

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard, Mail Stop S2-14-26  
Baltimore, Maryland 21244-1850



**Disabled & Elderly Health Programs Group**

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November 2, 2022

Elizabeth Matney  
Medicaid Director  
Iowa Medicaid Enterprise  
1305 East Walnut St.  
Des Moines, IA 50319

Dear Director Matney:

The Centers for Medicare & Medicaid Services (CMS) is granting Iowa approval of the electronic visit verification (EVV) good faith effort exemption request for Home Health Care Services (HHCS). CMS has determined that your state's request is in accordance with [12006\(a\)\(4\)\(B\)](#) of the 21<sup>st</sup> Century Cures Act (Cures Act). Specifically, your state has made a good faith effort to comply with EVV requirements by conducting an environmental scan of home health providers, performing stakeholder engagement, implementing a Managed Care Choice Implementation EVV model, and ensuring that Managed Care contracts contain language regarding EVV requirements.

In addition, your state has encountered unavoidable delays when implementing its EVV system, including stakeholder engagement delays due to the Public Health Emergency (PHE), making additional system configurations to achieve interoperability, and additional workforce issues within the Iowa Medicaid Agency.

Because your state has sufficiently demonstrated it has made a good faith effort to comply with EVV requirements and has encountered unavoidable delays, CMS will not apply federal medical assistance percentage (FMAP) reductions in calendar year 2023. Please be advised that the Cures Act provision on good faith effort exemptions does not provide CMS with authority to delay the FMAP reductions for more than one year. If you have any questions please email [EVV@cms.hhs.gov](mailto:EVV@cms.hhs.gov).

Sincerely,

Mary Marchioni, Acting Deputy Director  
Division of Long-Term Services and Supports