DEPARTMENT OF HEALTH AND HUMAN SERVICES
HEALTH CARE FINANCING ADMINISTRATION

# REVISED

FORM APPROVED

AGE NUMBER OF THE SUPERS OF ATTACHMENT (If Applicable):  achment to Page 10 of Attachment to Page 9 of Attachment 4.19-B, Page 3, 3a,  or Personal Care Services	<b>AMENDMENT</b> amendment)  6,074,616) \$665,000  6,074,616) \$665,000  EDED PLAN SECTION  chment 3.1-A  ment 3.1-B
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DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services 1600 Broadway, Suite 700 Denver, CO 80202-4967



# Region VIII

December 14, 2009

Maggie Anderson, Medicaid Director Medical Services Division North Dakota Department of Human Services 600 East Boulevard Avenue, Dept. 325 Bismarck, ND 58505-0250

RE: North Dakota #08-008

Dear Ms. Anderson:

This is your official notification that North Dakota State Plan amendment 08-008, "Personal Care Services", has been approved effective July 1, 2008.

If you have any questions concerning this amendment, please contact Bernadette Quevedo-Mendoza at (303) 844-7121.

Sincerely,

/s/

Richard C. Allen Associate Regional Administrator Division for Medicaid and Children's Health Operations

CC: Mary Lou Thompson

# METHODS AND STANDARDS FOR ESTABLISHING PAYMENT RATES - OTHER TYPES OF CARE

- 16. Payment for Case Management Services for chronically mentally ill Medicaid recipients will be based on a fee schedule developed by the agency from annual cost reports. Reported cost data will be subject to audit by the department's provider audit unit.
- 17. Vacated
- 18. Vacated
- 19. Nurse Practitioners are paid at the lower of billed charges or 75% of the professional fee schedule. The agency's rates are set as of July 1, 2008 and are effective for services on or after that date. The fee schedule rates shall be inflated by no more than 7% annually. All rates are published at <a href="http://www.nd.gov/dhs/services/medicalserv/medicaid/provider-fee-schedules.html">http://www.nd.gov/dhs/services/medicalserv/medicaid/provider-fee-schedules.html</a>. Except as otherwise noted in the plan, stated developed fee schedule rates are the same for both governmental and private providers.
- 20. Other Practitioner Services Are paid at the lower of billed charges or a maximum of 75% of the professional fee schedule. The agency's rates are set as of July 1, 2008 and are effective for services on or after that date. The fee schedule rates shall be inflated by no more than 7% annually. All rates are published at <a href="http://www.nd.gov/dhs/services/medicalserv/medicaid/provider-fee-schedules.html">http://www.nd.gov/dhs/services/medicalserv/medicaid/provider-fee-schedules.html</a>. Except as otherwise noted in the plan, stated developed fee schedule rates are the same for both governmental and private providers.
- 21. Vacated
- 22. Vacated
- 23. Personal Care Services
  - a. Authorized personal care services provided to an individual who receives personal care services from a provider on less than a 24-hour-a-day-seven-day-a-week basis shall be paid based on a maximum 15-minute unit rate established by the department.
    - The maximum established rates as of July 1, 2008 are \$13.80 per hour of an individual provider and \$20.84 per hour for an agency provider. The maximum established rate shall be inflated by no more than 7% annually. The agency's rates are set as of July 1, 2008 and are effective for services on or after that date. All rates are published at <a href="http://www.nd.gov/dhs/services/medicalserv/medicaid/provider-fee-schedules.html">http://www.nd.gov/dhs/services/medicalserv/medicaid/provider-fee-schedules.html</a>. Except as otherwise noted in the plan, stated developed fee schedule rates are the same for both governmental and private providers.
  - b. Authorized personal care service provided to an individual by a provider who provides personal care services on a 24-hour-a-day-seven-day-a-week basis shall be paid using a prospective per diem rate for each day personal care services are provided.

