WEBVTT

1
00:00:03.870 --> 00:00:10.009
Junni Rajbhandari: Good morning, everyone. My name is Jenid Al Zandari. I see

2
00:00:10.420 --> 00:00:14.079
Junni Rajbhandari: people are still joining, so i'm gonna just give

3
00:00:14.260 --> 00:00:16.729
Junni Rajbhandari: maybe another

4
00:00:18.030 --> 00:00:21.079
Junni Rajbhandari: minute for people to finish joining

5
00:01:31.910 --> 00:01:33.549
Looks like the

6
00:01:34.280 --> 00:01:37.699
incoming participants is kind of

7
00:01:38.030 --> 00:01:39.500
stable.

8
00:01:40.240 --> 00:01:41.390
So good morning, everyone.

9
00:01:41.400 --> 00:01:50.549
Junni Rajbhandari: My name is Jenny Rasmindari. I'm. The system owner for medicaid data collection tool. Mdct.

10
00:01:50.620 --> 00:01:57.239
Junni Rajbhandari: You know, today's demo is for the Mac Bar report.

11
00:01:58.260 --> 00:02:00.799
Junni Rajbhandari: The same demo will be offered

12
00:02:00.810 --> 00:02:05.719
Junni Rajbhandari: twice today and tomorrow evening.

13
00:02:06.010 --> 00:02:20.310
Junni Rajbhandari: So if you are attending today. You don't really need to attend tomorrow, but if you want you're free

to attend um. Both. The meetings will be recorded, and they'll be posted to Medicaid dot com, including the Transcript Um.

14
00:02:20.760 --> 00:02:47.239
Junni Rajbhandari: Today we'll have a brief introduction by Alexis Gibson, the deputy director for the division of managed care policy. Ah, we'll have a demo of the Macbar Web Forum uh Nmbct. By David Cober, the application product manager. Uh we have reserved the last thirty minutes of this meeting for A. Q. And A. So feel free to click on the Q. And A. Um

15
00:02:48.330 --> 00:02:56.019
Junni Rajbhandari: icon towards the bottom of your screen and ask your questions.

16
00:02:57.180 --> 00:03:08.639
Junni Rajbhandari: We will try to get to all the questions, but if there are questions that are unanswered, we'd like to get back to the folks that have unanswered questions. So

17
00:03:08.650 --> 00:03:18.089
Junni Rajbhandari: please uh feel free to add your state um abbreviation, or if your State name with your with your name,

18
00:03:18.110 --> 00:03:25.690
Junni Rajbhandari: so that we can get back to you. With that i'll hand it over to Alexis for a brief introduction.

19
00:03:26.140 --> 00:03:37.599
ALEXIS GIBSON: Hey, everybody! Um! So I just want to welcome everybody on behalf of Cmcs. Thank you for joining us today. It's gonna hopefully be

20
00:03:37.610 --> 00:04:03.009
ALEXIS GIBSON: a successful and useful call for everyone. I see we've got a bunch of people in attendance. So David, from conform, was going to do a short demonstration of the Mvc. Web portal. Um, and just a quick reminder. I'm sure you all know. But That is where the Mac part is. Point to um. That's where the Mac part is going to be hundred and kind of uploaded, and that's how we'll get a whole of the data. So uh thank you very much for joining us. And um,

21
00:04:03.240 --> 00:04:04.260
ALEXIS GIBSON: that's it

22
00:04:07.600 --> 00:04:24.739
David Koger: awesome. Thanks, Alexis. All right. Let me get my screen shared. Uh again. I'm David Coger, I'm. The product manager here at Co. Forma for the Mdct. Application um Today i'm going to be walking you all through the Mac car application web form

23
00:04:24.750 --> 00:04:43.240
David Koger: um If you visited the uh current uh Mdct. Managed care, reporting portal over the last few months, we launched to live in June. This will be very familiar to you. One of the main differences is that now we will have an

option to enter the Mac Bar online

24
00:04:43.250 --> 00:04:50.149
David Koger: um. So previously we had given access to the various workbooks um from excel for both.

25
00:04:50.160 --> 00:05:04.999
David Koger: But for all three reports really a Mac, our Mlr and our um. What the Mac or online web form will be allowing us to do is to have that data input from the workbook into your web form that will allow us to have easier access to all that data.

26
00:05:05.550 --> 00:05:25.229
David Koger: So i'm gonna go ahead and show when you plan on the Ncr. Ah, Portal Page, you will want to enter into the Mac phone line here. When a user enters into this space they'll be greeted with kind of just a short introduction page. And what we're really using this page for is to highlight some of the navigational and feature-based

27
00:05:25.240 --> 00:05:34.170
David Koger: functions that are in the Maccar itself. So i'm kind of giving you an overview of where you would get started at, and i'll show you that on the dashboard going up

28
00:05:34.180 --> 00:05:52.280
David Koger: um, and then moving forward into kind of how on each of the pages we've put these wayfinders, and i'll i'll cover that again as we get to those pages. That that kind of guide you as to where, in the workbook itself these questions are located. So as you're entering them in, you kind of have that

29
00:05:52.290 --> 00:06:21.690
David Koger: that ability to see where you need to go. Look inside the excel itself, and then a brief uh overview of the submission process which um i'll cover in more detail. But just as a highlight here for the initial iteration of the Mac or web form a submission is not a uh certifying process. So if you do submit, and to make any corrections or need to add anything that maybe it got much off or forgotten. Uh, the report itself is still going to be accessible.

30
00:06:21.700 --> 00:06:23.740
Make those updates and reads a minute.

31
00:06:24.560 --> 00:06:30.530
David Koger: All right. So as a user once you get past this section you'll enter into the Mac for online,

32
00:06:30.540 --> 00:06:58.860
David Koger: and this will be your dashboard. So uh, right now I have two programs kind of already started here. But just to show you how this would work if you were starting from Scratch, you would add a managed care program. We're gonna ask for a program name uh recording period start dates and end dates. Um. And then right here is where we'll be asking the question around. If there is an exclusion of chip from the report itself. So in the um excel template. This is a question that's asked.

33
00:06:58.870 --> 00:07:07.100

David Koger: This is how you would be able to answer that question within the web form it's not a required field. So if it doesn't apply you can just hit, save,

34
00:07:07.110 --> 00:07:33.800
David Koger: and you'll see that now. Uh, we are going to be creating that report on the dashboard as well. This dashboard as it's created right now will allow for year over year reports to continue to show up. So you know, just because this is the first year of doing this. You see where I have these newer programs, but as we continue to add to them uh these, these reports themselves will still be available to uh review, and uh in the future export as well.

35
00:07:34.570 --> 00:08:03.139
David Koger: I'm gonna go ahead and just uh jump in here. So if you're on the dashboard and say you accidentally misspelled a program name, or you need to edit a due date or program date uh this little edit icon here will reopen that uh that model for you, so that you can come in and make any changes that you need to. And those changes will reflect uh on saving into the dashboard itself. So just a note there that if there's any changes that need to be made to the program information level uh regarding the report itself,

36
00:08:03.150 --> 00:08:05.079
David Koger: you can hit this icon here.

37
00:08:05.090 --> 00:08:33.329
David Koger: When you're ready to enter into the report, you'll go ahead and come over here and on my board and use this uh test Tuesday program name and enter into the report. And as you can see, there is some information that we're being able to pull in, based on the login. So we do know what States are logging into the system. So we're able to populate which state is filing the report itself. Um, noting a couple of areas down here that are not accessible to you. But are um going to be submitted on a submission?

