# **Table of Contents**

**State/Territory Name:** North Dakota

State Plan Amendment (SPA) #: ND-08-011

This file contains the following documents in the order listed:

1) Approval Letter

2) CMS 179 Form/Summary Form (with 179-like data)

3) Approved SPA Pages

**TN:** ND-08-011 **Approval Date:** 01/27/2012 **Effective Date** 03/03/2008

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicard Services
1600 Broadway, Suite 700
Denver, CO 80202-4967



# Region VIII

February 8, 2012

Maggie Anderson, Medicaid Director Medical Services Division North Dakota Department of Human Services 600 East Boulevard Avenue, Dept 325 Bismarck, ND 58505-0250

RE North Dakota #08-011

Dear Ms Anderson

We have reviewed the proposed State Plan Amendment (SPA) submitted under transmittal number (TN) 08-011 This amendment provides a 3% rate increase under Targeted Case Management for persons in need of Long Term Care

Please be informed that this State Plan Amendment was approved on January 27, 2012 with an effective date of March 3, 2008 We are enclosing the CMS-179 and the amended plan page(s)

If you have any questions concerning this amendment, please contact Diane Dunstan-Murphy at (303) 844-7040

Sincerely,

/s/

Richard C Allen Associate Regional Administrator Division for Medicaid and Children's Health Operations

CC Mary Lou Thompson

TRANSMITTAL AND NOTICE OF APPROVAL OF	I TRANSMITTAL NUMBER.	2 STATE	
STATE PLAN MATERIAL	08-011	North Dakota	
		NOI III DAKOIA	
FOR: HEALTH CARE FINANCING ADMINISTRATION	3. PROGRAM IDENTIFICATION TITLE XIX OF THE SOCIAL SECU	DITTU ACT	
	(MEDICAID)	KITTACI	
TO REGIONAL ADMINISTRATOR	4 PROPOSED EFFECTIVE DATE		
HEALTH CARE FINANCING ADMINISTRATION	N. 1. 2. 2000		
DEPARTMENT OF HEALTH AND HUMAN SERVICES	March 3, 2008	·	
5 TYPE OF PLAN MATERIAL (Check One)			
☐ NEW STATE PLAN ☐ AMENDMENT TO BE	CONSIDERED AS NEW PLAN		
COMPLETE BLOCKS 6 THRU 10 IF THIS IS AN AME			
6 FEDERAL STATUTE/REGULATION CITATION	7 FEDERAL BUDGET IMPACT		
	a FFY \$0-		
CMS 2237 IFC	b FFY \$ <u>-0-</u>		
8 PAGE NUMBER OF THE PLAN SECTION OR ATTACHMENT	9 PAGE NUMBER OF THE SUPERS	EDED PLAN SECTION	
	OR ATTACHMENT (If Applicable)		
Supplement 7 to Attachment 3.1-A, pages 1-6	Supplement 7 to Attachment 3.	1-4	
Supplement 7 to Attachment 3.1-B, pages 1-6	Supplement 7 to Attachment 3.		
1	Supplement / to /tttuomient of		
10 SUBJECT OF AMENDMENT,			
Adds Targeted Case Management for individuals in need	of long-term care services to the	North Dakota State	
Plan to reflect the new requirements described in CMS 2	237 IFC		
11 GOVERNOR'S REVIEW (Check One)			
GOVERNOR'S OFFICE REPORTED NO COMMENT	☑ OTHER, AS SPEC	IFIED <u>delegated to</u> , Director, Medical	
☐ COMMENTS OF GOVERNOR'S OFFICE ENCLOSED ☐ NO REPLY RECEIVED WITHIN 45 DAYS OF SUBMITTAL	Services Division	Director, Medical	
MORE DI RECEIVES WITHIN 43 BITTO OF SOSIMITIES			
12 SIGNATURE OF STATE ACTIVITY OFFICIAL	16 RETURN TO		
	Diagram	_	
13 TYPED NAME	Maggie D. Anderson, Director		
Maggie D. Anderson	Division of Medical Services		
14 TITLE	ND Department of Human Services		
Director, Division of Medical Services	600 East Boulevard Avenue Dept 325		
15 DATE SUBMITTED Bismarck ND 58505-0250			
June 30, 2008 FOR REGIONAL OF	PEICE-LISE ONLY CO. 2 12 15 CO.	Jan . Barrier	
17 DATE RECEIVED:	18. DATE APPROVED.	100 kg - 11 kg	
6/30/08	JAT1	<b>7</b>	
PLAN APPROVED - ON	· ·	PICTAL TEST AND	
19. EFFECTIVE DATE OF APPROVED MATERIAL	20 DNAL OF	TICIAL (C) TOTAL TANK	
21. TYPED NAME RICHARD C. ALLEN	ARA, DANCH	6部湖、江海。	
23 REMARKS		The state of the s	
The state of the s			
The state of the s		TO SUPERIOR OF THE SECOND OF T	
The state of the s	The state of the s	" The same of the	
The state of the s	是"特别"。 1985年,特殊的		
12 ( ) 高级 数 ( ) " ) " (	A PARTY TO THE REAL PROPERTY AND THE PARTY TO THE PARTY T	المراقب المستوان المستوان المتارك	
		Carry San San San Jan	
The state of the s			
The state of the s		7 1 14 - 141 - 141 - 1 1 1 1 1 1 1 1 1 1	

