The Medicaid Section 1115 Serious Mental Illness and Serious Emotional Disturbance Demonstrations Monitoring Report Template

Note: PRA Disclosure Statement to be added here

The time required to complete this information collection is estimated to average 28 minutes per response, which totals 17 hours. Additional time was spent reviewing instructions, searching existing data resources, gathering the data needed, and reviewing the information collected averaging approximately 30 days.

1. Title page for the state's serious mental illness and serious emotional disturbance (SMI/SED) demonstration or the SMI/SED component of the broader demonstration

This section collects information on the approval features of the state's section 1115 SMI/SED demonstration overall. The state completed this title page as part of its SMI/SED monitoring protocol. The state should complete this table using the corresponding information from its CMS-approved monitoring protocol and submit this as the title page of all monitoring reports. The content of this table should stay consistent over time. Definitions for certain rows are below the table.

State	Alabama
Demonstration name	Institutions for Mental Diseases Waiver for Serious Mental Illness/Substance Use Disorder
Approval period for section 1115 demonstration	05/1/2022-05/19/2027
SMI/SED demonstration start date ^a	5/1/2022
Implementation date of SMI/SED demonstration, if different from SMI/SED demonstration start date ^b	5/1/2022
SMI/SED (or if broader demonstration, then SMI/SED-related) demonstration goals and objectives	Reduced utilization of emergency departments; Reduced preventable readmissions to acute care hospitals and residential settings; Improved availability of crisis stabilization services; Improved access to community-based services; Improved care coordination, especially continuity of care in the community following episodes of acute care in acute hospitals settings.
SMI/SED demonstration year and quarter	SMI/SED DY2 Q3
Reporting period	12/01/2023-02/29/2024

^a **SMI/SED demonstration start date:** For monitoring purposes, CMS defines the start date of the demonstration as the *effective date* listed in the state's STCs at the time of SMI/SED demonstration approval. For example, if the state's STCs at the time of SMI/SED demonstration approval note that the SMI/SED demonstration is effective January 1, 2020 – December 31, 2025, the state should consider January 1, 2020, to be the start date of the SMI/SED demonstration. Note that the effective date is considered to be the first day the state may begin its SMI/SED demonstration. In many cases, the effective date is distinct from the approval date of a demonstration; that is, in certain cases, CMS may approve a section 1115 demonstration with an effective date that is in the future. For example, CMS may approve an extension request on December 15, 2020, with an effective date of January 1, 2021

for the new demonstration period. In many cases, the effective date also differs from the date a state begins implementing its demonstration.

^b **Implementation date of SMI/SED demonstration:** The date the state began claiming or will begin claiming federal financial participation for services provided to individuals in institutions for mental disease.

2. Executive summary

On May 20, 2022, the state of Alabama implemented the Serious Mental Illness (SMI) portion of the demonstration.

In this demonstration, the Alabama Medicaid Agency (AMA) will maintain and enhance access to mental health services and continue delivery system improvements for these services to provide more coordinated and comprehensive treatment of Medicaid beneficiaries with Serious Mental Illness (SMI). This demonstration will provide AMA with the authority to provide high-quality, clinically appropriate treatment to beneficiaries with SMI while they are short-term residents in residential and inpatient treatment settings that qualify as Institutions for Mental Disease (IMD) in Baldwin and Mobile counties for Medicaid-eligible individuals ages 21-64 diagnosed with SMI.

Although reimbursement is limited to this region, Medicaid enrollees in need of inpatient behavioral health services will be able to access services via the IMDs participating in the demonstration, regardless of their county of residence. It will also support state efforts to enhance provider capacity and improve access to a continuum of treatments for SMI.

3. Narrative information on implementation, by milestone and reporting topic

Promp	t		State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
1.	Ensuring Quality	of Care in Psychiatric Hospita	ls and Residentia	l Settings (Milestone	e 1)
1.1	Metric trends				
1.1.1	•	e following metric trends, es (+ or -) greater than 2 filestone 1.	X		
1.2	Implementation up	pdate			
1.2.1	operational details, following changes t 1.2.1.a The licer processe	emonstration design and the state expects to make the so: nsure or accreditation s for participating hospitals dential settings	X		
	unannou participa settings i	rsight process (including need visits) to ensure ting hospital and residential meet state's licensing or tion and accreditation nents			The state conducted an unannounced visit at EastPointe Psychiatric Facility on February 23,2024. Licensure and accreditations were assessed during the unannounced site visit. The state plans to make a future unannounced visit to both BayPointe and EastPointe Psychiatric Facility on June 7,2024; and to both facilities throughout the duration of the term of the 1115 SMI Waiver Project.