38
00:08:33.340 --> 00:09:02.860
David Koger: Uh, we will be taking the submitter name and submit our email address from the user who hits the submit button uh last. So if you come in and make edits and somebody else goes in and submits. That's the person's name that will appear here, and the data report submission will also auto populate as well. Um, When I get through the entire demo kind of show you how that that feeds through. Um. But this is a really good example. Just kind of how the parity between the excel template and the Webinar itself exists. So all of the questions themselves are going to have

39
00:09:02.870 --> 00:09:16.690
David Koger: the same letter and number abbreviation attached to them. So, as you're looking through the excel template, and you're looking for a specific question. It's going to match exactly the way that we have it stated inside the web form itself.

40
00:09:16.860 --> 00:09:46.299
David Koger: The other thing that if that is going on here, is it? You'll see that we have various types of components uh for you to enter that information, and so based on what the question is, you uh can put in exactly what you were able to put in the excel template. Now, kind of show that as we go through. But you know, in this situation, obviously, it's a uh entry, single line, field for name, email address. So once you be able to have that done. But as you move further along you'll see that we have uh drop downs

41
00:09:46.310 --> 00:09:55.179

David Koger: multi-check box selections radio buttons just depending on what the options were available in the excel. We've made them exactly the same in the Webinar.

42
00:09:55.960 --> 00:10:24.740
David Koger: One thing to note right now in its current state the web form itself will require you to save and continue before it saves the information on the page. So in this situation I've entered information here. I'm going to go ahead and hit, save, and continue. Kind of see the loading icon, and it's going to pull me into the next uh part of the report. Another section that's pulling in data that we've already put in. So you see the program, name and the reporting period in date and start date that I had entered on a previous screen.

43
00:10:24.770 --> 00:10:41.449
David Koger: Um. Additionally, you'll note that the program name is highlighted up here on the top as well. Just another wayfinder for you to be able to know which report you're in, and as we move through it you'll see we get to plans, and one of the things I want to note here is

44
00:10:41.520 --> 00:11:11.110
David Koger: um plans and Bss entities are important for the farther down parts of the report. There's many sections that require this information. So if you're a user and you happen to have somehow skip the plan. Section Uh, and you move down here into plan level indicators um, and maybe select something. It's going to remind you that the program is missing plans. So you'll know that there's something that needs to be done to be able to enable this page to be completed. Uh, so in this circumstance I

45
00:11:11.320 --> 00:11:13.370
David Koger: i'll go ahead and add a couple,

46
00:11:14.210 --> 00:11:25.630
David Koger: And again, noting that saving continue is necessary in this current iteration to save this information. So if I navigate away from this page, and I do not hit, save, and continue, it will not retain the information that I just put in

47
00:11:25.640 --> 00:11:35.610
David Koger: Um, We will be bringing in an honestly functionality in the next couple of months. But as of right now, it's really important that you hit, save and continue when you get that information entered in there.

48
00:11:35.920 --> 00:11:44.739
David Koger: So i'm going to hit, save and continue. And now you'll see as I had put those two plans in now. They're available in the plan Level indicator Section

49
00:11:44.750 --> 00:11:53.499
David Koger: The Ss. Entities operate the same way. If I don't have anything in here, I go to Bss entities. It's going to tell me that I need to add one. It'll take me back.

50
00:11:53.820 --> 00:11:57.329
David Koger: I can add one here uh the second one

51

00:11:58.900 --> 00:12:05.130
David Koger: hit, save and continue. And now, when I go to the Bss indicators, you see that it's pulled in that information for me.

52
00:12:05.140 --> 00:12:23.980
David Koger: Um, Now one thing to note, because these fields are really important for the downstream. You can delete them if you potentially put one in incorrectly, or you don't need to track one. We do highlight that if you delete this plan, you also remove any of the information that you've answered about it

53
00:12:23.990 --> 00:12:42.960
David Koger: highlighting the the level of impact that deleting a plan or a bss entity may have farther on down the line in the recording structure. So i'll go ahead and hit. Yes, delete plan, and what you'll see now is when I go to the pro plan level. We only have the one plan. So it is a real time cooling that information down

54
00:12:43.110 --> 00:13:12.470
David Koger: um as we move farther on down the form, I'm not going to cover every single page, but just noting that we have broken the report up exactly how it's broken up in the excel template uh still providing the wayfinder. In case you know, there is a question of which tab or a section it's in in the excel template um, still highlighting the correct nomenclature for the naming intervention for the questions itself. But as you start moving further down, you see the various types of components that we use. So from a single phone entry

55
00:13:12.480 --> 00:13:34.429
David Koger: to multiple choice um, particularly like in this case, you can have things here. Um, but noting also that if you have an other option, you will then be shown in text box to kind of provide any additional context you may be uh have put into the excel template. As to why other is the specified uh section. And now what you'll notice is at a page level.

56
00:13:34.520 --> 00:13:50.000
David Koger: There's going to be validation if questions are not answered, so if I hit, save and continue, it's going to remind me that a response is required before I can save it. So just the first language There, get save and continue, and you'll see that that information has been retained as I passed that page.

57
00:13:50.070 --> 00:14:00.880
David Koger: Now one of the area that I wanted to to point out is for the most part these pages are set up with ah component-based answers That match. What is occurring in the excel template

58
00:14:00.890 --> 00:14:12.580
David Koger: for a couple of areas. We had to utilize some drawer capabilities, to be able to accommodate questions that had longer pieces of

59
00:14:12.590 --> 00:14:39.209
David Koger: uh additional questions attached to them that would provide kind of like an overview. So one of those areas is in the appeals and grievances areas access measures. So when you come down here adding an access measure in this sense, there's going to be a a two step process that occurs here. It's still utilizing the same questions that are asked within the excel template. So from this situation i'm going to go ahead and add an access measure. I will answer three questions:

60
00:14:39.220 --> 00:14:58.149
David Koger: Um, and this will create an initial access measure for me to uh finalize. So, as you can see here, we're highlighting that it's a a red. Uh! Exclamation Icon, noting that we still need to complete the remaining indicators for this access measure by entering details, and once you do that,

61
00:14:58.320 --> 00:15:04.539
David Koger: you'll be shown the additional questions for that access measure. So i'm going to go ahead and answer these really quickly,

62
00:15:07.360 --> 00:15:35.510
David Koger: and you'll see that when you've completed the entire access measure, you'll see a green checkmark indicating that that particular access measure has been completed. We also, uh highlight, and show all of the answers that have been given so that way. You kind of have a quick and easy way uh to track what answers you get chosen for that specific access measure. Um. Additionally, we keep an access measure total count available. When, as you continue to add access measures, you will continue to see that count increase,

63
00:15:37.450 --> 00:15:56.700
David Koger: and you can kind of see the the difference here between a completed card and an Inc. Big part. Now this particular formatting around a two-step process occurs in three places, so, the first part being access measures, the second part being quality measures, It's going to be a very similar step here.

64
00:15:57.750 --> 00:15:59.200
Have this in,

65
00:16:04.830 --> 00:16:13.519
David Koger: and you'll see a similar situation where we're highlighting, that the measure itself is not completed yet, that they need to enter. The measure results.

66
00:16:13.530 --> 00:16:32.240
David Koger: And what you'll see here is, we're actually pulling in that plan, name from the previous sections. So whatever plans you've already entered as you're going to volume performance measures, you'll see for that specific measure an option to provide the measure results for each plan. So if I had three plans you would see three plans here.

67
00:16:32.250 --> 00:16:34.200
David Koger: I'm just going to go ahead and drop that in.

