Stephanie Coppel: We still have some books trickling in. We'll give everyone another minute, and then we will get started.

Stephanie Coppel: It's joining our slowing down so we can get started. Um, I'm. Stephanie Football. I am the Cms. Lead on the New Development Project for Md. Ct. Qmr. And I'm. So excited to do this application, demo for you all, and share this new system with you. Um,

Stephanie Coppel: We've been working so hard and taking into account all the user feedback they've gotten from all the state users over the past really year and a half um, and really tried to implement changes that would affect

Stephanie Coppel: some of the things that were paid points for you all in the previous system. So thanks so much for your time throughout this whole process and your time today for this application Demo.

Stephanie Coppel: This training today will just be providing a demo of the application walking through the main features and functionalities of the site. This is the same training that we held last week

Stephanie Coppel: no new information. So if you attended the previous training, you are welcome to stay. Ah, but we will not be sharing anything different than you heard last week. There is also a separate training this Thursday on the content and policy portion of

Stephanie Coppel: quality measures reporting today. We will just be walking through the technology piece of this system

Stephanie Coppel: as I go through. Please feel free to add any questions to the Q and A. Box below, and we'll go through those at the end. So throw them in as you have them, and we'll get a chance to answer

Stephanie Coppel: um before we ah jump into the new system. Um! I wanted to make a quick announcement. You should have received an email just a few minutes ago that the Mac quality ta mailbox for policy-related questions relating to a quality measures reporting that that mailbox was previously not working due to a Cms-wide email transition issue. But it is now up and running. So please direct

Stephanie Coppel: all of your policy questions to the Mac quality. Ta mailbox of moving forward.

Stephanie Coppel: Um!

Stephanie Coppel: I am going to share my screen in a second, and show you the system, if you have not seen it yet, but wanted to quickly run through one of the main differences that you'll see in in this new system, from the Appian system that you all previously used to report quality measures.

Stephanie Coppel: Um, and that is the role

Stephanie Coppel: that you'll receive in the system Previously there were a whole host of roles for state users. Ah, different approvers and things like that in this new system we wanted to streamline it as much as possible, and allow for as much flexibility for every State to operate the way that makes sense to them. So in this new system. There is one State user role, whether medicaid director or

Stephanie Coppel: someone entering the data.

Stephanie Coppel: Excuse me into the system itself, and then within your state we recommend that you all set a process for reviewing the data entered within your state before submitting it to

Stephanie Coppel: um. If you still do not have access to the site. Please reach out to me. Mdct Hope desk. Um, and the email address will be displayed as soon as I share my screen. Um, and they can

help you get access if you do not already have it.

Stephanie Coppel: Um, I'm going to go ahead and share my screen. But a quick note that this is our testing environment. So some things you'll see when I'm sharing. You will not see

Stephanie Coppel: when you log into the site. These are extra features that ah! To support us, testing the site quickly and easily. But I will highlight anything that I show that. Um, you all will not see, just to make sure that that piece is

Stephanie Coppel: clarified.

Stephanie Coppel: All right. So this screen that i'm sharing right now is the landing cage of the Mdct. Qmr. System. One thing I want to point out

Stephanie Coppel: that the system will automatically land you on the twenty twenty one reporting year. Um! And in the top right hand corner you can see which year you're working in um and toggle between

Stephanie Coppel: different years. But just note that you will always land on

Stephanie Coppel: twenty, twenty, one first.

Stephanie Coppel: Um, I I want to walk through the homepage, and just kind of point out Ah, some of the features and and how to use it. We talked about the reporting year in the top right hand corner,

Stephanie Coppel: and you'll see when you log in that the adult corset um adult core set is already populated for you. Um! Right now it's a status complete. Ah, I set it up for this demo. But when you log in for the first time ah, the status will be not started, but you will still see the

Stephanie Coppel: adult core set measures already populated on your home screen without any action required from you all. Um, I want to walk through how to add the additional core sets to your home screen. So you can start entering data.

Stephanie Coppel: If you navigate to the bottom of the screen, you'll see these tiles asking, Do you need to report on trial data or help from data?

