

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard, Mail Stop S2-14-26  
Baltimore, Maryland 21244-1850



Disabled & Elderly Health Programs Group

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October 25, 2022

Tara A. LeBlanc  
Medicaid Executive Director  
Louisiana Medicaid Program, Louisiana Department of Health  
Bureau of Health Services Financing  
628 North Fourth Street  
Baton Rouge, LA 70821-9030

Dear Director LeBlanc:

The Centers for Medicare & Medicaid Services (CMS) is granting Louisiana approval of the electronic visit verification (EVV) good faith effort exemption request for Home Health Care Services (HHCS). CMS has determined that your state's request is in accordance with [12006\(a\)\(4\)\(B\)](#) of the 21<sup>st</sup> Century Cures Act (Cures Act). Specifically, your state has made a good faith effort to comply with EVV requirements by issuing a Request for Proposal (RFP) to procure a new EVV system in May 2021, completing the competitive bidding process and selecting a vendor in October 2022.

In addition, your state has encountered unavoidable delays when implementing its EVV system, including the previous EVV contract expiring in June 2022, a nine-month delay in the procurement process while the state responded to a protest of solicitation from another potential bidder and eventually deciding to extend the current EVV contract through June 2024.

Because your state has sufficiently demonstrated it has made a good faith effort to comply with EVV requirements and has encountered unavoidable delays, CMS will not apply federal medical assistance percentage (FMAP) reductions in calendar year 2023. Please be advised that the Cures Act provision on good faith effort exemptions does not provide CMS with authority to delay the FMAP reductions for more than one year. If you have any questions please email [EVV@cms.hhs.gov](mailto:EVV@cms.hhs.gov).

Sincerely,

Ralph F. Lollar, Director  
Division of Long Term Services and Supports