68
00:16:34.280 --> 00:16:40.700
David Koger: You'll see that it highlights the plan, name, and the answer that I gave to it. This will happen for you.

69
00:16:40.710 --> 00:17:03.989
David Koger: Any quality, a performance measure that you do in this section. Additionally account is shown, and then the last section of this occurs in is in sanctions Similarly, situation. We're going to come in here. The drop down in this particular section pulls in that plan name. So if I had multiple plans you would be able to select which plan you're going

to be answering for um

70
00:17:04.000 --> 00:17:05.250
for intervention,

71
00:17:05.920 --> 00:17:21.500
David Koger: and you'll see again highlighting that this ah particular sanction is not completed. Come over here. It's going to tell me the information related to that specific sanction, and then ask me to answer the additional questions that were necessary to complete it,

72
00:17:26.130 --> 00:17:34.870
David Koger: and you'll see that all that information is pulled in additionally to kind of give that high-level view of the entire answer within the card format

73
00:17:35.810 --> 00:18:04.740
David Koger: now for reviewing and submitting. I had mentioned previously that as you get to this point in the process and you've completed uh any of the questions you can submit the Mac part technically incomplete at this point. Now, the good thing about the submission process as it's currently set up is that your submission does not lock the form. So in this situation I've come in. I feel like I'm ready to submit. I'm gonna go ahead and submit the Mac part it's going to confirm for me. It does

74
00:18:04.750 --> 00:18:10.679
David Koger: note that you will be able to make edits after submitting and resubmit. So i'm going to go ahead and hit. Submit,

75
00:18:10.690 --> 00:18:27.829
David Koger: and then it's going to give me a success Page, with the submission timestamp Exactly, who actually completed that submission. And then kind of tells me that there's no further action needed at this point Cms will reach out. Now, if I leave the form, you see that on this page

76
00:18:27.840 --> 00:18:42.569
David Koger: there is going to be a change in the status. So now it's showing this report is submitted. However, I can still enter that report. So if I come in and I go into this section, and maybe I forgot a plan.

77
00:18:44.230 --> 00:18:59.000
David Koger: Say, continue. Obviously, there's other areas that I need to answer that question for. But if I leave the form again, you'll see that that status has changed to in progress, so it's no longer submitted. It's now in progress. There still work to be done here. If I come back in

78
00:18:59.010 --> 00:19:17.689
David Koger: you'll note that I had mentioned earlier. The submitter name and date gets pulled in as i'm doing the submission process. So you see, those are now apparent here. But I can come back here. Submit the Mac Bar again. Get that same level of notification. Leave the form, and see the status change to submit it as well.

79

00:19:17.700 --> 00:19:31.529
David Koger: So just kind of really highlighting that in this current iteration, like the form itself, will not block on submission. You will be able to go back in and make changes if necessary, or if Cms. Reaches out and ask for additional information, there will be an opportunity for you to go in and make that change um

80
00:19:31.540 --> 00:19:47.940
David Koger: in terms of saving. As I noted previously. I just want to really highlight this. If you're in here every page that you hit, save and continue on will save the information that's on that page. So if I do this page and plans, and I log out.

81
00:19:47.950 --> 00:20:04.619
David Koger: The information that I've entered in this session will be saved as long as I've completed the page and hit, save, and continue. So. I don't have to complete the entire report in one sitting. I can come back. Other people can be in at the same time as me, and also be putting in information.

82
00:20:04.630 --> 00:20:24.390
David Koger: It could get a little hairy if you're on the exact same page. But if you're working in different sections of the report, really the last one out is to save right. So if I hit, save and continue, and somebody else is working on Bss. Any indicators, and they hit, save and continue. Both of our information will be saved. Um! It will not impact the other person,

83
00:20:25.890 --> 00:20:37.100
David Koger: and that's kind of it, for right now I've seen a couple of questions come in. So I know we want to make sure that we get those answered. So i'll go ahead and hand it back to Cuny.

84
00:20:38.640 --> 00:20:39.890
Yeah, I see

85
00:20:39.900 --> 00:20:56.619
Junni Rajbhandari: a few questions in the Q. And a a few of them have been answered. The first question was from an an anonymous attendee asking about a contact technical support.

86
00:20:57.700 --> 00:21:06.719
Junni Rajbhandari: So right now, we don't really have a contact number for technical support. If you have any system, if you

87
00:21:06.930 --> 00:21:10.340
Junni Rajbhandari: um, you know, if you're having trouble um

88
00:21:10.350 --> 00:21:28.000
Junni Rajbhandari: making any entry. If there's any application issue you can contact the Mbct. On the score. Have at Cms. Editors dot com female, that I added to the answer. If you have any policy questions, or before answering

89
00:21:28.010 --> 00:21:39.229

Junni Rajbhandari: something, if you need more clarification, you can contact the managed care. Ta at Mathematica ash Mpr. Comm.

90
00:21:39.910 --> 00:21:43.690
Junni Rajbhandari: I hope that answers the question.

91
00:21:43.740 --> 00:22:01.169
David Koger: And just one other thing here to Julie. Uh, within the application itself there is the Github page as well, which highlights those uh two specific uh contact points. This page will also host some information, as we continue to see people use the product and give theirs

92
00:22:01.180 --> 00:22:17.239
David Koger: a question that we see pretty consistently. There's an Faq section that can exist here for us, and so we have the ability to add additional context to questions that we're seeing pretty frequently, either from the help desk or from the ta inbox. Um. So this get help. Page will definitely be a place that will provide

93
00:22:17.250 --> 00:22:21.370
David Koger: some additional answers as the application continues to roll out.

94
00:22:22.240 --> 00:22:37.980
Junni Rajbhandari: Yeah, thanks, David. The next question is from Regina. She's asking if manual entry is optional, or if we can upload the workbook. So right now, we don't really have an option to upload the workbook.

95
00:22:37.990 --> 00:22:43.189
Junni Rajbhandari: It is a manual entry. It's not optional.

96
00:22:43.890 --> 00:22:54.559
ALEXIS GIBSON: Yeah, So this is Alexis. So we kind of talked about this for anyone who happened to attend the managed care technical assistance group last week.

97
00:22:54.930 --> 00:22:56.420
ALEXIS GIBSON: Um,

98
00:22:56.750 --> 00:23:03.109
ALEXIS GIBSON: The hard part about this is that I know the excel template has been out for a while.

99
00:23:03.120 --> 00:23:31.679
ALEXIS GIBSON: I think one of the one of the thought processes internally about this particular question is that um having the data entered into the web portal, essentially put it in a usable form. It makes it more manageable, and I think it will allow Cms to kind of dig in and figure out what's useful, what's not useful um faster. Um! So that is, that's the reason why we kind of headed in this direction as opposed to um. Allowing for the

100
00:23:33.610 --> 00:24:03.069

David Koger: yeah. And just to add to that to like, the the web form itself gives us a really good opportunity, moving forward to have this information at a place where it can be accessed by the Webinar itself going forward right so, having it entered once into the into the Mac part web form, does put it into a database that is accessible to us. So, as we look for enhancements and improvements going forward. Um! There is going to be more information every time a reports entered that we can potentially reuse and bring into additional reporting as we

101
00:24:03.080 --> 00:24:03.920
for it

102
00:24:08.900 --> 00:24:10.489
the next question that's from

103
00:24:10.500 --> 00:24:16.619
Junni Rajbhandari: like even you. You wanted to confirm, If you can partially complete

104
00:24:16.630 --> 00:24:32.930
Junni Rajbhandari: the form, or do you need to hit the submit button to save your work so as long as you hit the Save and continue on the continue button while you are filling up the form you don't need to hit. Submit. But I think during the

105
00:24:33.220 --> 00:24:40.490
Junni Rajbhandari: demo David did cover that, Even if you hit submit you can again go back and edit.