Stephanie Coppel: So to add a chat or set, you'll put this button uh, and it takes you through sort of a quick wizard to set it up in a way that best reflects how you'll be reporting quality measures data. It'll ask you if you are choosing to report medicaid and shift in separate or combined core sets

Stephanie Coppel: um, i'm going to select combined for now and click, create and it'll take us back to the home screen, and there is our corset Ah, or Child Corset medicaid and Chip combined.

Stephanie Coppel: Um! Let's say, though, that you you made this and then realized. Oh, for our state! We really need to report it separately, and I I made the wrong selection. You can go over here to these three dots under theorset actions.

Stephanie Coppel: Um and click, delete. I just want to highlight that the complete and reset all measures options will not be available to you. This is one of those features that's just for our testing purposes. That helps us do our tests more quickly.

Stephanie Coppel: So i'm gonna go ahead and delete to prevent accidental deletion of a uh core set, this nifty pop-up comes up, and asks you to confirm that you want to delete this by typing in the word delete um Again, this is just to prevent uh, something being deleted by accident, because once you delete a course set, the data is lost. Um. So you really want to be sure, before you delete something, we can go ahead and delete that

Stephanie Coppel: you'll see the child core Set is gone. So now we'll go through and add it

Stephanie Coppel: the way that I intended to. Um.

Stephanie Coppel: We want to report in separate courseets, and i'll click, create.

Stephanie Coppel: And now let me go to the uh

Stephanie Coppel: to the homepage. We have our two separate child Corsets medicaid, and in

Stephanie Coppel: ah for health home data. If your State has um a help home core set to submit in any given fiscal year. You'll have the the option available to you on your home screen. It'll take you to a very similar wizard that will show the different spots that you may be reporting on.

Stephanie Coppel: I am Minnesota for this example. So i'm going to select the spa

Stephanie Coppel: that is available to me and click, create.

Stephanie Coppel: And now, when we navigate back to our homepage, you'll see that the Health Home Corset has been populated as well.

Stephanie Coppel: We'll also note that now that we've created all of our core sets the option to add additional horsets down here is grayed out because You've already created it. You don't need to create it again, and should you delete any of these core sets, the option will

Stephanie Coppel: not be disabled, and it will allow you to add again, just like you saw with the child Porset.

Stephanie Coppel: Ah, one more small thing at the bottom of every screen, and on the top of a few of the screens as well. You'll see the email address to get support as you're filling out your quality measures. The Mdct. Help desk is for

Stephanie Coppel: application-related questions, access related questions, and that quality ta will be for policy questions.

Stephanie Coppel: Um. So that is always available to you as you navigate through this system.

Stephanie Coppel: Ah! You can see here now that we've created all of our core sets. We have the names, all listed out, the types, and then the status here, so you can see a quick lands that um.

Stephanie Coppel: You know one core set is not started, others are in progress, others are complete, and you can really get a sense just from a glance of the home screen. How far along we are on each one I am going to go ahead

Stephanie Coppel: and jump into an actual measure. Um! I clicked into the child course set for Medicaid, and you can see this blue bar at the top is really going to orient you

Stephanie Coppel: on most of these screens to remind you where you are. You can see that we are recording for Fy twenty, one, and we're in the trial for set measures for Medicaid. You can see here that we have a little graphic to help us see quickly how many measures we've completed so far.

Stephanie Coppel: Um,

Stephanie Coppel: and that's nice to see at a glance, and you'll see the submit corset button is disabled. Ah, this button will stay disabled until you've completed all the core sets, and the qualifier questions which I will um come back to in a moment.

Stephanie Coppel: You may notice that we just created these corsets, but it's just three are completed. Um! I want to quickly show you all. Why so? If you scroll down for chopped courses, there are three measures that are already marking the

Stephanie Coppel: instantly as soon as you walk in. Ah, these measures are measures where Cms is utilizing other data sources to get the data. So we are not asking states to report

Stephanie Coppel: any data on these measures. Um! And this is just a quick note to let you know these measures exist, but we don't need anything from you on these, and we got the data elsewhere. So no action needed

Stephanie Coppel: but just a little bit of information. So you can see Why, we already have three completed, even though we have not started any of our measures.