For Targeted Case Management Services for Individuals needing Long Term Care 31 services, payment will be based on the lower of the provider's actual billed charge or the fee schedule established in monthly increments. Except as otherwise noted in the plan, the state developed fee schedule rates are the same for both governmental and private providers of case management for individuals needing Long Term Care. The fee schedule and any annual/periodic adjustments to the fee schedule are published on http:// nd.gov/dhs/services/medicalserv/medicaid/provider-fee-schedules html

The agency's fee schedule rate was set as of July 1, 2011 and is effective for services provided on or after that date. All rates are published on the agency's website

# State Plan under Title XIX of the Social Security Act

# TARGETED CASE MANAGEMENT FOR INDIVIDUALS IN NEED OF LONG TERM CARE SERVICES

Target Group (42 Code of Federal Regulations 442 18(a)(8)(i) and 441 18(a)(9))

Targeted Case Management for individuals in need of long term care – In order to receive targeted case management services an individual must (1) Be Medicaid Eligible, (2) Not currently be covered under any other targeted case management system, (3) Be considered, as defined by the North Dakota Department of Human Services to have a need for Long Term Care services, (4) Not receiving case management services through an HCBS 1915(c) Waiver Lives in the community and desires to remain there. Be ready for discharge from a hospital within 7 days. Resides in a basic care facility. Not reside in a nursing facility unless it is anticipated that a discharge to alternative care within 6 month.

For case management services provided to individuals in medical institutions

X Target group is comprised of individuals transitioning to a community setting and case-management services will be made available for up to 180 consecutive days of the covered stay in the medical institution. The target group does not include individuals between ages 22 and 64 who are served in Institutions for Mental Disease or individuals who are inmates of public institutions. (State Medicaid Directors Letter (SMDL), July 25, 2000)

#### Areas of state in which services will be provided

<u>X</u>	Entire State			
	Only in the following geographic areas	authority of section 19	915(g)(1) of the Act	
	is invoked to provide services less than Statewide			

## Comparability of services

Services are provided in accordance with section 1902(a)(10)(B) of the Act Services are not comparable in amount duration and scope

## Definition of Services (42 CFR 440 169)

Targeted Case Management services are services furnished to assist individuals, eligible under the State Plan, in gaining access to needed medical, social, education and other services. Case Management includes the following assistance.

- Assessment of an individual to determine the need for any medical, education, social or other services. These assessment activities include.
  - Taking client history.
  - o Identifying the individual's needs and completing related documentation, and

TN No <u>08-011</u>	Approval Date	Effective Date	03/03/08
Superseded	·· ———————————————————————————————————	_	
N No 01-004			

- Gathering information from other sources such as family members, medical providers, social workers, and educators (if necessary), to form a complete assessment of the individual
- At a minimum includes an initial assessment and six month face-to-face reassessments
- Development (and periodic revision) of a Specific Care Plan that
  - o Is based on the information collected through the assessment,
  - Specifies the goals and actions to address the medical, social, educational, and other services needed by the individual.
  - o Includes activities such as ensuring the active participation of the eligible Individual, and working with the individual (or the individual's authorized health care decision maker) and others to develop those goals, and
  - o Identifies a course of action to respond to the assessed needs of the eligible individual
- Referral and Related Activities
  - To help an eligible individual obtain needed services including activities that help link an individual with
    - Medical, social, educational providers, or
    - Other programs and services that are capable of providing needed services, such as making referrals to providers for needed services and scheduling appointments for the individual
- Monitoring and Follow-up Activities

TN No 01-004

- Activities and contacts that are necessary to ensure the care plan is implemented and adequately addresses the individual's needs, and which may be with the individual, family members, providers, or other entities or individuals and conducted as frequently as necessary, and including at least one annual monitoring, to determine whether the following conditions are met
  - Services are being furnished in accordance with the individual's care plan,
  - Services in the care plan are adequate, and
  - If there are changes in the needs or status of the individual, and if so, making necessary adjustments in the care plan and service arrangements with providers
  - At a minimum this includes an initial assessment to determine need, and if there
    is a need, ongoing six month face-to-face reassessments