106
00:24:44.270 --> 00:24:49.840
Junni Rajbhandari: I hope that answers your question. Next question is from

107
00:24:52.550 --> 00:24:55.960
Junni Rajbhandari: Toshara cannon,

108
00:24:56.340 --> 00:25:06.520
Junni Rajbhandari: he's asking, If is this replacing the Medicaid managed care data collection system access tool that is sent each year.

109
00:25:10.800 --> 00:25:14.469
ALEXIS GIBSON: I'm: sorry. Could you Could you? Yeah, Could you ask that again?

110
00:25:14.710 --> 00:25:26.489
Junni Rajbhandari: Is this the Mdct. Mcr. Or to replacing the Medicaid managed care data collection system. Mmc. Dcs access to

111
00:25:26.500 --> 00:25:44.640
ALEXIS GIBSON: So um it is not so. They They kind of uh have two different purposes that Mac Far is the reporting requirement under forty-two Cfr. Four hundred and thirty-eight point six um, and then the other the other one that you're

talking about. I kind of refer to it as the manage to your enrollment data

112
00:25:44.650 --> 00:25:53.199
ALEXIS GIBSON: when i'm thinking about it. That is more just the factual background of the programs that a state runs.

113
00:25:53.210 --> 00:26:08.380
ALEXIS GIBSON: I do think that there is intention, and I think Adrienne was getting ready to jump in on this piece. She wanted to correct me. I think there is intention to link the two, so that there is auto populating That occurs across the two reports. But I will defer to Adrienne on that piece.

114
00:26:08.390 --> 00:26:20.480
Adrienne Delozier: Yeah, So this is Adrian Delosure with Cmcs. And so right now as of today, it is just the required report that is available in Mdct.

115
00:26:20.490 --> 00:26:34.540
Adrienne Delozier: In the relatively near future. We hope to have both the Mlr report and the network adequacy and assurances report available in this tool as well.

116
00:26:34.550 --> 00:26:50.060
Adrienne Delozier: Further down the line. We do hope to get the database that you mentioned into this platform, but I think that that really is a little further down the line. However, when we do get there. Alexis is right.

117
00:26:50.070 --> 00:27:11.709
Adrienne Delozier: There is a hope that we can that some of the data that you now have to report in that other tool could auto populate from some of the other reports and existing data. Um, but that is going to take some time um for us to build um. And again. It is behind the other two reports as well. So, unfortunately for right now, we're still going to have to deal with that that database that you get every year.

118
00:27:17.120 --> 00:27:21.030
Junni Rajbhandari: So the next question is an anonymous one.

119
00:27:21.420 --> 00:27:28.360
Junni Rajbhandari: Will the submission trigger a notification to Cms that the State's report has been submitted.

120
00:27:29.140 --> 00:27:33.640
Junni Rajbhandari: So it's a multiple part question. So that's the first one.

121
00:27:38.240 --> 00:27:47.890
David Koger: So when somebody submits this web form, will Cms be notified?

122
00:27:47.900 --> 00:28:00.409
David Koger: Yeah, I have put an answer to that, too, but I can uh do it live as well. So, uh, currently. There's not a

notification that's sent when the form is submitted. However, it's something that we have under consideration as an customer.

123
00:28:04.080 --> 00:28:05.220
Okay,

124
00:28:05.310 --> 00:28:22.010
Junni Rajbhandari: I think that. But um, This person also wanted to know if uh Cms, if and when Cms begins to review uh build. The States know that Cms is reviewing it, reviewing the data.

125
00:28:27.230 --> 00:28:42.089
David Koger: So i'm going to defer to Alexis Adrian on this one. But the the form. The portal itself does not indicate whether something is being reviewed yet or not. Um, i'm. Not entirely sure what the plan is to to communicate that.

126
00:28:42.810 --> 00:28:45.380
ALEXIS GIBSON: Yeah. So um

127
00:28:46.170 --> 00:28:59.589
ALEXIS GIBSON: so much like you guys are probably going to have a ah not particularly enjoyable December. Um. I am probably not going to have a real great January, because I'm probably going to be the one going in taking a look.

128
00:28:59.600 --> 00:29:21.160
ALEXIS GIBSON: I'll be working with other parts of Cmcs. Um Dmco. Other people within Dmc. To um to figure out what's there potentially what's missing? Um, And probably generating emails to. You know, individual state users just ask the questions. If something is in complete. Um, I think there's also intention to

129
00:29:21.170 --> 00:29:50.200
ALEXIS GIBSON: um to. We have a contractor basically to help us kind of start pulling this data and taking a looking, taking a look at it. Um, along with other data sources like tansis and kind of sits through and figure it out uh what it's useful. So Um. So the answer your question I will be, and other people within. Um. You will be absolutely reviewing this, looking at this um in January and right after things are submitted.

130
00:29:50.210 --> 00:30:18.909
ALEXIS GIBSON: Uh, you may see emails from us asking questions. Um. And then you know, I will say that if you, if you've submitted it. And you're concerned that maybe it hasn't gone through. Uh, You're always welcome to reach out my My email addresses on here at the Mcta email address is usually available, feel free to reach out and say, Hey, we submitted it. Can you see it? Um, you know, or anything along those lines just to confirm it.

131
00:30:20.250 --> 00:30:38.209
Junni Rajbhandari: So along the same line, Alexis, there's a question of whether um, if the state representative is different from the actual submitter of the web form. We'll both be notified. I know you said You'll be reaching out to them. But you'll be reaching out to both the state rep as well as

132
00:30:40.220 --> 00:30:43.460

Adrienne Delozier: So this is Adrian, and

133
00:30:43.890 --> 00:30:55.359
Adrienne Delozier: I think what we'll need to. So i'm gonna. There's a there's a question below that I that I think I want to address, and then circle back to this, which was about: Can those State representatives and state users submit the report? Um,

134
00:30:55.480 --> 00:31:02.430
Adrienne Delozier: and the question. The answer to that question is, Yes, I want to talk a little bit about State reps versus State users.

135
00:31:02.440 --> 00:31:31.540
Adrienne Delozier: Um. They both have the same access rights in the report, and So that means they can both edit. They can both submit. They can both add data um and do data entry. The only thing different about a State representative is that they are your access manager at the State. And so you guys provide us a list of State reps so that we can approve their access to this system, and then the State reps are responsible for um approving

136
00:31:31.550 --> 00:31:43.970
Adrienne Delozier: um. The State user requests, and also deleting users that should no longer have access, and really being the access manager, the report itself. They both have exactly the same rights.

137
00:31:44.010 --> 00:32:12.969
Adrienne Delozier: We've had some questions about Ah, from States about how to? You know who's able to quote unquote, approve a a report, so that it can be submitted. And the answer to that question is that functionality is not within the system any State user. Or State rep can submit. And so you will need to have a um, an internal process by which your report is cleared by whoever needs to do so. Who, then gives permission to

138
00:32:12.980 --> 00:32:18.950
Adrienne Delozier: either a State rep or a State user to go ahead and submit the report

139
00:32:18.990 --> 00:32:32.099
Adrienne Delozier: as far as who we will reach out to in line a little bit with Alexis's answer before I don't know that we have thought a whole lot about that

140
00:32:32.110 --> 00:32:48.329
Adrienne Delozier: we will have this a better name. But there are also ways where we can go in and pull. Who the State reps or state users are for that report, so we will have to. I think we're open to suggestions from you all about, you know.

