with all applicable federal and state laws, rules, regulations, policies and guidance governing the Medicaid program.

Image of the delegated authority and description of roles and responsibilities between itself and the delegated entity through:

☑ i. A written agreement between the agencies.

ii. State statutory and/or regulatory provisions.

6. The single state agency has established a review process whereby the agency reviews fair hearing decisions made by the delegated entity.

Yes

No

7. Additional methods for coordinating responsibilities among the agencies (optional):

# Intergovernmental Cooperation Act Waivers

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS0004O | MS-18-0003

## **Package Header**

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Superseded SPA ID	76-16		
	User-Entered		

## **B.** Additional information (optional)

# Medicaid State Plan Administration

## Organization

#### **Eligibility Determinations and Fair Hearings**

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

#### **Package Header**

Package ID	MS2018MS0004O	SPA ID	MS-18-0003
Submission Type	Official	Initial Submission Date	3/30/2018
Approval Date	N/A	Effective Date	1/1/2018
Superseded SPA ID	76-16		
	User-Entered		

## A. Eligibility Determinations (including any delegations)

1. The entity or entities that conduct determinations of eligibility for families, adults, and individuals under 21 are:

✓ a. The Medicaid agency

✓ b. Delegated governmental agency

☑ i. Single state agency under Title IV-A (TANF) (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands

□ ii. An Exchange that is a government agency established under sections 1311(b) (1) or 1321(c)(1) of the Affordable Care Act

🗌 iii. Other

2. The entity or entities that conduct determinations of eligibility based on age, blindness, and disability are:

✓ a. The Medicaid agency

✓ b. Delegated governmental agency

li. Single state agency under Title IV-A (TANF) (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands

□ ii. An Exchange that is a government agency established under sections 1311(b) (1) or 1321(c)(1) of the Affordable Care Act

 ${\ensuremath{\overline{\rm M}}}$  iii. The Social Security Administration determines Medicaid eligibility for SSI beneficiaries

🗌 iv. Other

3. Assurances:

☑ a. The Medicaid agency is responsible for all Medicaid eligibility determinations.

☑ b. There is a written agreement between the Medicaid agency and the Exchange or any other state or local agency that has been delegated authority to determine eligibility for Medicaid eligibility in compliance with 42 CFR 431.10(d).

Image c. The Medicaid agency does not delegate authority to make eligibility determinations to entities other than government agencies which maintain personnel standards on a merit basis.

d. The delegated entity is capable of performing the delegated functions.

## **Eligibility Determinations and Fair Hearings**

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

### **Package Header**

Package ID	MS2018MS0004O	SPA ID	MS-18-0003
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Superseded SPA ID	76-16		
	User-Entered		

## **B.** Fair Hearings (including any delegations)

🗹 The Medicaid agency has a system of hearings that meets all of the requirements of 42 CFR Part 431, Subpart E.

The Medicaid agency is responsible for all Medicaid fair hearings.

1. The entity or entities that conduct fair hearings with respect to eligibility based on applicable modified adjusted gross income (MAGI) are:

🗹 a. Medicaid agency

🔲 b. State agency to which fair hearing authority is delegated under an Intergovernmental Cooperation Act waiver.

🔲 c. Local governmental entities

🔲 d. Delegated governmental agency

3. For all other Medicaid fair hearings (not related to an eligibility determination based on MAGI):

🗹 All other Medicaid fair hearings are conducted at the Medicaid agency or at another state agency authorized under an ICA waiver.

# Eligibility Determinations and Fair Hearings

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS0004O | MS-18-0003

## **Package Header**

Package ID	MS2018MS0004O	SPA ID	MS-18-0003
Submission Type	Official Initial Submissio	n Date	3/30/2018
Approval Date	N/A Effectiv	ve Date	1/1/2018
Superseded SPA ID	76-16		
	User-Entered		
C. Evidentiary Hearings			

The Medicaid agency uses local governmental entities to conduct local evidentiary hearings.

O Yes

No

**D. Additional information (optional)** 

# Medicaid State Plan Administration

## Organization

### Organization and Administration

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

#### **Package Header**

Package IDMS2018MS00040SPA IDMS-18-003Submission TypeOfficialInitial Submission Date3/30/2018Approval DateN/AEffective Date1/1/2018Superseded SPA ID84-35; 92-09<br/>User-EnteredUser-EnteredUser

## A. Description of the Organization and Functions of the Single State Agency

#### 1. The single state agency is:

In a stand-alone agency, separate from every other state agency

b. Also the Title IV-A (TANF) agency

c. Also the state health department

Od. Other:

2. The main functions of the Medicaid agency and where these functions are located within the agency are described below. This description should be consistent with the accompanying organizational chart attachment. (If the function is not performed by the Medicaid agency, indicate in the description which other agency performs the function.)

