

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT  
State/Territory: OREGON

AMOUNT, DURATION, AND SCOPE OF MEDICAL AND REMEDIAL  
CARE AND SERVICES PROVIDED TO THE CATEGORICALLY NEEDY

---

METHODS OF ASSURING TRANSPORTATION

Non-Emergency Medical Transportation is provided as an optional medical service in accordance with 1902(a)(4)(A) of the Act and 42 CFR 431.53. NEMT is provided statewide under 1115 authority and in some cases under FFS State plan authority as outlined below.

Non-Emergency Medical Transportation under the 1115 waiver

Coordinated Care Organizations have NEMT included within their global budgets. CCOs may utilize Oregon's brokerage system to provide NEMT rides to eligible clients. The State provides NEMT services for eligible clients not enrolled in a CCO through Transportation brokers that service the state through approximately 8 regional brokerages. The brokers are required to have oversight procedures to monitor beneficiary access and complaints and ensures that transportation is timely and transport personnel are licensed, qualified, competent, and courteous. Brokerages are subject to regular auditing and oversight by the State in order to ensure the quality and timeliness of the transportation services provided and the adequacy of beneficiary access to medical care and services. The brokers are governmental entities and can provide transportation itself or through subcontracts.

Brokers operate access management centers and interact with eligible Medicaid clients requesting access to eligible Medicaid services – trips are only authorized after brokers verify client eligibility and determine that clients do not have other transportation resources/options. Clients who have alternative means of no-cost transportation are not eligible for transportation through the brokerages. “No-cost” transportation includes rides provided by local social service agencies, law enforcement agencies, friends or relatives or any other means which would be considered by the Division to be a prior resource.

To directly save Medicaid medical funds (and as examples), brokers may authorize trips to Veterans' Hospitals, Shriners' Hospitals, and for services where Medicare and/or private insurance is primary and Medicaid coverage is secondary. Transportation for clients who also have Medicare Part D is provided at the same level of service as, and under the same restrictions for, prescription drug pickups.

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT  
State/Territory: OREGON

AMOUNT, DURATION, AND SCOPE OF MEDICAL AND REMEDIAL  
CARE AND SERVICES PROVIDED TO THE CATEGORICALLY NEEDY

---

METHODS OF ASSURING TRANSPORTATION (Cont)

Brokers assign trips to the most appropriate and cost-effective available transportation services subcontractor based on each client's mobility status and personal capabilities.

The NEMT broker provides transportation in accordance with Oregon Administrative Rules and under their Provider Agreement with the State to all mandatory and optional categorical populations included in section 2.2-A of this state plan. Populations excluded from NEMT under the 1115 waiver are Qualified Medicare Beneficiary (QMB only), Legalized aliens under 440.255 (CAWEM) and until January 1, 2014, the Medicaid expansion populations under the 1115 demonstration authority known as OHP Standard.

NEMT services provided include:

- wheelchair van
- non-emergent ambulance level transports (air & ground)
- taxi
- sedan transport
- stretcher car
- bus/train passes
- bus/train tickets
- secured transportation
- other transportation (described below)

When cost effective, appropriate, and necessary broker may use/authorize gas vouchers, grouped-ride vehicle, volunteers, parking, air transport and, client and necessary attendant reimbursements (mileage, lodging and meal reimbursement) as outlined at 42 CFR 440.170 (a) (3) (ii).

---

TN No. 13-07

Supersedes TN No. 12-02

Approval Date:

July 30, 2013

Effective Date: 7/1/13

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT  
State/Territory: OREGON

AMOUNT, DURATION, AND SCOPE OF MEDICAL AND REMEDIAL  
CARE AND SERVICES PROVIDED TO THE CATEGORICALLY NEEDY

---

METHODS OF ASSURING TRANSPORTATION (Cont)

Non-Emergency Medical Transportation outside of the 1115 waiver

Transportation services outside of the brokerage system are:

- Non-emergent ambulance level transports (except in area where provided by the broker)
- Client and necessary attendant reimbursement-includes mileage, meals & lodging (except in area where provided by the broker)
- Reimbursements for rides provided by volunteers

The State provides transportation (for cases outside of the brokerage system) to all mandatory and optional categorical populations included in section 2.2-A of this state plan. Populations excluded from NEMT under FFS are Qualified Medicare Beneficiary (QMB only), legalized aliens under 440.255 (CAWEM) and until January 1, 2014, Medicaid expansion populations under the 1115 demonstration authority known as OHP Standard.

NEMT payments outside of the 1115 brokerage are paid on a FFS basis as outlined in Attachment 4.19-B. The fee schedule is published on the Divisions web at [http://www.oregon.gov/OHA/healthplan/data\\_pubs/feeschedule/main.shtml](http://www.oregon.gov/OHA/healthplan/data_pubs/feeschedule/main.shtml).

Transportation is provided as an administrative activity in accordance with 1902(a)(4)(A) of the Act and 42 CFR 431.53 when payments are made directly to individuals as reimbursement for mileage or transportation related services.

All clients, regardless if served by the brokerage or the State, have the right to request a fair hearing and an appeal to a hearing decision, except in relation to provisions that are inapplicable under 42 CFR 440.170. Fair hearings are conducted before an impartial administrative law judge in accordance with the state's administrative hearings procedures (the same process as for other Medicaid healthcare services).

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT  
**State/Territory: OREGON**

METHODS AND STANDARDS FOR ESTABLISHING PAYMENT RATES

---

Provider type/ Service type	Payment method
24.a. Transportation	<p><u>Emergency Transport-</u> Payment for emergency medical transportation services is a state-wide fee schedule.</p> <p>The rate is posted on the agency web at: <a href="http://www.oregon.gov/oha/healthplan/pages/data_pubs/feeschedule/main.aspx">http://www.oregon.gov/oha/healthplan/pages/data_pubs/feeschedule/main.aspx</a></p> <p><u>Non-emergency transports not provided/arranged by the brokerage system as authorized under 1115 waiver authority-</u> NEMT ambulance level transports is a state-wide fee schedule. Client and necessary attendant reimbursement- mileage is \$0.25 per mile and is all-inclusive. Meals- Breakfast: \$3.00,Lunch: \$3.50,Dinner: \$5.50 Lodging- the lesser of the actual cost, or \$40 per night. Volunteer drivers-Rides are reimbursed per standard GSA mileage rates for business miles driven.</p>

---

TN No. 13-07

Supersedes TN No. 12-09

Approval Date:

July 30, 2013

Effective Date:7/1/13