141
00:32:48.340 --> 00:32:53.390
Adrienne Delozier: You know, if we have questions about the report who is the best person to reach out to

142
00:32:53.400 --> 00:33:02.269
Adrienne Delozier: clearly the submitter, and possibly we could pull the State reps from the system for that state as Well, if we have questions,

143
00:33:05.860 --> 00:33:08.139
Junni Rajbhandari: Thanks, Adrian. Um.

144
00:33:08.150 --> 00:33:15.850
Junni Rajbhandari: The next question is about states that need to report data for multiple programs.

145
00:33:16.220 --> 00:33:23.049
Junni Rajbhandari: Christina Quest is asking if there will be separate. Macquar reports submitted for each program.

146
00:33:28.090 --> 00:33:32.000
ALEXIS GIBSON: So yeah, So the So

147
00:33:32.670 --> 00:33:44.139
ALEXIS GIBSON: yes, there will be a separate Mac for each program. So the example I always use is California. Um! I know they have a one thousand nine hundred and fifteen, and at eleven fifteen

148
00:33:44.150 --> 00:34:13.099
ALEXIS GIBSON: Um! The majority of their delivery systems now live in that one thousand nine hundred and fifteen, and they have a couple of different programs under the one thousand nine hundred and fifteen. We have mental health tips. They have comprehensive Mco's, and then they have best so to that extent I would expect to see three at least three separate Mac part. So one for the pips, one for the Mco's, and then one from the Us. That makes any sense. So for another state. Um, I know Washington has a couple of one thousand nine hundred and thirty-two ways.

149
00:34:13.110 --> 00:34:39.050
ALEXIS GIBSON: Um, I think some of those operationalize managed care. Um! You know I would expect to see Mac parts associated with each program, even even if there's more than one program under an authority. Um, there's some definition about what we mean within the beginning of the um the Mac part recording template kind of explaining um what we mean when we say program.

150
00:34:44.670 --> 00:34:49.199
Junni Rajbhandari: Thank you, Alexis. The next one is

151
00:34:49.469 --> 00:35:00.469
Junni Rajbhandari: would corrective action plans from an Eq. Eqr. Be considered a sanction, and should be added to the sanctioned form.

152
00:35:01.100 --> 00:35:02.379
ALEXIS GIBSON: Yes,

153
00:35:06.080 --> 00:35:16.379
Junni Rajbhandari: the next one is manage. Caret indicated that there would be a phone number. I know, I answered, that we don't have a dedicated phone line for this. Um, but

154
00:35:17.030 --> 00:35:21.389
Junni Rajbhandari: aria and analysis. Do you have a different answer to this.

155
00:35:24.950 --> 00:35:35.599
Junni Rajbhandari: I'm sorry. Could you ask that question again? So there was a question previously asking for a phone number for technical support, and I indicated

156
00:35:35.610 --> 00:35:52.229
Junni Rajbhandari: we do have two email addresses, one for um. You know the system issues and one for policy questions. But uh, I guess it's a follow up question really uh saying that the managed care. Ca: indicated that there would be a phone number. Um,

157
00:35:52.240 --> 00:35:57.390
Junni Rajbhandari: I wasn't aware of the phone number. I don't know if you guys are aware of it.

158
00:35:57.400 --> 00:36:01.689
ALEXIS GIBSON: Yes, I was not aware of the phone number either.

159
00:36:01.940 --> 00:36:10.409
ALEXIS GIBSON: Maybe they just mean that there can be a potentially a follow-up call if the email exchange doesn't result in solving the situation,

160
00:36:13.570 --> 00:36:23.720
Junni Rajbhandari: I think we are going to take this back to the uh manager team as well. But uh, Yes, we don't. We are not aware of the phone number at this point.

161
00:36:23.980 --> 00:36:38.109
Junni Rajbhandari: Um! There is a question in regards to overlapping data and trees being entered At the same time, I think David did answer a similar question. Where?

162
00:36:38.950 --> 00:36:41.850
Junni Rajbhandari: I think there was a question.

163
00:36:42.200 --> 00:36:44.759
David Koger: Yeah, I can.

164
00:36:44.800 --> 00:36:48.130
David Koger: Yeah, essentially uh the

165
00:36:48.140 --> 00:37:05.170
David Koger: there's two circumstances, and I had mentioned one of them in the in the demo. But like if you're in two

different parts of the form um, you'll be fine if two people are on the exact same page, entering the exact same information at the exact same time, the last person to hit save is going to save the information.

166
00:37:05.180 --> 00:37:16.260
David Koger: If somebody navigates to a page that already has information on it, they would have to deliberately remove the information and replace it. So those are kind of the three circumstances that exist there from

167
00:37:16.270 --> 00:37:26.269
David Koger: from a deterrent perspective, because of the way that things are saved in the form, even if once we move to auto-safe. If somebody is

168
00:37:26.320 --> 00:37:37.059
David Koger: doing the exact same page at the exact same time as somebody else, and they're in in the exact same field, it will be last one out that gets the save. Um. I hope that answers the question.

169
00:37:39.600 --> 00:37:56.650
Junni Rajbhandari: Um! The next one is more a common than question. I guess it's the follow up of the Mbct. Technical assistance line. Um. Apparently there was something communicated that you'll need to call the Nbc. T Technical assistance line for submitting a report with passing data.

170
00:37:56.660 --> 00:38:10.439
Junni Rajbhandari: Uh, as you mentioned before, we will uh reach out to the Mdcta team to see if there is one. But at this point we just have the email uh that we uh shared in the answered questions.

171
00:38:13.580 --> 00:38:22.469
Junni Rajbhandari: The next one is about getting access. There's a general question of how do we get access?

172
00:38:22.480 --> 00:38:42.369
Junni Rajbhandari: Uh, I cannot find anyone in our state that has received the information on requesting access. Um! There were a few communication that went out some targeted um emails to States as well as some um mass emails that had the um

173
00:38:42.380 --> 00:38:56.720
Junni Rajbhandari: attachments to instructions on how to access the system. I'm not sure who this is from, but I can resend the access Information

174
00:38:56.730 --> 00:39:02.579
Junni Rajbhandari: Pdfs at the end of this call to everybody in the in it. List.

175
00:39:08.600 --> 00:39:24.609
Junni Rajbhandari: Um, next one is Is there a variance in the access level of users? Ah, for example, can anyone with access make changes and submit the form? Or is the access tied so that some

176

00:39:24.620 --> 00:39:39.799
Junni Rajbhandari: can only review data, others can review and edit data and select few and review and edit data and submit the form. I think, Adrian explained in one of her answers, that the privileges

177
00:39:39.810 --> 00:39:52.070
Junni Rajbhandari: for both the State rep and the State user is exactly the same. Both the roles can make changes and submit the form and edit the data.

178
00:39:52.450 --> 00:39:53.700
Junni Rajbhandari: Um,

179
00:39:53.760 --> 00:39:59.280
Junni Rajbhandari: it's just that the State trip is the access manager for that state.

180
00:40:03.990 --> 00:40:12.930
Junni Rajbhandari: Next one is will we need to re-enter all this information next year, if we have the same plans and same programs.

181
00:40:13.510 --> 00:40:14.679
I can take that. One.

182
00:40:15.220 --> 00:40:16.250
David Koger: Sorry.