TN No. <u>08-008</u> Supersedes TN No. 03-010 STATE: North Dakota Attachment 4.19-B Page 3a

1) The maximum per diem rate for an individual or agency provider shall be established using the provider's allowable hourly rate established under paragraph a. multiplied times the number of hours per month authorized in the individual's care plan times twelve and divided by 365. The provider may bill only for days in which at least 15 minutes of personal care service are provided to the individual. The maximum per diem rate for an individual or agency may not exceed the maximum per diem rate for a residential provider as established in subparagraph 2.

2) The per diem rate for a residential provider is established based on the residential provider's reported allowable costs for direct and indirect personal care services divided by the number of days personal care services were provided during the report period. The per diem rate is applicable to all eligible individuals authorized to receive personal care services from the residential provider and does not vary based on the amount of services authorized for each individual. The per diem rate is payable only for days in which at least 15 minutes of personal care services is provided to the individual in the residential facility. For an individual who does not receive at least 15 minutes of personal cares per day, the rate payable to a residential provider for personal care services shall not exceed the maximum allowable hourly rate for an agency as established in paragraph a.

The per diem rate shall be established annually for each residential provider based on a cost report that identifies actual costs incurred for the provision of personal care services during the provider's fiscal year. The established per diem rate may not exceed the maximum per diem rate. The maximum per diem rate as of July 1, 2008 is \$55.20. The maximum per diem rate shall be inflated by no more than 7%.

Allowable costs included in the personal care per diem rate are:

- 1. Salaries, fringe benefits and training expenses for direct supervisors and staff who provide assistance with:
  - a. Activities of daily living including eating, bathing, dressing, mobility, toileting, transferring and maintaining continence; and
  - b. Instrumental activities of daily living that include personal hygiene, light housework, laundry, meal preparation, transportation, grocery shopping, using the telephone, medication management and money management.
- Administration and overhead expenses that include salaries and fringe benefits of an administrator, assistant administrator or top management personnel, liability insurance, central and home office costs excluding property costs, telephone, personnel recruitment costs, computer software costs, business office expenses, and working capital interest.
- 24. Vacated

25. Organ Transplants - Payments for physician services are based on Attachment 4.19-B No. 5 as described in this attachment. Payment for hospital services are based on Attachment 4.19-A.

TN No. <u>08-008</u> Supersedes TN No. 03-010 STATE: North Dakota Attachment 4.19-B Page 3b

26. For diagnostic, screening, preventive and rehabilitative services, Medicaid will pay the lower of actual billed charges or the maximum allowable fee established by the state agency.

- 27. Emergency hospital services provided by hospitals not otherwise participating in the Medicaid program are paid at the fixed percentage of charges for out-of-state hospitals as established in paragraph 1.
- 28. For Targeted Case Management Services for Pregnant Women and Infants, traumatic brain injury individuals, children in alternative care, children receiving child protective services, and pre and post adoption children, and individuals in need of long term care services, payment will be based on the lower of the providers actual billed charge or the fee schedule established in 15 minute units of service by the state.
- 29. Indian Health Service facilities or 638 Tribal facilities will be paid the encounter rate established by the Health Care Financing Administration which is published periodically in the Federal Register for established services provided in a facility that would ordinarily be covered services through the North Dakota Medicaid Program. The following services are covered by the all-inclusive rate:

Outpatient Mental Health (Psychiatrist/Psychologist)

Pharmacy EPSDT

Vision Telemedicine-Clinic/Physician

Dental Telemedicine-Mental Health Services

TN No. <u>08-008</u> Supersedes TN No. <u>03-010</u> State: North Dakota Attachment to Page 9 of Attachment 3.1-B

# <u>Limitation on Amount Duration and Scope</u>

#### 26. Personal Care Services

#### **DEFINITION OF SERVICES**

Personal care services assist a Medicaid eligible recipient with activities of daily living (ADLs), and instrumental activities of daily living (IADLs) as needed and as permitted in order to maintain independence and self-reliance to the greatest degree possible. Personal care services allow the individual to live as independently as possible while delaying or preventing the need for institutionalization. Assistance may be in the form of hands on assistance or cuing so that the individual can perform a task without direct assistance.