Stephanie Coppel: I'm going to jump into a measure now,

Stephanie Coppel: as you can see the light glue bar at the top is going to still um orient you to where you are now. You see we're at fy twenty one, and it lists the name of the measure.

Stephanie Coppel: We also have the safe button. Um, and the print button up here, and this blue bar is going to stay at the top of your screen as you scroll down the measure. So at any point you can save, and don't have to worry about losing your data or scrolling all the way up to the top or the bottom to set it up.

Uh you can see right here

Stephanie Coppel: we'll click, save and you'll get this little pop up at the bottom successfully saved measure data and a little note up here when you save last. Um. So you know, if you've saved recently or not.

Stephanie Coppel: This print button will allow you to print this specific measure, and you can print as a Pdf. And save it that way.

Stephanie Coppel: Something new for this application as well. Um. Is that we are asking States to go ahead and complete every single measure. What do I mean by that?

Stephanie Coppel: Um, Even if your State is not reporting on a specific measure. Cms really wants to know why. So the first question in every measure is, Are you reporting on this measure, yes or no. So if we go in and select No,

Stephanie Coppel: the measure questionnaire is going to ask, Why are you not reporting on this measure? And this is for cms to understand from a high-level perspective, why States may not be reporting certain data. So

Stephanie Coppel: that is where um

Stephanie Coppel: you would provide that information to Cms.

Stephanie Coppel: But for the sake of this demo i'm going to say yes, i'm recording on this measure

Stephanie Coppel: Um! Something really important is that as you are filling out each measure, you complete it from from top to bottom in chronological order. Ah! Selections made towards the beginning of the form will inform how some validations work towards the end of the form, as well as what questions

Stephanie Coppel: um appear or disappear from you. We really took a lot of care to only include questions that apply to you. So there, aren't extraneous things for you all to fill out or confusion

around. Why is this here my state Doesn't. Um, you know, provide this data

Stephanie Coppel: so hopefully that helps with uh reporting as we navigate down, you'll see a lot of the responses or radio buttons because it is radio buttons. Just remember that if you are using your arrow keys on your keyboard

Stephanie Coppel: to navigate, it may change the response. So right now I'm um clicking like up and down on my keyboard arrow. Uh! So we suggest that when making selections you really just use your mouse to click and make this selection that you intend to.

Stephanie Coppel: So i'm going to go ahead and just make some selections here.

Stephanie Coppel: So you'll see i'm going to

Stephanie Coppel: select our data source as administrative

Stephanie Coppel: only.

Stephanie Coppel: Um! And I want to show you some of the validations we have inherent in these forms. We have two types of validations. I'm going to show you the first one. Um! The first is in line validation, so i'm going to go ahead and um enter some

Stephanie Coppel: dates for the State range, so i'm going to say we're reporting on

Stephanie Coppel: um October twenty, twenty, one and i'm going to try and enter an end date that is, before the start date, which wouldn't make sense Right? That's not an accurate range. I'm going to try and type in nine, twenty, twenty, one,

Stephanie Coppel: and you're gonna see that it won't even let me enter it. Um! And you'll get a pop up at the bottom of the screen that the start date must be before the end date. And now um, it's removed the data that um didn't make sense, and it gave us a pub up telling us why

Stephanie Coppel: Um, So i'm gonna go through and make

some selections.

Stephanie Coppel: Ah! And now we will get down to the Ndr. Sets. Ah, like I said, Some of the selections made at the top of the form will inform how the bottom of the form behaves so. Ah, you'll see that for

Stephanie Coppel: um

Stephanie Coppel: for this ndr set

Stephanie Coppel: that the rate is going to auto calculate

Stephanie Coppel: um,

Stephanie Coppel: and because we selected administrative data only um the rate auto calculates. But I can't overwrite it. So you can't see this. But I am

Stephanie Coppel: typing numbers in to try and override the rate, and it is not letting me. I'm going to go back up and say that our data source is administrative plus another data source

Stephanie Coppel: and come down here, and you'll be able to see now that the rate let me override it. Um. So this is a really good example of why you really need to do this form in order, because it will allow and disallow different things based on your selections. An additional information around

Stephanie Coppel: the data sources and overriding the rate will be addressed in Thursdays Content and policy training.

Stephanie Coppel: Um.