#### a. Eligibility Determinations

The Office of Eligibility, consisting of thirty (30) Regional Offices (ROs), is responsible for determining all Medicaid eligibility for all applicants and beneficiaries except for (1) IV-E and non IV-E foster care and adoption assistance-related children, and (2) individuals eligible for SSI. The Office of Eligibility includes:

-Office of State Operations is responsible for overseeing eligibility systems and policy and training for Medicaid and CHIP.

-Office of Provider Enrollment is responsible for enrolling and credentialing health service providers.

-Office of RO Administration is responsible for overseeing the thirty (30) ROs as well as supervising all of the Outstation Sites.

#### b. Fair Hearings (including expedited fair hearings)

The Office of Appeals in the Division of Medicaid conducts all Medicaid fair hearings for all applicants and beneficiaries except for IV-E and non IV-E foster care and adoption assistance-related children.

#### c. Health Care Delivery, including benefits and services, managed care (if applicable)

The Office of Executive Administrator is responsible for the core administrative functions of Procurement, Contract Compliance, Policy, Appeals and managing the coordinated care program, MississippiCAN.

The Office of Health Services is responsible for the overall development, implementation and operation of all Medicaid health-care services and benefits and includes the following:

-Office of Medical Services is responsible for overseeing the delivery of healthcare in over thirty (30) medical program areas and includes: medical and operational services; expanded EPSDT, professional/ancillary services, and preventative services.

-Office of Pharmacy is responsible for the development and administration of evidence-based medication use strategies that enhance eligible beneficiary and population health outcomes while optimizing health care resources. The Medicaid prescription drug programs include application of systems and data collection necessary to manage, analyze, and review of drug adherence, management of quality and cost-effective pharmacy benefits, and the Medicaid Drug Rebate Program including supplemental rebates. The P&T Committee and the DUR Board are directed by the Office of Pharmacy. Other responsibilities include the management and oversight of contracted vendors including: pharmacy point of sale claims processing, rate setting and reimbursement, DUR related projects, pharmacoeconomic modeling and analysis for the Universal Preferred Drug List, in addition to both the Prior Authorization and the Complex Pharmaceutical Care Programs.

-Office of Community-Based Services is responsible for administering the Bridge to Independence (B2I) program, the Housing Locator, and administering the State's e-LTSS system.

-Office of Hospital Programs and Services is responsible for managing the policies governing prior authorization, the rendering of prior authorized services, and validating the adjudication or coordination of the federally mandated auditing programs associated with these claim types. This Office is also responsible for analyzing trends in claim processing to assist in identifying and quantifying issues, conducting ongoing assessments and investigations of claim payments and operations, and monitoring managed care plans to assure contracting and regulatory obligations are met.

-Office of Clinical Support Services is responsible for overseeing the Division of Medicaid's fee schedules and rates, ensuring compliance with coding and billing regulations, monitoring contractor compliance with the Division of Medicaid coding coverage and adjudication, responding to requests for coverage information, and overseeing MississippiCAN quality activities.

-Office of Long-Term Care is responsible for overseeing the following programs: institutional settings for nursing homes, the hospice program and the following HCBS waivers: E&D, IL, AL, and TBI/SCI.

-Office of Mental Health is composed of two divisions. The Division of Mental Health Services is responsible for overseeing PASRR, acute freestanding psychiatric facilities, community/private mental health centers, therapeutic and evaluative mental health services for children, outpatient mental health hospital services, PRTFs, and psychiatric units at hospital's inpatient detox for chemical dependency. The Division of Special Mental Health Initiatives is responsible for overseeing autism services, mental health services provided by FQHCs and RHCs, ICF/IIDs, MYPAC, psychiatric services by a physician, and 1915(i) community support programs.

-Office of Program Integrity is responsible for investigating potential provider and beneficiary fraud, waste, and abuse of Medicaid programs and services as well as identifying vulnerabilities in policies and systems and making recommendations for improvements.