\_\_\_ Case management may include contacts with non-eligible individuals that are directly related to identifying the needs and supports for helping the eligible individual to access services

## Qualifications of Providers (42 CFR 441 18(a)(8)(v) and 42 CFR 41 18(b))

In order to ensure that care is properly coordinated. TCM services must be delivered by an individual or an agency that have sufficient knowledge and experience relating to the availability of alternative long term care services for elderly and disabled persons

TN No	08-011	Approval Date	1/27/12	Effective Date	03/03/08
Supers	eded				•

Individual case managers must at a minimum must hold a ND social work license or must be a Developmental Disabilities program manager. The DD Program manager must be a Qualified Mental Retardation Professional (QMRP) or must have one year experience as a Developmental Disabilities Case Manager in the North Dakota Department of Human Services

## Indian Tribes or Indian Tribal Organization Provider Qualifications

Qualifications for staff of federally recognized Indian Tribes or Indian Tribal Organizations performing case management must be able to deliver needed services in a culturally appropriate and relevant manner to enrolled tribal members

Staff must have successfully completed either a) the 120 hour basic Community Health Representative (CHR) Certification Training (provided through Indian Health Service), supplemented by 20 hours of training in Case Management Process and 20 hours of training in Gerontology topics, or b) an approved Tribal College Community Health Curriculum, which includes coursework in Case Management principles and Gerontology

The Case Management Implementer (the individual providing the direct service) must provide services under the supervision of a licensed health professional (Licensed Practical Nurse, Social Worker, Registered Nurse, Physical Therapist, Occupational Therapist, or Medical Doctor)

Medicaid will reimburse a CHR Program for case management services provided by CHR Program staff that have not yet completed the necessary certification requirements so long as case management services are provided under the supervision of a licensed professional (Licensed Practical Nurse, Social Worker, Registered Nurse, Physical Therapist, Occupational Therapist, Registered Dietician, or Medical Doctor) and the CHR Program staff are actively in the process of completing the necessary certification requirements within two years

## Freedom of Choice (42 CFR 441 18(a)(1))

The State assures that the provision of case management services will not restrict an individual's free choice of providers in violation of section 1902(a)(23) of the Act.

- 1 Eligible recipients will have free choice of the providers of case management services within the specified geographic area identified in this plan
- 2 Eligible recipients will have free choice of the providers of other medical care under the plan

## Freedom of Choice Exception

Target group consists of eligible individuals with developmental disabilities or with chronic mental illness. Providers are limited to providers of case management services capable of ensuring that individuals with developmental disabilities or with chronic mental illness receive needed services.

#### Access to Services

The State assures that

TN No <u>08-011</u> Approval Date <u>1/27/12</u> Effective Date <u>03/03/08</u> Superseded
TN No 01-004

- Case management services will be provided in a manner consistent with the best interest of recipients and will not be used to restrict an individual's access to other services under the plan, [section 1902 (a)(19)]
- Individuals will not be compelled to receive case management services, condition receipt
  of case management services on the receipt of other Medicaid services, or condition
  receipt of other Medicaid services on receipt of case management services, [section
  1902 (a)(19)]
- Providers of case management services do not exercise the agency's authority to authorize or deny the provision of other services under the plan [42CFR 431 10(e)]

## <u>Limitations</u>

Case management does not include, and Federal Financial Participation (FFP) is not available in expenditures for, services defined in §441 169 when the case management activities are an integral and inseparable component of another covered Medicaid service (State Medicaid Manual (SMM) 4302 F)

Case management does not include, and Federal Financial Participation (FFP) is not available in expenditures for, services defined in §441 169 when the case management activities constitute the direct delivery of underlying medical, educational, social, or other services to which an eligible individual has been referred, including for foster care programs, services such as, but not limited to, the following research gathering and completion of documentation required by the foster care program, assessing adoption placements, recruiting or interviewing potential foster care parents, serving legal papers, home investigations, providing transportation, administering foster care subsidies, making placement arrangements (42 CFR 441 18(c))

FFP only is available for case management services or targeted case management services if there are no other third parties liable to pay for such services, including as reimbursement under a medical, social, educational, or other program except for case management that is included in an individualized education program or individualized family service plan consistent with §1903(c) of the Act (§§1902(a)(25) and 1905(c))

## Payment (42 CFR 441 18(a)(4))

Payment for case management or targeted case management services under the plan does not duplicate payments made to public agencies or private entities under other program authorities for this same purpose