183
00:40:16.840 --> 00:40:34.849
David Koger: Yeah, I can take that one. I think that that's like part of what we're exploring as potential enhancements right? Knowing that we have the data in it already, trying to utilize. You know features within the application that maybe aren't there today, but would be valuable when we circle back around to the next time that particular program is being reported

184
00:40:34.860 --> 00:40:38.510
David Koger: all things that we're uh considering as potential opportunities.

185
00:40:42.320 --> 00:40:56.709
Junni Rajbhandari: Thank you, David. Next one is from my Egan. Is there a nar template within this page. Currently the narr template is not available in web form,

186
00:40:57.450 --> 00:41:02.769
Junni Rajbhandari: so we don't have it in this page as a web form. Currently,

187
00:41:05.700 --> 00:41:10.070
Junni Rajbhandari: Don't know if anyone would like to add anything to that.

188
00:41:12.610 --> 00:41:27.240
Junni Rajbhandari: Okay, moving on um. The next one is the new users are approved by State representative Is the State user sent an email about the approval. Or this is something the State representative

189
00:41:27.700 --> 00:41:29.149
must do

190
00:41:32.450 --> 00:41:50.409
Junni Rajbhandari: so. An Id and a new user requests for a state user role um, and get approved by the State representative. I believe there is an email that is sent to the Requester that their request has been approved.

191
00:41:51.790 --> 00:41:53.830
Junni Rajbhandari: But I need to check that.

192
00:42:02.950 --> 00:42:05.630
Junni Rajbhandari: Let me get back to you on that one.

193
00:42:08.720 --> 00:42:18.769
Junni Rajbhandari: Can you demonstrate how to create and add a quality measure, and how each of the elements are completed in the tool.

194
00:42:20.530 --> 00:42:21.810
Let me pull a back up

195
00:42:25.980 --> 00:42:44.140
David Koger: so for quality measures you'll come into the Quality measures. Section um. You can hit add a quality of performance measure, and we're going to ask a few questions upfront to kind of build out that card. So again, mimicking the exact same questions that are being answered in the

196
00:42:44.150 --> 00:43:01.049
David Koger: um excel template. You're just going to come in and replicate that out, so i'll select which measure domain I'll select the measure. Name. Ah, put in an in Qf. Number there is one um, so like the measure reporting the measure set and the reporting period,

197
00:43:01.320 --> 00:43:03.520
David Koger: and then the measure description.

198
00:43:03.940 --> 00:43:23.650
David Koger: And when I hit save on this, it's going to create a card for that specific quality measure. Um, indicating that I still have a few questions to answer, so adding the plan level details. So, as we noted before, when you enter plans at the beginning of the report, we pull that information down into different sections within the report itself.

199

00:43:23.660 --> 00:43:36.799
David Koger: So I had two measures in this particular program. So when I inter measure results, it's going to bring in both of those two measures. So test two and test twenty three. I will add in the answer for that question,

200
00:43:36.810 --> 00:43:54.880
David Koger: and when I hit, save and close, you'll see the completion of the quality measure. So the initial part is setting up what that quality measure is. The second part is entering the results for each plan, and when those two steps are completed, uh, you'll see a green checkmark, and it indicates that that is a completed uh quality measure entry.

201
00:44:06.870 --> 00:44:24.880
Junni Rajbhandari: Thank you, David. Um. The next one is Is there a copy based feature that can be used for year over year submissions? Can we pull the data from the previous year, instead of starting from scratch here, I think we did go over this question

202
00:44:24.890 --> 00:44:30.030
Junni Rajbhandari: kind of currently there is no copy-based feature.

203
00:44:30.380 --> 00:44:49.180
Junni Rajbhandari: But um, as David had explained before, Having this uh report in a platform format will help us make future enhancements or copying over data. Um, But right now we do not have that uh feature.

204
00:44:56.310 --> 00:45:03.589
Junni Rajbhandari: The next one is what is the deadline for States to update to Mac Bar?

205
00:45:03.820 --> 00:45:05.209
Junni Rajbhandari: Um.

206
00:45:05.830 --> 00:45:22.050
Junni Rajbhandari: I could answer part of it, and Alexis and Abraham feel free to um jump in. Um. I think the deadline is based on the contract that they have the contract period. Um, I believe the first one

207
00:45:22.090 --> 00:45:25.830
Junni Rajbhandari: ah December, for

208
00:45:25.920 --> 00:45:26.990
ALEXIS GIBSON: I need to General

209
00:45:27.000 --> 00:45:28.389
December the twenty seventh.

210
00:45:28.400 --> 00:45:29.350
Junni Rajbhandari: Yeah,

211
00:45:36.630 --> 00:45:42.509
David Koger: We also have a X from July through June.

212
00:45:42.770 --> 00:45:59.389
Junni Rajbhandari: Those are due December twenty-seven, but depending on your contract here, and when your contract starts that uh due date changes. So those dates are listed in the um portal as well and sorry, David, you are saying something.

213
00:45:59.400 --> 00:46:19.229
David Koger: No, I was gonna say the same thing that currently we do have them listed here as well for the upcoming year. One of the things, too, when you enter into the Mac Bar, and you add a program, if you put in the reporting period like, say it's off of the standard ones that are listed. It will calculate the uh appropriate deadline

214
00:46:19.610 --> 00:46:20.860
the do take,

215
00:46:20.910 --> 00:46:23.859
based on that calculation of one hundred and eighty days.

216
00:46:26.360 --> 00:46:50.340
Junni Rajbhandari: Thank you, David. Uh, The next question is uh, to confirm the Macfar portal replaces, excel. When do you? Only the online submission is required, not the online submission and excel. And that's right. That's right uh backpower uh platform in the Mct. Mcr. Portal is replacing the excel, and the you only need to submit

217
00:46:50.350 --> 00:46:57.170
Junni Rajbhandari: Summit the report in the web form, and not the excel,

218
00:47:01.090 --> 00:47:11.320
Junni Rajbhandari: Will the increase from previous reporting period be saved and auto filled for future submission? I think we did respond to this

219
00:47:11.450 --> 00:47:21.289
Junni Rajbhandari: right now. We don't have that feature, but having this in the web form, will help us make that enhancement and future

220
00:47:29.040 --> 00:47:35.109
Junni Rajbhandari: our State rep has left. Who can I contact to update our State? Rep:

221
00:47:39.230 --> 00:47:42.259
Junni Rajbhandari: I think you can contact the um.

222
00:47:42.430 --> 00:47:56.460

Junni Rajbhandari: They manage their ta email to let them know and copy Adrian and Alexis. Um, and let them know that your State rep has left. Ah, and they can help you update the State rep

223
00:48:02.710 --> 00:48:20.550
Junni Rajbhandari: um, even though I am the project manager for the submission and compilation of Mac. Part for our State, I will not be submitting to not have access to the form. Will I still be the one that Cms contacts with questions.

224
00:48:21.110 --> 00:48:34.480
Junni Rajbhandari: Our team has determined our data analysis team will have the I Dm. Access as they deal with the data entry for other other reports as well to keep the access request streamlined.

225
00:48:37.760 --> 00:49:02.579
David Koger: So uh, I can highlight an area here. So in the report itself the contact name can be Anybody doesn't have to be the user that's entering the information, and that's what's going to be stored as the contact name. So as long as your your information is listed on the contact name for the excel template, or if you let them know that that will be the contact name once it's input here. That will be the one that will be saved, this person for contact.

226
00:49:04.710 --> 00:49:10.459
Junni Rajbhandari: Yeah, even though you don't get access to Mcr.