-Medical Director is responsible for serving as a resource in the review of policy, interpreting clinical best practices, and communicating with the medical provider community.

d. Program and policy support including state plan, waivers, and demonstrations (if applicable)

TN No.: 18-0003-MM4 Superseded 17-0004 Approval Date: 06/28/18 Page 17 The Office of Policy is responsible for developing and maintaining policies for Mississippi Medicaid programs, submissions of State Plan Amendments (SPA), Waivers, and Administrative Code filings.

#### e. Administration, including budget, legal counsel

Executive Leadership- the Executive Director, appointed by the Governor, serves as full-time director of the Mississippi Division of Medicaid to administer the Medicaid program, subject to federal and state laws and regulations and duties as approved by the Governor.

The Office of Legal, staffed by attorneys from the Office of the Attorney General, is responsible for providing legal consultation and representing the Division of Medicaid in a variety of areas including personnel matters, statutory and regulatory issues, procurement and contracting, recovery efforts, garnishments, levies, bankruptcies and tax liens. The attorneys are responsible for drafting all Division of Medicaid contracts, representing the agency at various administrative hearings, providing guidance on policy drafting and filing, assisting the RFI Officer with public records requests, and serving as liaisons to the Medicaid Fraud Control Unit (MFCU). In addition to administrative hearings, the attorneys are also responsible for representing the Division of Medicaid before the Employee Appeals Board, United States Equal Employment Opportunity Commission (EEOC) and state and federal courts.

The Office of Government Relations is responsible for serving as the primary point of contact for legislative inquiries, handling requests, and leading the government relations team.

-Requests for Information is responsible for processing information in accordance with the Mississippi Public Records Act and the Division of Medicaid's policy.

#### f. Financial management, including processing of provider claims and other health care financing

The Office of Finance is responsible for effective fiscal management of the agency. This office provides fiscal oversight for the managed care contracts.

-Office of Financial and Performance Review is responsible for conducting financial and performance reviews and is composed of three units: the Provider Review Unit, the Contracts Monitoring Unit, and the Certified Electronic Health Records Unit.

-Office of Reimbursement is responsible for payment policy and rate setting for long-term care facilities, home health agencies, hospitals, rural health clinics, federally qualified health centers, end-stage renal disease centers, hospices, and Mississippi State Department of Health clinics.

-Chief Financial Office is responsible for overseeing the Office of Financial Reporting, the Office of Accounting and the Office of Third Party Recovery.

-Office of Financial Reporting is responsible for state and federal financial reporting.

-Office of Accounting is composed of three units: Purchasing, Accounts Payable and Cash Receipts.

-Office of Third Party Recovery is responsible for ensuring Medicaid is the payer of last resort on medical claims, recovering any monies reimbursed prior to the knowledge of a liable third party, and verifying accurate and complete third party records and files in accordance with state and federal requirements.

#### g. Systems administration, including MMIS, eligibility systems

The Office of Information Technology Management (iTECH) is responsible for overseeing the Medicaid Eligibility Determination System (MEDS), the Medicaid Management Information System (MMIS), the Data Warehouse/Decision Support System (DW/DSS), and is comprised of the following areas:

-Legacy Enterprise Systems is responsible for managing the Fiscal Agent who operates and maintains the MEDS for Medicaid's eligibility determinations and the MMIS for claims processing and payment, the Pharmacy Benefits Management (PBM) system, analyzing data to support state health policy changes and healthcare reform, and providing reporting capabilities through the DW/DSS.

-Eligibility Systems is responsible for enhancing and maintaining the electronic MEDS as well as the coordination of cross agency collaboration on the eligibility and fraud and abuse initiatives set forth in the HOPE bill.

-Medicaid Enterprise Systems is responsible for managing the implementation of the new Medicaid Enterprise System (MES) which includes Fiscal Agent services, claims processing and payment systems, and the PBM system; managing and coordinating associated vendor contracts (PMO, IV&V, SI, etc.); and providing maintenance and operational support of the MES.

-Health Information Technology is responsible for the design, development, implementation, and maintenance of the Medicaid Clinical Information (MCI) architecture. The MCI houses transformed claims and clinical information on Medicaid beneficiaries for use in analytics, reporting, and point of care by providers.

-Project Administration, Systems and Structure is responsible for establishing and ensuring compliance with industry standard project management guidelines, structure and process for all projects that fall within iTECH that are internally or externally initiated. This office also is responsible for coordination of business and technical process improvements.