#### Case Records (42 CFR 441 18(a)(7))

Providers maintain case records that document for all individuals receiving case management as follows (i)The name of the individual, (ii) The dates of the case management services, (iii)The name of the provider agency (if relevant) and the person providing the case management service, (iv) The nature, content, units of the case management services received and whether goals specified in the care plan have been achieved, (v) Whether the individual has declined services in the care plan, (vi) The need for, and occurrences of, coordination with other case managers, (vii) A timeline for obtaining needed services, (viii) A timeline for reevaluation of the plan

TN No <u>08-011</u> Approval Date <u>1/27//2</u> Effective Date <u>03/03/08</u>
Superseded
TN No 01-004

# State Plan under Title XIX of the Social Security Act

State/Territory	North Dakota

# TARGETED CASE MANAGEMENT FOR INDIVIDUALS IN NEED OF LONG TERM CARE SERVICES

# Target Group (42 Code of Federal Regulations 442 18(a)(8)(i) and 441 18(a)(9))

Targeted Case Management for individuals in need of long term care – In order to receive targeted case management services an individual must (1) Be Medicaid Eligible, (2) Not currently be covered under any other targeted case management system, (3) Be considered, as defined by the North Dakota Department of Human Services to have a need for Long Term Care services, (4) Not receiving case management services through an HCBS 1915(c) Waiver Lives in the community and desires to remain there. Be ready for discharge from a hospital within 7 days. Resides in a basic care facility. Not reside in a nursing facility unless it is anticipated that a discharge to alternative care within 6 month.

For case management services provided to individuals in medical institutions

X Target group is comprised of individuals transitioning to a community setting and case-management services will be made available for up to 180 consecutive days of the covered stay in the medical institution. The target group does not include individuals between ages 22 and 64 who are served in Institutions for Mental Disease or individuals who are inmates of public institutions. (State Medicaid Directors Letter (SMDL), July 25, 2000)

## . Areas of state in which services will be provided

<u>X</u> _	Entire State		
	Only in the following geographic areas	authority of section	1915(g)(1) of the Ac
	is invoked to provide services less than	_	

## Comparability of services

Services are provided in accordance with section 1902(a)(10)(B) of the Act Services are not comparable in amount duration and scope

## Definition of Services (42 CFR 440 169)

Targeted Case Management services are services furnished to assist individuals, eligible under the State Plan, in gaining access to needed medical, social, education and other services. Case Management includes the following assistance.

- Assessment of an individual to determine the need for any medical, education, social or other services. These assessment activities include.
  - o Taking client history,
  - o Identifying the individual's needs and completing related documentation, and

TN No <u>08-011</u> Approval Date <u>1/27//2</u> Effective Date <u>03/03/08/</u>
Superseded
TN No <u>01-004</u>

- o Gathering information from other sources such as family members, medical providers, social workers, and educators (if necessary), to form a complete assessment of the individual
- At a minimum includes an initial assessment and six month face-to-face reassessments
- Development (and periodic revision) of a Specific Care Plan that
  - o Is based on the information collected through the assessment.
  - o Specifies the goals and actions to address the medical, social, educational, and other services needed by the individual,
  - o Includes activities such as ensuring the active participation of the eligible Individual, and working with the individual (or the individual's authorized health care decision maker) and others to develop those goals, and
  - o Identifies a course of action to respond to the assessed needs of the eligible individual
- Referral and Related Activities
  - o To help an eligible individual obtain needed services including activities that help link an individual with
    - Medical, social, educational providers, or
    - Other programs and services that are capable of providing needed services, such as making referrals to providers for needed services and scheduling appointments for the individual
- Monitoring and Follow-up Activities
  - O Activities and contacts that are necessary to ensure the care plan is implemented and adequately addresses the individual's needs, and which may be with the individual, family members, providers, or other entities or individuals and conducted as frequently as necessary, and including at least one annual monitoring, to determine whether the following conditions are met
    - · Services are being furnished in accordance with the individual's care plan,
    - Services in the care plan are adequate, and
    - If there are changes in the needs or status of the individual, and if so, making necessary adjustments in the care plan and service arrangements with providers
    - At a minimum this includes an initial assessment to determine need, and if there
      is a need, ongoing six month face-to-face reassessments

Case management may include contacts with non-eligible individuals that are directly related to identifying the needs and supports for helping the eligible individual to access services

## Qualifications of Providers (42 CFR 441 18(a)(8)(v) and 42 CFR 41 18(b))

In order to ensure that care is properly coordinated, TCM services must be delivered by an individual or an agency that have sufficient knowledge and experience relating to the availability of alternative long term care services for elderly and disabled persons

Individual case managers must at a minimum must hold a ND social work license or must be a Developmental Disabilities program manager. The DD Program manager must be a Qualified Mental Retardation Professional (QMRP) or must have one year experience as a Developmental Disabilities Case Manager in the North Dakota Department of Human Services.