Prompt		State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
1.2.1.c	The utilization review process to ensure beneficiaries have access to the appropriate levels and types of care and to provide oversight on lengths of stay			The state established a reporting structure to continuously monitor both EastPointe and BayPointe facilities for appropriate level of care assignments. Kepro, the state's contracted auditor is responsible for retrospective utilization reviews; and should review 100% admissions under the 1115 SMI demonstration waiver.
1.2.1.d	The program integrity requirements and compliance assurance process			The state has incorporated all state and federal regulations to ensure compliance in accordance with 42 CFR Part 482 and 42 CFR Part 455.
1.2.1.e	The state requirement that psychiatric hospitals and residential settings screen beneficiaries for co-morbid physical health conditions, SUDs, and suicidal ideation, and facilitate access to treatment for those conditions			Upon patient admission, the following assessments are completed to screen and capture the identified data: psychiatric evaluation, initial nursing admission assessment, bio-psycho-social assessment, suicide risk assessment, history and physical assessment and treatment plan. The state expects an attending physician to conduct a thorough mental and physical examination of the patient, including screening for suicidal ideation, to determine the admitting diagnosis, and any contributing factors and to develop a plan of care that will stabilize the patient and provide for a smooth transition to any post-acute care needed.
1.2.1.f	Other state requirements/policies to ensure good quality of care in inpatient and residential treatment settings			The state's Quality Improvement Organizational vendor conduct post-retrospective reviews to ensure good quality of care in inpatient and residential treatment settings.
	e expects to make other program changes affect metrics related to Milestone 1.	X		

Promp	ot		State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
2.	Improvi	ng Care Coordination and Transitions t	o Community-Ba	sed Care (Milestone	2)
2.1	Metric ti	rends			
2.1.1	including	reports the following metric trends, g all changes (+ or -) greater than 2 elated to Milestone 2.	X		
2.2	Impleme	entation update			
2.2.1	operation	d to the demonstration design and hal details, the state expects to make the g changes to: Actions to ensure that psychiatric hospitals and residential treatment settings carry out intensive predischarge planning, and include community-based providers in care transitions			In the state's effort to ensure that psychiatric hospitals and residential treatment settings carry out intensive predischarge planning, and include community-based providers in care transition, the state continues to provide education and outreach with the current provider to meet this condition. Actions taken to ensure that providers carry out discharge planning include twice weekly staffing meeting that include the Community Mental Health Center (CMHC) representatives and discharge planning goals developed with input by patient, guardians and providers.
	2.2.1.b	Actions to ensure psychiatric hospitals and residential settings assess beneficiaries' housing situations and coordinate with housing services providers			The provider has embedded questions into the bio psychosocial assessment specific to each patient's housing situation, which guides the provider to link with housing providers as needed. Housing services and needs are assessed as part of the biopsychosocial assessment. Collaborative communication with statewide Community Mental Health Centers (CMHCs) are utilized to make a referral for an appropriate level of care to meet housing needs.

Prompt		State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
2.2	2.1.c State requirement to ensure psychiatric hospitals and residential settings contact beneficiaries and community-based providers within 72 hours post discharge			The provider will contact the Alabama Coordinated Health Networks (ACHN) in the residing counties to coordinate post-discharge care for Serious Mental Issue (SMI) recipients. Provider follows up with beneficiaries 72 hours post discharge to ensure transition to community based care.
2.2	2.1.d Strategies to prevent or decrease the lengths of stay in EDs among beneficiaries with SMI or SED (e.g., through the use of peers and psychiatric consultants in EDs to help with discharge and referral to treatment providers)			The state ensures that appropriate mental health referrals are made to the Department of Mental Health. In addition, the state partners with the ACHNs to coordinate follow-ups for continued assistance for SMI recipients. AltaPointe Health System (AHS) currently provides psychiatric consult to six hospital providers in ED setting. In addition, the providers promote a state wide Community Mental Health Crisis Center as a front line to prevent and decrease lengths of stay in emergency departments.
2.2	2.1.e Other state requirements/policies to improve care coordination and connections to community-based care			Provider has in place policies for internal referral process to Community Mental Health Centers (CMHCs) and external referrals are managed treatment team.
	he state expects to make other program changes nat may affect metrics related to Milestone 2.	X		