227
00:49:10.710 --> 00:49:16.720
Junni Rajbhandari: The data analysis team that will be working on the web form. They can enter your name

228
00:49:16.860 --> 00:49:19.199
Junni Rajbhandari: so that you get contacted.

229
00:49:19.630 --> 00:49:37.529
Junni Rajbhandari: Um, our State will be beginning a new managed care contract in two thousand and twenty-four, with our Php. Having only six months during the second half of two thousand and twenty-three until it gets rolled into the managed care program.

230
00:49:38.390 --> 00:49:46.540
Junni Rajbhandari: Will there be a need to submit the six months of information or can that be rolled into the new contract reporting.

231
00:49:48.270 --> 00:49:52.569
Junni Rajbhandari: Guess it's a more policy. Question it.

232
00:49:52.600 --> 00:49:56.170
Junni Rajbhandari: Alexis or Adrian, do you have an answer to this?

233
00:50:00.470 --> 00:50:05.949
Junni Rajbhandari: Sorry This is the the one about the the for six months,

234
00:50:06.350 --> 00:50:10.149
ALEXIS GIBSON: I think we would expect. So it sounds like

235
00:50:12.240 --> 00:50:19.180
ALEXIS GIBSON: there's some details here that are a little bit confusing, so it sounds like the dental benefits are going to be rolled into

236
00:50:19.240 --> 00:50:21.709
ALEXIS GIBSON: a new program, or

237
00:50:22.660 --> 00:50:28.290
Junni Rajbhandari: it might be helpful to take this question offline to the managed care. Ta mailbox

238
00:50:28.360 --> 00:50:32.080
Junni Rajbhandari: we can figure out, you know, all of the details and kind of go from there.

239
00:50:32.090 --> 00:50:45.690
Junni Rajbhandari: Yeah, I see that the question is from an anonymous attendee. So uh, please email the managed caret e mail mailbox so that uh, they can help you through uh

240
00:50:46.160 --> 00:51:01.769
Junni Rajbhandari: getting a proper answer to your question, and maybe you can go back and forth with them to get more explanation. I think the person who said their state rep has left is from Utah. So

241
00:51:02.550 --> 00:51:07.209
Junni Rajbhandari: if you want. You can contact the manuscript T eighteen, or

242
00:51:07.980 --> 00:51:11.729
Junni Rajbhandari: you can add your email address

243
00:51:11.980 --> 00:51:14.979
Junni Rajbhandari: so that the team can contact you

244
00:51:15.040 --> 00:51:18.590
Junni Rajbhandari: on finding a state trip by Utah.

245
00:51:26.080 --> 00:51:36.219
Junni Rajbhandari: Please clarify how we submit a report. If there is pressing data, if we contact the Mdct. Via email, what kind of turnaround time can we expect.

246

00:51:43.320 --> 00:51:45.970
Junni Rajbhandari: So if you have um

247
00:51:46.080 --> 00:51:53.569
Junni Rajbhandari: report that is missing data, I would ask you to coordinate with the

248
00:51:54.260 --> 00:51:57.779
Junni Rajbhandari: managed care Ta team

249
00:51:58.750 --> 00:52:01.540
Junni Rajbhandari: to see how to report that

250
00:52:02.330 --> 00:52:09.579
Junni Rajbhandari: if you have any system issue and you contact the Mdct. Underscore help

251
00:52:09.590 --> 00:52:13.929
Junni Rajbhandari: email, usually the turnaround time is the same day

252
00:52:14.030 --> 00:52:18.409
Junni Rajbhandari: for at least acknowledgment. And the

253
00:52:18.940 --> 00:52:21.220
um that kind of stuff.

254
00:52:24.950 --> 00:52:26.229
Um,

255
00:52:26.410 --> 00:52:32.300
Junni Rajbhandari: Alexis and Adrian, do you have anything to add to missing data? Part?

256
00:52:38.470 --> 00:52:41.719
ALEXIS GIBSON: Um, Not right now. I mean. I I think

257
00:52:42.000 --> 00:52:52.999
ALEXIS GIBSON: I think we expect some. We expect some missing data. Um, we know this is going to be a big lift. Um, So we we, we We understand what's going on.

258
00:52:56.120 --> 00:52:57.460
Thank you.

259
00:52:58.980 --> 00:53:00.319

Um!

260
00:53:00.410 --> 00:53:16.489
Junni Rajbhandari: When do When we do a roll request which is the correct role to select for submission of this report, so you can either choose a state rep role if you are uh one of the uh

261
00:53:16.510 --> 00:53:22.270
Junni Rajbhandari: one to three, let me go back. So each State has one

262
00:53:22.810 --> 00:53:41.420
Junni Rajbhandari: up to three State representative. So if you are one of those ah one to three State representative for your State, then you would um request for the State rep road, and if you are a state, user it has same privilege as a state Rep:

263
00:53:41.540 --> 00:53:43.060
Junni Rajbhandari: But um,

264
00:53:43.860 --> 00:53:48.019
Junni Rajbhandari: you can request for a state user role.

265
00:53:48.650 --> 00:54:02.310
Adrienne Delozier: So i'm going to clarify just a little bit that the so Cms. Has to approve the State reps. And so, if you are not on the list that your State provided us, we will not approve those state.

266
00:54:02.320 --> 00:54:22.230
Adrienne Delozier: Um. And so everyone state reps and state users have the exact same roles, as far as utilizing as ah entering data, reviewing the report, submitting the report so, but only folks who have been designated as State reps should um request the state rep role.

267
00:54:22.240 --> 00:54:39.039
Adrienne Delozier: Um. Because if you're not on the list given to Cms, it will be rejected. State Reps have an added um responsibility as far as they are the ones to improve State users for their states.

268
00:54:39.130 --> 00:54:52.910
Adrienne Delozier: And so, if you are, and are not designated as a State Rep. But still need access to the report, you should request access as a state, user and then your State Rep. Will either approve or decline your request.

269
00:54:59.280 --> 00:55:07.630
Junni Rajbhandari: Thank you. Clarification. When do we do a role request which is correct role to select the submission of this

270
00:55:07.660 --> 00:55:09.879
Junni Rajbhandari: report. Um.

271
00:55:10.080 --> 00:55:11.419
Junni Rajbhandari: So

272
00:55:11.920 --> 00:55:25.290
Junni Rajbhandari: you make the role request even before you make. So you need that role to access the system, either a state rep or a state. User So you do it before you

273
00:55:25.810 --> 00:55:30.439
Junni Rajbhandari: even access the system to fill up the web forms

274
00:55:30.900 --> 00:55:32.589
Junni Rajbhandari: and some merit.

275
00:55:35.550 --> 00:55:42.310
Junni Rajbhandari: Is there a way to communicate information on missing data with the reports, such as Note section? Perhaps

276
00:55:53.990 --> 00:55:55.490
I don't remember it.

277
00:55:55.500 --> 00:56:03.770
Junni Rajbhandari: Note section within the web form where you can add information about missing data. David. Do you remember?

278
00:56:06.660 --> 00:56:08.550
I can see that again for me.

279
00:56:08.730 --> 00:56:28.089
Junni Rajbhandari: There's a question about, uh, you know, communicating information on missing data. So if a State is uh filling up the web form and they have missing data, is there a way? A node section, perhaps um in the platform. They can add that information for this for uh cms to see

280
00:56:28.100 --> 00:56:43.230
David Koger: there's not a note. Section there are some um built-in functionalities that the health desk is aware of to help guide users through the completion of a web form if there is missing information. Um! So as you approach those areas there are some questions that

281
00:56:43.240 --> 00:56:48.360
David Koger: specifically state that Na. Can be added if the information is not available,

282
00:56:48.370 --> 00:57:06.150

David Koger: not applicable. But if there is other areas. Please reach out to the help desk and they'll be able to guide you through how to complete the form. Um the intention there, I think in Alexis and Adrian can retirement on this as well is that if there is information missing, um Cms may reach back out once the form is submitted to get more context.

