

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard, Mail Stop S2-14-26
Baltimore, Maryland 21244-1850



Disabled & Elderly Health Programs Group

October 20, 2022

Lisa Olson
Medicaid Director
State of Wisconsin, Department of Health Services
1 West Wilson Street
Madison, WI 53703

Dear Director Olson:

The Centers for Medicare & Medicaid Services (CMS) is granting Wisconsin approval of the electronic visit verification (EVV) good faith effort exemption request for Home Health Care Services (HHCS). CMS has determined that your state's request is in accordance with [12006\(a\)\(4\)\(B\)](#) of the 21st Century Cures Act (Cures Act). Specifically, your state has made a good faith effort to comply with EVV requirements by conducting and implementing its stakeholder engagement plan, identifying the current Medicaid Management Information System fiscal agent as a provider of EVV services, and modifying the current contract to include EVV.

In addition, your state has encountered unavoidable delays when implementing its EVV system, including issues with stabilizing the current EVV system for Personal Care Services (PCS), needing to implement a new strategy for EVV customer related issues, and subsequently delaying the timeline for the implementation for HHCS until the hard launch for PCS is completed.

Because your state has sufficiently demonstrated it has made a good faith effort to comply with EVV requirements and has encountered unavoidable delays, CMS will not apply federal medical assistance percentage (FMAP) reductions in calendar year 2023. Please be advised that the Cures Act provision on good faith effort exemptions does not provide CMS with authority to delay the FMAP reductions for more than one year. If you have any questions please email EVV@cms.hhs.gov.

Sincerely,

Ralph F. Lollar, Director
Division of Long-Term Services and Supports