Stephanie Coppel: One other thing that is different about this new system is that we have no hard stops. Um! We really wanted to ensure that you all can enter your data without

Stephanie Coppel: um running into an error that prevents you from moving forward. So we saw some in-line validations. And now we're going to show you the other ticks of validation.

Stephanie Coppel: You'll see we have three buttons down here in the complete the measure section. I just want to highlight this red beer data button is just for our testing purposes. You will not see this. When you log in and start filling out measures, you will just see the validate measure and complete measure. But

Stephanie Coppel: so i'm going to go ahead and click validate measure,

Stephanie Coppel: and it's going to run a manual validation on what we selected. Above all,

Stephanie Coppel: note to that every time you click, validate or complete, it will auto save You'll get the pop up at the bottom, and then the

Stephanie Coppel: timestamp we'll update up here, showing saved less than a minute ago,

Stephanie Coppel: so we see that one of the errors displayed is date range error. I can go up

Stephanie Coppel: um After we

Stephanie Coppel: had the error with the date range. I never entered anything else in.

Stephanie Coppel: So i'm going to go ahead and put an end date that is, after the start date

Stephanie Coppel: i'm going to validate again,

Stephanie Coppel: and now it shows success. It's been validated successfully, and there are no outstanding errors.

Stephanie Coppel: I can go ahead and complete the measure here.

Stephanie Coppel: I did want to know that

Stephanie Coppel: we recommend that you manually validate the measure first. But if you do happen to complete the measure, click the complete measure button before you do the manual validations. I'll show you what happens,

Stephanie Coppel: so i'll go ahead and remove this. So we know that there will be an error that

Stephanie Coppel: um i'm gonna quick complete measure, and i'll get a pop up that says there's still errors on this measure. Would you like to complete? Because, as I said, there are no hard stops. So if you wanted to click complete um, it is always going to let you complete it, even if there are unaddressed errors. Um,

Stephanie Coppel: i'm going to go ahead and say yes.

Stephanie Coppel: And now we're back on the Coorset screen, and the measure A and bch that we

were working in shows a status of complete.

Stephanie Coppel: Um. One more piece of the no-hard stops role is that even once you've put complete the measure is editable. So if you hear um from Cms that there are updates that they are requesting for you all to make in your submitted data. You can go in

Stephanie Coppel: and edit this

Stephanie Coppel: um. You don't have to unlock it, or um do anything, it remains editable. But we do ask that you are careful when you click um complete, because that will indicate to Cms that we can start reviewing something. Um. So we're hopeful that

Stephanie Coppel: you'll only click it when you're ready for Cms Review:

Stephanie Coppel: um. One thing I realized: I didn't highlight, you are welcome to add any additional notes and comments at the bottom of every measure. This bottom, right hand corner of a text box. With these little lines

Stephanie Coppel: you hover over it, it turns into arrows, and you can expand. That's for every large text box on the screen. We also have the option for you to add attachments to your submission with this blue box down here.

Stephanie Coppel: So i'm going to click, complete measure again. It's going to give me the same error. I'm going to click. Yes,

Stephanie Coppel: you can see that this little tracker up here is updated. It was three measures completed. Now it's for the

Stephanie Coppel: so it is responsive in real time. One other major note is that while you can have multiple people working in the same state in the system at a time without issue. That

Stephanie Coppel: um. We recommend that you coordinate within your State to ensure that only one person is working on a specific measure at a time. Um, it may cause overlap and data enter. So again, you can have multiple people working on different measures at one time, but you want to make sure that no two people are working on the same measure at the same time.

Stephanie Coppel: Um,

Stephanie Coppel: we have this little member actions button over here that just allows you to view the

Stephanie Coppel: measure itself.

Stephanie Coppel: Um,

Stephanie Coppel: I'm going to go back and just show one other thing, so we can go back to our home screen. Go to navigate into the adult for set measures. So you can see the total measures completed is thirty, two of thirty two. You can see All of these measures are marked complete,

Stephanie Coppel: but the submit coreset button is still disabled.