283
00:57:09.090 --> 00:57:26.760
Junni Rajbhandari: Thanks, David. There's a comment about. There seems to be Mcr: I don't know if they were trying to say that the application is Nbc: I am here, and it is when you go to request a um. If you want, you can type in more context to that uh question or a moment.

284
00:57:26.770 --> 00:57:32.790
Junni Rajbhandari: The next one is, Can we find out whether a State rep has been designated for our state?

285
00:57:33.420 --> 00:57:43.089
Junni Rajbhandari: So you can, If you don't, know who your stage Rep. Is feel free to contact the managed

286
00:57:43.520 --> 00:57:47.199
Junni Rajbhandari: email, and they can let you know who your State rep is.

287
00:57:50.220 --> 00:58:00.069
Junni Rajbhandari: How does the State rep? Receive notification that a user needs to be approved. They can log in to their id,

288
00:58:01.140 --> 00:58:04.590
Adrienne Delozier: and let's see the list of approvals. Sorry it didn't go on.

289
00:58:04.600 --> 00:58:14.590
Adrienne Delozier: They will get an email from Ibm as someone who gets them daily for the State rep request. Idm will send an email that you have pending requests for

290
00:58:15.140 --> 00:58:16.290
thanks, Adrian.

291
00:58:16.300 --> 00:58:17.160
Yeah.

292
00:58:17.660 --> 00:58:33.990
Junni Rajbhandari: Um. Our state trips able to submit, Id and request on behalf of users or the or do the users need to submit them themselves. The user will need to um make the request the C trips cannot permit Id and request on behalf of the State users.

293
00:58:35.700 --> 00:58:40.570
Junni Rajbhandari: I know we are almost at the top of the R.

294
00:58:41.440 --> 00:58:44.989
Junni Rajbhandari: I see there are some questions in the chat.

295
00:58:46.380 --> 00:58:54.579
Junni Rajbhandari: Will Cms. Dmco analysts have access to this portal and read-only permission? I believe they will.

296
00:58:56.410 --> 00:58:58.609
Junni Rajbhandari: Yes, um

297
00:58:59.060 --> 00:59:06.800
Junni Rajbhandari: you please place the portal link in the chat. I did that. It's Https column

298
00:59:07.300 --> 00:59:13.310
Junni Rajbhandari: hyphen slash last Mbc. Tmcr dot cms go.

299
00:59:15.790 --> 00:59:24.899
Junni Rajbhandari: It looks like you can see when come back to this form, and your information will be saved once you log out. Is this accurate? That's accurate?

300
00:59:26.200 --> 00:59:29.459
Junni Rajbhandari: I think the next one was answered.

301
00:59:30.560 --> 00:59:35.889
Junni Rajbhandari: Are we able to jump around within the submission form, or do we have to go in order?

302
00:59:38.380 --> 00:59:39.599
David Koger: We can jump

303
00:59:39.610 --> 00:59:42.660
David Koger: as long as you're saving and continuing as you go,

304
00:59:44.600 --> 00:59:46.200
I think,

305
00:59:46.250 --> 00:59:48.189
at the end of

306
00:59:48.590 --> 00:59:50.330
Junni Rajbhandari: the Webinar

307

00:59:52.760 --> 00:59:56.189
Junni Rajbhandari: we talked about the timeline. Um.

308
00:59:59.550 --> 01:00:07.109
Junni Rajbhandari: There is one of our data sources, if any will be but the information in Maccar be validated against.

309
01:00:16.950 --> 01:00:32.109
Adrienne Delozier: So this is Adrian, and I would say that we are actively working on figuring that out ourselves we are still working with a contractor who is going to help us.

310
01:00:32.120 --> 01:00:55.990
Adrienne Delozier: We are going to have a massive amount of data that we have not had in the past, and so we are working with a contractor to help us figure out Um! Which pieces of information can help us. Ah, with our monitoring and oversight efforts in in the best ways possible. Um! And so I think part of that will be um, as you said, comparing that against certain data sources. But um, to be honest, exactly

311
01:00:56.000 --> 01:00:59.059
Adrienne Delozier: what form that will take, we are still working on as well

312
01:01:00.070 --> 01:01:01.189
exceedingly.

313
01:01:01.200 --> 01:01:08.759
Junni Rajbhandari: There was a question about the submission of each program, and I think Adrian had covered that before.

314
01:01:08.770 --> 01:01:21.480
Junni Rajbhandari: There was a question about. Can you show us how to review the report before submitting it. And can you print that for the exporter print part? So that is a feature that is coming up? Ah! Shortly

315
01:01:21.500 --> 01:01:33.099
Junni Rajbhandari: in very near future. Ah, but for the review of the report before submitting it. I don't know, David, if you want to quickly show

316
01:01:33.210 --> 01:01:34.870
Junni Rajbhandari: how it's done.

317
01:01:39.790 --> 01:01:43.700
David Koger: Yeah. Just being able to review the the point that's already submitted

318
01:01:44.110 --> 01:01:45.939
Junni Rajbhandari: before submitting it.

319
01:01:45.950 --> 01:01:52.480
David Koger: Yeah. So as of right. Now, essentially, what would happen is you would come in and go into the dashboard

320
01:01:52.830 --> 01:02:01.489
David Koger: and select whichever report you're going to review until we get the full export functionality. You will have to go section by Section

321
01:02:01.500 --> 01:02:18.400
David Koger: Um, but you'll be able to do that with the completed section. So you'll see the information that's been input by the other users. Um. Prior to the first deadline. However, we do interested in having an export functionality that will exist on the radio and submit page that will allow you to export all the answers that have been done in one Pdf. For app.

322
01:02:21.400 --> 01:02:43.619
Junni Rajbhandari: Thank you, David. Um, I know we are over, but i'll just take the last question. Uh will you make an Faq document from all these questions, and others uh that may receive from these Webinars and provided to the attendees. So we will be making the webinars available in the Medici dot dot Gov um website. But um,

323
01:02:43.910 --> 01:02:56.530
Junni Rajbhandari: I think overall we are discussing the possibility of effic here within the portal itself, so we'll provide more information on that.

324
01:02:59.390 --> 01:03:22.140
Junni Rajbhandari: So I think that concludes all the questions we had uh feel free to reach out to both the um e-mail addresses that we provided for any system issue Mdc. Or let's go for help at Cms. For editors up and for any policy, questions or clarification on

325
01:03:22.150 --> 01:03:24.500
Junni Rajbhandari: um. The that form

326
01:03:24.530 --> 01:03:30.749
Junni Rajbhandari: contact, managed care, ta at mathematica's. Npr. Com.

327
01:03:30.790 --> 01:03:41.270
Junni Rajbhandari: Also, if you have questions about your state, Rep. Who they are, and if you don't have one feel free to contact the Manage your Ta email as well.

328
01:03:41.790 --> 01:03:43.970
Junni Rajbhandari: Thank you. Everybody for joining.

329
01:03:44.690 --> 01:03:46.899
Junni Rajbhandari: We really appreciate your time.

330
01:03:47.000 --> 01:03:48.399
Have a good day.