Promp	t	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
3.	Access to Continuum of Care, Including Crisis S	Stabilization (Mile	estone 3)	
3.1	Metric trends			
3.1.1	The state reports the following metric trends, including all changes (+ or -) greater than 2 percent related to Milestone 3.	X		
3.2	Implementation update			
3.2.1	Compared to the demonstration design and operational details, the state expects to make the following changes to: 3.2.1.a State requirement that providers use an evidenced-based, publicly available patient assessment tool to determine appropriate level of care and length of stay			Provider utilizes Diagnostic and Statistical of Mental Disorders (DSM5) scales to manage progress toward treatment goals and reduction of symptomology which determines length of stay.

Prompt		State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
3.2.1.b	Other state requirements/policies to improve access to a full continuum of care including crisis stabilization			By collaborating with the Department of Mental Health, the state anticipates improving the availability of crisis stabilization services, including services made available through call centers and mobile crisis units, intensive outpatient services, as well as services provided during acute short-term stays in residential crisis stabilization programs, psychiatric hospitals, and residential treatment settings throughout the state and participating counties. Since the beginning of this demonstration 6 Community Mental Health Crisis Centers have been established statewide to increase crisis stabilization. The state continues to collaborate with the Department of Mental Health and other stakeholders to improve access to a full continuum of care.
	te expects to make other program changes by affect metrics related to Milestone 3.	X		

Promp	t	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
4.	Earlier Identification and Engagement in Treat	nent, Including T	Through Increased In	ntegration (Milestone 4)
4.1	Metric trends			
4.1.1	The state reports the following metric trends, including all changes (+ or -) greater than 2 percent related to Milestone 4.	X		
4.2	Implementation update			
4.2.1	Compared to the demonstration design and operational details, the state expects to make the following changes to: 4.2.1.a Strategies for identifying and engaging beneficiaries in treatment sooner (e.g., with supported education and employment)			Provider utilizes outreach through the Community Mental Health Centers (CMHCs) to include but not be limited to the following Intensive Care Coordination, Case Management, Crisis Response Teams, Supported Employment and Assertive Community Treatment.

Prompt		State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
4.2.1.b	Plan for increasing integration of behavioral health care in non-specialty settings to improve early identification of SED/SMI and linkages to treatment			Law Enforcement Engagement June 2023 through August 2023- 12 four-hour law enforcement trainings on understanding mental illness, substance use disorders, and de-escalation techniques for approximately 20 officers per session (240 officers) September 2023 through December 2023- 10 four-hour law enforcement trainings on understanding mental illness, substance use disorders, and de-escalation techniques for approximately 20 officers per session (200 officers), 16-hour train the trainer for four officers, and one 40-hour CIT training for 14 officers. Mobile Crisis Team Engagement June 2023 through August 2023- 215 distinct individuals for a total of 1,267 interactions September 2023 through December 2023 - 237 distinct consumers for a total of 1,333 interactions This does not include Law Enforcement Engagement.
4.2.1.c	Establishment of specialized settings and services, including crisis stabilization services, focused on the needs of young people experiencing SMI or SED			During the demonstration period, the state seeks to achieve reduced utilization and lengths of stay in EDs among beneficiaries with SMI while awaiting mental health treatment in specialized settings.

Promp	ot		State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
	4.2.1.d	Other state strategies to increase earlier identification/engagement, integration, and specialized programs for young people			Child and Adolescent programs such as: Project Achieve, School Based Therapy services and local partnerships with the Alabama Department of Education (ALDE)to promote specialized programs for young people.
4.2.2		expects to make other program changes affect metrics related to Milestone 4.	X		

Promp	ot		State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
5.	SMI/SEI	D health information technology (health	IT)		
5.1	Metric t	rends			
5.1.1	including	e reports the following metric trends, g all changes (+ or -) greater than 2 related to its health IT metrics.	X		
5.2	Impleme	entation update			
5.2.1	operation	ed to the demonstration design and hal details, the state expects to make the g changes to: The three statements of assurance made in the state's health IT plan	X		
	5.2.1.b	Closed loop referrals and e-referrals from physician/mental health provider to physician/mental health provider and/or physician/mental health provider to community-based supports			Alabama's One Health Record® offers an encrypted, HIPAA compliant messaging service, called Direct Messaging. The service provides providers with an auditable stream of communications that requires no special software or Electronic Health Record (EHR) system. Direct Messaging is compliant with all relevant standards both current and emerging. AltaPointe's two IMD facilities, as well as their outpatient treatment programs, in the proposed demonstration region utilize Netsmart, a certified electronic health record. Netsmart provides closed loop referral capabilities as well as secure messaging which is currently being utilized by AltaPointe.

