

### Louisiana Managed Care Program Features, as of 2018 (1 of 2)

Features	Healthy Louisiana	Healthy Louisiana BHO	Coordinated System of Care
Program type	Comprehensive MCO	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)
Statewide or region-specific?	Statewide	Statewide	Statewide
Federal operating authority	1932(a)	1915(b)	1915(b)/1915(c)
Program start date	02/01/2012	12/01/2015	03/01/2012
Waiver expiration date (if applicable)		10/31/2022	06/30/2022
If the program ended in 2018, indicate the end date			
Populations enrolled: Low-income adults <u>not</u> covered under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory		
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory		
Populations enrolled: Aged, Blind or Disabled Children or Adults	Varies	Mandatory	
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory		
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			
Populations enrolled: Full Duals		Mandatory	
Populations enrolled: Partial Duals			
Populations enrolled: Children with Special Health Care Needs		Mandatory	Voluntary
Populations enrolled: Native American/Alaskan Natives	Voluntary	Exempt	Exempt

<b>Features</b>	<b>Healthy Louisiana</b>	<b>Healthy Louisiana BHO</b>	<b>Coordinated System of Care</b>
Populations enrolled: Foster Care and Adoption Assistance Children	Mandatory	Mandatory	
Populations enrolled: Enrollment choice period	Other	Pre-assigned	
Populations enrolled: Enrollment broker name (if applicable)	Maximus Health Services	Maximus Health Services	
Populations enrolled: Notes on enrollment choice period	The enrollee has the opportunity to choose an MCO at the time of application. If they do not choose an MCO, the enrollee is pre-assigned.		
Benefits covered: Inpatient hospital physical health	X		
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X	X	X
Benefits covered: Outpatient hospital physical health	X		
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X	X	X
Benefits covered: Partial hospitalization			
Benefits covered: Physician	X	X	X
Benefits covered: Nurse practitioner	X	X	X
Benefits covered: Rural health clinics and FQHCs	X	X	X
Benefits covered: Clinic services	X	X	X
Benefits covered: Lab and x-ray	X		
Benefits covered: Prescription drugs	X		
Benefits covered: Prosthetic devices	X		
Benefits covered: EPSDT	X	X	X
Benefits covered: Case management	X	X	X

Features	Healthy Louisiana	Healthy Louisiana BHO	Coordinated System of Care
Benefits covered: SSA Section 1945-authorized health home			
Benefits covered: Health home care (services in home)	X		
Benefits covered: Family planning	X		
Benefits covered: Dental services (medical/surgical)	X		
Benefits covered: Dental (preventative or corrective)			
Benefits covered: Personal care (state plan option)	X		
Benefits covered: HCBS waiver services		X	X
Benefits covered: Private duty nursing			
Benefits covered: ICF-IDD			
Benefits covered: Nursing facility services			
Benefits covered: Hospice care	X		
Benefits covered: Non-Emergency Medical Transportation	X	X	
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit	X	X	
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Similar to Private Duty Nursing, Louisiana offers Extended Home Nursing to recipients under 21 only. Certified Nurse Midwives are covered and practice within the scope of their license. Podiatry services are covered, but limited to a list of payable procedures. Personal care (state plan option) services are available to enrollees aged 0 - 20.		Youth Support and Training (YST); Parent Support and Training (PST); short-term respite; Independent Living/Skills Building (ILSB) services; mental health rehabilitation services including: psychosocial rehabilitation, crisis intervention, crisis stabilization.

Features	Healthy Louisiana	Healthy Louisiana BHO	Coordinated System of Care
Quality assurance and improvement: HEDIS data required?	Yes	Yes	No
Quality assurance and improvement: CAHPS data required?	Yes	Yes	No
Quality assurance and improvement: Accreditation required?	Yes	Yes	Yes
Quality assurance and improvement: Accrediting organization	NCQA, URAC	NCQA	NCQA
Quality assurance and improvement: EQRO contractor name (if applicable)	IPRO	IPRO	
Performance incentives: Payment bonuses/differentials to reward plans			
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics	X	X	
Performance incentives: Withholds tied to performance metrics	X	X	
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes	X	X	
Participating plans: Plans in Program	Aetna Better Health; AmeriHealth Caritas of Louisiana; Healthy Blue; Louisiana Healthcare Connections; UnitedHealthcare Community Plan	Aetna Better Health; AmeriHealth Caritas of Louisiana; Healthy Blue; Louisiana Healthcare Connections; UnitedHealthcare Community Plan	Magellan

