

Community Integration through Long-Term Services and Supports

Value-Based Payment (VBP) for Home and Community-Based Services (HCBS)

In July 2014, the Centers for Medicare & Medicaid Services (CMS) launched a collaborative between the Center for Medicaid and CHIP Services and the Center for Medicare & Medicaid Innovation called the Medicaid Innovation Accelerator Program (IAP). The goals of IAP are to improve health and health care for Medicaid beneficiaries and to reduce associated costs by supporting states in their ongoing payment and delivery system reforms. IAP provides targeted technical support to states across four priority program areas. One of the four program areas, Community Integration through Long-Term Services and Supports (CI-LTSS), offers targeted program support to Medicaid agencies seeking to promote community integration for Medicaid beneficiaries. In 2016 and 2017, IAP provided program support through the CI-LTSS program area to twelve states as they sought to plan and implement VBP strategies for their HCBS populations. IAP offers additional technical support activities with states addressing other health care delivery system reform efforts including: reducing substance use disorders; improving care for Medicaid beneficiaries with complex care needs and high costs; strengthening state Medicaid-Housing Agency Partnerships; and supporting physical and mental health integration.

From April through September 2016, IAP collaborated with nine states through the VBP for HCBS *Planning* Track: Indiana, Maryland, Mississippi, Nebraska, Nevada, North Carolina, Ohio, Pennsylvania, and Virginia. The track was a web-based learning webinar series that introduced participating states to VBP strategies for HCBS and helped expand states' understanding of the key elements needed to develop a VBP strategy. The webinars included an introduction to VBP, alternative payment models and elements of a VBP for HCBS workplan; a thorough review of existing HCBS quality domains and measures from both national and state initiatives; strategies to move states from planning to implementation; and case studies from leading VBP for HCBS states.

In November 2016, IAP launched the VBP for HCBS *Implementation* Track and provided one-on-one technical support to four states, highlighted below, in designing and implementing a VBP strategy. States received support in areas such as selecting quality measures, developing a stakeholder engagement approach, identifying payment options and drafting guidance for accountable entities. The states in this track defined measurable goals and had access to a range of resources, including in-person meetings, webinars, peer-to-peer calls, and one-on-one technical support from VBP experts, HCBS experts and other subject matter experts.

MASSACHUSETTS

Massachusetts' goal was to select HCBS performance measures for the long-term services and supports (LTSS) population that could be applied across the Commonwealth's health programs and disability groups, including the elderly, behavioral health, and physical and intellectual disability populations. With IAP support, the Commonwealth performed a gap analysis of existing HCBS measures across various programs and created a compendium of measures that were compared to existing and proposed measures from other states and national programs. Additionally, Massachusetts developed a framework of measurement domains that aligned with the Commonwealth's current Medicaid program restructuring and the National Quality Forum's HCBS measurement recommendations. The IAP support team also assisted Massachusetts in developing a stakeholder engagement slide deck to explain the measurement framework.

Massachusetts Contact: Jill Morrow-Gorton

Massachusetts Email: jill.morrow-gorton@state.ma.us

NEW JERSEY

New Jersey sought to develop a strategy to incentivize the successful transition of Medicaid beneficiaries from an institution to an appropriate community-based setting through quality measures that reflected a person-centered approach to quality care. The state developed a pilot program that incorporated a one-year sliding-scale bonus performance payment for managed care organizations (MCOs) that met specific person-centered planning benchmarks. New Jersey identified domains of measurement, selected specific quality measures from among those collected by the state's External Quality Review Organization, and developed a methodology for awarding incentive payments. The quality measures, and accompanying incentive payments, were structured to encourage MCOs to achieve program goals including: maintaining community placements; appropriate services and supports to both member and caregiver; person-centered planning; and ensuring quality of life and safety in the home.

New Jersey Contact: Becky Thomas

New Jersey Email: rebecca.thomas@dhs.state.nj.us

VIRGINIA

Virginia's IAP project focused on various aspects of quality measurement for the state's new managed LTSS program: the Commonwealth Coordinated Care Plus (CCC+). The Commonwealth selected CCC+ key performance measures, developed and implemented a measure roll-out schedule, addressed data collection and evaluation issues to successfully operationalize the performance measures. Virginia's work with the IAP has positioned the Commonwealth to collect baseline data that will inform the design and implementation of a VBP strategy linking these measures to payments that will promote MCO's HCBS outcomes.

Virginia Contact: Rusty Walker

Virginia Email: rusty.walker@dmas.virginia.gov

WASHINGTON

Washington's goal was to identify options for a VBP financing strategy and determine a proposed financial model that incentivize activities that result in quality outcomes for HCBS beneficiaries in a fee-for-service system. For its IAP project, the state targeted the Adult Family Homes program and personal care service providers. In collaboration with IAP, the state identified HCBS performance measures and accountable entities, assessed the usability of data systems for selected performance metrics, identified a proposed financial model to incentivize quality and outcomes, and conducted stakeholder meetings to increase provider participation in the VBP pilots.

Washington Contact: Dawn Williams

Washington Email: willidm2@dshs.wa.gov



CONTACT: If your state is interested in learning more about the Medicaid's IAP CI-LTSS Program, email MedicaidIAP@cms.hhs.gov. Additional information on the IAP CI-LTSS program area and the VPB for HCBS track, is available on the [Medicaid IAP CI-LTSS webpage](#).