Prompt		State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
5.2.1.c	Electronic care plans and medical records			The comprehensive inpatient and Community Mental Health Center (CMHC) provider participating in this demonstration has an EHR and allows access to both inpatient and outpatient clinical notes, including treatment plans, to the care teams serving an individual.
5.2.1.d	Individual consent being electronically captured and made accessible to patients and all members of the care team			Consents are captured in both the demonstration's provider EHR and the Alabama One Health Record® HIE.
5.2.1.e	Intake, assessment and screening tools being part of a structured data capture process so that this information is interoperable with the rest of the health IT ecosystem			All clinical documentation components are included in the participating provider's EHR. One Health Record® has the capability to link with the provider EHR and mental health providers are a priority group for linkage with the HIT system.
5.2.1.f	Telehealth technologies supporting collaborative care by facilitating broader availability of integrated mental health care and primary care			Mental health providers are currently providing telehealth services. In addition, the (Community Mental Health Center) CMHC in the demonstration region currently provides crisis intervention supports to emergency departments in the region via telehealth. Telemedicine services (post pandemic) will continue to advance to better serve the state's recipients according to the Telemedicine Delivery of Services Alert, effective June 1, 2023.
5.2.1.g	Alerting/analytics			The state continues to work with the state's analytics department to collect and evaluate on-going data for the purpose of reporting on Institutions for Mental Diseases (IMDs).

Promp	ot	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
	5.2.1.h Identity management	X		
5.2.2	The state expects to make other program changes that may affect metrics related to health IT.	X		

Promp	t	State has no trends/update to report (place an X)	Related metric(s) (if any)	State response
6.	Other SMI/SED-related metrics			
6.1	Metric trends			
6.1.1	The state reports the following metric trends, including all changes (+ or -) greater than 2 percent related to other SMI/SED-related metrics.	X		
6.2	Implementation update			
6.2.1	The state expects to make the following program changes that may affect other SMI/SED-related metrics.	X		

4. Narrative information on other reporting topics

Promp	ots	State has no update to report (place an X)	State response
7.	Annual Assessment of Availability of Mental He		
7.1	Description of changes to baseline conditions and	d practices	
7.1.1	Describe and explain any changes in the mental health service needs of Medicaid beneficiaries with SMI/SED compared to those described in the Initial Assessment of the Availability of Mental Health Services (for example, prevalence and distribution of SMI/SED). Recommended word count is 500 words or less.		In the planning process to increase access to detox/SUD to treat co-occurring disorders and a broader based integration of treatment of SMI/SED and medical care and coverage through the integration of FQHC. An identified need for a centralized call system for individuals experiencing mental health crisis.
7.1.2	Describe and explain any changes to the organization of the state's Medicaid behavioral health service delivery system compared to those described in the Initial Assessment of the Availability of Mental Health Services. Recommended word count is 500 words or less.		988 call centers opened for statewide access to a centralized call center for anyone who may be experiencing a mental health crisis; as well as mobile crisis services available throughout the state (consist of a team of two members at minimum).
7.1.3	Describe and explain any changes in the availability of mental health services for Medicaid beneficiaries with SMI/SED in the state compared to those described in the Initial Assessment of the Availability of Mental Health Services. At minimum, explain any changes across the state in the availability of the following services: inpatient mental health services, outpatient and community-based services, crisis behavioral health services, and care coordination and care transition planning. Recommended word count is 500 words or less.		The changes that have occurred since the initial assessment would include the addition of six Community Mental Health Crisis Centers and a concentrated effort to educate local and state wide EDs on stabilization opportunities at a lower level of care.

