

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard, Mail Stop S2-14-26
Baltimore, Maryland 21244-1850



Disabled & Elderly Health Programs Group

October 28, 2022

William Woolston
Director of Medicaid and Division of Health Services
Department of Social Services
55 Farmington Avenue
Hartford, CT 06105

Dear Director Woolston:

The Centers for Medicare & Medicaid Services (CMS) is granting Connecticut approval of the electronic visit verification (EVV) good faith effort exemption request for Home Health Care Services (HHCS). CMS has determined that your state's request is in accordance with [12006\(a\)\(4\)\(B\)](#) of the 21st Century Cures Act (Cures Act). Specifically, your state has made a good faith effort to comply with EVV requirements by meeting with stakeholders to introduce modifications to transition to an Open Vendor Model, working with the Medicaid Management Information System (MMIS) vendor and EVV vendor to develop timelines for a modified state-mandated system coupled with an aggregator solution.

In addition, your state has encountered unavoidable delays when implementing its EVV system, including transitioning from a State-Mandated External Vendor Model to an Open Vendor Model and the need to request additional federal funding in its Advanced Planning Document (APD) submission to support the implementation of the new model and aggregator solution.

Because your state has sufficiently demonstrated it has made a good faith effort to comply with EVV requirements and has encountered unavoidable delays, CMS will not apply federal medical assistance percentage (FMAP) reductions in calendar year 2023. Please be advised that the Cures Act provision on good faith effort exemptions does not provide CMS with authority to delay the FMAP reductions for more than one year. If you have any questions please email EVV@cms.hhs.gov.

Sincerely,

Ralph F. Lollar, Director
Division of Long-Term Services and Supports