Stephanie Coppel: Um! On the top left of your core set screen you'll see the core set. Qualifiers. These were previously called admin questions. So these aren't anything new? We've just renamed it,

Stephanie Coppel: and you'll see a link to those questions as well as a status right below the link. So you'll see that this is marked as incomplete, and a reminder that these qualifier questions must be completed to be able to submit the process.

Stephanie Coppel: So we'll go in. These screens are set up exactly like the measure screens with this blue bar that orients you and follows you um with the save in print.

Stephanie Coppel: I am just going to for the complete the course of questions. Nope. This operates the same way where you can do a manual validation. Um, i'm going to complete it with errors for the sake of this demo, and you'll see now. Ah, you have this nice little green check.

Stephanie Coppel: The status is complete, and the submit corset button

is

Stephanie Coppel: not disabled anymore, and we can submit the full corset to Cms.

Stephanie Coppel: Um, and you'll get a pop up at the bottom, confirming that action.

Stephanie Coppel: Um,

Stephanie Coppel: just a couple notes on the overall site. Um! The technical assistance team can see this site in real time and view what you all um have entered. So if you're encountering an issue, if you have a question um about

Stephanie Coppel: uh, if you enter data correctly or you like it you to look at it. You can reach out and request that, and they can log in and see the same screen that you're seeing. But they will not have the permissions to edit it. They can just view it um to to help you with whatever issue you're encountering

Stephanie Coppel: um

Stephanie Coppel: some other high-level notes. The

Stephanie Coppel: data entered in the previous system will not be pulled into this new system, but it is still available. If you log into the legacy system, you can still view that data in the Appian system. Um, should you need to view it there.

Stephanie Coppel: Um part of this kind of no-hard stops and allowing States to submit data goes hand in hand with um. The data enter here is our system of record. Um States will always need to make updates in the system

Stephanie Coppel: if they want updates made to their data. This is the source of truth. So the data here is what will be used by Cms

Stephanie Coppel: for future data sets and things like that.

Stephanie Coppel: Um!

Stephanie Coppel: This site runs on most modern browsers. It does not work with Internet explorer.

Stephanie Coppel: So just a reminder there.

Stephanie Coppel: And um a quick reminder before I close that we have office hours twice a week. You all should have um appointments for those. It's thirty minutes um on Tuesdays and Thursdays, and it's just an open zoom session. If you have a question rather than um

Stephanie Coppel: sending your question into the help desk mailbox and waiting for reply. You can feel free to jump in the zoom and ask your question. There, there's no presentation there's nothing prepared. It's just an avenue for you all to get support, as the system opens, and we realize this is new for everyone. I want to offer the most support we can to you all.

Um.

Stephanie Coppel: So with that I am going to stop sharing,

Stephanie Coppel: and we can start going through the Q. And A's. Submitted um feel free to keep submitting, and We'll just run through them all until we've answered.

David Koger: Awesome. All right, Steph: The first one that I have here while creating a user Id for Qmr. For our Idp. It looks like social security number is a required field, even though it says it is optional. Is this correct? And why is that?

Stephanie Coppel: Yeah, Um, That is a great question for our Mdct. Help, Def. They'll be able to walk you through

Stephanie Coppel: the entire process of getting an I dm

Stephanie Coppel: username um, and a whole account set up. Um! Those kinds of questions are very specific to each individual person, so I cannot answer them today, but the Mdct. Helped us. Can walk you through that process and and offer support with that.

Thank you

David Koger: all right. This one is reporting year two thousand and twenty one on the landing page is the measurement year two thousand and twenty correct?

Stephanie Coppel: Yes, I believe so. But I would request that you reach out to the um that quality ta mailbox, and just confirm with the policy team

David Koger: this one from Sarah Fisher.

David Koger: If two separate people within the State, enter the child, core set, and the adult course set, or they show up as editable on both people's, accounts.

Stephanie Coppel: Yes, that's a great question. Um, it will all always be editable to all the State users um, no matter who created the Porsa um, or who is working in which one

David Koger: um. If a State chooses this from Michelle Robinson,

David Koger: if a State chooses to report Ma and Chips separately. Will they also be required to report a combined chip ma rate?

Stephanie Coppel: That is a great question for the policy team. Um, and they can help you with your specific state. Um question and and situation. They'll provide the best guidance there.

David Koger: When do you report provisional data? Some examples would be helpful.