Promp	ts	State has no update to report (place an X)	State response
7.1.4	Describe and explain any changes in gaps the state identified in the availability of mental health services or service capacity while completing the Annual Availability Assessment compared to those described in the Initial Assessment of the Availability of Mental Health Services. Recommended word count is 500 words or less.	X	
7.1.5	Describe and explain whether any changes in the availability of mental health services have impacted the state's maintenance of effort (MOE) on funding outpatient community-based mental health services. Recommended word count is 500 words or less.	X	
7.2	Implementation update	·	
7.2.1	Compared to the demonstration design and operational details, the state expects to make the following changes to: 7.2.1.a The state's strategy to conduct annual assessments of the availability of mental health services across the state and updates on steps taken to increase availability	X	
	7.2.1.b Strategies to improve state tracking of availability of inpatient and crisis stabilization beds	X	

Promp	ots	State has no update to report (place an X)	State response
8.	Maintenance of effort (MOE) on funding outpat	ient community-	based mental health services
8.1	MOE dollar amount		
8.1.1	Provide as a dollar amount the level of state appropriations and local funding for outpatient community-based mental health services for the most recently completed state fiscal year.	X	
8.2	Narrative information		
8.2.1	Describe and explain any reductions in the MOE dollar amount below the amount provided in the state's application materials. The state should confirm that it did not move resources to increase access to treatment in inpatient or residential settings at the expense of community-based services.		The state has not observed any reduction in MOE dollar amounts and confirms that it has not altered resources to increase access to treatment in inpatient or residential settings at the expense of the community-based services.

Promp		State has no update to report (place an X)	State response
9. 9.1	SMI/SED financing plan Implementation update		
9.1.1	Compared to the demonstration design and operational details, the state expects to make the following changes to: 9.1.1.a Increase availability of non-hospital, non-residential crisis stabilization services, including services made available through crisis call centers, mobile crisis units, and observation/assessment centers, with a coordinated community crisis response that involves law enforcement and other first responders		
	9.1.1.b Increase availability of ongoing community-based services, e.g., outpatient, community mental health centers, partial hospitalization/day treatment, assertive community treatment, and services in integrated care settings such as the Certified Community Behavioral Health Clinic model		The state continues to collaborate with partnering state agencies such as the Department of Mental Health to ensure that SMI recipients have access to other community-based services such as the Crisis Centers that are located across the state of Alabama. The Crisis Centers are individualized centers, addressing unique needs of the communities they serve. The Crisis Centers are located at the community mental health centers in Birmingham, Mobile, Montgomery, and Huntsville with more to come.

Promp	ts	State has no update to report (place an X)	State response
10.	Budget neutrality		
10.1	Current status and analysis		
10.1.1	Describe the current status of budget neutrality and an analysis of the budget neutrality to date. If the SMI/SED component is part of a broader demonstration, the state should provide an analysis of the SMI/SED-related budget neutrality and an analysis of budget neutrality as a whole.	X	
10.2	Implementation update		
10.2.1	The state expects to make other program changes that may affect budget neutrality.	X	

		State has no update to report	
Promp	Prompts		State response
11.	SMI/SED-related demonstration operations and	policy	
11.1	Considerations		
11.1.1	The state should highlight significant SMI/SED (or if broader demonstration, then SMI/SED-related) demonstration operations or policy considerations that could positively or negatively impact beneficiary enrollment, access to services, timely provision of services, budget neutrality, or any other provision that has potential for beneficiary impacts. Also note any activity that may accelerate or create delays or impediments in achieving the SMI/SED demonstration's approved goals or objectives, if not already reported elsewhere in this document. See Monitoring Report Instructions for more detail.	X	
11.2	Implementation update		
11.2.1	The state experienced challenges in partnering with entities contracted to help implement the demonstration (e.g., health plans, credentialing vendors, private sector providers) and/or noted any performance issues with contracted entities.	X	
11.2.2	The state is working on other initiatives related to SMI/SED.	X	
11.2.3	The initiatives described above are related to the SMI/SED demonstration as described (The state should note similarities and differences from the SMI/SED demonstration).	X	

Promp	ts		State has no update to report (place an X)	State response
11.2.4	operation	d to the demonstration design and all details, the state expects to make the g changes to: How the delivery system operates		
		under the demonstration (i.e., through the managed care system or fee for service)	X	
	11.2.4.b	Delivery models affecting demonstration participants (e.g. Accountable Care Organizations, Patient Centered Medical Homes)	X	
	11.2.4.c	Partners involved in service delivery	X	
	11.2.4.d	The state Medicaid agency's Memorandum of Understanding (MOU) or other agreement with its mental health services agency	X	

