

North Carolina Managed Care Program Features, as of 2019

Features	1915(b)/(c) Medicaid Waiver for MH/DD/SA Services	Program of All Inclusive Care for the Elderly (PACE)	Community Care of North Carolina
Program type	Behavioral Health Organization (BHO) only (PIHP and/or PAHP)	Program of All-inclusive Care for the Elderly (PACE)	Primary Care Case Management Entity (PCCM Entity)
Statewide or region-specific?	Statewide	Buncombe, Henderson, Montgomery, Moore, Randolph, Gaston, Cleveland, Lincoln, Durham Wake, Granville, Mecklenburg, Cabarrus, Union, Stanley, Rowan, Davidson, Davie, Iredell, Catawba, Lincoln, Burke, Caldwell, Alexander, Guilford, Rockingham, Cumberland, Harnett, Robeson, Moore, Hoke, Alamance, Caswell, Chatham, Lee, Orange, Durham, New Hanover, Brunswick	Statewide
Federal operating authority	1915(b)/1915(c)	PACE	1932(a)
Program start date	01/01/2012	02/01/2008	04/01/1991
Waiver expiration date (if applicable)	06/30/2024		
If the program ended in 2019, indicate the end date			
Populations enrolled: Low-income adults <u>not covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)	Mandatory		Mandatory
Populations enrolled: Low-income adults <u>covered</u> under ACA Section VIII (excludes pregnant women and people with disabilities)			
Populations enrolled: Aged, Blind or Disabled Children or Adults	Mandatory	Voluntary	Voluntary
Populations enrolled: Non-Disabled Children (excludes children in foster care or receiving adoption assistance)	Mandatory		Mandatory

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Populations enrolled: Individuals receiving Limited Benefits (excludes partial duals)			
Populations enrolled: Full Duals	Mandatory	Voluntary	Voluntary
Populations enrolled: Partial Duals			
Populations enrolled: Children with Special Health Care Needs	Mandatory		Voluntary
Populations enrolled: Native American/Alaskan Natives	Voluntary	Voluntary	Voluntary
Populations enrolled: Foster Care and Adoption Assistance Children	Mandatory	Exempt	Voluntary
Populations enrolled: Enrollment choice period	Pre-assigned	N/A	Other
Populations enrolled: Enrollment broker name (if applicable)			
Populations enrolled: Notes on enrollment choice period			90 days
Benefits covered: Inpatient hospital physical health		X	
Benefits covered: Inpatient hospital behavioral health (MH and/or SUD)	X	X	
Benefits covered: Outpatient hospital physical health		X	
Benefits covered: Outpatient hospital behavioral health (MH and/or SUD)	X	X	
Benefits covered: Partial hospitalization	X	X	
Benefits covered: Physician		X	
Benefits covered: Nurse practitioner		X	

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Benefits covered: Rural health clinics and FQHCs		X	
Benefits covered: Clinic services		X	
Benefits covered: Lab and x-ray		X	
Benefits covered: Prescription drugs		X	
Benefits covered: Prosthetic devices		X	
Benefits covered: EPSDT	X		
Benefits covered: Case management	X	X	X
Benefits covered: SSA Section 1945-authorized health home			
Benefits covered: Health home care (services in home)		X	
Benefits covered: Family planning			
Benefits covered: Dental services (medical/surgical)		X	
Benefits covered: Dental (preventative or corrective)		X	
Benefits covered: Personal care (state plan option)			
Benefits covered: HCBS waiver services	X		
Benefits covered: Private duty nursing			
Benefits covered: ICF-IDD	X	X	
Benefits covered: Nursing facility services		X	
Benefits covered: Hospice care			
Benefits covered: Non-Emergency Medical Transportation		X	

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Benefits covered: Institution for Mental Disease inpatient treatment for people ages 21-64 defined by 42 CFR §438.6(e) as an 'in lieu of' benefit	X		
Benefits covered: Other (e.g., nurse midwife services, freestanding birth centers, podiatry, etc.)	Outpatient behavioral health services including services provided by psychiatrists for recipients with a mental disorder diagnosis; psychiatric residential treatment facilities; therapeutic foster care; residential childcare; hospital emergency dept		
Quality assurance and improvement: HEDIS data required?	Yes	No	Yes
Quality assurance and improvement: CAHPS data required?	Yes	No	Yes
Quality assurance and improvement: Accreditation required?	Yes	No	No
Quality assurance and improvement: Accrediting organization	NCQA, JCAHO, URAC, CARF		
Quality assurance and improvement: EQRO contractor name (if applicable)	Carolina Center for Medical Excellence		
Performance incentives: Payment bonuses/differentials to reward plans			
Performance incentives: Preferential auto-enrollment to reward plans			
Performance incentives: Public reports comparing plan performance on key metrics	X		
Performance incentives: Withholds tied to performance metrics			
Performance incentives: MCOs/PHPs required or encouraged to pay providers for value/quality outcomes			

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Participating plans: Plans in Program	Alliance Behavioral Healthcare; Cardinal Innovations Healthcare Solutions; Eastpointe Human Services; Partners Behavioral Health Management; Sandhills Center for MH DD SA; Trillium Health Resources; VAYA Health	Care Partners; Staywell; Carolina Seniorcare; Elderhaus; Piedmont Health SeniorCare; LIFE St. Joseph of the Pines; PACE of the Triad; PACE @Home; PACE of the Southern Piedmont; VOANS Senior CommUnity Care of North Carolina; Senior Total Life Care	North Carolina Community Care
Notes: Program notes	All Medicaid recipients are covered by a BHO. Enrollment in one of seven plans is based on the enrollee's administrative county. Waiver expiration date: 1915(b) waiver was renewed – 7/1/19 through 6/30/24, 1915(c) innovations was renewed – 5/1/20 through 4/30/25, 1915(c) TBI (not statewide) is in the process of being renewed – 5/1/18.		Plan consists of independently contracted medical home/primary care providers who receive a PMPM management fee for coordinating care at the medical home provider office.