## Indian Tribes or Indian Tribal Organization Provider Qualifications

Qualifications for staff of federally recognized Indian Tribes or Indian Tribal Organizations performing case management must be able to deliver needed services in a culturally appropriate and relevant manner to enrolled tribal members

Staff must have successfully completed either a) the 120 hour basic Community Health Representative (CHR) Certification Training (provided through Indian Health Service), supplemented by 20 hours of training in Case Management Process and 20 hours of training in Gerontology topics, or b) an approved Tribal College Community Health Curriculum, which includes coursework in Case Management principles and Gerontology

The Case Management Implementer (the individual providing the direct service) must provide services under the supervision of a licensed health professional (Licensed Practical Nurse, Social Worker, Registered Nurse, Physical Therapist, Occupational Therapist, or Medical Doctor)

Medicaid will reimburse a CHR Program for case management services provided by CHR Program staff that have not yet completed the necessary certification requirements so long as case management services are provided under the supervision of a licensed professional (Licensed Practical Nurse, Social Worker, Registered Nurse, Physical Therapist, Occupational Therapist, Registered Dietician, or Medical Doctor) and the CHR Program staff are actively in the process of completing the necessary certification requirements within two years

## Freedom of Choice (42 CFR 441 18(a)(1))

The State assures that the provision of case management services will not restrict an individual's free choice of providers in violation of section 1902(a)(23) of the Act

- 1 Eligible recipients will have free choice of the providers of case management services within the specified geographic area identified in this plan
- 2 Eligible recipients will have free choice of the providers of other medical care under the plan

ı	Freedom	of	Choice	Exception
П	I CCGOII			

Target group consists of eligible individuals with developmental disabilities or with chronic mental illness. Providers are limited to providers of case management services capable of ensuring that individuals with developmental disabilities or with chronic mental illness receive needed services.

## Access to Services

The State assures that

TN No <u>08-011</u> Superseded TN No 01-004 Approval Date 1/27/12

Effective Date \_\_03/03/08

- Case management services will be provided in a manner consistent with the best interest of recipients and will not be used to restrict an individual's access to other services under the plan, [section 1902 (a)(19)]
- Individuals will not be compelled to receive case management services, condition receipt
  of case management services on the receipt of other Medicaid services, or condition
  receipt of other Medicaid services on receipt of case management services, [section
  1902 (a)(19)]
- Providers of case management services do not exercise the agency's authority to authorize or deny the provision of other services under the plan [42CFR 431 10(e)]

## Limitations

Case management does not include, and Federal Financial Participation (FFP) is not available in expenditures for, services defined in §441 169 when the case management activities are an integral and inseparable component of another covered Medicaid service (State Medicaid Manual (SMM) 4302 F)

Case management does not include, and Federal Financial Participation (FFP) is not available in expenditures for, services defined in §441 169 when the case management activities constitute the direct delivery of underlying medical, educational, social, or other services to which an eligible individual has been referred, including for foster care programs, services such as, but not limited to, the following research gathering and completion of documentation required by the foster care program, assessing adoption placements, recruiting or interviewing potential foster care parents, serving legal papers, home investigations, providing transportation, administering foster care subsidies, making placement arrangements (42 CFR 441 18(c))

FFP only is available for case management services or targeted case management services if there are no other third parties liable to pay for such services, including as reimbursement under a medical, social, educational, or other program except for case management that is included in an individualized education program or individualized family service plan consistent with §1903(c) of the Act (§§1902(a)(25) and 1905(c))

## Payment (42 CFR 441 18(a)(4))

Payment for case management or targeted case management services under the plan does not duplicate payments made to public agencies or private entities under other program authorities for this same purpose

## Case Records (42 CFR 441 18(a)(7))

Providers maintain case records that document for all individuals receiving case management as follows (i)The name of the individual, (ii) The dates of the case management services, (iii)The name of the provider agency (if relevant) and the person providing the case management service, (iv) The nature, content, units of the case management services received and whether goals specified in the care plan have been achieved, (v) Whether the individual has declined services in the care plan, (vi) The need for, and occurrences of, coordination with other case managers, (vii) A timeline for obtaining needed services, (viii) A timeline for reevaluation of the plan

TN No <u>08-011</u> Superseded TN No 01-004 Approval Date 1/27/12

Effective Date \_03/03/08