Promp	ts	State has no update to report (place an X)	State response
12.	SMI/SED demonstration evaluation update		
12.1	Narrative information		
12.1.1	Provide updates on SMI/SED evaluation work and timeline. The appropriate content will depend on when this monitoring report is due to CMS and the timing for the demonstration. There are specific requirements per 42 Code of Federal Regulations (CFR) § 431.428a(10) for annual [monitoring] reports. See Monitoring Report Instructions for more details.		The state submitted DY1Q4 quarter report and the Annual Assessment report to CMS on April 26,2024. In addition, today the state is submitting DY2Q3 quarterly and Budget Neutrality report to CMS. Last, the next reports due on June 14,2024, are revisions for DY2Q1 and DY2Q2.
12.1.2	Provide status updates on deliverables related to the demonstration evaluation and indicate whether the expected timelines are being met and/or if there are any real or anticipated barriers in achieving the goals and timeframes agreed to in the STCs.		Currently, the following reports are due: • Revisions for DY2Q1 and DY2Q2 due June 14,2024. Upcoming reports are due: • The Annual Assessment and quarter report is due on September 28,2024.
12.1.3	List anticipated evaluation-related deliverables related to this demonstration and their due dates.	X	

		State has no update to report	
Promp	ts	(place an X)	State response
13.	Other SMI/SED demonstration reporting		
13.1	General reporting requirements		
13.1.1	The state reports changes in its implementation of the demonstration that might necessitate a change to approved STCs, implementation plan, or monitoring protocol.	X	
13.1.2	The state anticipates the need to make future changes to the STCs, implementation plan, or monitoring protocol, based on expected or upcoming implementation changes.	X	
13.1.3	Compared to the demonstration design and operational details, the state expects to make the following changes to: 13.1.3.a The schedule for completing and submitting monitoring reports	X	
	13.1.3.b The content or completeness of submitted monitoring reports and/or future monitoring reports	X	
13.1.4	The state identified current or anticipated issues submitting timely post-approval demonstration deliverables, including a plan for remediation.	X	
13.1.5	Provide updates on the results of beneficiary satisfaction surveys, if conducted during the reporting year, including updates on grievances and appeals from beneficiaries, per 42 CFR 431.428(a)5.	X	

Promp	ts	State has no update to report (place an X)	State response
13.2	Post-award public forum		
13.2.2	If applicable within the timing of the demonstration, provide a summary of the annual post-award public forum held pursuant to 42 CFR § 431.420(c) indicating any resulting action items or issues. A summary of the post-award public forum must be included here for the period during which the forum was held and in the annual monitoring report.		The first post-award was held on November 21, 2022. The forum notice provided an update and overview of waiver implementation and goals. No comments were received. The Agency hosted the annual post-award forum on November 17, 2023, at EastPointe Psychiatric Hospital; and at the Alabama Medicaid Agency on November 20, 2023. The annual post-award forum is to provide an update and overview of waiver implementation and goals. No comments. The next Public Forum is scheduled for Mid-November of 2024.

Promp	ts	State has no update to report (place an X)	State response
14.	Notable state achievements and/or innovations		
14.1	Narrative information		
14.1.1	Provide any relevant summary of achievements and/or innovations in demonstration enrollment, benefits, operations, and policies pursuant to the hypotheses of the SMI/SED (or if broader demonstration, then SMI/SED-related) demonstration or that served to provide better care for individuals, better health for populations, and/or reduce per capita cost. Achievements should focus on significant impacts to beneficiary outcomes. Whenever possible, the summary should describe the achievement or innovation in quantifiable terms (e.g., number of impacted beneficiaries).	X	

^{*}The state should remove all example text from the table prior to submission.

Note: Licensee and states must prominently display the following notice on any display of Measure rates:

The MPT, FUH-CH, FUH-AD, FUA-AD, FUM-AD, AAP, and APM measures (#13, 14, 15, 16, 17, 18, 7, 8, 9, 10, 26, 29) are Healthcare Effectiveness Data and Information Set (HEDIS®) measures that are owned and copyrighted by the National Committee for Quality Assurance (NCQA). HEDIS measures and specifications are not clinical guidelines, do not establish a standard of medical care and have not been tested for all potential applications. The measures and specifications are provided "as is" without warranty of any kind. NCQA makes no representations, warranties, or endorsements about the quality of any product, test or protocol identified as numerator compliant or otherwise identified as meeting the requirements of a HEDIS measure or specification. NCQA makes no representations, warranties, or endorsement about the quality of any organization or clinician who uses or reports performance measures and NCQA has no liability to anyone who relies on HEDIS measures or specifications or data reflective of performance under such measures and specifications.

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