

Arizona Managed Care Program Features, as of 2019

Features	Arizona Health Care Cost Containment System
Program type	Comprehensive MCO + MLTSS
Statewide or region-specific?	Statewide
Federal operating authority	1115(a) (Medicaid demonstration waivers)
Program start date	07/13/1982
Waiver expiration date (if applicable)	09/30/2021
If the program ended in 2019, indicate the end date	
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)	
Populations enrolled: Full Duals	Mandatory
Populations enrolled: Partial Duals	
Populations enrolled: Children with Special Health Care Needs	Mandatory

Features	Arizona Health Care Cost Containment System
Populations enrolled: Native American/Alaskan Natives	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Mandatory
Populations enrolled: Enrollment choice period	Other
Populations enrolled: Enrollment broker name (if applicable)	
Populations enrolled: Notes on enrollment choice period	The enrollment choice period for members who are auto-assigned is 90 days. After the initial enrollment choice period, members receive an annual enrollment choice period of 60 days.
Benefits covered: Inpatient hospital physical health	X
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X
Benefits covered: Outpatient hospital physical health	X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X
Benefits covered: Partial hospitalization	
Benefits covered: Physician	X
Benefits covered: Nurse practitioner	X
Benefits covered: Rural health clinics and FQHCs	X
Benefits covered: Clinic services	X
Benefits covered: Lab and x-ray	X
Benefits covered: Prescription drugs	X
Benefits covered: Prosthetic devices	X

Features	Arizona Health Care Cost Containment System
Benefits covered: EPSDT	X
Benefits covered: Case management	X
Benefits covered: SSA Section 1945-authorized health home	
Benefits covered: Health home care (services in home)	X
Benefits covered: Family planning	X
Benefits covered: Dental services (medical/surgical)	X
Benefits covered: Dental (preventative or corrective)	X
Benefits covered: Personal care (state plan option)	X
Benefits covered: HCBS waiver services	X
Benefits covered: Private duty nursing	X
Benefits covered: ICF-IDD	X
Benefits covered: Nursing facility services	X
Benefits covered: Hospice care	X
Benefits covered: Non-Emergency Medical Transportation	X
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit	X
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Freestanding birth centers, podiatry, naturopathic physicians, and adult occupational therapy.

Features	Arizona Health Care Cost Containment System
Quality assurance and improvement: HEDIS data required?	Yes
Quality assurance and improvement: CAHPS data required?	Yes
Quality assurance and improvement: Accreditation required?	No
Quality assurance and improvement: Accrediting organization	Please note that HEDIS and CAHPS are run by the EQRO not the MCO. CAHPS is done by AHCCCS's EQRO but AHCCCS does not request that every population be evaluated every year.
Quality assurance and improvement: EQRO contractor name (if applicable)	Health Services Advisory Group
Performance incentives: Payment bonuses/differentials to reward plans	X
Performance incentives: Preferential auto-enrollment to reward plans	X
Performance incentives: Public reports comparing plan performance on key metrics	X
Performance incentives: Withholds tied to performance metrics	X
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes	X

<b>Features</b>	<b>Arizona Health Care Cost Containment System</b>
Participating plans: Plans in Program	United Healthcare; Care 1st; DCS/CMDP; DES/Division of Developmental Disabilities (MLTSS); United Healthcare (MLTSS); Steward Health Choice Arizona; Arizona Complete Health-Complete Care Plan; Mercy Care; Mercy Care (MLTSS); Magellan Complete Care; Banner University Family Care; Mercy Care Plan - SMI; Arizona Complete Health- Complete Care Plan SMI; Steward Health Choice Arizona SMI; Banner University Family Care (MLTSS)

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Notes: Program notes	<p>Enrollment (voluntary with auto-enrollment) – members have choice and if they do not choose then there are rules for where they are auto-enrolled depending on the program. If an individual does not choose their plan prior to eligibility being determined, they are auto-enrolled in a health plan and given 90 days to choose a different plan. Magellan Complete Care began 10/1/18. AHCCCS Complete Care (ACC) began October 1, 2018 which combined physical and behavioral health services together for each awarded Health Plan. ACC replaced the ACUTE Care program. The ACC program applies to the following health plans: Care1st, Steward Health Choice Arizona, Magellan Complete Care, Mercy Care, Banner University Family Care, United Healthcare, and Arizona Complete Health-Complete Care Plan. Health Net Access ended 9/30/18 and Arizona Complete Health - Complete Care Plan began October 1, 2018. Mercy Maricopa Integrated Care, Cenpatico Integrated Care &amp; Health Choice Integrated Care ended 9/30/18. Mercy Care Plan - SMI, Arizona Complete Health - Complete Care Plan SMI &amp; Steward Health Choice Arizona SMI began October 1, 2018.</p>