<b>Features</b>	<b>Healthy Louisiana</b>	<b>Healthy Louisiana BHO</b>	<b>Coordinated System of Care</b>
Notes: Program notes	Some of the disabled children population can voluntarily opt out of enrolling.	This is a limited benefit MCO program, which is reported as a BHO since only behavioral health services and NEMT are covered. These enrollees are individuals who receive fee-for-service Medicaid for most of their health services, including physical health services and prescription benefits. The limited benefit MCO program covers behavioral health services for residents in long term care facilities as well as those outside of long term care facilities.	

## Louisiana Managed Care Program Features, as of 2018 (2 of 2)

Features	Dental Benefit Management Program	PACE
Program type	Dental only (PAHP)	Program of All-inclusive Care for the Elderly (PACE)
Statewide or region-specific?	Statewide	Baton Rouge, Greater New Orleans, Lafayette
Federal operating authority	1915(b)	PACE
Program start date	07/01/2014	09/01/2007
Waiver expiration date (if applicable)	06/30/2021	
If the program ended in 2018, indicate the end date		
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory	
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory	
Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)	Mandatory	
Populations enrolled: Full Duals	Mandatory	Voluntary
Populations enrolled: Partial Duals		Voluntary
Populations enrolled: Children with Special Health Care Needs	Mandatory	
Populations enrolled: Native American/Alaskan Natives	Mandatory	Voluntary

<b>Features</b>	<b>Dental Benefit Management Program</b>	<b>PACE</b>
Populations enrolled: Foster Care and Adoption Assistance Children	Mandatory	
Populations enrolled: Enrollment choice period		N/A
Populations enrolled: Enrollment broker name (if applicable)		
Populations enrolled: Notes on enrollment choice period		
Benefits covered: Inpatient hospital physical health		X
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)		X
Benefits covered: Outpatient hospital physical health		X
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)		X
Benefits covered: Partial hospitalization		
Benefits covered: Physician		X
Benefits covered: Nurse practitioner		X
Benefits covered: Rural health clinics and FQHCs	X	X
Benefits covered: Clinic services	X	X
Benefits covered: Lab and x-ray	X	X
Benefits covered: Prescription drugs		X
Benefits covered: Prosthetic devices		X
Benefits covered: EPSDT	X	
Benefits covered: Case management		X
Benefits covered: SSA Section 1945-authorized health home		

<b>Features</b>	<b>Dental Benefit Management Program</b>	<b>PACE</b>
Benefits covered: Health home care (services in home)		X
Benefits covered: Family planning		
Benefits covered: Dental services (medical/surgical)	X	X
Benefits covered: Dental (preventative or corrective)	X	X
Benefits covered: Personal care (state plan option)		X
Benefits covered: HCBS waiver services		X
Benefits covered: Private duty nursing		X
Benefits covered: ICF-IDD		
Benefits covered: Nursing facility services		X
Benefits covered: Hospice care		X
Benefits covered: Non-Emergency Medical Transportation		X
Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit		
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)		All specialized services authorized by IDT, including podiatry.
Quality assurance and improvement: HEDIS data required?	Yes	No
Quality assurance and improvement: CAHPS data required?	Yes	No
Quality assurance and improvement: Accreditation required?	No	No
Quality assurance and improvement: Accrediting organization		



Features	Dental Benefit Management Program	PACE
Quality assurance and improvement: EQRO contractor name (if applicable)	Myers & Stauffer LC	
Performance incentives: Payment bonuses/differentials to reward plans		
Performance incentives: Preferential auto-enrollment to reward plans		
Performance incentives: Public reports comparing plan performance on key metrics		
Performance incentives: Withholds tied to performance metrics		
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes		
Participating plans: Plans in Program	MCNA of Louisiana	Baton Rouge; Greater New Orleans; Lafayette
Notes: Program notes		