That's going to be another question

Stephanie Coppel: for our policy team and apologies that we can't tackle these today. I don't want to speak out of turn or give guidance. Um, that's incorrect. Ah, but that would be a great question to email the Mac quality.

David Koger: Um, if two different into this is, uh, from Kathy Mueller. If two different individuals are submitting data for our State, can the data sets be submitted separately?

Stephanie Coppel: Um, I

Stephanie Coppel: I think I understand your question correctly, but if I'm not answering it, feel free to add an additional question, and we'll come back to it.

Stephanie Coppel: I think what you're asking is, can two people from the same state

Stephanie Coppel: enter data in either different measures or different core sets and submit them separately.

Stephanie Coppel: Every State user has permissions to go in enter data, mark a measure as complete and submit a core set. Um when that option is available, based on what we've entered in the system. Um. So I think that answers. But if not, please add another question

to the Qa box.

David Koger: Okay, this one from Michelle Alvarez. Can you show how to print and save the entire core set as a group.

Stephanie Coppel: Yes, thank you very much. That is something that I skipped over, and i'd be happy to share that.

Stephanie Coppel: Um. So I think that I did share um how to print an individual measure. But there is an option to print the entire core sets worth of measures. So if you go to the core, set actions here and click, export

Stephanie Coppel: um, it will open up a new tab in your browser, and it will show everything that's going to print on one screen. Um, and you can click these buttons here to kind of navigate down

Stephanie Coppel: to the right place. Um, but you can go ahead and click this print Pdf button at the top. It's going to take a second to prepare, just because it is so very long, but it will open up a third tab

Stephanie Coppel: that you can see. Um

Stephanie Coppel: a Pdf. Of the entire course set,

and all the measures inside of it

David Koger: right. Next question from Paul. Can we go back and edit measures after we've submitted to Cms.

Stephanie Coppel: Yes,

Stephanie Coppel: um! All of the measures remain editable, no matter their status,

David Koger: and I think you may have just answered this one, but I want to make sure that i'm asking it just in case I misunderstood it. Is there an option to print all measures at once, or just one at a time.

David Koger: So yeah, So the options are to either print an individual measure while you are on the measure spring um, or to print all measures in a specific corset. Um. So there is not an option to print

Stephanie Coppel: all measures from all core sets. You'll have to print each core set individually,

Stephanie Coppel: but that will capture all of the measures.

David Koger: This one from Jose Volcanova. My State collects childcare metrics inclusive of chips. Is there an option to have Ma and Chip combined?

Stephanie Coppel: That would be a question for the policy team. Who can help you navigate your individual state's um reporting requirements,

and that's all we have right now.

Looks like there might be one. What is the due date?

Stephanie Coppel: Ah, the due date for the fy twenty, one and fy twenty. Two reporting is December thirty, first, two thousand and twenty two.

It looks like that is all the questions. Um, Oh, my new one.

David Koger: What is the Qmr system ready for reporting that? Fy: Two thousand and twenty one for set of measures?

David Koger: Can you repeat that? Sorry David? Is the Qmr system ready for reporting the Ffy. Two thousand and twenty one for seven measures.

Stephanie Coppel: Yes, the system is set up and ready for States to report twenty one and twenty-two measures

that's all we got

Stephanie Coppel: for just another minute. Um! If there are any questions. But thank you all for your time today, we really appreciate it. And, um, we you enjoy using the new site. Please reach out to all of the

Stephanie Coppel: different help desk for all of your questions. Um feel free to provide feedback, if you have any as well. We're always looking to improve the site to make it easier to use for you all.

David Koger: I have one more for you, Stephanie.

David Koger: Ah! Since the core measures between Fy two thousand and twenty, one and Fy two thousand and twenty two changed slightly. Is that represented when you toggle back and forth between the years?

Stephanie Coppel: Yes, that's a great question. Um! And yes, you will see the updates made for the two thousand and twenty-two measures,

Stephanie Coppel: the twenty one and twenty two measures are not identical.

They reflect the changes for each year.

Stephanie Coppel: I think that that's all. For real this time. So thank you again. Everyone for your time today. I know you all are busy. We'll give you some time back. But thanks again for attending.