-Infrastructure Support is responsible for monitoring and maintaining the performance of the network infrastructure comprised of the hardware, software, and tools that connect the central office and 30 regional offices located throughout the state. This area manages the Division of Medicaid's data and telephonic network through coordination with the state information technology systems infrastructure team.

-Administrative Oversight is responsible for strategic planning, budgeting, developing and updating funds for Advanced Planning Documents (APDs) for all IT-related projects. This office is also responsible for developing and implementing iTECH's internal policies and IT planning and acquisition management.

-Cyber-Security is responsible for protecting and maintaining the Division of Medicaid's electronic and physical security as well as gatekeeping of electronic Personal Health Information (PHI) and Personally Identifiable Information (PII) of beneficiaries. This office is also responsible for ensuring compliance with the regulatory oversight agencies, responding to external audit requests, and developing and enforcing cyber security policies.

-Special Projects is responsible for overseeing the Medicaid Information Technology Architecture (MITA) initiative, change management, provider incentive payments, site build-out and property tracking.

-Technical Support & User Assistance is responsible for supporting access control management and providing help desk assistance related to hardware and software issues for the Division of Medicaid's employees both in the central office and ROs.

#### h. Other functions, e.g., TPL, utilization management (optional)

Office of Third Party Recovery is responsible for ensuring Medicaid is the payer of last resort on medical claims, recovering any monies reimbursed prior to the knowledge of a liable third party, and verifying accurate and complete third party records and files in accordance with state and federal requirements.

The Office of Human Resources is responsible for coordinating all personnel matters including: recruiting of personnel, classifying of positions, verifying fair and adequate compensation, ensuring all disciplinary actions are carried out in a fair and legal manner, validating that the agency complies with relevant federal and state laws and regulations, overseeing leave and benefit matters, facilitating training of current employees and maintaining personnel files. Human Resources is composed of recruitment and selection, benefits and leave, administration, workforce development, and human capital strategy.

The Office of Communications is responsible for disseminating information to internal and external audiences including the designing, writing, formatting, editing, and distributing process for the Division of Medicaid's external website, publications, collateral materials, and digital media. This area is responsible for public relations, issuing official statements and serving as the primary contact for news media requests.

The Office of Project Coordination is responsible is responsible for defining agency project expectations and goals, ensuring clear communication and creating efficient ways to work together and includes the following:

-Office of Operations is responsible for providing support to the Agency and ROs and is comprised of warehouse management, postal services unit, document imaging and records management.

-Office of Property Management, which includes fixed assets, is responsible for scheduling and conducting internal agency property audits, recording inventory of all new TN No.: 18-0003-MM4 Approval Date: 06/28/18 Effective Date: 01/01/2018 Superseded 17-0004 Page 18 property acquisition, facilitating selection, approval and execution of all real property leases, execution of janitorial and other related contractual agreements, facilities maintenance liaison, agency fleet management, ITECH warehouse management, garage/parking assignments, office renovations, and maintaining the vehicle policy manual. -Office of Provider Beneficiary Relations is responsible for all outreach to and conducting educational events for providers and beneficiaries about Medicaid programs, services and eligibility. This office is responsible for maintaining the Division of Medicaid's switchboard which is the primary contact for provider, beneficiary, and general inquirers.

#### 3. An organizational chart of the Medicaid agency has been uploaded:

Name	Date Created	
MS SPA 18-0003 Medicaid Administration Organizational Chart	6/5/2018 2:58 PM EDT	POF

Medicaid State Plan Print View

### Organization and Administration

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

#### **Package Header**

Package ID MS2018MS00040
Submission Type Official

Approval Date N/A

Superseded SPA ID 84-35; 92-09

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 MS-18-0003

 Initial Submission Date
 3/30/2018

 Effective Date
 1/1/2018

# B. Entities that Determine Eligibility or Conduct Fair Hearings Other than the Medicaid Agency

#### Title

Single state agency under Title IV-A (TANF)

Description of the functions the delegated entity performs in carrying out its
responsibilities:

The Division of Medicaid delegates the authority to conduct all eligibility determinations and redeterminations and all fair hearings for IV-E and non IV-E foster care and adoption assistance-related children to the Mississippi Department of Child Protective Services (MDCPS) a sub-agency of the Mississippi Department of Human Services (MDHS) which is the IV-A/TANF state agency. All fair hearing decisions made by MDCPS are final. The Division of Medicaid has a Memorandum of Understanding with MDCPS that describes the scope, the relationship between the Division and MDCPS and their respective responsibilities.