Personal care services must be the primary need of the individual and are not intended to bring about improvement of an acute medical condition.

Personal care services are provided in an individual's residence, except for a hospital, nursing facility, ICF/MR, or institution for mental disease. However, services may also be delivered in other settings, such as a place of employment, if providing personal care services assists the individual in remaining as independent as possible and avoiding institutionalization.

#### **ELIGIBILITY FOR SERVICES**

The necessity for personal care services is determined through a comprehensive assessment completed by county social service board case managers or by regional human service centers developmental disabilities or mental health case managers.

An individual must meet one of the following criteria to establish the necessity for personal care services:

- 1. Be impaired in at least one ADL
- 2. Need assistance with any three of the following IADLs; meal preparation, taking medication, housework and laundry.

The comprehensive assessment identifies the individual's needs and the personal care services that must be provided to address the individual's needs.

TN: <u>08-008</u>
Supersedes Approval Date: <u>DEC 0 4 2009</u> Effective Date: <u>July 1, 2008</u>
TN: 03-010

State: North Dakota Attachment to Page 9 of Attachment 3.1-B

# 26. Personal Care Services (continued)

A comprehensive assessment must be completed initially before any personal care services can be authorized and annually thereafter. A review of the individual's needs must be completed every six months or when there is a significant change in the individual's needs. Personal care services must be provided in accordance with a care plan developed from the assessment of the individual's needs. The care plan authorizes the maximum number of hours of personal care services that an individual may receive during a month.

Personal care services are provided in accordance with the personal care services plan. The State does not allow a physician to authorize, but can refer an individual to the State.

#### PROVIDER QUALIFICATIONS

Agencies must verify that they have procedures in place to accurately document the provision of furnished services and that they have trained the individuals furnishing services in their responsibility to report the furnished services properly and accurately.

Personal care service must be provided by an individual who is at least 18 years of age and who has provided evidence that he or she meets the standards established by the department for providing personal care services. Competency of meeting the standards can be verified by a health care professional and must be reestablished every two years or can be by virtue of licensure or certification as a registered nurse, licensed practical nurse, physical therapist, occupational therapist, or certified nursing assistant.

The providers are not required to have a degree or a specific educational level. They are required to meet the standards of 20 tasks commonly performed in the provision of personal care and the ability to perform tasks as verified by the health care professional or by virtue of licensure in North Dakota Administrative Code.

Agency providers must ensure that each employee meets the required standards before the employee provides personal cares. Agencies must verify continued competencies based on an acceptable annual evaluation of the employee.

TN: <u>08-008</u>

Supersedes Approval Date: DEC 0 4 2009 Effective Date: July 1, 2008

TN: 03-010

State: North Dakota Attachment to Page 9 of Attachment 3.1-B

26. Personal Care Services (continued)

Residential care providers must be licensed by the North Dakota Department of Health as a basic care facility.

Any qualified provider may enroll as a personal care provider.

# **LIMITATIONS**

- 1. Personal care services may not include skilled services performed by persons with professional training.
- 2. An individual receiving personal care services may not be an inpatient or resident of a hospital, a nursing facility, an intermediate care facility for the mentally retarded, or an institution for mental disease.
- 3. Personal care services may not include home delivered meals, or services or tasks not directly related to the needs of the individual.
- 4. Services provided by a spouse, parent of a minor child, or legal guardian are not covered.
- 5. Care needs of the individual that are outside the scope of personal care services are not covered.

TN: 08-008

Supersedes Approval Date: DEC 0 4 2009 Effective Date: July 1, 2008
TN: 03-010

State: North Dakota Attachment to Page 10 of Attachment 3.1-A

#### Limitation on Amount Duration and Scope

#### 26. Personal Care Services

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