# Description of the functions the delegated entity performs in carrying out its responsibilities:

The state has an agreement under section 1634 of the Social Security Act for the Social Security Administration to determine Medicaid eligibility of SSI beneficiaries.

Title

The Social Security Administration

# Organization and Administration

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

### **Package Header**

Package IDMS2018MS0004OSPA IDMS-18-0003Submission TypeOfficialInitial Submission Date3/30/2018Approval DateN/AEffective Date1/1/2018Superseded SPA ID84-35; 92-09<br/>User-EnteredUser-Entered

# E. Coordination with Other Executive Agencies

The Medicaid agency coordinates with any other Executive agency related to any Medicaid functions or activities not described elsewhere in the Organization and Administration portion of the state plan (e.g. public health, aging, substance abuse, developmental disability agencies):.

Yes

No

# Organization and Administration

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

## **Package Header**

Package IDMS2018MS00040SPA IDMS-18-0003Submission TypeOfficialInitial Submission Date3/30/2018Approval DateN/AEffective Date1/1/2018Superseded SPA ID84-35; 92-09<br/>User-EnteredUser-EnteredInitial Submission Supervise

# F. Additional information (optional)

# **Medicaid State Plan Administration**

## Organization

#### Single State Agency Assurances

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

#### **Package Header**

Package ID	MS2018MS0004O	SPA ID	MS-18-0003
Submission Type	Official	Initial Submission Date	3/30/2018
Approval Date	N/A	Effective Date	1/1/2018
Superseded SPA ID	74-7		
	User-Entered		

### **A. Assurances**

🗹 1. The state plan is in operation on a statewide basis, in accordance with all the requirements of 42 CFR 431.50.

☑ 2. All requirements of 42 CFR 431.10 are met.

Z 3. There is a Medical Care Advisory Committee to the agency director on health and medical services established in accordance with 42 CFR 431.12. All requirements of 42 CFR 431.12 are met.

4. The Medicaid agency does not delegate, other than to its own officials, the authority to supervise the plan or to develop or issue policies, rules, and regulations on program matters.

S. The Medicaid agency has established and maintains methods of personnel administration on a merit basis in accordance with the standards described at 5 USC 2301, and regulations at 5 CFR Part 900, Subpart F. All requirements of 42 CFR 432.10 are met.

6. All requirements of 42 CFR Part 432, Subpart B are met, with respect to a training program for Medicaid agency personnel and the training and use of subprofessional staff and volunteers.

## **B.** Additional information (optional)

# Medicaid State Plan Eligibility

### Financial Eligibility Requirements for Non-MAGI Groups

MEDICAID | Medicaid State Plan | Administration, Eligibility | MS2018MS00040 | MS-18-0003

#### **Package Header**

Package ID	MS2018MS0004O	SPA ID	MS-18-0003
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Superseded SPA ID	NEW		
	User-Entered		

The state applies the following financial methodologies for all eligibility groups whose eligibility is not based on modified adjusted gross income (MAGI) rules (described in 42 C.F.R. §435.603):

## A. Financial Eligibility Methodologies

Z The state determines financial eligibility consistent with the methodologies described in 42 C.F.R. §435.601.

### B. Eligibility Determinations of Aged, Blind and Disabled Individuals

Eligibility is determined for aged, blind and disabled individuals based on one of the following:

• SSA Eligibility Determination State (1634 State)

The state has an agreement under section 1634 of the Social Security Act for the Social Security Administration to determine Medicaid eligibility of SSI beneficiaries. For all other individuals who seek Medicaid eligibility on the basis of being aged, blind or disabled, the state requires a separate Medicaid application and determines financial eligibility based on SSI income and resource methodologies.

#### State Eligibility Determination (SSI Criteria State)

The state requires all individuals who seek Medicaid eligibility on the basis of being aged, blind or disabled, including SSI beneficiaries, to file a separate Medicaid application, and determines financial eligibility based on SSI income and resource methodologies.

State Eligibility Determination (209(b) State)

The state requires all individuals who seek Medicaid eligibility on the basis of being aged, blind or disabled, including SSI beneficiaries, to file a separate Medicaid application, and determines financial eligibility using income and resource methodologies more restrictive than SSI.

### **C. Financial Responsibility of Relatives**

The state determines the financial responsibility of relatives consistent with the requirements and methodologies described in 42 C.F.R. §435.602.

### **D. Additional Information (optional)**

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